

**Mecklenburg County Local Management Entity
Consumer and Family Advisory Committee**

**Minutes
May 20, 2010**

Members Present: Ron Reeve, Steve M., Kathy A., William M., Rina F., Jim W., Peggy Q., Pearlie C., Pat O., Dorothy D., Sandy D., Barbara J., Chelsi S., Ken G.

Members Excused: Lora C.

Members Not Excused: Joanne H.

Guest: Christine Gibney, Kengi Kellen, Gloria Tiller

AMH Staff: Barbara Cross, Dennis Knasel

AGENDA	AGENDA ITEM	ACTION
Welcome & Introduction	<ul style="list-style-type: none">▪ The chair called the meeting to order.▪ Everyone introduced themselves.	<ul style="list-style-type: none">▪ For information only.
Agenda	<ul style="list-style-type: none">▪ The agenda was reviewed.▪ There was a motion given and a 2nd motion received to accept the agenda. Motion approved.	<ul style="list-style-type: none">▪ Agenda Approved.
Quorum	<ul style="list-style-type: none">▪ A quorum was present.	
Public Comment	<ul style="list-style-type: none">▪ Ron Reeve mentioned the Rally shirts are in. The cost is \$10 per shirt.	
Approve Minutes	<ul style="list-style-type: none">▪ The minutes were reviewed.▪ There was a motion given and a 2nd motion received to accept the minutes. Motion approved.	<ul style="list-style-type: none">▪ Minutes Approved.

EDUCATION		
<p>Self Advocacy <i>Christine Gibney & Kengi Kellen</i></p>	<ul style="list-style-type: none"> ▪ Self Advocates of Mecklenburg initially started in 1999, with the support of Residential and Support Services (RSS). ▪ They have received a grant to expand. The primary focus was initially to socialize, but grew in to a more focused advocacy role in the community . ▪ Christine Gibney’s role is to teach and educate. ▪ The community requested to expand the group beyond DD consumers. The group has been opened up to MH and SA consumers. This is a cultural gap between the different disability areas. ▪ There are currently 35 members and the goal is to have 100 members by September 1st. ▪ Goals developed: <ul style="list-style-type: none"> ○ <u>Goal 1- To develop skills, strategies, and structure to become self-sustaining over time</u> - as a result, training has occurred; also working with interns teaching specific advocacy skills and the ‘how to’ create a successful advocacy group and to provide training on how to develop fundraising strategies; they want to create their own 501c3; working on developing brochure; developing website www.saomc.org; writing personal stories highlighting success’ and overcoming challenges ○ <u>Goal 2 - To increase membership and motivation</u> – locate meeting space for growth; look at available transportation; want to do a quarterly newsletter to include a business, educational, social activities, job opportunities and community projects; peer mentoring project; identify strategic ways to reach everyone in Charlotte to increase self-advocacy; want to create local community circle of supports ○ <u>Goal 3 - To increase job access and career job opportunities for persons with disabilities in Charlotte</u> – through education and by getting involved with local stakeholders and community supporters; ask media to show a success story every 2 weeks; offer advertisement to local businesses in the newsletter; have an employment clothing drive ○ <u>Goal 4 – To offer help and hope to families of children with disabilities</u> – sponsor family support group; produce video to support parents; doing project called ‘Hope of Baskets’; educate students in the school system by visiting classrooms ▪ Transportation is currently provided by car-pooling. Plan to contract with a cab company in the future and hope to find meeting space on the bus line. ▪ The following two committees were formed by Self Advocates: Community Projects and Speaker’s Bureau. ▪ Next meeting is Monday, May 24th at RSS. Anyone can attend. They will conduct a survey on the effectiveness of meetings to develop a code of conduct. ▪ Kengi Kellen was recently nominated as chair of the Speaker’s Bureau. The purpose of the 	<ul style="list-style-type: none"> ▪ One year term internships for a DD and a MH self-advocate on CFAC approved.

	<p>committee is to promote the rights of people with disabilities.</p> <ul style="list-style-type: none"> ▪ Ron Reeve mentioned July 15th is the anniversary of American Disability Association. The local event is in the planning stages, but represents an opportunity for participation. ▪ The question was asked if the Self Advocates advocate for legislation. Christine Gibney mentioned this is an area they would like to move towards. ▪ Ron Reeve mentioned having two interns (MH/DD) serve on CFAC with a one year term. Motion given and 2nd motion received to support the concept. A recommendation was given to the Self Advocates to submit an application to the CFAC membership committee, if interested. 	
CFAC BUSINESS		
<p>Medicaid 1915 (b)/(c) Waiver Application Status <i>Ron Reeve/ Dennis Knasel</i></p>	<ul style="list-style-type: none"> ▪ The LME had their waiver site visit on May 3rd. There were three review teams: Consumer Team, Administrative Team, and Clinical Team. Overall, the LME had a good site visit. ▪ A total of four LMEs applied for the waiver: East Carolina Behavioral Health, Western Highlands, Sandhills, and Mecklenburg. ▪ The LME had a follow up site visit on May 13th to review the IT system and functionality to make sure there are no issues if chosen as a waiver site. ▪ Recent communication shows the possible expansion to two waiver sites. ▪ The decision notification date will be by July 1st 	
<p>Provider Performance Report & Review Process <i>Sandy D.</i></p>	<ul style="list-style-type: none"> ▪ A new section called FIND OUT HOW YOUR PROVIDER RATES was added to the main webpage. ▪ You can view the provider star ratings, under Provider Performance Reports. ▪ Dennis mentioned this is the initial posting. Once the County upgrades the website software, the ratings will become more interactive with the actual report appearing as you scroll over the provider name. ▪ A narrative for the Provider Performance Report and Checklist will be added, after upgrade. ▪ The Provider Performance Report trainings have been scheduled and released to the providers. <ul style="list-style-type: none"> ○ Thursday, June 3rd: 8:30 a.m. – 10:00 a.m. for providers of Substance Abuse Services 10:15 a.m. – 11:45 a.m. for providers of Adult Mental Health Services ○ Friday, June 4th: 8:30 a.m. – 10:00 a.m. for providers of Child and Adolescent Services 1:30 p.m. – 3:00 p.m. for providers of DD and CAP-MR/DD Services ▪ Sandy D. gave an update on the Provider Performance Report training presented at FARO. Piedmont Behavioral Healthcare’s Provider Performance Report is more administrative and about the LME, not focused with consumers in mind. Also, their report didn’t seem to be user friendly. 	<ul style="list-style-type: none"> ▪
<p>Membership & Proposed By-Law Revisions <i>Sandy D.</i></p>	<ul style="list-style-type: none"> ▪ The membership listing with terms was distributed. ▪ The by-laws require the committee to elect a new vice-chair. The membership committee is to make the recommendation, then the committee will elect at the following meeting. ▪ Chelsi S. has agreed to assume the responsibility on the elections. 	<ul style="list-style-type: none"> ▪ Will vote on the proposed By-Laws at the June meeting.

	<ul style="list-style-type: none"> ▪ Ron Reeve’s membership term ends this year and his chairman term is for an additional year. Sandy recommended revising the By-Laws as follows to allow Ron to finish out his chairmanship commitment, as well as clarify other items: <ul style="list-style-type: none"> ○ Changed ‘<i>diagnosis group</i>’ to ‘<i>population</i>’ ○ The waiver requires that owners of the agency are not allowed to serve on CFAC. Added ‘<i>An employee of an advocacy organization would not be eligible to serve on CFAC</i>’. ○ Added ‘<i>The immediate past chair will continue to serve on the agenda setting committee and serve on the committee</i>’. ▪ Gloria Tiller applied for membership. She experienced severe depression after the birth of her second child. Currently, she works for CPCC as a proctor. She is a strong advocate for persons to be given an opportunity to perform. ▪ There was a motion given and a 2nd motion received to accept Gloria to the committee. Motion approved. ▪ Chelsi S. asked for submission for co-chair to be submitted to her. ▪ The committee will renew committee membership and elect a vice chair at the June meeting. 	
‘Be the Bridge’ Rally <i>Ron Reeve</i>	<ul style="list-style-type: none"> ▪ The rally is tomorrow. ▪ CFAC will have a table to distribute CFAC brochures, magnets, and pens. ▪ Ron Reeve asked for committee members to volunteer to staff the table. 	
CFAC Retreat <i>Ron Reeve</i>	<ul style="list-style-type: none"> ▪ The retreat is scheduled for Tuesday, August 17. ▪ The proposed location is Freedom Park Mahlon Adams Pavilion. Barb Cross is working on confirming this location. The location information will be distributed once confirmed. ▪ Ron Reeve asked for agenda items to be submitted to him. 	
LME UPDATE		
CABHA Status <i>Dennis Knasel</i>	<ul style="list-style-type: none"> ▪ The State received approximately 80 applications from Mecklenburg. ▪ CABHA status update: <ul style="list-style-type: none"> ○ 20 providers did not pass the desk review ○ 10 providers met the desk review <ul style="list-style-type: none"> ▪ 2 providers are now certified: Access Family Services and CMC-Randolph ○ 3 providers – had a site verification visit last week: Thompson’s Child and Family Focus, Alexander Youth Network, and Family Preservation Services ▪ If a provider does not become certified as a CABHA, they are to notify the LME 30 days prior to going out of business, or ending a specific service that can only be provided by a CABHA, and must submit a transition plan to the LME to ensure consumers will be transitioned to a new provider prior to the last date of business. 	
Budget Update <i>Dennis Knasel</i>	<ul style="list-style-type: none"> ▪ The County Manager presented his recommended budget to the BOCC on Tuesday evening. ▪ AMH had a total of 19 positions submitted as part of the reduction. Individual staff were 	

	<p>notified on Tuesday if they were part of the reduction in force.</p> <ul style="list-style-type: none"> ○ 13 positions were filled <ul style="list-style-type: none"> ▪ 10 LME positions ▪ 3 PSO positions ○ 6 positions were vacant <ul style="list-style-type: none"> ▪ The BOCC restored \$150K in MH services, \$40K in SA services, and \$1.2 million for CMC-Randolph ▪ The initial budget reduction submitted was \$2.4 million, but with some funding restored, there is now a total net reduction of just over \$1 million. ▪ The Provided Services Organization became a separate county department in April, as a result of the Medicaid waiver application. ▪ The question was asked about the new DHHS Director, John Tote. There was some concern raised about his credibility. The Raleigh newspaper stated Governor Perdue is reconsidering the offer made to him. 	
ANNOUNCEMENTS	<ul style="list-style-type: none"> ▪ APSE National Conference – 6/8-10, Atlantic, GA ▪ NAMI National Convention – 6/30 – 7/3, Washington, DC ▪ MH/DD/SA ‘Be the Bridge’ Rally – 5/21, Marshall Park, Charlotte ▪ Mecklenburg ADA 20th Anniversary Event – 7/15, TBD 	
NEXT MEETING	June 17, 2010	
FUTURE AGENDAS	Best Practices Update (Quarterly), LME Strategic Plan Review, SA RFP Follow-up Reports, NCTOPPS, CFAC Data Analysis Request	
ADJOURNMENT	7:35 PM	

Ron Reeve, Chair of Consumer & Family Advisory Committee

Date