



MECKLENBURG COUNTY
Area Mental Health, Developmental Disabilities and
Substance Abuse Services
January 22, 2010

PROVIDER HOT SHEET

- ⇒ **Request for Meeting Space** – The MeckCARES Social Marketing Team and the Network of Informal Supports Team are partnering to identify a regular meeting space in the community. These teams are hoping to meet *together* one night each month from 5:00-7:00 pm in a facility that offers meeting space and perhaps a sink and/or kitchen area for serving food. Together, these teams consist of approximately 50 individuals (adults and youth). Please contact Jill Scott to discuss offering monthly meeting space for this combined group. Help MeckCARES keep their system of care momentum moving. (704) 336-6404 or jill.scott@mecklenburgcountync.gov.

PROVIDER COUNCIL REMINDERS AND UPDATES

- ⇒ **Provider Council Minutes** for the Executive Board, General Membership and Committees are published and available on-line at the following website:
<http://www.charmeck.org/Departments/Area+Mental+Health/For+Providers/MPCouncil.htm>
- ⇒ **Provider Council Sub-Committees** – Four standing subcommittees have been formed by the Provider Council. If you are interested or want more information, please contact the committee chairs. The four committees are:
- **Training and Development Committee**
 - ◆ Trasha Black (Co-Chair), Genesis Project, tblack@genesisproject1.org, 704-596-0505
 - ◆ Angela R. Simmons (Co-Chair), The Right Choice MWM, 704-537-3650, arsrightchoice@therightchoicemwm.com.
 - > The next scheduled meeting is Wednesday, February 17, 2010 at 9:00 AM in the Carl Watkins Center Multipurpose room.
 - **Provider Relations Sub-Committee**
 - ◆ Kira Wilson (Co-Chair), The Arc of NC, 704-568-0112, kwilson@arcnc.org
 - ◆ Tim R. Holland (Co-chair) Person Centered Partnerships, 704-319-7609, Tim.Holland@pcpartnerships.org
 - >The Provider Relations Committee will not meet in February.
 - **Provider Outreach Sub-Committee** – The Provider Outreach Committee is a new sub-committee, the general purpose of which is to establish mechanisms for the Provider Council to connect with new providers, to provide them basic resource information and to introduce them to the Provider Council.
 - ◆ Frankie Tack (Co-Chair), Anuvia Prevention and Recovery Center, Inc., 704-927-8789, frankie.tack@anuvia.org.
 - ◆ Miranda Little (Co-Chair), Family Preservation, Inc., 704-344- 0491, MLittle@fpscorp.com
 - >The next meeting will be on Wednesday, February 17, 2010 at 1:30 PM in the Carlton Watkins Center Multipurpose Room.

Mecklenburg Area MH/DD/SA Services

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IMPORTANT REMINDERS AND RESOURCES

- ⇒ **Balanced Scorecard Data** will now be collected on an Excel spreadsheet in Provider Connect. Data is required from agencies providing Community Support, Community Support Team, ACT, Psychosocial Rehab and Targeted Case Management. The spreadsheets contain the reporting form with instructions. The spreadsheets are currently accessible in the eCura Provider Connect download folder in a subfolder titled “Balanced Scorecard Data.” Providers are to complete the spreadsheet and upload it to Provider Connect no later than the due date on the form, January 29, 2010. If there is no spreadsheet for your agency, no report is required for this reporting period. The previous Balanced Scorecard Data Collection form is no longer required.
- Questions regarding Balanced Scorecard Data should be directed to Evelyn Cross; evelyn.cross@mecklenburgcountync.gov, 704-432-3058.
 - Questions regarding Provider Connect should be directed to Bill Battaile; William.Battaile@MecklenburgCountyNC.gov, 704-432-0356.
- ⇒ **AMH Policy Updates** – The following policies and procedures have been updated and posted on the AMH website policy page:
<http://www.charmeck.org/Departments/Area+Mental+Health/For+Providers/Provider+Library/Policies.htm>
- [Confidentiality and Protection of Consumer Information](#)
 - [Request for Restriction of Use of PHI](#)
 - [Assessment of Adequacy of Provider Community](#)
- ⇒ **1/5/10 – NC Division of MH/DD/SAS Implementation Update # 66**
[Implementation Update #66](#) | [IVC Application Form](#) | [Final NEA Letter](#)
- **Application Process for IVC Designation**
 - **Use of the Introductory PCP**
 - **ValueOptions ProviderConnect Updates**
 - **Accreditation for Residential Service Providers**
 - **Revised NEA Letter**
 - **Medicaid Waiver Amendment Submission**
 - **CABHA Clarification**
 - **Clarification on Procedures for Reviewing PA Requests & Obtaining Additional Information**
 - **Limits for Medicaid CM Services**

EDUCATION AND TRAINING OPPORTUNITIES

- ⇒ **NC Division of Medical Assistance (Medicaid) Training Announcement** – Medicaid Recipient Appeal Process and Early and Periodic Screening, Diagnosis and Treatment (EPSDT) Seminars planned. Trainings have been scheduled for the months of February and March 2010. Seminars are intended to address Medicaid recipient appeal process when a Medicaid service is denied, reduced or terminated. The seminar will also focus on an overview of EPDST – Medicaid for Children.

Seminars are scheduled for February and March 2010 in the following cities:

*- A COMMUNITY SYSTEM THAT EMPOWERS AND SUPPORTS INDIVIDUALS
TO LEAD HEALTHY AND INDEPENDENT LIVES -*

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- Greensboro - February 16, 2010
- Fayetteville - February 18, 2010
- Greenville - February 23, 2010
- Raleigh - February 25, 2010
- Concord - March 2, 2010
- Asheville - March 3, 2010

Pre-registration is required. Due to limited seating, registration is limited to two staff members per office. Unregistered providers are welcome to attend if space is available. The seminars are scheduled to begin at 9:00 a.m. and end at 4:00 p.m. Lunch will not be provided at the seminars.

- [Register online](#)
- [Register by fax](#)
- Refer to the [January 2010 Medicaid bulletin](#) for directions and additional information

Providers may register by completing and submitting the [online registration form](#). Or, providers may register by fax using the [Medicaid Recipient Appeal Process and EPSDT Seminar Registration Form](#) (fax it to the number listed on the form). **Pre-registration is required.** Providers will receive a registration confirmation outlining the training material(s) each provider should bring to the seminar.

- ⇒ **Mecklenburg's PROMISE Recovery and Crisis Training Calendar.** Please feel free to print and post at your locations or pass it on to anyone you feel would benefit from our trainings. To register, go to www.meckpromise.com. If you have any questions or concerns, please feel free to contact us at (704) 525-4398, ext. 207. <http://www.meckpromise.com/node/43>
- ⇒ **The Mecklenburg County Provider Council** has developed a comprehensive Training Calendar designed to serve as a one-stop location to view training events occurring in Mecklenburg County that are supported or sponsored by the provider community, the LME, AHEC or other entities. Following is a link to submit training events: <http://www.meckpromise.com/node/75>. To view training events, click on the following link: <http://www.meckpromise.com/mptc>
- ⇒ **The LME Monthly AMH Training Calendar** is posted on-line at the following link: <http://www.charmeck.org/Departments/Area+Mental+Health/For+Providers/Provider+Resources/training.htm>
- ⇒ **TIP – Training in Innovation and Practice** –The NC Council of Community Programs and the Administrative Services Organization, a group of providers, continue to offer training to help providers adapt to changing circumstances. For a list of currently scheduled training events and to register, go to www.nc-council.org.

WEB RESOURCES

- **NC DIVISION OF MH/DD/SAS:** <http://www.ncdhhs.gov/mhddsas/>
- **MECKLENBURG AMH:** <http://mentalhealth.charmeck.org>

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- ♦ **AMH BEST PRACTICES COMMITTEES AND SCHEDULE:**
<http://www.charmeck.org/Departments/Area+Mental+Health/For+Providers/BestPractice.htm>
- ♦ **HOT SHEET ARCHIVE:**
<http://www.charmeck.org/Departments/Area+Mental+Health/For+Providers/Provider+Resources/Provider+Hot+Sheets.htm>

Disability Rights & Resources

*Fighting for Justice * Advancing Independence*

ADA TITLE I TRAINING Tuesday, January 26, 2010

Topics:

- the significance of the date the bill was signed into law
- the five titles of the law
- the definition of disability
- who is (and is not) protected by this law
- *what entities must comply with these requirements*
- *what are “essential job functions”*
- *what are “accommodations”*
- *what is “reasonable”*
- *acceptable excuses for not providing access*
- *what to do if an employee develops or acquires a disability*
- what to do if the essential job functions change
- what can and can't be asked on applications
- what can and can't be asked during job interviews
- what about medical examinations and drug tests

Time: 1:00 pm – 4:00 pm

Location: DR&R (5801 Executive Center Drive Suite 101)
Conference Room

Cost: Free – but if you want a copy of the handouts, please call or send email to reserve a spot

704-537-0555

meganlatta@disability-rights.org

Keynote Speaker
Kathleen S. Jarboe, PMHCNS-BC



Choices in Recovery

At InnerVision Recovery Center

First United Methodist Church – Fellowship Hall
501 N. Tryon St, Charlotte NC 28202

Friday, January 22, 10:00am – 2:00pm

A FREE educational program – the first in a series – to help you understand mental illness and recovery. The day will include presentations by consumers who will share information about crisis management planning. A hot lunch will be served. And MUCH MORE!



This program is brought to you by the Mental Health Association (MHA) in collaboration with Mecklenburg's Promise, NAMI, DBSA, and InnerVision Recovery Center.

Space is limited and reservations are required.
For more information or for reservations contact:
Kathryn Falbo-Woodson at 704-365-3454 or
Email kfalbo-woodson@mhacentralcarolinas.org

