

# MECKLENBURG COUNTY Area Mental Health, Developmental Disabilities and Substance Abuse Services March 12, 2010

#### PROVIDER HOT SHEET

- ⇒ The Mecklenburg Provider Performance Report (MPPR) is a local four star measurement of the performance of child and adult mental health, developmental disability and substance abuse service providers based on specific quality indicators. It brings together pieces of information about each provider that have not previously been available in one place. For a full description, please click on the link below:

  <a href="http://www.charmeck.org/Departments/Area+Mental+Health/For+Providers/PPR.htm">http://www.charmeck.org/Departments/Area+Mental+Health/For+Providers/PPR.htm</a>
- ⇒ **Public Notice:** Mecklenburg County Area Mental Health's Local Management Entity (LME) will host a public meeting on Wednesday, March 31, 2010 from 6:00-7:00 pm at the Naomi Drenan Recreation Center, Multipurpose Room at 750 Beal Street in Charlotte.

The LME's objective is to inform the public about the Medicaid Waiver application process, answer questions and seek public feedback. The LME will keep the public informed throughout the application process.

Please encourage consumers, families and stakeholders to attend.



Mecklenburg County Area Mental Health Medicaid Waiver Proposal



Wednesday March 31, 2010 6:00 - 7:00 p.m.

Naomi Drenan Recreation Center 750 Beal Street, Charlotte

What is a Medicaid Waiver? What will it mean for consumers?

Tel: 704-336-3793 Jill.Scott@MecklenburgCountyNC.gov MeckLINK.CharMeck.org



#### Mecklenburg Area MH/DD/SA Services PROVIDER HOT SHEET

March 12, 2010

- ⇒ Ask Me How I Am National Children's Mental Health Day, Thursday, May 6, 2010. Please see flyer on page 6 for more information.
- ⇒ *This Will Pass: Suicide Prevention* is available as a *free* training tool to providers, community partners, stakeholders, faith communities, families, and mental health advocates. It is also streaming in its entirety from MecklenburgCountyNC.gov, MeckLINK.CharMeck.org and from <a href="https://www.youtube.com">www.youtube.com</a>. For more information, please see the press release on page 7.
- ⇒ InfoShare Time Change Registration will begin at 8:00 A.M. and conclude at 8:55. The program begins promptly at 9:00 and doors close at 9:15. The next regularly scheduled InfoShare is June 2, 2010 in the Fellowship Hall at Covenant Presbyterian Church.

#### PROVIDER COUNCIL REMINDERS AND UPDATES

- ⇒ **Provider Council Minutes** for the Executive Board, General Membership and Committees are published and available on-line at the following website:

  <a href="http://www.charmeck.org/Departments/Area+Mental+Health/For+Providers/MPCouncil.htm">http://www.charmeck.org/Departments/Area+Mental+Health/For+Providers/MPCouncil.htm</a>
- ⇒ **Provider Council Sub-Committees** Four standing subcommittees have been formed by the Provider Council. If you are interested or want more information, please contact the committee chairs. The four committees are:
  - o Training and Development Committee
    - Trasha Black (Co-Chair), Genesis Project, tblack@genesisproject1.org, 704-596-0505
    - Angela R. Simmons (Co-Chair), The Right Choice MWM, 704-537-3650, <a href="mailto:arrightchoice@therightchoicemwm.com">arrightchoice@therightchoicemwm.com</a>.
      - > The next scheduled meeting is Wednesday, March 17, 2010 at 9:00 AM in the Carlton Watkins Center Multipurpose room.
  - o Provider Relations Sub-Committee
    - Kira Wilson (Co-Chair), The Arc of NC, 704-568-0112, <a href="mailto:kwilson@arcnc.org">kwilson@arcnc.org</a>
    - Tim R. Holland (Co-chair) Person Centered Partnerships, 704-319-7609, Tim.Holland@pcpartnerships.org
    - >The Provider Relations Committee will meet on Wednesday, March 17 at 12:00 PM to 1:30 PM in the Carlton Watkins Center Multipurpose room.
  - o **Provider Outreach Sub-Committee** The Provider Outreach Committee is a new sub-committee, the general purpose of which is to establish mechanisms for the Provider Council to connect with new providers, to provide them basic resource information and to introduce them to the Provider Council.
    - Frankie Tack (Co-Chair), Anuvia Prevention and Recovery Center, Inc., 704-927-8789, <a href="mailto:frankie.tack@anuvia.org">frankie.tack@anuvia.org</a>.
    - Miranda Little (Co-Chair), Family Preservation, Inc., 704-344-0491, Mlittle@fpscorp.com
      - >The next meeting will be on Wednesday, March 17, 2010 at 1:30 PM in the Carlton Watkins Center Multipurpose Room.

#### Mecklenburg Area MH/DD/SA Services PROVIDER HOT SHEET

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#### **IMPORTANT REMINDERS AND RESOURCES**

#### ⇒ 03/02/2010 NC Division of MH/DD/SAS - Implementation Update #70

Attachment 1 PSR Guidance for Service Notes

Attachment 2 Copy of Day Tx Checksheet

Attachment 3 Day Tx Instructions

Attachment 4 Day Tx MOA Elements

Attachment 4 Census Fact Sheet

- Suspension of Mandatory Cost Reporting
- CABHA Update
- Impact of Merger & Acquisitions on Enrollment/Accreditation/endorsement
- PSR Service Notes
- Day Treatment Endorsement Checksheet
- MOA for Child & Adolescent Day Treatment
- New CTCM form for MR/DD Submissions to VO
- Policy Changes for Case Management
- Extension for Provisionally Licensed Billing
- DMA Program Integrity contract with PCG
- Payment Error Rate Measurement in NC
- Medicaid Provider Payment Suspension
- Census 2010

### ⇒ **02/19/2010 NC Division of MH/DD/SAS -** Special Implementation Update #69 RFA for 1915 (b)(c) Medicaid Waiver Expansion

- ⇒ New Person Centered Plan Format Effective March 1, 2010, the new Person Centered Plan format MAY be used when the next annual re-write of the PCP is due. Beginning July 1, 2010, the new format MUST be used when the next annual re-write of the PCP is due. Person Centered Plan Format.
- ⇒ 02/02/10 Implementation Update #68 Please review this update for new information on the following issues:
  - Records Management Webpage Established
  - Child and Adolescent Day Treatment
  - IIH and CST
  - SAIOP and SACOT
  - ACTT Mid-size Team Physician Time
  - CS Case Management Component
  - Endorsement of Day Treatment, Community Support Team and Intensive In-Home
  - CABHA Physician
  - Provider Changes for Targeted Case Management
  - Policy Changes for Case Management Services
  - Revised PCP Format & One Page Profile
  - Important ValueOptions Updates
  - Residential Services Levels III & IV Updates

### Mecklenburg Area MH/DD/SA Services PROVIDER HOT SHEET March 12, 2010

⇒ Save the Date - 2010 Mecklenburg County Public Health Forum – Presented by: Mecklenburg County Healthy Carolinians & Mecklenburg County Health Department. Healthy Kids: A Better Future Starts Today, Friday April 30, 2010. 8:00am – 2:00pm. Please see flyer on page 5 for more information.

#### **EDUCATION AND TRAINING OPPORTUNITIES**

- ⇒ **NC-TOPPS Training will be held March 17, 2010** from 9 11 AM at the Watkins Center, 3500 Ellington Street in the Computer Lab. **10 spaces** are available. If you or your staff need training, a refresher or have questions concerning NC-TOPPS interviews, please e-mail <a href="LME-NCTOPPS@MecklenburgCountyNC.gov">LME-NCTOPPS@MecklenburgCountyNC.gov</a> to confirm a space. Space is limited so please only send one or two representatives from your agency. Please remember to bring a light jacket or sweater when attending these sessions.
- ⇒ **DSS Guardianship for Adults Training** The Provider Council Training & Development Subcommittee would like to announce an upcoming training that we are sponsoring entitled OVERVIEW: **DSS Guardianship for Adults**. This training is designed to increase the MH/DD/SA provider agency knowledge of guardianship policies and procedures and to allow agencies to work more cohesively with DSS when Guardianship is in place.

<u>Dates</u>: March 12, 2010, 1:00 pm – 3:00pm March 31, 2010, 2:00 pm – 4:00 pm

<u>Location</u>: Multipurpose Room, Carlton Watkins Center, 3500 Ellington Street, Charlotte. Registration: Contact Genesis Project 1 to register 704.596.0505

- ⇒ Mecklenburg's PROMISE Recovery and Crisis Training Calendar. Please feel free to print and post at your locations or pass it on to anyone you feel would benefit from our trainings. To register, go to <a href="www.meckpromise.com">www.meckpromise.com</a>. If you have any questions or concerns, please feel free to contact us at (704) 525-4398, ext. 207. <a href="http://www.meckpromise.com/node/43">http://www.meckpromise.com/node/43</a>
- ⇒ The Mecklenburg County Provider Council has developed a comprehensive Training Calendar designed to serve as a one-stop location to view training events occurring in Mecklenburg County that are supported or sponsored by the provider community, the LME, AHEC or other entities. Following is a link to submit training events:

  <a href="http://www.meckpromise.com/node/75">http://www.meckpromise.com/node/75</a>. To view training events, click on the following link: <a href="http://www.meckpromise.com/mptc">http://www.meckpromise.com/mptc</a>
- ⇒ The LME Monthly AMH Training Calendar is posted on-line at the following link:

  <a href="http://www.charmeck.org/Departments/Area+Mental+Health/For+Providers/Provider+Resources/training.htm">http://www.charmeck.org/Departments/Area+Mental+Health/For+Providers/Provider+Resources/training.htm</a>
- ⇒ **TIP Training in Innovation and Practice** –The NC Council of Community Programs and the Administrative Services Organization, a group of providers, continue to offer training to help providers adapt to changing circumstances. For a list of currently scheduled training events and to register, go to www.nc-council.org.

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#### **WEB RESOURCES**

- NC DIVISION OF MH/DD/SAS: http://www.ncdhhs.gov/mhddsas/
- MECKLENBURG AMH: <a href="http://mentalhealth.charmeck.org">http://mentalhealth.charmeck.org</a>
- AMH BEST PRACTICES COMMITTEES AND SCHEDULE: http://www.charmeck.org/Departments/Area+Mental+Health/For+Providers/BestPractice.htm
- Hot Sheet Archive:

  <a href="http://www.charmeck.org/Departments/Area+Mental+Health/For+Providers/Provider+Resources/">http://www.charmeck.org/Departments/Area+Mental+Health/For+Providers/Provider+Resources/</a>

  /Provider+Hot+Sheets.htm



## Healthy Kids: A Better Future Starts Today

#### Save the Date

Friday April 30, 2010 8:00am - 2:00pm

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Student Union Building
The University of North Carolina at Charlotte
9201 University City Blvd, Charlotte, NC 28233

Event hosted by the UNC Charlotte
Graduate and Undergraduate Public Health Student Associations



#### Keynote Speaker: Kwain Bryant

Kwain Bryant is a noted national speaker & CEO of Empowerment Exchange. As an advisor for the NC Department of Public Instruction's Youth Advisory Council, winner of the Male's Place 2007 Distinguished Service Award, & a former health educator with Teen Health Connection, he is known for his ability to engage audiences



#### NEW TRAINING FILM URGES US ALL TO PREVENT SUICIDE

**Charlotte**, N.C. – Undoubtedly, suicide is a touchy subject. But after losing a loved one to suicide last year, Jack Stutts wants to challenge others to do something that seems difficult, "You must ask the question."

In a season of troubling economic conditions and unemployment rates, compounded by increasing alcohol and substance abuse, depression and suicide attempts, Mecklenburg County Area Mental Health has partnered with the Mecklenburg County Health Department, Mecklenburg County's Public Service & Information, CMC-Randolph and the Mental Health Association of Central Carolinas to produce a 15 minute training video explaining how we can each play a role in preventing suicide.

The film asks us all to reach out to our friends, family members, co-workers and neighbors, and to the consumers that we serve to better identify when someone is struggling with depression and suicidal thoughts. It urges us to ask tough questions and to direct individuals to immediate help and resources offered throughout the County.

"This Will Pass: Suicide Prevention" is available as a *free* training tool to providers, community partners, stakeholders, faith communities, families, and mental health advocates.

It is also streaming in its entirety from MecklenburgCountyNC.gov, MeckLINK.CharMeck.org and from <a href="https://www.youtube.com">www.youtube.com</a>.

#### Fast facts:

- The World Health Organization is warning that the suicide rate will increase as the economy worsens.
- More than one in four of us may be experiencing symptoms of depression and anxiety right now.
- Every 16 minutes a suicide is completed.
- For every completed suicide, 25 are attempted.
- Youths are committing suicide at a rate of one every two hours.
- According to the recent local Youth Risk Behavior Survey data one in eight youth attempted suicide last year.

Area Mental Health director Grayce Crockett says the time to reach out is now. "We have not seen the end of our economic struggles, and we have not seen the end of suicide attempts. It is urgent that we come together as a community – that we each play our part to look, listen and point people to help. You don't have to be a mental health professional to save a life. That is our challenge."

# # #

For a free copy of the film, please contact: Jill Scott at 704-336-3793 or <u>Jill.Dineen-Scott@MecklenburgCountyNC.gov</u>.