



**MECKLENBURG COUNTY**  
**Area Mental Health, Developmental Disabilities and**  
**Substance Abuse Services**  
**July 30, 2010**

***PROVIDER HOT SHEET***

- ⇒ **MeckCARES Enrollment Request** - To ensure a streamlined application process into MeckCARES the Request for Application has been updated with additional fields and a type-in format (REVISED 7/21/2010 OFM). It is now accompanied by a cover letter providing instructions and answers to some frequently asked questions about consumer eligibility criteria, provider eligibility criteria and an overview of the process for enrollment. Effective immediately providers will be required to use the new forms to submit their requests. Forms can be found at <http://www.charmeck.org/Departments/MeckCARES/Enrollment.htm>. Please submit enrollment forms to Francesca Morgan, Enrollment Coordinator @ Fax# 704-280-8806
- ⇒ **Please note: in lieu of this quarter's Provider InfoShare, the LME is featuring a special event to be held on Wednesday, August 18, 2010 from 9:00 to noon in the Friendship Hall at Covenant Presbyterian Church, 1000 E. Morehead Street in Charlotte.**

Attendance will be **limited to agency Directors**; it is important that an Executive Director, Chief Financial Officer or an individual in a leadership role represent their agency at this event.

The Mecklenburg LME is pleased to announce that John F. Talbot, Ph.D. of Open Minds will be the featured speaker on August 18<sup>th</sup>. He will be presenting information on 1915 (b) and (c) Medicaid Waivers and what this means for providers as they prepare to operate within a waiver environment. This information session will focus on understanding waivers and their implications for service delivery, administrative infrastructure required to operate in a waiver environment, and developing a strategy to prepare for operating in a waiver environment, including projected financial impact, service system restructuring needs and administrative support requirements.

Dr. Talbot has over 30 years experience in all aspects of health care, including upper management, consultation, education, and direct clinical work. Dr. Talbot has provided consultation, training and operational assistance to behavioral health providers, nonprofit organizations, and managed care organizations across the country. Areas of focus for consultation and training include strategic planning, the development of successful strategic alliances, board development, organizational reengineering, operations management, management and leadership development, and change management.

- ⇒ **Incident Response Improvement System (IRIS) Updates:** IRIS was fully implemented on July 1<sup>st</sup>, 2010. We appreciate your continued patience and suggestions as adjustments are made to the system. Please note that from time to time, IRIS will be down for maintenance and upgrades. Providers are encouraged to file paper incident reports during that time in order to comply with reporting requirements. However, ***please be aware that incidents submitted via the paper QM-02 Form, will need to be entered into IRIS as soon as the system is back online.***
- ⇒ **Revised LME Consumer and Discharge Form 7/9/10** A revised LME Admission and Discharge form has been posted on the division website:  
<http://www.dhhs.state.nc.us/mhddsas/statspublications/manualsforms/index.htm#lmeforms>

There are two new items: 25a which asks the number of self help group attend during the 30 days prior to admission and 42a which asks about self-help attendance during the 30 days prior to discharge. Please discard previous versions of the form and begin using the 7/9/10 version.

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- ⇒ **Free Health Fair** on Saturday July 31, 2010 at the Hindu Center, 7400 City View Dr.(Independence Blvd, next to Lexus dealership). Registration time: 10:30 AM Service: 11 AM to 3:30 PM

Thirty-two Asian physicians have signed up and will be at service for free to advise and examine. Games and fun for children same location 10AM to 1 PM followed by Cultural program 2 PM to 6 PM. Food stall at very nominal rate \$1 to \$2 bring your family and enjoy the universal flavor of Asian heritage.

For more information, contact Nimish Bhatt at 704-491-1186 or the Hindu Center at 704-535-3440.

- ⇒ **Privacy, Security, HIPAA, Identify Theft**

As providers of health care services, you are required to comply with the HIPAA privacy and security rules, the NC rules about privacy and confidentiality. If you provide Substance Abuse treatment, federal substance abuse privacy rules apply. If you are doing business in North Carolina you are likely covered under the NC Identity Theft Laws as well. Please be aware that these privacy and security rules address the disposition and destruction of protected personal information. If your agency determines that records can be destroyed, the destruction of paper records should be done by shredding, burning, pulping, or pulverizing the records so that PHI is rendered essentially unreadable, indecipherable, and otherwise cannot be reconstructed. For Protected Information on electronic media, clearing (using software or hardware products to overwrite media with non-sensitive data), purging (degaussing or exposing the media to a strong magnetic field in order to disrupt the recorded magnetic domains), or destroying the media (disintegration, pulverization, melting, incinerating, or shredding) should be completed. There are many publications to help inform your organization's policies and practices.

<http://www.hhs.gov/ocr/privacy/hipaa/enforcement/examples/disposalfaq.pdf>

[http://www.idtheftcenter.org/artman2/publish/states/North\\_Carolina.shtml](http://www.idtheftcenter.org/artman2/publish/states/North_Carolina.shtml)

<http://www.hhs.gov/ocr/privacy/hipaa/administrative/securityrule/index.html>

- ⇒ **Implementation Update #76**

- Reporting provider Fraud and Abuse
- Changes to Administrative Requirements
- CAP-MR/DD Clinical Policy/Manuals & Technical Amendment Number One
- Direct Billing for I/DD TCM Providers
- Update on New PA Guidelines for Outpatient
- CABHA Transition Updates
- CABHA Review Process
- Medicaid Enrollment for CABHA Applicants
- Incident Response and Improvement System
- Community Support Team Providers

[Attachment 1](#) | [Attachment 2](#)

**Direct Billing for Intellectual and Developmental Disabilities Targeted Case Management Providers**

System changes for direct billing of DD targeted case management (TCM) are in process but not yet completed and tested. To ensure cash flow for DD TCM providers, providers must continue billing through the LMEs until August 1, 2010.

DMA is close to receiving the Centers for Medicaid and Medicare Services (CMS) approval for a case rate for DD TCM. It is imperative that DD TCM providers complete and submit their Medicaid enrollment applications immediately in order to access this rate when it is approved.

**Priority Processing of Medicaid Enrollment for CABHA Applicants**

CABHA applicant agencies that are endorsed for the services that make up their continuum but have not had a response to their application(s) for enrollment for one or both of their continuum services, or for core services, **must contact CVS EVC Call Center at 866-844-1113 or email [NCMedicaid@csc.com](mailto:NCMedicaid@csc.com)**. Priority will be given to issue provider enrollment numbers so that the agency can continue through the CABHA certification process.

**Change in Community Support Team Enrollment Numbers Effective July 1, 2010**

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As you were informed in Implementation Updates #63 and #65 and Medicaid Bulletins November and December 2009, DMA is engaged in the re-verification of Notifications of Endorsement Actions (NEA) letters for Community Intervention Services and specifically for providers of Community Support Team (CST). CST providers were required to submit the verification packet with appropriate credentials including all current NEAs to qualify for continued enrollment as a provider of CST services. Further verification has also occurred through the endorsing LMEs. This process is now complete and new provider enrollment numbers have been issued for CST using your core number with a **V suffix** to provide a unique provider number for CST (H2015 HT) separate from other Community Support services (H0036 HA, HB and HQ) beginning July 1, 2010. With this separation, all new service authorization requests submitted to ValueOptions on July 1st and thereafter must include the V suffix. **PLEASE NOTE: If you have already submitted authorization requests for CST on or after July 1 using your number with the B Suffix, please know that ValueOptions has been instructed to transfer automatically any approved requests received from July 1 through July 31 to your number with the V suffix.** This will offer a limited 30 day time period to ensure providers are informed of these changes. After July 31, 2010, service requests for CST services will be returned as Unable to Process if the provider number retains the B suffix rather than the V suffix. **Service authorizations approved prior to July 1, 2010, under the B suffix will be honored until these authorizations expire.**

Please be attentive to which suffix you use for billing of claims to HP Enterprise Services. Please note: You must use the NPI associated with the Medicaid provider number that matches the CST authorization for proper adjudication of claims.

- ⇒ **Mecklenburg County Juvenile Crime Prevention Council (JCPC)** reopened the RFP for the Gang Prevention and Intervention Pilot Program Grant. Note that the funding dates for this program have been revised to **September 1, 2010-August 31, 2011**. If you have not already done so, we encourage you to apply. The RFP can be accessed at the Mecklenburg County JCPC website at <http://www.charmeck.org/Departments/JCPC/Home.htm>. Note that the RFP is being posted on the website. You can contact Tangela White ([Tangela.White@mecklenburgcountync.gov](mailto:Tangela.White@mecklenburgcountync.gov)) if it is not yet posted and you would like a copy. Required Program Agreement forms can be accessed at [http://www.ncdijdp.org/jcpc/gang\\_violence.html](http://www.ncdijdp.org/jcpc/gang_violence.html).

Please note the following:

- Only government agencies, housing authorities, and non-profit organizations are eligible to receive funding. For-profit organizations are not eligible.
- Organizations that previously submitted complete Program Agreements will have their previous applications considered, unless they otherwise notify the local area consultant, Dean Vick ([dean.vick@dijdp.nc.gov](mailto:dean.vick@dijdp.nc.gov)) and submit revisions by the deadline herein.
- The deadline for completed Program Agreements and all required accompanying documentation is August 6, 2010. All paperwork must be completed and received by the Mecklenburg County JCPC by this date to be eligible. Late or incomplete applications will not be considered. Organizations will be notified of decisions by August 26, 2010.

Any questions may be directed to Tangela White at email [Tangela.White@mecklenburgcountync.gov](mailto:Tangela.White@mecklenburgcountync.gov). Please use "Funding Committee - Gang Grant - Organization Name" in the Subject line to ensure your email is forwarded properly.

- ⇒ **Reminder: Required Out of County Placement Notification for Child and Adolescent Consumers**  
Please remember that per North Carolina Administrative Rule 10A NCAC 27G .0506 a Notification of Out of County Placement form must be completed by the clinical home and sent to the LME prior to placing a Child or Adolescent consumer out of county. **This only applies to mental health, substance abuse or developmental disability placement that is funded by Medicaid, State or County funds.** The Notification of Out of County Placement form is attached along with an "Example" for providers to use as a guide when completing the form. These forms can also be accessed on the AMH website at <http://www.charmeck.org/Departments/Area+Mental+Health/For+Providers/Provider+Library/Forms.htm> under MeckCares forms.

Completed forms should be faxed to: **Angie Jackson, Provider Relations Manager, Fax (704) 336-5661**

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- ⇒ **CAP-MR/DD 2008 Waiver Manuals** are now available online.
- Comprehensive Waiver Manual:  
<http://www.ncdhhs.gov/mhddsas/cap-mrdd/update/cap-compmanual7-10.pdf>
  - Supports Waiver Manual:  
<http://www.ncdhhs.gov/mhddsas/cap-mrdd/update/cap-supportsmanual7-10.pdf>
- ⇒ **July Medicaid Bulletin**
- ⇒ **Special Implementation Update #75**
- Transition Timeframe for Full CABHA Implementation
  - Revised CABHA Letter of Attestation Submission Process
  - Update on Subcontracting between a CABHA and Provider Agencies
  - Extension of Case Management Services under CSS
  - Update on CST, IIH and Day Treatment Training Requirements
  - CST Service Revised Rate and Effective Date
  - CST Revised Authorization Limit and Effective Date
- Attachment A: [Child and Adolescent Day Treatment Training Requirements](#)  
Attachment B: [Intensive In-Home Training Requirements](#)  
Attachment C: [Community Support Team Training Requirements](#)
- ⇒ **Clarification Regarding “Pass Through” for SAIOP and SACOT** - Implementation Update# 65 outlined changes effective January 1, 2010 allowing Medicaid recipients of SAIOP to be seen for the initial 30 days of treatment without a prior authorization and Medicaid recipients of SACOT to be seen for the initial 60 days of treatment without a prior authorization. Although the State has allowed this “Pass Through” period, providers of SAIOP and SACOT are responsible for ensuring the following:
1. Being fully aware of any other providers i.e. Community Support Team, Psychosocial Rehabilitation Services or ACTT that are also delivering services to the consumer during this time
  2. Being fully aware of the Service Definition exclusions and collaborating with other providers involved regarding the service limitations allowed for transition and discharge hours
  3. Collaborating with other providers involved with the consumer on the length of time the consumer will receive SAIOP or SACOT services
- Failure to follow through with these responsibilities could result in SAIOP and SACOT providers being denied for additional authorizations after the “Pass Through” period **or** denial of reimbursement from Medicaid due to continued service delivery and billing from another provider.
- ⇒ **FY11 Operations Manual** - The Operations Manual for 2010-2011 is now posted on the AMH website at the following link:  
<http://www.charmeck.org/Departments/Area+Mental+Health/For+Providers/Provider+Library/home.htm> . **This manual is a binding part of Agreements and Contracts between the Mecklenburg LME and providers of Medicaid and State Funded services.** The intent of this manual is to provide the references and sources providers need to meet the requirements of Memorandums of Agreement and Contracts between Mecklenburg LME and provider agencies. Providers are strongly encouraged to share this resource with their staff to ensure that they are aware of the information that it contains.
- ⇒ **RecoveryNC Festival 2010 Celebrates Recovery from Drug and Alcohol Addiction** on August 21, 2010 in Greensboro, NC at the Multicultural Center. There will be two buses funded by SAMSHA to transport 114 individuals wanting to attend, but lacking transportation. Please contact Tracy Klucina at 704-591-2026 or email [Tracy.Klucina@MecklenburgCountyNC.gov](mailto:Tracy.Klucina@MecklenburgCountyNC.gov) for more details. Please see attached memo and flyer for additional information.

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**PROVIDER COUNCIL REMINDERS AND UPDATES**

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- ⇒ **Provider Council Minutes** for the Executive Board, General Membership and Committees are published and available on-line at the following website:  
<http://www.charmeck.org/Departments/Area+Mental+Health/For+Providers/MPCouncil.htm>
- ⇒ **Provider Council Sub-Committees** – Three standing subcommittees have been formed by the Provider Council. If you are interested or want more information, please contact the committee chairs. The three committees are:
- **Training and Development Committee** Trasha Black (Co-Chair), Genesis Project, [tblack@genesisproject1.org](mailto:tblack@genesisproject1.org), 704-596-0505
    - ◆ Angela R. Simmons (Co-Chair), The Right Choice MWM, 704-537-3650 x1105, [angela@trcmwm.com](mailto:angela@trcmwm.com).
      - > The next scheduled meeting is **Wednesday, August 4, 2010 at 11:30 AM** in the Carlton Watkins Center Multipurpose room.
  - **Provider Relations Sub-Committee**
    - ◆ Kira Wilson (Co-Chair), The Arc of NC, 704-568-0112, [kwilson@arcnc.org](mailto:kwilson@arcnc.org)
    - ◆ Tim R. Holland (Co-chair) Person Centered Partnerships, 704-319-7609, [Tim.Holland@pcpartnerships.org](mailto:Tim.Holland@pcpartnerships.org)
      - >The Provider Relations Committee will meet on Wednesday, August 18, 2010 at 12:00 PM to 1:30 PM in the Carlton Watkins Center Multipurpose room.
  - **Provider Outreach Sub-Committee** – The Provider Outreach Committee is a new sub-committee, the general purpose of which is to establish mechanisms for the Provider Council to connect with new providers, to provide them basic resource information and to introduce them to the Provider Council.
    - ◆ Frankie Tack (Co-Chair), Anuvia Prevention and Recovery Center, Inc., 704-927-8789, [frankie.tack@anuvia.org](mailto:frankie.tack@anuvia.org).
    - ◆ Miranda Little (Co-Chair), Family Preservation, Inc., 704-344-0491, [MLittle@fpscorp.com](mailto:MLittle@fpscorp.com)
      - >The next meeting will be on Wednesday, August 18, 2010 at 1:30 PM in the Carlton Watkins Center Multipurpose Room.

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**EDUCATION AND TRAINING OPPORTUNITIES**

- ⇒ **Mecklenburg's PROMISE Recovery and Crisis Training Calendar.** Please feel free to print and post at your locations or pass it on to anyone you feel would benefit from our trainings. To register, go to [www.meckpromise.com](http://www.meckpromise.com). If you have any questions or concerns, please feel free to contact us at (704) 525-4398, ext. 207. <http://www.meckpromise.com/node/43>
- ⇒ **The Mecklenburg County Provider Council** has developed a comprehensive Training Calendar designed to serve as a one-stop location to view training events occurring in Mecklenburg County that are supported or sponsored by the provider community, the LME, AHEC or other entities. Following is a link to submit training events: <http://www.meckpromise.com/node/75>. To view training events, click on the following link: <http://www.meckpromise.com/mptc>
- ⇒ **The LME Monthly AMH Training Calendar** is posted on-line at the following link:  
<http://www.charmeck.org/Departments/Area+Mental+Health/For+Providers/Provider+Resources/training.htm>
- ⇒ **TIP – Training in Innovation and Practice** –The NC Council of Community Programs and the Administrative Services Organization, a group of providers, continue to offer training to help providers adapt to changing circumstances. For a list of currently scheduled training events and to register, go to [www.nc-council.org](http://www.nc-council.org).

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**WEB RESOURCES**

- ◆ **NC DIVISION OF MH/DD/SAS:** <http://www.ncdhhs.gov/mhddsas/>

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- ♦ **MECKLENBURG AMH:** <http://mecklink.charmeck.org>
  - ♦ **AMH BEST PRACTICES COMMITTEES AND SCHEDULE:**  
<http://www.charmeck.org/Departments/Area+Mental+Health/For+Providers/BestPractice.htm>
  - ♦ **HOT SHEET ARCHIVE:**  
<http://www.charmeck.org/Departments/Area+Mental+Health/For+Providers/Provider+Resources/Provider+Hot+Sheets.htm>
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Mecklenburg Provider Council



# Cognitive Behavioral Therapy Training

Facilitator: Dr. Susan Furr, Ph.D.

### DATES:

**SESSION I:** August 11 - 13: 9 a.m. - 4 p.m. 24 hours\* Cost:\$65.00\*\* Registration begins at 8:30 am  
--LOCATION: Holiday Inn University, 8520 University Executive Park Dr., Charlotte, NC 28262, (704) 547-0999

**SESSION II:** August 16, 23, 30: 9 a.m. - 4 p.m. 24 hours\* Cost: \$65.00.\*\*Registration begins at 8:30 am  
--LOCATION: Holiday Inn University, 8520 University Executive Park Dr., Charlotte, NC 28262, (704) 547-0999

**REGISTRATION:** Register online: [www.genesisproject1.org](http://www.genesisproject1.org) (Registration fees will be payable via Paypal)

\*Total training hours: 24 hours including class time and additional reading and assignments.

\*\*Plus \$10 fee for CEU's.



Dr. Susan Furr is a licensed psychologist who received her PhD from the University of North Carolina at Chapel Hill. She has worked as a school counseling, a psychologist at a university counseling center, and currently is a Professor in the Department of Counseling at the University of North Carolina at Charlotte. She has published on topics such as college student suicide, grief and loss counseling, career counseling, and development of counseling students. A major focus of her training has been in the area of cognitive therapy.

*Dr. Susan Furr, Ph.D.*

**For more information on this Cognitive Behavioral Training, please contact, Dr. Trasha Black, PhD, LPC, NCC, Clinical Director at Genesis Project 1, Inc. (704.596.0505) [tblack@genesisproject1.org]**





For Immediate Release – April 22, 2010

Contact Information: Donna M. Cotter, RecoveryNC Director

Telephone: 919/802/7972

E-mail: [donna.cotter@recoverync.org](mailto:donna.cotter@recoverync.org)

Web site: [recoverync.org](http://recoverync.org)

### **RecoveryNC Festival 2010 Celebrates Recovery from Drug and Alcohol Addiction**

More than 500,000 adults and over 50,000 adolescents need but do not receive treatment for an addiction in our state every year. RecoveryNC will hold its first annual Festival on August 21, at the Cultural Center/Festival Park in downtown Greensboro, NC... because everyone knows someone struggling with a drug and/or alcohol problem.

Every dollar dedicated to the treatment of persons with addictions is returned sevenfold to communities in the form of a reduction in criminal activity, highway injuries and death, healthcare and social welfare costs, etc.

We have all been exposed to the negative effects of addiction in the media, on the streets of our home towns and through personal experience. However, it is much more difficult to see the success stories. Shame and stigma have had an extremely detrimental effect on people with addiction as well as those who have achieved stable long-term recovery.

“This is precisely why we are holding Festival 2010. We want persons in recovery to be proud to celebrate their accomplishments. We want the local community to see the faces of recovery demonstrating their talents as musicians, vocalists, artisans, etc., in an open and accepting atmosphere of success over a disease that affects hundreds of thousands of families in our state,” said Donna Cotter, RecoveryNC Director.

There will be something for the whole family! Free admission! Free live music! Free information! Free parking! Delicious food and drink for sale!

#### ***About RecoveryNC***

*Initiated in September of 2008, RecoveryNC is a vehicle through which persons in recovery from addiction to drugs and alcohol, along with their families, friends, and advocates, can speak out for access to the services they need to maintain long-term stable recovery. Additionally, RecoveryNC diminishes the stigma attached to addiction by demonstrating the value recovering people bring to their communities, provides an advocacy platform for those interested in influencing health policy, and creates a virtual community for recovering people, their families, friends and supporters, where hope and help can be shared.*

###

SHARE YOUR JOURNEY • ENCOURAGE A LOVED ONE • LEND YOUR SUPPORT

# **RECOVERYNC FESTIVAL 2010**

## **AUGUST 21 • GREENSBORO, NC**

**GREENSBORO CULTURAL CENTER AND FESTIVAL PARK**  
**200 NORTH DAVIE STREET • DOWNTOWN GREENSBORO, NC**  
**PRAYER BREAKFAST 10:00 AM • FESTIVAL 11:00 AM - 5:00 PM**

You are invited to RecoveryNC's first annual statewide Festival to celebrate North Carolinians in recovery from addiction to drugs and alcohol. Show your support...because we all know someone struggling with a drug or alcohol problem.

This is your chance to hear firsthand about recovery from a disease that causes tremendous suffering to hundreds of thousands of North Carolina families!

Come and Listen! Come and Learn! Come and Participate!  
Come and Celebrate!



**FREE ADMISSION • LIVE MUSIC**  
**ARTS & CRAFTS VENDORS • FOOD VENDORS**  
**FREE PARKING • FUN FOR ALL AGES**  
**VISIT US @ [WWW.RECOVERYNC.ORG](http://WWW.RECOVERYNC.ORG)**