

MECKLENBURG COUNTY Area Mental Health, Developmental Disabilities and Substance Abuse Services October 15, 2010

PROVIDER HOT SHEET

⇒ IRIS Training for New Users is available for those who have not attended any previous IRIS training. Please choose from one of these 2-hour sessions - *Nov 9th or Dec 7th from 9:00-11:00 AM*.

NOTE: Participants will benefit from becoming familiar with the *IRIS Technical Manual* available at http://www.ncdhhs.gov/mhddsas/statspublications/manualsforms/iris6-4-10dhhsmanual.pdf and visiting the *IRIS TEST WEBSITE* at http://hrdhhs63.dhhs.state.nc.us:8000/default.aspx prior to attending.

To register, please email Nancy Cody at nancy.cody@mecklenburgcountync.gov. Include the participant's name, the agency's name, and the session date. You will receive confirmation by email. The training will be held in the Cedar Room at the Carlton Watkins Center, 3500 Ellington Street, Charlotte, NC 28211.

Space is limited and <u>REGISTRATION</u> is <u>REQUIRED</u>. Please do not send unregistered staff to the training. Limit 2 staff per agency. Thank you.

- ⇒ **MeckCARES Enrollment FAQ document** now available on the <u>MeckCARES Enrollment page</u>. It includes answers to questions regarding consumer and provider eligibility requirements for MeckCARES Enrollment, events that trigger consumer disenrollment and other frequently asked questions.
- ⇒ The next Provider InfoShare is scheduled for Wednesday, November 3, 2010, 9:00 11:00 in the Fellowship Hall at Covenant Presbyterian Church, 1000 E. Morehead Street in Charlotte. The program begins promptly at 9:00 AM and doors close at 9:15 AM. All contract and MOA providers are required to attend.
- ⇒ Special Implementation Update #81

Selection of the Next LME to Participate in the 1915b/c Medicaid Waiver

Implementation Update #80

- Update on Unmanaged Visits for Children
- Service Orders for MH/SA TCM
- VO ProviderConnect Reminders
- Level III/IV Independent Psych. Evaluations
- Accreditation of TCM Services
- MH/SA TCM Providers & NC-TOPPS
- NC-IRIS Update
- Self-Direction for CAP-MR/DD Supports Waiver

Implementation Update #79

- CABHAs Providing MH/SA TCM
- CABHA Enrollment Seminars Sept./Oct
- FAQ for CABHA Enrollment
- Provider Contractual and Legal Responsibility for Safeguarding Records
- CABHA Transition Benchmarks
- CST, IIH, DT, CS Re-endorsement
- Endorsement Applications for CST, IIH, or DT

Mecklenburg Area MH/DD/SA Services PROVIDER HOT SHEET

October 15, 2010

CABHA Attestation Letters Update

<u>Attachment 1</u> Medicaid /State-funded Consumer Discharge/Transition Plan | <u>Attachment 2</u> NC Health Choice Discharge/Transition Plan | <u>Attachment 3</u> Transition Worksheet | <u>Attachment 4</u> Letter to Providers

CABHA Benchmarks and Transition Planning

Providers of CST, IIH, and Day Treatment that are not currently certified as a CABHA, please see pages 4 through 6 in Implementation Update #79 dated September 29, 2010 on the Division of Mental Health's website. The LME will contact effected providers in writing this week to request transition plans according to guidance from Implementation Update #79.

⇒ Clarification Regarding Community Support Team and Outpatient Therapy

The LME has received several questions from providers seeking clarification about whether Outpatient Therapy could be provided during the same authorization period as Community Support Team (CST). We have received clarification from the State that the intent of the staffing changes for CST effective July 1, 2010 was to allow Outpatient Therapy to be a part of the functions that the CST Licensed Team Lead can provide as clinically indicated for consumers receiving this service. As a result, consumers authorized for CST should not have a separate Outpatient Therapist. While the CST definition does not indicate Outpatient Therapy as an exclusion or limitation, it is not best practice for an individual to have two (2) individual therapist at the same time as that potentially would lead to a fragmentation of services.

⇒ Income, Family Size and National Health Care Reform:

Please review Implementation Update 77 and the attachments. DMH is asking us to report updated information on each consumer served for the month of October. IU 77 gives definition to family size and income. When providers serve IPRS consumers from October 1 to October 31, 2010, providers should ask family size and income. Providers should fax this information to the LME MeckLink (704-319-9114). As the LME reviews claims for services in October, we will confirm that family size and income were recently updated. If necessary, we will contact providers individually to gather the updated data.

⇒ **ONLINE SYSTEM OF CARE TRAINING:** The MeckCARES Training Institute is one of only three sites in North Carolina authorized to provide comprehensive system of care training. And now, the MeckCARES Training Institute is pleased to offer a full range of high-quality **online** courses that meet state service definitions and requirements and will empower you to improve outcomes for youth and families.

Save time and travel expenses and increase your knowledge and skills--all from the convenience of your own computer.

Learn about System of Care principles and practices See how Child and Family Teams should operate Gain knowledge, power and respect to strengthen families and improve lives

The North Carolina Collaborative Training Institute Online Training:

- Powerful
- Convenient
- High-Quality
- Comprehensive
- State Approved

Log on and register for Online Training TODAY

www.nccti.org



Mecklenburg Area MH/DD/SA Services PROVIDER HOT SHEET

October 15, 2010

⇒ Attention Providers who submit 837's

The LME's claims processing software will soon check for an 837 inconsistency which has not been checked for in the past. This will cause some claims to be rejected during the processing of an 837. Please forward this information to the appropriate billing or software contacts in your organization.

The inconsistency is an 837 which contains a SV107 segment but does not include a corresponding HI*BK segment.

The new ECP exception reason will be worded as follows "Invalid Diagnosis Code Pointers (837 SV107 segment with no corresponding HI*BK segment)".

To avoid having claims be rejected for the above reason please be sure that your 837s always have both the HI*BK and SV107 segment included.

Checking the 837 inconsistency will begin when we upgrade our software package which is scheduled for 10/9/2010.

⇒ Attention: All Providers Who Use 837's and 835's - Please Consult Your Software Vendors ANSI 5010

- The LME and the Mecklenburg County IST Department do not provide technical assistance for this
 upgrade, so providers must contact their HIPAA transaction set vendors.
- Providers who utilize HIPAA transaction sets such as the 837-outbound claim file, the 835-inbound remittance advice, etc. may already know that these transaction sets will be upgraded from version 4010 to version 5010 effective January 2012.
- This is a requirement at the federal level of all providers, health plans, and other entities that use such sets. Nine transaction sets in all are affected. This affects all billing for all funding streams, not just claims sent to the LME.
- With just over one year before compliance is required it is already time to make plans as it is complicated to configure, test and utilize these sets.
- Providers can start by contacting the companies from whom they have purchased their HIPAA transaction set software.
- Those companies should be well under way in their projects to upgrade their software and this may include changes in how providers record information in their own systems first.
- The LME will be contacting providers by January of 2011 to assess their plans and progress as to this
 important upgrade. The LME will also include providers in testing protocols by Fall 2010.

ICD-10

- The ICD-9 diagnosis code set will be replaced by ICD-10 by October 2013.
- The upgrade to ANSI 5010 is a prerequisite to the ICD-10 upgrade.
- ICD-10 has been implemented for several years outside the United States.
- Like the ANSI 5010 implementation, this affects all healthcare transactions for all providers, health plans, billing warehouses, etc.
- ICD-9 is over 30 years old and will run out of possible codes within the next couple of years.
- ICD-10 will expand the number of digits for codes for more specificity.

⇒ Elements of a Functional First Responder System

The Mecklenburg County Consumer and Family Advisory Committee (CFAC) and LME consider the following elements to constitute a Functional First Responder System (FFRS):

- The provider has a 911 prompt for medical crisis on their voicemail system.
- The provider has a prompt that provides a phone or pager number for assistance with "urgent" or "crisis" needs that cannot wait until the next business day (this number should connect to a person and not another telephone number or voicemail.)
- If crisis number contacts a pager, the message explains briefly what the caller will hear and how to respond.

Mecklenburg Area MH/DD/SA Services PROVIDER HOT SHEET

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- If the caller does not reach a live person, the voicemail message gives the caller a wait time of no more than 15 minutes to expect a return call.
- If the caller does not reach a live person, the call is returned within 15 minutes.

All providers of enhanced Medicaid services that are required to serve as First Responders should ensure that these elements are included in your First Responder System. The LME and representatives from CFAC will periodically test providers through Mock Calls to ensure compliance with these requirements.

⇒ Mark your calendars: Please join us for the System of Care Open House! This is an opportunity for providers, families, partners and community members to connect, ask questions, learn more about our System of Care, and gain valuable one-on-one time with a variety of MeckCARES representatives. Please note that the time for the event on November 17th has changed to 4:00-6:00 pm to encourage more youth, families, and community members to attend.

PROVIDER COUNCIL REMINDERS AND UPDATES

- ⇒ Provider Council Minutes for the Executive Board, General Membership and Committees are published and available on-line at the following website: http://charmeck.org/MECKLENBURG/COUNTY/AREAMENTALHEALTH/FORPROVIDERS/Pages/MPCouncil .aspx
- ⇒ Provider Council Sub-Committees Three standing subcommittees have been formed by the Provider Council. If you are interested or want more information, please contact the committee chairs. The three committees are:
 - Training and Development Committee Trasha Black (Co-Chair), Genesis Project, tblack@genesisproject1.org, 704-596-0505
 - Angela R. Simmons (Co-Chair), The Right Choice MWM, 704-537-3650 x1105, angela@trcmwm.com.
 - > The next scheduled meeting is Wednesday, October 20, 2010 at 9 AM in the Carlton Watkins Center Multipurpose room.
 - **Provider Relations Sub-Committee**
 - Kira Wilson (Co-Chair), The Arc of NC, 704-568-0112, kwilson@arcnc.org
 - Tim R. Holland (Co-chair) Person Centered Partnerships, 704-319-7609. Tim.Holland@pcpartnerships.org
 - >The Provider Relations Committee will meet on Wednesday, October 20, 2010 at 12:00 PM to 1:30 PM in the Carlton Watkins Center Multipurpose room.
 - Provider Outreach Sub-Committee The Provider Outreach Committee is a new sub-committee, the general purpose of which is to establish mechanisms for the Provider Council to connect with new providers, to provide them basic resource information and to introduce them to the Provider Council.
 - Miranda Little (Co-Chair), Family Preservation Services, Inc., 704-344-0491, Mlittle@fpscorp.com
 - Becky Millis (Co-Chair), Family Preservation Services, Inc., 704-334-0491, Rmills@fpscorp.com >The next meeting will be on Wednesday, October 20, 2010 at 1:30 PM in the Carlton Watkins Center Multipurpose Room.

EDUCATION AND TRAINING OPPORTUNITIES

- ⇒ AMH Trainings at the Watkins Center. You must register to attend. Please send an e-mail to amhtrain@mecklenburgcountync.gov to register, in which you will receive confirmation. Please bring this confirmation with you to class, as space is limited.
 - Domestic Violence Training Oct 27th from 9:00am 12:00pm Smoking Cessation Oct 27th from 1:00pm 4:00pm

 - Smoking Cessation Oct 28th from 9:00am 12:00pm
 - Suicide Prevention Training Oct 28th from 1:00pm 3:00pm

Mecklenburg Area MH/DD/SA Services PROVIDER HOT SHEET October 15, 2010

- ⇒ Mecklenburg's PROMISE Recovery and Crisis Training Calendar. Please feel free to print and post at your locations or pass it on to anyone you feel would benefit from our trainings. To register, go to www.meckpromise.com. If you have any questions or concerns, please feel free to contact us at (704) 525-4398, ext. 207. http://www.meckpromise.com/node/43
- ⇒ The Mecklenburg County Provider Council has developed a comprehensive Training Calendar designed to serve as a one-stop location to view training events occurring in Mecklenburg County that are supported or sponsored by the provider community, the LME, AHEC or other entities. Following is a link to submit training events: http://www.meckpromise.com/node/75. To view training events, click on the following link: http://www.meckpromise.com/mptc
- ⇒ The LME Monthly AMH Training Calendar is posted on-line at the following link: http://charmeck.org/mecklenburg/county/AreaMentalHealth/ForProviders/Pages/ProviderTraining.aspx
- ⇒ TIP Training in Innovation and Practice –The NC Council of Community Programs and the Administrative Services Organization, a group of providers, continue to offer training to help providers adapt to changing circumstances. For a list of currently scheduled training events and to register, go to www.nc-council.org.

WEB RESOURCES

- NC DIVISION OF MH/DD/SAS: http://www.ncdhhs.gov/mhddsas/
- Mecklenburg AMH: http://mecklink.charmeck.org
- AMH BEST PRACTICES COMMITTEES AND SCHEDULE: http://charmeck.org/mecklenburg/county/AreaMentalHealth/ForProviders/Pages/BestPracticeTeams.aspx
- Hot Sheet Archive: http://charmeck.org/MECKLENBURG/COUNTY/AREAMENTALHEALTH/FORPROVIDERS/Pages/HotSheets.

Who is eligible for MeckCARES enrollment?

Consumer Eligibility Criteria:

Consumers must fit all of the following criteria to be eligible for MeckCARES enrollment:

- A youth age 10yrs -21yrs;
- 2. who has a DSM-IV Axis I diagnosis and is receiving enhanced mental health services;
- and also has a functional impairment as evidenced by involvement in at least 1 of the following specialized services:
 - Special Education Program (placement or at risk of placement in restrictive/alternative school settings); EC Categorized, IEP plan, etc
 - The Juvenile Justice System (having been arrested and/or have active court cases).
 - Youth and Family Services/Department of Social Services (children in YFS custody);
- 4. Duration or expected duration of the disability of at least one year;
- Placement outside the home or at risk of out-of-home placement

Who is eligible for enrolling consumers and what must they do?

The consumer's clinical home Care Coordinator is the individual ultimately responsible for enrolling the consumer in MeckCARES. The care coordinator is responsible for submitting the complete Enrollment package to the Enrollment Coordinator, which includes the Enrollment Application, Consent Forms, and a Release of Information Form. The Care Coordinator coordinates and ensures that the Child and Family Team (CFT) meeting takes place a minimum of once a month and is operating from a framework structured according to the Systems of Care (SOC) philosophy. In recognition of the importance of family, school, and community, they utilize the "One Child One Plan" summary form to organize the CFT ensuring the fulfillment of their ultimate purpose, determining who will do what and by when, before the next CFT meeting; while addressing various life domains as it relates to specific strategies and action steps for individualized goals.

Care Coordinator Eligibility Criteria:

- The successful completion of both Mecklenburg County Training Institute Child and Family Team Trainings CFT101 and CFT201
- 2. Commitment to the submission of monthly reports to MeckCARES providing consumer status updates

When are consumers dis-enrolled from MeckCARES and what is the process?

Consumers are dis-enrolled at completion of services, which for the purposes of MeckCARES is defined as a consumer who no longer is receiving any mental health services. Consumers must be receiving an enhanced service in order to qualify for enrollment, but consumers who downgrade to basic benefits (i.e. outpatient services) retain their MeckCARES enrollment status regardless of a transfer to another clinical home.

- The identified clinical home agency (i.e. Community Support Worker, Intensive In-Home, MST Therapist, etc.) completes and
 forwards the dis-enrollment request form to the Enrollment Coordinator due to completion of treatment, or indicates within the
 monthly reports the discharge status for the consumer as completed treatment.
- 2. The Enrollment Coordinator is informed that there has been a lapse in services of 90 days or more.
- 3. A parent or guardian may also contact the Enrollment Coordinator directly to request a dis-enrollment in MeckCARES.

What services does MeckCARES provide?

MeckCARES is not a mental health agency that provides mental health services. MeckCARES is not a division of the Department of Juvenile Justice or the Department of Social Services. MeckCARES is the name of Mecklenburg County's Sysetm of Care and is also the grant initiative program which champions the following of Systems of Care philosophy and practice for how youth and families should be delivered services. MeckCARES operates within the framework of existing services, whereby System of Care values and principles facilitate collaboration among service providers, stakeholders, and community resources/natural supports via Child and Family Teams.

What resources are available to members of MeckCARES?

- Systems of Care Coaches (SOC Coach)
- Systems of Care Agency Liaisons
- · Systems of Care Court Liaisons
- · Systems of Care Dept. of Juvenile Justice Liaisons
- Systems of Care Dept. of Social Services Liaisons
- MeckCARES Community Collaborative
- Network of Informal Supports Subcommittee
- Mecklenburg County Training Institute and Committee
- MeckCARES Social Marketing Committee
- · MeckCARES Outcomes and Evaluation Committee
- Service Gaps and Best Practices Committee
- ParentVOICE
- Case Consultation
- Care Review
- Resource Development Coordinators

Please visit the enrollment page of the MeckCARES website at MeckCARES charmeck.org to access the forms necessary to submit an enrollment application package and provide monthly reports. All forms require completion with typed information in order to be processed, with the exception of required signatures, and must be submitted via fax to (704) 280-8806. Forms completed by hand will not be processed. Please contact the MeckCARES Enrollment Coordinator with any questions that you may have about the enrollment process by phone at (704) 432- 4592 or by email at Francesca_Morgan@MecklenburgCountyNC.gov.

Clinical Supervision Training



- ➤ The Role of Supervision
- ➤ Developing the Supervisory Relationship
- Facilitating a Supportive Supervisory Environment
- ➤ Ethical Issues and Supervision
- ➤ Infusing Multiculturalism into Supervision
- ➤ Self- Supervision

Friday, November 5th and Monday, November 8th, 2010 9:00 am until 4:00 pm Carlton Watkins Center

Cost \$65.00 – Per Person

Featuring Trainers



Dr. Valerie G. Balog, LPC, NCC received her Ph.D. from the University of Virginia in Counselor Education and Supervision in May 2004. She has worked on faculty at the University of North Carolina at Chapel Hill and since August 2005 has been employed as a Clinical Assistant Professor at the University of North Carolina at Charlotte. Dr. Balog also works as a contract therapist for United Family Services and is the owner of Frontier Counseling and Professional Services.



Edward A. Wierzalis, Ph.D., NCC is a Clinical Assistant Professor at the University of North Carolina at Charlotte. He joined the faculty in the Department of Counseling in the College of Education in August of 2002. He currently serves as the Coordinator of the School Counseling Program and Coordinator of Clinical Placement. Dr. Wierzalis received his doctorate degree from the University of Virginia in Counselor Education and Supervision and completed his Master's Degree in Counseling Psychology at Temple University, Philadelphia, PA.

Dr. Wierzalis has been in the counseling profession for over 35 years; as a High School counselor for 10 years and in private clinical practice in Philadelphia for 14 years. He is an active member in many national and state professional associations and provides training and support within the surrounding community.

For more information on this Cognitive Behavioral Training, please contact, Dr. Trasha Black, PhD, LPC, NCC, Clinical Director at Genesis Project 1, Inc. (704.596.0505) [tblack@genesisproject1.org]

TRAINING REGISTRATION FORM

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Clinical Supervision
November 5 & 8

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ontact Person Phone:	Email:	
articipant (s) attending		
Name (please print)	Email Address	Phone Number

PAYMENT INFORMATION

Training Fee \$65.00

\$10.00

CEU's

You will receive an online link for payment via Paypal in the registration confirmation email.

Number purchasing

Training is limited to 50 persons per session. The training fee is nonrefundable and cannot be applied to a future training. Register early, space is limited. Participants who arrive more than 15 minutes late will NOT be admitted to the training session. Full attendance expected in order to receive training certificate (I.e. No partial credit will be given.) The Provider Network does not keep certificate copies so all participants will need to make all necessary copies and storage arrangements as copies of lost certificates will NOT be available in the future. Please note that these sessions will be videotaped and all participants will be asked to sign a consent form.

TOTAL FEE

Total Cost

Should you have any questions, please contact Dr. Trasha Black at (704) 596-0505 or Angela Simmons at (704) 537-3650 ext.1105.



presents

Cognitive Behavioral Therapy Training

Facilitator: Dr. Susan Furr, Ph.D.

November 1, 15, 22 9:00 am - 4 pm

--LOCATION: Carlton Watkins Center, 3500 Ellington Street, Charlotte NC 28211

REGISTRATION: Register online: www.genesisproject1.org (Registration fees will be payable via Paypal)

*Total training hours: 24 hours including class time and additional reading and assignments.

^{**}Plus \$10 fee for CEU's.



Dr. Susan Furr is a licensed psychologist who received her PhD from the University of North Carolina at Chapel Hill. She has worked as a school counseling, a psychologist at a university counseling center, and currently is a Professor in the Department of Counseling at the University of North Carolina at Charlotte. She has published on topics such as college student suicide, grief and loss counseling, career counseling, and development of counseling students. A major focus of her training has been in the area of cognitive therapy.

For more information on this Cognitive Behavioral Training, please contact, Dr. Trasha Black, PhD, LPC, NCC, Clinical Director at Genesis Project 1, Inc. (704.596.0505) [tblack@genesisproject1.org]

TRAINING REGISTRATION FORM

Training Title:

Cognitive Behavioral Therapy Training November 1, 15, 22

	ax this form to Dr. Trasha Black at (704) 596-	0507.
Please type or print		
AGENCY INFORMATION		
Agency's Name:		
Agency's Contact Person:		
Contact Person Phone:	Email:	
-Participant (s) attending		
Name (please print)	Email Address	Phone Number

SESSION & ATTENDEE INFORMATION

(Limit 50 per session. See the training flyer for times and locations)

	Number purchasing	Total Cost
Training Fee \$65.00		
CEU's \$10.00		
	TOTAL FEE	

PAYMENT INFORMATION

You will receive an online link for payment via Paypal in the registration confirmation email.

Training is limited to 50 persons per session. The training fee is nonrefundable and cannot be applied to a future training. Register early, space is limited. Participants who arrive more than 15 minutes late will NOT be admitted to the training session. Full attendance expected in order to receive training certificate (I.e. No partial credit will be given.) The Provider Network does not keep certificate copies so all participants will need to make all necessary copies and storage arrangements as copies of lost certificates will NOT be available in the future. Please note that these sessions will be videotaped and all participants will be asked to sign a consent form.

Should you have any questions, please contact Dr. Trasha Black at (704) 596-0505 or Angela Simmons at (704) 537-3650 ext.1105.

^{*}If there are more than 12 participants from your agency, please use another registration form.



presents

Person Centered Thinking Training

Session 1: Monday, December 6th and Tuesday, December 7th, 2010 trainer Sharon Welling

Session II: Monday, December 20th and Tuesday, December 21st, 2010 trainer Larry Adler

-- LOCATION: Carlton Watkins Center, 3500 Ellington Street, Charlotte NC 28211

REGISTRATION: Register online: www.genesisproject1.org (Registration fees will be payable via Paypal)

*Total training hours: 12 hours

Cost: \$65 per person

For more information on this Person Centered Thinking Training, please contact, Dr. Trasha Black, PhD, LPC, NCC, Clinical Director at Genesis Project 1, Inc. (704.596.0505) [tblack@genesisproject1.org]

MPC

TRAINING REGISTRATION FORM

Training Title:								
Person Centered Thinkin	g							
(please check the desired training session:								
Session I: December 6-7, 2010								
Session II: December 20-21, 2010 Session II: December 20-21, 2010								
•								
	Complete the information below and fax this form to Dr. Trasha Black at (704) 596-0507.							
Please type or print AGENCY INFORMATION								
Agency's Name:								
Agency's Contact Person:								
Contact Person Phone:	Email:							
	-Participant (s) attending							
Name (please print)	Email Address		Phone Number					
*If there are more than 12 participants fr	om your agency, please use another	registration form.						
SESSION & ATTENDEE INFORMATION	M							
(Limit 50 per session. See the training fl								
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Training Fee \$65.00	, , , , , , , , , , , , , , , , , , ,							
	TOTAL FEE							

PAYMENT INFORMATION

You will receive an online link for payment via Paypal in the registration confirmation email.

Training is limited to 50 persons per session. The training fee is nonrefundable and cannot be applied to a future training. Register early, space is limited. Participants who arrive more than 15 minutes late will NOT be admitted to the training session. Full attendance expected in order to receive training certificate (I.e. No partial credit will be given.) The Provider Network does not keep certificate copies so all participants will need to make all necessary copies and storage arrangements as copies of lost certificates will NOT be available in the future. Please note that these sessions will be videotaped and all participants will be asked to sign a consent form.

Should you have any questions, please contact Dr. Trasha Black at (704) 596-0505 or Angela Simmons at (704) 537-3650 ext.1105.



MECKCARES

Cordially Invites You to Our

Providers! Families! Youth! Agencies!

Come learn all about our community's System of Care in a fun, educational atmosphere.

- Community Resources
- Flex Funds
- Child and Family Teams
- Enrollment Process
- Natural and Informal Supports
- System of Care Coaching
- Case
 Consultation
- Family Supports and ParentVOICE

System of Care OPEN HOUSE

FUN!

FOOD!

RESOURCES & INFORMATION!

GIVEAWAYS!

WEDNESDAY, NOVEMBER 17

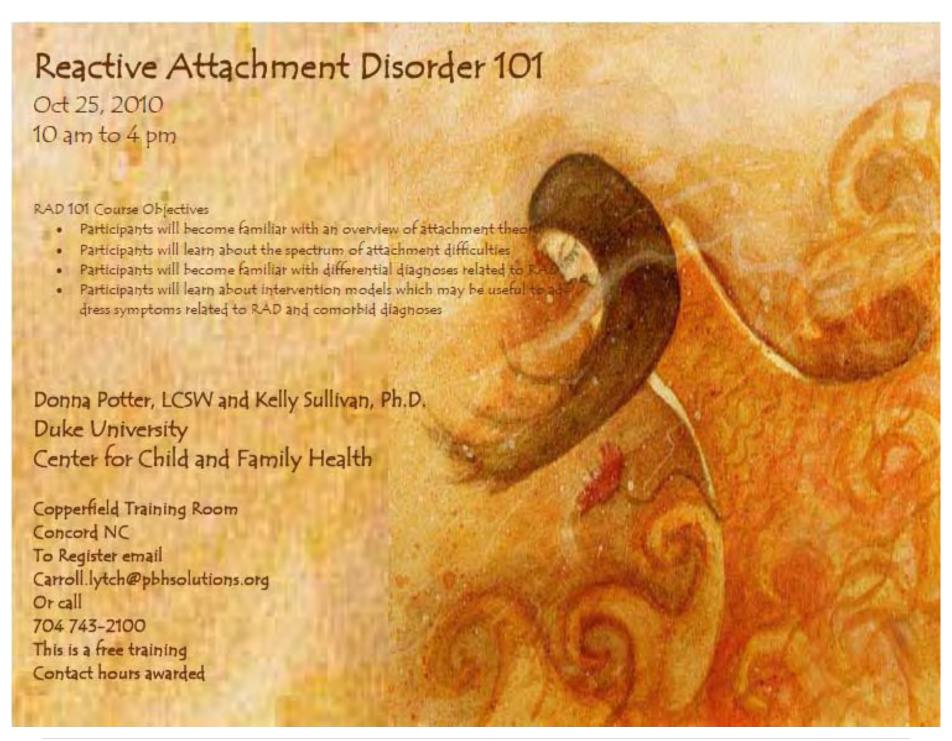
4:00 P.M. TO 6:00 P.M. CAROLE A. HOEFENER COMMUNITY CENTER 610 EAST 7TH STREET

Parking is available behind the building

Please R.S.V.P. by November 12 to Francesca Morgan at Francesca.Morgan@MecklenburgCountyNC.gov call (704) 432-4592







ACC CHAMPIONSHIP



On December 4, 2010 the ACC's Atlantic and Coastal Division Champions will play for the right to represent the ACC with an automatic bid to the Bowl Championship Series. Charlotte is ready for 2010 and we want you to help!

We've created an opportunity for your organization to get involved with this prestigious event and in turn we are committed to make a donation to your organization based on the criteria outlined below:

- Your organization will have until November 1, 2010 to sell as many Upper Level tickets to the 2010 Dr Pepper ACC Championship Game.
- Based on the number of tickets sold, Charlotte Collegiate Football will make a donation to your group.
- Charlotte Collegiate Football will reserve an upper level section called the
 "___" ZONE where all tickets sold through your group will be located.
- Your organization will receive an LED Board and PA Announcement during the 2010 ACC Championship Game in Charlotte (minimum of 100 tickets must be sold).

Community Outreach Program Incentives:

100 to 199 Tickets-We'll donate 10% of the ticket sales to your group

200-349 Tickets- We'll donate 15% of the ticket sales

350 to 499 Tickets- We'll donate 20% of the ticket sales

500+ tickets- We'll donate 25% of the ticket sales

500 tickets = Up to \$4,122 donated!



When the ACC football championship was awarded to Charlotte late in 2007 it signified a move to locate the game in the geographic center of the conference. Following the first five years, the 2010 Dr Pepper ACC Football Championship Game marks the first time that the conferences premier football event will take place in the state of North Carolina.

FOOTBALL CHAMPIONSHIP



Saturday, December 4th, 2010 7:45PM Bank of America Stadium

GROUPS HAVE MORE FUN!

Watch the top two teams in the ACC battle for a chance to play in the 2011 Orange Bowl!

- Sit together in choice seat locations.
- Enjoy seven hours of ACC festivities at FanFest before the game. Participate in games and pep rallies throughout the day. Get pictures and autographs from ACC Legends. Watch the ACC Mascot Football Game and popular country music acts perform before kickoff. Enjoy food and fun all day long!
- Group recognition on the LED video board during the game and a thank you listing in the game day program.



TICKETS START AT \$25* PER PERSON





QUICK SCORE

Groups of fifty (50) or more receive free ACC Championship t-shirts and VIP Extra Point Passes while supplies last!

ORDER INFORMATION

Please contact your ACC Football Championship Representative to reserve your seats today!

JOHN MACONI

336-331-3829

jmaconi@accfootballchampionship.com