

# MECKLENBURG COUNTY Area Mental Health, Developmental Disabilities and Substance Abuse Services October 22, 2010

#### PROVIDER HOT SHEET

⇒ New CAP MR/DD policies contained in Implementation Update #76 will be effective February 1, 2011 unless otherwise noted. Participants, guardians and legally responsible persons will have this time to determine alternate support options to ensure the health and safety needs are adequately addressed. In the event a participant cannot make the transition to the policy changes by the February 1, 2011 effective date, DMH/DD/SAS will review the participant's PCP and determine if further time is needed or if other actions are necessary for the participant to safely make the transition.

The process to request an exception or extension for individuals who are unable to make the needed changes as required by February 1, 2011 is as follows:

By December 1, 2010 the case manager must send the LME the request for an extension or exception using the CAP-MR/DD Policy Requirements Extension/Exception Request Form. The request shall contain the revised PCP with any documentation and justification as to the specific health and safety issues and reasons why the individual cannot meet the transition requirements. The form is located at <a href="http://www.ncdhhs.gov/mhddsas/cap-mrdd/index.htm">http://www.ncdhhs.gov/mhddsas/cap-mrdd/index.htm</a>

- LME staff will review the request for an extension or exception, including the revised PCP and discuss with the case manager the specific health and safety issues preventing transition as required by February 1, 2011 and possible alternatives to address the individual's support needs.
- By January 1, 2011 the LME shall send the completed *CAP-MR/DD Policy Requirements Extension/Exception Request Form* and PCP with accompanying documentation/justification to DMH/DD/SAS and request an extension or exception to the required transition.
- DMH/DD/SAS will review the completed CAP-MR/DD Policy Requirements Extension and Exception Request Form, the PCP and accompanying documentation/justification and discuss with the LME and case manager if appropriate.
- If DMH/DD/SAS determines the individual has health and safety risks that may be affected by the required transition an extension or exception may be granted.
- An extension or exception may be granted ONLY if the services are necessary to assure the health and safety of the participant.
  - If services are requested to assure the health and safety of the participant, the PCP must clearly describe:
    - how the health and safety of the participant is at risk without these services, AND
    - measures taken to use natural and other community supports to assure the health and safety
      of the individual, AND demonstrate that no other options are available to assure health and
      safety of the participant other than providing services that will exceed the UR guidelines.
- Within 15 days from receipt DMH/DD/SAS staff will provide a written response to the LME indicating the decision for the extension or exception request.
- If the DMH/DD/SAS approves the request, notification will be provided to the LME who will in turn notify the case manager.
- If the DMH/DD/SAS determines an extension or exception is not justified and denies the request, the DMH/DD/SAS will notify the participant and guardian (copying the LME). The LME will notify the case manager.
- Participants whose request for an exception or extension are denied will have due process rights for appeals of those decisions.

#### Mecklenburg Area MH/DD/SA Services PROVIDER HOT SHEET

October 22, 2010

#### ⇒ Billing Compliance Reviews

The LME conducts compliance reviews of Medicaid and non-Medicaid funded services:

- To ensure services delivered are appropriate and are provided in accordance with the NC Administrative Code; the DMH/DD/SAS and Medicaid Services Definitions Manual; DHHS policies and communications; the Medicaid Provider Enrollment Agreement; the North Carolina General Statues and the Federal Code of Regulations; and,
- 2) To prevent and detect violations of Medicaid, State, Federal, and County billing requirements.

The Billing Compliance Review Tool Procedure as well as the Billing Compliance Review Tool will be posted on the AMH Website for review.

- ⇒ Mecklenburg County Community Collaborative Care Review Teams When the LME began the Level III and IV Residential Transition project for children in the fall of 2009, 147 consumers were in these levels of care. At present, there are 21 consumers in level III residential group homes and no consumers in level IV. As a direct result of this significant decrease, there is no longer a need for four Care Review Teams per month to specifically address reauthorization requests for residential placements. Effective January 1<sup>st</sup>, there will only be 2 Care Review Teams convened each month for reauthorization requests; occurring on the 2<sup>nd</sup> and 4<sup>th</sup> Thursday of the month from 1-4pm. Please refer to the attached Care Review Team factsheet which stipulates scheduling and protocol for all Care Review Team sessions.
- ⇒ IRIS Training for New Users is available for those who have not attended any previous IRIS training. Please choose from one of these 2-hour sessions *Nov 9<sup>th</sup> or Dec 7<sup>th</sup> from 9:00-11:00 AM*.

  NOTE: Participants will benefit from becoming familiar with the *IRIS Technical Manual* available at <a href="http://www.ncdhhs.gov/mhddsas/statspublications/manualsforms/iris6-4-10dhhsmanual.pdf">http://www.ncdhhs.gov/mhddsas/statspublications/manualsforms/iris6-4-10dhhsmanual.pdf</a> and visiting the *IRIS TEST WEBSITE* at <a href="http://hrdhhs63.dhhs.state.nc.us:8000/default.aspx">http://hrdhhs63.dhhs.state.nc.us:8000/default.aspx</a> prior to attending.

To register, please email Nancy Cody at <a href="mailto:name">name</a>, cody@mecklenburgcountync.gov</a>. Include the participant's name, the agency's name, and the session date. You will receive confirmation by email. The training will be held in the Cedar Room at the Carlton Watkins Center, 3500 Ellington Street, Charlotte, NC 28211.

Space is limited and <u>REGISTRATION</u> is <u>REQUIRED</u>. Please do not send unregistered staff to the training. Limit 2 staff per agency. Thank you.

- ⇒ **MeckCARES Enrollment FAQ document** now available on the <u>MeckCARES Enrollment page</u>. It includes answers to questions regarding consumer and provider eligibility requirements for MeckCARES Enrollment, events that trigger consumer disenrollment and other frequently asked questions.
- ⇒ The next Provider InfoShare is scheduled for **Wednesday**, **November 3**, **2010**, **9:00 11:00** in the **Fellowship Hall at Covenant Presbyterian Church**, 1000 E. Morehead Street in Charlotte. The program begins promptly at 9:00 AM and doors close at 9:15 AM. All contract and MOA providers are required to attend.
- ⇒ Clarification Regarding Community Support Team and Outpatient Therapy

The LME has received several questions from providers seeking clarification about whether Outpatient Therapy could be provided during the same authorization period as Community Support Team (CST). We have received clarification from the State that the intent of the staffing changes for CST effective July 1, 2010 was to allow Outpatient Therapy to be a part of the functions that the CST Licensed Team Lead can provide as clinically indicated for consumers receiving this service. As a result, consumers authorized for CST should not have a separate Outpatient Therapist. While the CST definition does not indicate Outpatient Therapy as an exclusion or limitation, it is not best practice for an individual to have two (2) individual therapist at the same time as that potentially would lead to a fragmentation of services.

#### ⇒ Income, Family Size and National Health Care Reform:

Please review Implementation Update 77 and the attachments. DMH/DD/SAS is asking us to report updated information on each consumer served for the month of October. IU 77 gives definition to family size and

#### Mecklenburg Area MH/DD/SA Services PROVIDER HOT SHEET

October 22, 2010

income. When providers serve IPRS consumers from October 1 to October 31, 2010, providers should ask family size and income. Providers should fax this information to the LME MeckLink (704-319-9114). As the LME reviews claims for services in October, we will confirm that family size and income were recently updated. If necessary, we will contact providers individually to gather the updated data.

⇒ **ONLINE SYSTEM OF CARE TRAINING:** The MeckCARES Training Institute is one of only three sites in North Carolina authorized to provide comprehensive system of care training. The MeckCARES Training Institute is pleased to offer a full range of high-quality **online** courses that meet state service definitions and requirements and will empower you to improve outcomes for youth and families.

Save time and travel expenses and increase your knowledge and skills--all from the convenience of your own computer.

Learn about System of Care principles and practices See how Child and Family Teams should operate Gain knowledge, power and respect to strengthen families and improve lives

The North Carolina Collaborative Training Institute Online Training:

- Powerful
- Convenient
- High-Quality
- Comprehensive
- State Approved

Log on and register for Online Training TODAY

#### www.nccti.org



#### ⇒ Elements of a Functional First Responder System

The Mecklenburg County Consumer and Family Advisory Committee (CFAC) and LME consider the following elements to constitute a Functional First Responder System (FFRS):

- The provider has a 911 prompt for medical crisis on their voicemail system.
- The provider has a prompt that provides a phone or pager number for assistance with "urgent" or "crisis" needs that cannot wait until the next business day (this number should connect to a person and not another telephone number or voicemail.)
- If crisis number contacts a pager, the message explains briefly what the caller will hear and how to respond.
- If the caller does not reach a live person, the voicemail message gives the caller a wait time of no more than 15 minutes to expect a return call.
- If the caller does not reach a live person, the call is returned within 15 minutes.

All providers of enhanced Medicaid services that are required to serve as First Responders should ensure that these elements are included in your First Responder System. The LME and representatives from CFAC will periodically test providers through Mock Calls to ensure compliance with these requirements.

⇒ Mark your calendars: Please join us for the System of Care Open House! This is an opportunity for providers, families, partners and community members to connect, ask questions, learn more about our System of Care, and gain valuable one-on-one time with a variety of MeckCARES representatives. Please note that the time for the event on November 17<sup>th</sup> has changed to 4:00-6:00 pm to encourage more youth, families, and community members to attend.

#### Mecklenburg Area MH/DD/SA Services PROVIDER HOT SHEET October 22, 2010

#### PROVIDER COUNCIL REMINDERS AND UPDATES

- ⇒ Provider Council Minutes for the Executive Board, General Membership and Committees are published and available on-line at the following website: http://charmeck.org/MECKLENBURG/COUNTY/AREAMENTALHEALTH/FORPROVIDERS/Pages/MPCouncil .aspx
- ⇒ Provider Council Sub-Committees Three standing subcommittees have been formed by the Provider Council. If you are interested or want more information, please contact the committee chairs. The three committees are:
  - Training and Development Committee Trasha Black (Co-Chair), Genesis Project, tblack@genesisproject1.org, 704-596-0505
    - Angela R. Simmons (Co-Chair), The Right Choice MWM, 704-537-3650 x1105, angela@trcmwm.com.
      - > The next scheduled meeting is Wednesday, November 17, 2010 at 9 AM in the Carlton Watkins Center Multipurpose room.
  - **Provider Relations Sub-Committee** 
    - Kira Wilson (Co-Chair), The Arc of NC, 704-568-0112, kwilson@arcnc.org
    - Tim R. Holland (Co-chair) Person Centered Partnerships, 704-319-7609, Tim.Holland@pcpartnerships.org
      - >The Provider Relations Committee will meet on Wednesday. November 17, 2010 at 12:00 PM to 1:30 PM in the Carlton Watkins Center Magnolia Room.
  - Provider Outreach Sub-Committee The Provider Outreach Committee is a new sub-committee, the general purpose of which is to establish mechanisms for the Provider Council to connect with new providers, to provide them basic resource information and to introduce them to the Provider Council.
    - Miranda Little (Co-Chair), Family Preservation Services, Inc., 704-344-0491, Mlittle@fpscorp.com
    - Becky Millis (Co-Chair), Family Preservation Services, Inc., 704-334-0491, Rmills@fpscorp.com >The next meeting will be on Wednesday, November 17, 2010 at 1:30 PM in the Carlton Watkins Center Multipurpose Room.

#### **EDUCATION AND TRAINING OPPORTUNITIES**

- ⇒ AMH Trainings at the Watkins Center. You must register to attend. Please send an e-mail to amhtrain@mecklenburgcountync.gov to register, in which you will receive confirmation. Please bring this confirmation with you to class, as space is limited.
  - Domestic Violence Training Oct 27<sup>th</sup> from 9:00am 12:00pm Smoking Cessation Oct 27<sup>th</sup> from 1:00pm 4:00pm Smoking Cessation Oct 28<sup>th</sup> from 9:00am 12:00pm

  - Suicide Prevention Training Oct 28<sup>th</sup> from 1:00pm 3:00pm
- ⇒ Mecklenburg's PROMISE Recovery and Crisis Training Calendar. Please feel free to print and post at your locations or pass it on to anyone you feel would benefit from our trainings. To register, go to www.meckpromise.com. If you have any questions or concerns, please feel free to contact us at (704) 525-4398, ext. 207. http://www.meckpromise.com/node/43
- ⇒ The Mecklenburg County Provider Council has developed a comprehensive Training Calendar designed to serve as a one-stop location to view training events occurring in Mecklenburg County that are supported or sponsored by the provider community, the LME, AHEC or other entities. Following is a link to submit training events: http://www.meckpromise.com/node/75. To view training events, click on the following link: http://www.meckpromise.com/mptc
- ⇒ The LME Monthly AMH Training Calendar is posted on-line at the following link: http://charmeck.org/mecklenburg/county/AreaMentalHealth/ForProviders/Pages/ProviderTraining.aspx

### Mecklenburg Area MH/DD/SA Services PROVIDER HOT SHEET October 22, 2010

⇒ TIP – Training in Innovation and Practice –The NC Council of Community Programs and the Administrative Services Organization, a group of providers, continue to offer training to help providers adapt to changing circumstances. For a list of currently scheduled training events and to register, go to <a href="https://www.nc-council.org">www.nc-council.org</a>.

#### **WEB RESOURCES**

- NC DIVISION OF MH/DD/SAS: <a href="http://www.ncdhhs.gov/mhddsas/">http://www.ncdhhs.gov/mhddsas/</a>
- MECKLENBURG AMH: http://mecklink.charmeck.org
- AMH BEST PRACTICES COMMITTEES AND SCHEDULE: <a href="http://charmeck.org/mecklenburg/county/AreaMentalHealth/ForProviders/Pages/BestPracticeTeams.aspx">http://charmeck.org/mecklenburg/county/AreaMentalHealth/ForProviders/Pages/BestPracticeTeams.aspx</a>
- Hot Sheet Archive: http://charmeck.org/MECKLENBURG/COUNTY/AREAMENTALHEALTH/FORPROVIDERS/Pages/HotSheets. aspx

#### Mecklenburg County Community Collaborative Care Review Teams Fact Sheet

#### WHAT

Mecklenburg County's Care Review Teams (CRTs) are a cross-organizational mix of parents and professionals who assist child and family teams achieve the outcomes they are working toward. They act in a consultative and collaborative manner, promoting System of Care principles:

- Family-driven
- Youth-guided
- Culturally and linguistically competent
- Strong reliance on community supports systems
- Collaboration across agencies
- Home, community, and schoolbased
- Individualized strength-based care
- Data-driven for continuous improvement
- Holding ourselves and each other accountable

At the end of the meeting, your team will walk out with an action plan.

#### FOR WHOM

The CRTs are open to child and family teams working with children with severe emotional disturbances. The Community Collaborative strongly encourages child and family teams to come to Care Review before they have exhausted all resources.

#### WHERE

The CRTs are held at the Watkins Center, 3500 Ellington Drive, Charlotte, NC 28211

#### WHEN

Team  $A - 2^{nd}$  Friday of each month (1 hour slots) 1:00pm, 2:00pm, and 3:00pm

Team B – 4<sup>th</sup> Friday of each month (1 hour slots) 1:00pm, 2:00pm, and 3:00pm

Team C – Level III/IV Residential Reauthorizations Requests - 2<sup>nd</sup> and 4<sup>th</sup> Thursday of each month (30 minute slots) 1:00pm, 1:30p, 2:00pm, 2:30pm, 3:00pm, and 3:30pm

#### HOW

To schedule a time with Care Review, contact Paula Cox at Area Mental Health: by phone at 704-432-4267 or by e-mail at <a href="mailto:paula.cox@mecklenburgcountync.gov">paula.cox@mecklenburgcountync.gov</a>. Child and Family teams will generally be scheduled on a first come, first served basis.

#### WHY

- To obtain the SOC Coordinator/Representative or designee's signature on discharge plans for reauthorizations of residential level III/IV services.
- To get a fresh perspective, especially when:
  - o a young person is at risk of an out-of-home placement
  - o the team needs help making progress toward its goals
  - the team would like help sorting through disagreements and building consensus among team members
  - the team would like to be coached about options before an issue of custody is brought before a judge
- o For review of all requests for out-of-state placement

Revised 10.18.10



#### National Training Series on Mental Health & Intellectual Disability 2010-2011

All training occurs via Webinar\* from 12 noon to 2 PM Eastern Time

1. November 12, 2010: Issues in Treating Trauma for People with Intellectual Disability Speaker: Nancy Razza, Ph.D.

Elizabeth Boggs Center on Developmental Disabilities, UMDNJ/Robert Wood Johnson Medical School, New Brunswick, New Jersey

#### 2. December 10, 2010: Clarifying and Understanding Psychotic Symptoms in Youth with Intellectual Disability

Speaker: Robin Friedlander, MB, FRCPC

Program Director, Developmental Disorders Program, Department of Psychiatry, University of British Columbia; Chair, Developmental Disability Section of the Canadian Psychiatric Association

#### 3. January 14, 2011: Self-Injury in Persons with Intellectual Disability: Habilitative Mental Health Assessment and Treatment

Speaker: William I. Gardner, Ph.D.

Professor Emeritus, University of Wisconsin-Madison

#### 4. February 11, 2011: National START Team Meeting

Speaker: Joan B. Beasley, Ph.D.

Director, Center for START Services, Research Associate Professor, Institute on Disability - University of NH

#### 5. March 11: Mental Health Perspectives for Autism Spectrum Disorders in Adults with Intellectual Disability

Speaker: Anne Desnoyers Hurley, Ph.D.

Research Associate Professor, Institute on Disability, Institute on Disability - University of NH & Tufts University School of Medicine

#### 6. April 8, 2011: Medical Conditions of People with Intellectual / Developmental Disabilities and Mental Health Challenges

Speaker: I. Leslie Rubin, M.D.

President, Institute for the Study of Disadvantage & Disability; Research Associate Professor, Morehouse School of Medicine

#### 7. May 13: Developmental and Cognitive Limitations & Differences: Support Plans for Individuals with Mental Health Problems and Intellectual Disability

Speaker: Anne Desnoyers Hurley, Ph.D.,

Research Associate Professor, Institute on Disability – University of New Hampshire & Tufts University School of Medicine

#### 8. June 10, 2011: National START Team Meeting

Speaker: Joan B. Beasley, Ph.D.

Director, Center for START Services & Research Associate Professor, Institute on Disability - University of NH

\*Registration information for webinars will be sent separately





#### Clinical Supervision Training

The two day workshop will include the following topic areas:

- ➤ The Role of Supervision
- ➤ Developing the Supervisory Relationship
- Facilitating a Supportive Supervisory Environment
- ► Ethical Issues and Supervision
- ➤ Infusing Multiculturalism into Supervision
- ➤ Self- Supervision

Friday, November 5<sup>th</sup> and Monday, November 8<sup>th</sup>, 2010 9:00 am until 4:00 pm Carlton Watkins Center

Cost \$65.00 - Per Person

**Featuring Trainers** 



Dr. Valerie G. Balog, LPC, NCC received her Ph.D. from the University of Virginia in Counselor Education and Supervision in May 2004. She has worked on faculty at the University of North Carolina at Chapel Hill and since August 2005 has been employed as a Clinical Assistant Professor at the University of North Carolina at Charlotte. Dr. Balog also works as a contract therapist for United Family Services and is the owner of Frontier Counseling and Professional Services.



Edward A. Wierzalis, Ph.D., NCC is a Clinical Assistant Professor at the University of North Carolina at Charlotte. He joined the faculty in the Department of Counseling in the College of Education in August of 2002. He currently serves as the Coordinator of the School Counseling Program and Coordinator of Clinical Placement. Dr. Wierzalis received his doctorate degree from the University of Virginia in Counselor Education and Supervision and completed his Master's Degree in Counseling Psychology at Temple University, Philadelphia, PA.

Dr. Wierzalis has been in the counseling profession for over 35 years; as a High School counselor for 10 years and in private clinical practice in Philadelphia for 14 years. He is an active member in many national and state professional associations and provides training and support within the surrounding community.

For more information on this Cognitive Behavioral Training, please contact, Dr. Trasha Black, PhD, LPC, NCC, Clinical Director at Genesis Project 1, Inc. (704.596.0505) [tblack@genesisproject1.org]

#### TRAINING REGISTRATION FORM

| Training Title:  |                                   |                        |  |
|--|-----------------------------------|------------------------|--|
| Clinical Supervision   |                                   |                        |  |
| November 5 & 8   |                                   |                        |  |
| Complete the information below and fa Please type or print AGENCY INFORMATION Agency's Name: |                                   |                        |  |
| Agency's Contact Person:<br>Contact Person Phone:  | Email                             |                        |  |
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| -Participant (s) attending   |                                   |                        |  |
| Name (please print)  | Email Address                     | Email Address          |  |
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| SESSION & ATTENDEE INFORMATION   | DN                                |                        |  |
| (Limit 50 per session. See the training  | flyer for times and locations)    |                        |  |
|  | Number purchasing                 | Total Cost             |  |
| Training Fee \$65.00   |                                   |                        |  |
| CEU's \$10.00  |                                   |                        |  |

#### PAYMENT INFORMATION

You will receive an online link for payment via Paypal in the registration confirmation email.

Training is limited to 50 persons per session. The training fee is nonrefundable and cannot be applied to a future training. Register early, space is limited. Participants who arrive more than 15 minutes late will NOT be admitted to the training session. Full attendance expected in order to receive training certificate (I.e. No partial credit will be given.) The Provider Network does not keep certificate copies so all participants will need to make all necessary copies and storage arrangements as copies of lost certificates will NOT be available in the future. Please note that these sessions will be videotaped and all participants will be asked to sign a consent form.

**TOTAL FEE** 

Should you have any questions, please contact Dr. Trasha Black at (704) 596-0505 or Angela Simmons at (704) 537-3650 ext.1105.



presents

## Cognitive Behavioral Therapy Training

Facilitator: Dr. Susan Furr, Ph.D.

#### November 1, 15, 22 9:00 am - 4 pm

--LOCATION: Carlton Watkins Center, 3500 Ellington Street, Charlotte NC 28211

**REGISTRATION:** Register online: www.genesisproject1.org (Registration fees will be payable via Paypal)

\*Total training hours: 24 hours including class time and additional reading and assignments.

\*\*Plus \$10 fee for CEU's.



Dr. Susan Furr is a licensed psychologist who received her PhD from the University of North Carolina at Chapel Hill. She has worked as a school counseling, a psychologist at a university counseling center, and currently is a Professor in the Department of Counseling at the University of North Carolina at Charlotte. She has published on topics such as college student suicide, grief and loss counseling, career counseling, and development of counseling students. A major focus of her training has been in the area of cognitive therapy.

For more information on this Cognitive Behavioral Training, please contact, Dr. Trasha Black, PhD, LPC, NCC, Clinical Director at Genesis Project 1, Inc. (704.596.0505) [tblack@genesisproject1.org]

#### TRAINING REGISTRATION FORM

Training Title:

### Cognitive Behavioral Therapy Training November 1, 15, 22

|                            | fax this form to Dr. Trasha Black at (704) 596-0 | 0507.        |
|----------------------------|--|--------------|
| Please type or print       |  |              |
| AGENCY INFORMATION         |  |              |
| Agency's Name:             |  | <del></del>  |
| Agency's Contact Person:   |  |              |
| Contact Person Phone:      | Email:   |              |
| -Participant (s) attending |  |              |
| Name (please print)        | Email Address                                    | Phone Number |
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#### **SESSION & ATTENDEE INFORMATION**

(Limit 50 per session. See the training flyer for times and locations)

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|---|-------------------|------------|
|   | Number purchasing | Total Cost |
| Training Fee \$65.00                          |                   |            |
| CEU's \$10.00                                 |                   |            |
|   | TOTAL FEE         |            |

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Should you have any questions, please contact Dr. Trasha Black at (704) 596-0505 or Angela Simmons at (704) 537-3650 ext.1105.

<sup>\*</sup>If there are more than 12 participants from your agency, please use another registration form.



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#### Person Centered Thinking Training

# Session 1: Monday, December 6<sup>th</sup> and Tuesday, December 7<sup>th</sup>, 2010 trainer Sharon Welling

# Session II: Monday, December 20<sup>th</sup> and Tuesday, December 21<sup>st</sup>, 2010 trainer Larry Adler

-- LOCATION: Carlton Watkins Center, 3500 Ellington Street, Charlotte NC 28211

**REGISTRATION:** Register online: www.genesisproject1.org (Registration fees will be payable via Paypal)

\*Total training hours: 12 hours

Cost: \$65 per person

For more information on this Person Centered Thinking Training, please contact, Dr. Trasha Black, PhD, LPC, NCC, Clinical Director at Genesis Project 1, Inc. (704.596.0505) [tblack@genesisproject1.org]

| TRAINING REGISTRATION FORM   |                                       |                  |              |  |  |  |  |
|--|---------------------------------------|------------------|--------------|--|--|--|--|
| Training Title:  |                                       |                  |              |  |  |  |  |
| Person Centered Thinking   |                                       |                  |              |  |  |  |  |
| (please check the desired training session:  |                                       |                  |              |  |  |  |  |
| Session I: December 6-7, 2010  |                                       |                  |              |  |  |  |  |
| Session II: December 20-21, 2010   | 0                                     |                  |              |  |  |  |  |
| Complete the information below and fax Please type or print AGENCY INFORMATION Agency's Name:Agency's Contact Person:Contact Person Phone: |                                       |                  |              |  |  |  |  |
| -Participant (s) attending   | Email Address                         |                  | Dhana Numbar |  |  |  |  |
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| <b>SESSION &amp; ATTENDEE INFORMATIO</b>   | V                                     |                  |              |  |  |  |  |
| (Limit 50 per session. See the training fl   | yer for times and locations)          |                  |              |  |  |  |  |
|  | Number purchasing                     | Total Cost       |              |  |  |  |  |
| Training Fee \$65.00   |                                       |                  |              |  |  |  |  |
|  | TOTAL FEE                             |                  |              |  |  |  |  |

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Should you have any guestions, please contact Dr. Trasha Black at (704) 596-0505 or Angela Simmons at (704) 537-3650 ext.1105.



#### **MECKCARES**

Cordially Invites You to Our

#### Providers! Families! Youth! Agencies!

Come learn all about our community's System of Care in a fun, educational atmosphere.

- Community Resources
- Flex Funds
- Child and Family Teams
- Enrollment Process
- Natural and Informal Supports
- System of Care Coaching
- Case
   Consultation
- Family Supports and ParentVOICE

# System of Care OPEN HOUSE

**FUN!** 

FOOD!

RESOURCES & INFORMATION!

**GIVEAWAYS!** 

#### WEDNESDAY, NOVEMBER 17

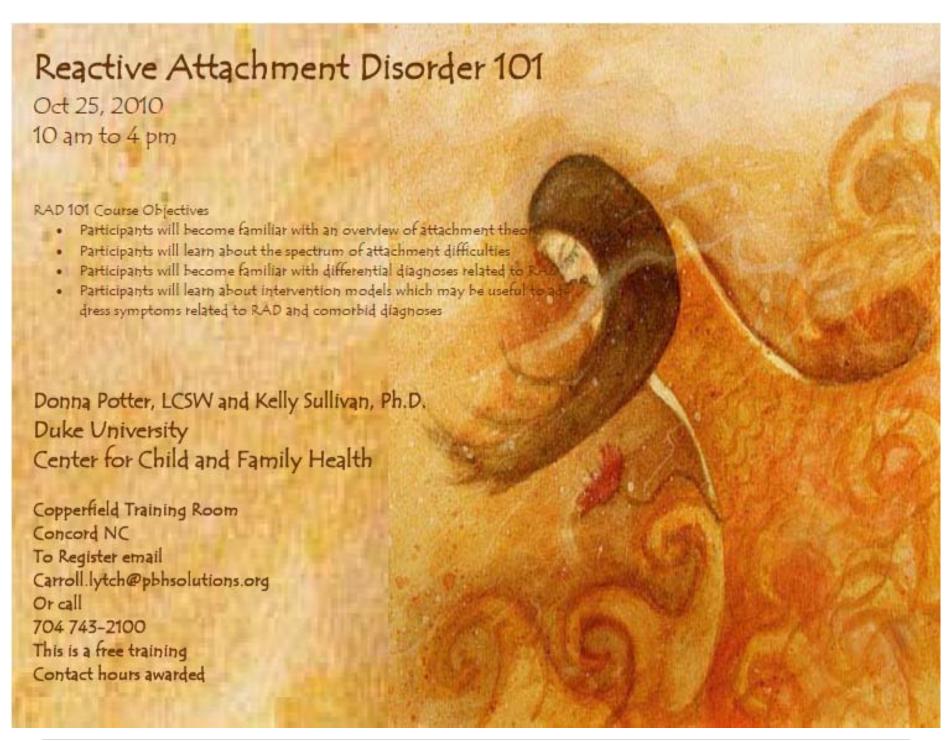
4:00 P.M. TO 6:00 P.M. CAROLE A. HOEFENER COMMUNITY CENTER 610 EAST 7<sup>TH</sup> STREET

Parking is available behind the building

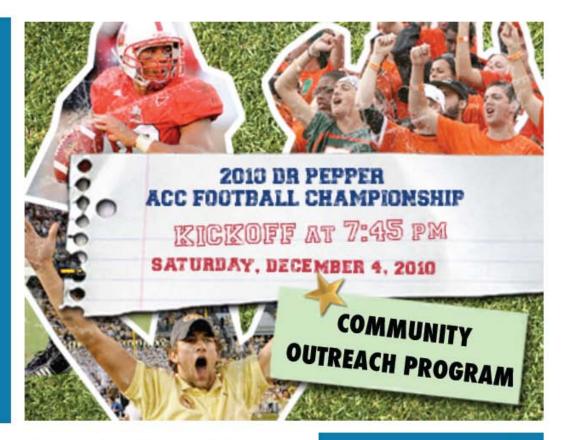
Please R.S.V.P. by November 12 to Francesca Morgan at Francesca.Morgan@MecklenburgCountyNC.gov call (704) 432-4592







# ACC CHAMPIONSHIP



On December 4, 2010 the ACC's Atlantic and Coastal Division Champions will play for the right to represent the ACC with an automatic bid to the Bowl Championship Series. Charlotte is ready for 2010 and we want you to help!

We've created an opportunity for your organization to get involved with this prestigious event and in turn we are committed to make a donation to your organization based on the criteria outlined below:

- Your organization will have until November 1, 2010 to sell as many Upper Level tickets to the 2010 Dr Pepper ACC Championship Game.
- Based on the number of tickets sold, Charlotte Collegiate Football will make a donation to your group.
- Charlotte Collegiate Football will reserve an upper level section called the
   "\_\_\_" ZONE where all tickets sold through your group will be located.
- Your organization will receive an LED Board and PA Announcement during the 2010 ACC Championship Game in Charlotte (minimum of 100 tickets must be sold).

## Community Outreach Program Incentives:

100 to 199 Tickets- We'll donate 10% of the ticket sales to your group

200-349 Tickets- We'll donate 15% of the ticket sales

350 to 499 Tickets- We'll donate 20% of the ticket sales

500+ tickets- We'll donate 25% of the ticket sales

500 tickets = Up to \$4,122 donated!



When the ACC football championship was awarded to Charlotte late in 2007 it signified a move to locate the game in the geographic center of the conference. Following the first five years, the 2010 Dr Pepper ACC Football Championship Game marks the first time that the conferences premier football event will take place in the state of North Carolina.

#### **FOOTBALL CHAMPIONSHIP**



Saturday, December 4<sup>th</sup>, 2010 7:45PM Bank of America Stadium

#### GROUPS HAVE MORE FUN!

Watch the top two teams in the ACC battle for a chance to play in the 2011 Orange Bowl!

- Sit together in choice seat locations.
- Enjoy seven hours of ACC festivities at FanFest before the game. Participate in games and pep rallies throughout the day. Get pictures and autographs from ACC Legends. Watch the ACC Mascot Football Game and popular country music acts perform before kickoff. Enjoy food and fun all day long!
- Group recognition on the LED video board during the game and a thank you listing in the game day program.



#### **TICKETS START AT \$25\* PER PERSON**





#### **QUICK SCORE**

Groups of fifty (50) or more receive free ACC Championship t-shirts and VIP Extra Point Passes while supplies last!

#### ORDER INFORMATION

Please contact your ACC Football Championship Representative to reserve your seats today!

JOHN MACONI

336-331-3829

jmaconi@accfootballchampionship.com