



MECKLENBURG COUNTY
Area Mental Health, Developmental Disabilities and
Substance Abuse Services
March 7, 2011

PROVIDER HOT SHEET

⇒ **When working with Children/Adolescents (less than 21 years of age for Medicaid, less than 18 for State funded services)** who need enhanced services and who are actively involved with the Department of Juvenile Justice and Delinquency Prevention or the adult criminal court system, **the person responsible for the PCP must complete the following requirements and attest to them on the PCP:**

- Meet with the Child and Family Team, OR
- Scheduled a Child and Family Team meeting, OR
- Assign a TASC Care Manager, AND
- Confer with the clinical staff at the LME to conduct care coordination.

Dr. Aalece Pugh-Lilly, Clinical Supervisor of MeckLINK, is the LME contact for care coordination and can be reached at 704-432-3340.

⇒ **HOT SHEET GETS A FACELIFT**

As a result of all the rich feedback from January's Provider InfoShare, you will begin to notice some immediate changes and additional features to the Hot Sheet. The following are additions and changes to the weekly publication:

- The Hot Sheet will remain a weekly newsletter, but will now be sent out on **Monday** mornings. Deadlines for submissions remain the same: each Thursday morning.
- Announcements will run for a total of two consecutive weeks only to help keep the Hot Sheet brief.
- We have begun collapsing and streamlining all articles and announcements and adding more links to the original source materials to keep it shorter.
- We are developing some new sections to the Hot Sheet: A Clinical Corner and a Consumer and Family Advisory Committee Corner for periodic updates that pertain to those areas.
- We are emphasizing critical information and Provider Action Items by highlighting them in bold red font.
- We would like to develop an "On the Move" section that allows for the community of Providers to share executive and clinical staffing changes only. We would ask that these only be represented by one sentence: "John Doe from ____ is the new Director of ____ at ____."
- We are also considering some ways to support the Provider Council in highlighting trainings within the provider community.
- Finally, your single point of contact for all suggestions, input, feedback, questions and concerns regarding the Hot Sheet should be directed to Jill Scott, AMH Information/Education Coordinator at Jill.Dineen-Scott@MecklenburgCountyNC.gov.

Thank you for participating in the feedback session in January, and providing valuable insights and creative ideas for how we can continue to improve our communication with each other. If you have other ideas or suggestions regarding the Hot Sheet content, please don't hesitate in contacting Jill Dineen-Scott.

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CLINICAL CORNER

⇒ **Patient Assistance Programs** - The following summary was developed from information initially compiled and provided by Dr. Murali Jonnalagadda, Medical Director for Onslow-Carteret Behavioral Healthcare Services. This may prove useful for providers, consumers, and families who need assistance in exploring medication payment options.

There is help available for many people who can't afford their medicines, whether they are prescribed for physical or behavioral health needs. These programs, frequently called patient assistance programs (PAPs), are designed to help those in need obtain their medicines at no cost or very low cost. Many, but not all, pharmaceutical companies have PAPs. All PAPs are designed to help those in need obtain their medicines. Since each pharmaceutical company establishes its own rules and guidelines, all are different. All have income guidelines - but they vary considerably. Each company selects which drugs are available on their programs and how long a person can receive assistance.

Patient Assistance Program Websites

<http://www.pparx.org/>

<http://www.insurekidsnow.gov/>

<http://www.rxassist.org/>

<https://www.rxhope.com/home.aspx>

<http://www.togetherrxaccess.com/Tx/jsp/home.jsp>

<http://www.scbn.org/>

<http://freemedicine.com/?gclid=CNyq4qm5kqYCFaFk7AodmEepow>

<http://www.lenscrafters.com/eyeglasses/7/about/onesight-charitable-giving>

<http://www.myrxadvocate.com/>

<http://www.astrazeneca-us.com/help-affording-your-medicines/>

http://www.nami.org/Content/ContentGroups/Helpline1/Prescription_Drug_Patient_Assistance_Programs.htm

http://i.walmartimages.com/i/if/hmp/fusion/customer_list.pdf

<http://sites.target.com/site/en/health/page.jsp?contentId=WCMP04-040589>

⇒ **A+KIDS Registry** - The widespread prescribing of antipsychotic medications for children is an issue confronting parents, other caregivers, healthcare professionals and related organized healthcare agencies across the United States. Most of these prescriptions are for off label indications, i.e., they do not have Food and Drug Administration (FDA) approved labeling for use in children. Further, children and adolescents appear to be at similar or greater risk than adults for a variety of significant side effects related to the use of antipsychotic medications. To address this issue, the North Carolina Division of Medical Assistance (DMA), partnering with Community Care of North Carolina (CCNC) and Accesscare will implement a registry for providers to document the use of antipsychotic therapy in Medicaid eligible clients age 0 through 17. The web-based safety registry's (Antipsychotics-Keeping It Documented for Safety or *A+KIDS*) purpose is to enable providers to document the efficacy and side effects of antipsychotic therapy in the child and adolescent Medicaid population.

The requirement for full safety monitoring documentation in the registry by the provider occurs when:

1. The antipsychotic is prescribed for an indication and/or dosage that are not approved by the FDA.

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2. The prescribed antipsychotic will result in the concomitant use of two or more antipsychotic agents

Phase one is slated to become operational in April 2011 and will apply to Medicaid eligible children who are 12 years of age and younger, with the subsequent addition of the age 13-17 age group under the same guidelines. Further information will be coming from DMA, CCNC and the NC Psychiatric Association.

CONSUMER AND FAMILY ADVISORY COMMITTEE UPDATES

Ron Reeve would like to thank those providers that participated in the Employment First survey and state that Dammeon Chisholm has sent them a link to the results and a presentation on the findings.

Also, the First Responder Survey is underway and results will be available soon.

CFAC also looks forward to working with the Provider Council and the LME to develop an effective and efficient consumer survey for implementation later this year.

ON THE MOVE

- ⇒ RoShaun Adams is the new Director of Clinical Services for Nevins Inc.
- ⇒ Effective March 1, 2011, Residential & Support Services, Inc. changed their name to **InReach** and the new web address is www.inreachnc.org.

PROVIDER COUNCIL REMINDERS AND UPDATES

- ⇒ **Provider Council Sub-Committees** – Three standing subcommittees have been formed by the Provider Council. If you are interested or want more information, please contact the committee chairs. The four committees are:
- **Training and Development Committee** Trasha Black (Co-Chair), Genesis Project, tblack@genesisproject1.org, 704-596-0505
 - ◆ Angela R. Simmons (Co-Chair), The Right Choice MWM, 704-537-3650 x1105, angela@trcmwm.com.
 - > The next scheduled meeting is **Wednesday, March 16, 2011 at 9 AM** in the Carlton Watkins Center Multipurpose room.
 - **Provider Relations Sub-Committee**
 - ◆ Kira Wilson (Co-Chair), The Arc of NC, 704-568-0112, kwilson@arcnc.org
 - ◆ Tim R. Holland (Co-chair) Person Centered Partnerships, 704-319-7609, Tim.Holland@pccpartnerships.org
 - > The next scheduled meeting is **Wednesday, March 16, 2011 at 1:30 PM** in the Carlton Watkins Center Multipurpose room.
 - **Provider Outreach Sub-Committee** – The general purpose of which is to establish mechanisms for the Provider Council to connect with new providers, to provide them basic resource information and to introduce them to the Provider Council.
 - ◆ Miranda Little (Co-Chair), Family Preservation Services, Inc., 704-344-0491, MLittle@fpscorp.com
 - > The next meeting will be on **Wednesday, March 16, 2011 at 12 PM** in the Carlton Watkins Center Multipurpose room.

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- **Quality Improvement Sub-Committee** - The general purpose of this committee is to collectively organize a sound quality approach to delivery of clinical service as well as general standards for quality for MH/SA/DD providers. Angela Bunting (Co-Chair), BWB Connections, 704-595-5553
 - ◆ Sonyia Richardson (Co-Chair), Another Level Counseling & Consultation, 704-548-5298
 - > The next meeting will be on **Wednesday, March 16, 2011 at 10:30 AM** in the Carlton Watkins Center Multipurpose room.

EDUCATION AND TRAINING OPPORTUNITIES

⇒ **MeckCARES Training Institute** offers a full range of high-quality classroom and now [online courses](#) that meet state service definitions and requirements and will empower you to improve outcomes for youth and families.

- Learn about System of Care principles and practices
- See how Child and Family Teams should operate
- Gain knowledge, power and respect to strengthen families and improve lives

Register Today! <http://charmec.org/mecklenburg/county/MeckCARES/training/Pages/default.aspx>

⇒ **Mecklenburg's PROMISE Recovery and Crisis Training Calendar.** MeckPromise is offering free Wellness, Recovery & Crisis Education classes for consumers and providers at our new location 1041 Hawthorne Lane, Charlotte, NC 28205. Please feel free to drop by and see what we've got going on! For more information on our classes please call 704-625-6236 or email John Cunningham at jcunningham@meckpromise.com to request a current calendar.

⇒ **The Mecklenburg County Provider Council** has developed a comprehensive Training Calendar designed to serve as a one-stop location to view training events occurring in Mecklenburg County that are supported or sponsored by the provider community, the LME, AHEC or other entities. Following is a link to submit training events: <http://www.meckpromise.com/node/75>. To view training events, click on the following link: <http://www.meckpromise.com/mptc>

⇒ **The LME Monthly AMH Training Calendar** is posted on-line at the following link: <http://charmec.org/mecklenburg/county/AreaMentalHealth/ForProviders/Pages/ProviderTraining.aspx>

⇒ **TIP – Training in Innovation and Practice** –The NC Council of Community Programs and the Administrative Services Organization, a group of providers, continue to offer training to help providers adapt to changing circumstances. For a list of currently scheduled training events and to register, go to www.nc-council.org.

⇒ **Mental Health Association** offers various training opportunities in collaboration with Charlotte AHEC. Please visit website <http://www.charlotteahec.org/> for more information. **Please see the Substance Abuse Continuing Education Series in the [Attachments](#) section.**

WEB RESOURCES

⇒ [NC Division of MH/DD/SAS](#)

⇒ [NC Division of MH/DD/SAS Implementation Updates](#)

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- ⇒ [Mecklenburg AMH](#)
- ⇒ [AMH Best Practices Committees and Schedule](#)
- ⇒ [AMH Hot Sheet Archive](#)
- ⇒ [AMH Provider Document Library](#)

SUBSTANCE ABUSE CONTINUING EDUCATION SERIES

Through funding received from the ABC Board, professionals who provide services to those who reside within Mecklenburg County can now take the below workshops at a discounted rate. These workshop fees will be offset from \$115.00 to \$60.00, therefore making quality education workshops more affordable and accessible to the substance abuse / mental health professionals within Mecklenburg County.

HIV/AIDS Update for Substance Abuse Professionals
Monday, March 7, 2011 | Gordon M. Lipscomb, MA, MSW, LCSW

Best Practice in Substance Abuse Treatment: An Overview for Addiction Treatment Professionals
Thursday, April 7, 2011 | Paul Nagy, LPC, LCAS, CCS

Understanding the 12 Core Functions of Substance Abuse Counseling
Friday, May 13, 2011 | Yvonne M. Ward, LCAS, MS, CSI

CBT for Substance Abuse: Motivation, Methods, Monitors and Modalities
Monday, May 23, 2011 | John Curry, PhD

All Workshop Fees:

\$60.00 (Inside Mecklenburg County)

\$115.00 (Outside Mecklenburg County)



For more workshop details and to register, please visit www.charlotteahec.org

