



MECKLENBURG COUNTY
Area Mental Health, Developmental Disabilities and
Substance Abuse Services
April 11, 2011

PROVIDER HOT SHEET

⇒ **Revised Local Reconsideration Procedures**

The Local Reconsideration Procedures for the LME has been revised effective March 25, 2011. The revisions incorporate changes to aid in a more standardized process statewide among LMEs. Please review the policy prior to requesting a local reconsideration to ensure that you are aware of the most current changes. The policy can be found on the Area Mental Health website at the following link under the category of Reconsideration Hearing:

<http://charmeck.org/mecklenburg/county/AreaMentalHealth/ForProviders/Pages/ProviderDocuments.aspx>

⇒ **Revised Endorsement Policy**

Please note that effective April 15, 2011 the NC Division of Mental Health will have a revised Endorsement Policy. All Endorsement applications received by the LME on or after April 15, 2011 will be reviewed under this policy. Please review this policy in its entirety to ensure that your agency is compliant with the most current requirements. This policy can be found at <http://www.ncdhhs.gov/mhddsas/stateplanimplementation/providerendorse/index.htm> and should be dated April 15, 2011.

⇒ **Implementation Update #86**

Training Requirements for Community Support Team, Intensive In-Home, Day Treatment and Mental Health/Substance Abuse Targeted Case Management

- [Child and Adolescent Day Treatment Training Requirements](#)
- [Intensive In-Home Training Requirements as of January 1, 2011](#)
- [Community Support Team Training Requirements as of January 1, 2011](#)

Special Note for CABHAs Regarding First Responder Requirements

All CABHAs shall have written policies and procedures in place that will be made available to all consumers, and shall include contact information for the consumer to first contact the CABHA rather than other crisis responders, such as hospital emergency departments and mobile crisis management teams. Each CABHA shall provide all consumers with a phone number to contact a live person 24/7/365 for use when crises occur. First response may be telephonic, but face to face intervention shall be attempted prior to referral or if necessary, in conjunction with other crisis responders. If a CABHA refers the consumer to an emergency facility or other crisis responder, the CABHA shall communicate with the crisis responder in order to facilitate coordination of care. Please see Implementation Update #86 at http://www.ncdhhs.gov/mhddsas/servicedefinitions/servdefupdates/update86/iu86_april2011_final.pdf for more detailed information regarding these requirements.

Community Support Team/Intensive In-Home Team Leader Clarified in Implementation Update #86

- **Question:** Can a qualified professional who is an applicant to be licensed serve as the team leader in a service that allows the team leader to be licensed or provisionally licensed (e.g., CST or IIH)?
- **Answer:** In order to qualify to serve as a team leader in any enhanced service that allows a provisionally licensed individual to serve as the team leader, the professional must have already been granted the "provisional" status by their licensing board. The different licensing boards refer to this status of licensee by a variety of titles. The following list is the current title of the "provisionally" licensed professional according to the following licensing boards.

Mecklenburg Area MH/DD/SA Services
PROVIDER HOT SHEET
April 11, 2011

- North Carolina Psychology Board – Provisional Licensed Psychologist
- North Carolina Social Work Certification and Licensure Board – Provisional Licensed Clinical Social Worker
- North Carolina Substance Abuse Professional Practice Board – Provisional Licensed Clinical Addiction Specialist
- North Carolina Marriage and Family Therapy Licensure Board – Licensed Marriage and Family Therapist Associate
- North Carolina Board of Licensed Professional Counselors – Licensed Professional Counselor Associate

⇒ **Basic Medicaid Seminars**

Basic Medicaid seminars are scheduled for the month of April 2011. These seminars are intended to educate all types of providers on the basics of billing for N.C. Medicaid, recent updates and changes, and the latest budget initiatives.

Charlotte - April 27, 2011
Crowne Plaza
201 South McDowell Street
Charlotte, NC 28204

Note: Parking fee of \$6.00 per vehicle for parking at this location.

⇒ The North Carolina Mental Health Association Collaborative and Charlotte AHEC will host the **Annual North Carolina Mental Health Association Collaborative Conference** on Wednesday, May 18, 2011 at **Friendship Missionary Baptist Church** located in Charlotte, North Carolina. The conference entitled, **Coming Full Circle: The Recovery Continuum**, is a statewide conference with guest speaker Mariel Hemingway, in addition to other highly-qualified, well-known speakers. See additional information attached.

⇒ Your single point of contact for all suggestions, input, feedback, questions and concerns regarding the Hot Sheet should be directed to Jill Scott, AMH Information/Education Coordinator at Jill.Dineen-Scott@MecklenburgCountyNC.gov.

CLINICAL CORNER

⇒ For several weeks, we have been highlighting information about the A+Kids program, a DMA registry to monitor the prescription of antipsychotic medication for off-label indications in children. The program “goes live” effective April 12.

Providers should register themselves in advance, beginning April 4, so that they are prepared to log in consumer prescriptions as they occur on or after April 12.

Please go to <http://documentforsafety.org/> to begin the provider registry process, and to read more about this innovative program.

CONSUMER AND FAMILY ADVISORY COMMITTEE UPDATES

⇒ **Elements of a Functional First Responder System**

The Mecklenburg County Consumer and Family Advisory Committee (CFAC) consider the following elements to constitute a Functional First Responder System (FFRS):

- The provider has a 911 prompt for medical crisis on their voicemail system.

Mecklenburg Area MH/DD/SA Services
PROVIDER HOT SHEET
April 11, 2011

- The provider has a prompt that provides a phone or pager number for assistance with "urgent" or "crisis" needs that cannot wait until the next business day (this number should connect to a person and not another telephone number or voicemail.)
- If crisis number contacts a pager, the message explains briefly what the caller will hear and how to respond.
- If the caller does not reach a live person, the voicemail message gives the caller a wait time of no more than 15 minutes to expect a return call.
- If the caller does not reach a live person, the call is returned within 15 minutes.

All current CABHA providers are required to serve as First Responders should ensure that these elements are included in their First Responder System. Representatives from CFAC have recently contacted providers through Mock Calls to ensure compliance with these requirements. The results of those contacted will be published in a future Hot Sheet.

ON THE MOVE

⇒ Laurie Nappier, MSW, P-LCSW is the Assistant Team Lead for Easter Seal UCP's Assertive Community Treatment Team (ACTT) in Mecklenburg County. Laurie can be reached at Laurie.Nappier@nc.eastersealsucp.com or via cell phone at 704-928-6732. Jane Pearson, RN is the Mecklenburg ACTT Nurse and can be reached at Jane.Pearson@nc.eastersealsucp.com or via cell phone at 704-928-5425. Paulette Hartfield remains the ACTT Team Lead and can be reached at Paulette.Hartfield@nc.easterseals.com or via cell phone at 704-902-5890.

PROVIDER COUNCIL REMINDERS AND UPDATES

- ⇒ **Provider Council Sub-Committees** – Three standing subcommittees have been formed by the Provider Council. If you are interested or want more information, please contact the committee chairs. The four committees are:
- **Training and Development Committee** Trasha Black (Co-Chair), Genesis Project, tblack@genesisproject1.org, 704-596-0505
 - ◆ Angela R. Simmons (Co-Chair), The Right Choice MWM, 704-537-3650 x1105, angela@trcmwm.com.
 - > The next scheduled meeting is **Wednesday, April 20, 2011 at 9 AM** in the Carlton Watkins Center Multipurpose room.
 - **Provider Relations Sub-Committee**
 - ◆ Kira Wilson (Co-Chair), The Arc of NC, 704-568-0112, kwilson@arcnc.org
 - ◆ Tim R. Holland (Co-chair) Person Centered Partnerships, 704-319-7609, Tim.Holland@pcpartnerships.org
 - > The next scheduled meeting is **Wednesday, April 20, 2011 at 1:30 PM** in the Carlton Watkins Center Multipurpose room.
 - **Provider Outreach Sub-Committee** – The general purpose of which is to establish mechanisms for the Provider Council to connect with new providers, to provide them basic resource information and to introduce them to the Provider Council.
 - ◆ Miranda Little (Co-Chair), Family Preservation Services, Inc., 704-344-0491, MLittle@fpsc corp.com
 - > The next meeting will be on **Wednesday, April 20, 2011 at 12 PM** in the Carlton Watkins Center Multipurpose room.
 - **Quality Improvement Sub-Committee** - The general purpose of this committee is to collectively organize a sound quality approach to delivery of clinical service as well as general standards for quality for MH/SA/DD providers.
 - ◆ Angela Bunting (Co-Chair), BWB Connections, 704-595-5553
Angela.Bunting@connectionsbw b.com

Mecklenburg Area MH/DD/SA Services
PROVIDER HOT SHEET
April 11, 2011

- ◆ Sonyia Richardson (Co-Chair), Another Level Counseling & Consultation, 704-548-5298
srichardson@anotherlevelservices.com
 - > The next meeting will be on **Wednesday, April 27, 2011 at 10:30 AM at BWB Connections**, 8430 University Executive Park Drive Suite 655, Charlotte, NC 28262

EDUCATION AND TRAINING OPPORTUNITIES

- ⇒ **MeckCARES Training Institute** offers a full range of high-quality classroom and now [online courses](#) that meet state service definitions and requirements and will empower you to improve outcomes for youth and families.
- Learn about System of Care principles and practices
 - See how Child and Family Teams should operate
 - Gain knowledge, power and respect to strengthen families and improve lives
- Register Today! <http://charmeck.org/mecklenburg/county/MeckCARES/training/Pages/default.aspx>
- ⇒ **Mecklenburg's PROMISE Recovery and Crisis Training Calendar.** MeckPromise is offering free Wellness, Recovery & Crisis Education classes for consumers and providers at our new location 1041 Hawthorne Lane, Charlotte, NC 28205. Please feel free to drop by and see what we've got going on! For more information on our classes please call 704-625-6236 or email John Cunningham at jcunningham@meckpromise.com to request a current calendar.
- ⇒ **The Mecklenburg County Provider Council** has developed a comprehensive Training Calendar designed to serve as a one-stop location to view training events occurring in Mecklenburg County that are supported or sponsored by the provider community, the LME, AHEC or other entities. Following is a link to submit training events: <http://www.meckpromise.com/node/75>. To view training events, click on the following link: <http://www.meckpromise.com/mptc>
- ⇒ **The LME Monthly AMH Training Calendar** is posted on-line at the following link:
<http://charmeck.org/mecklenburg/county/AreaMentalHealth/ForProviders/Pages/ProviderTraining.aspx>
- ⇒ **TIP – Training in Innovation and Practice** –The NC Council of Community Programs and the Administrative Services Organization, a group of providers, continue to offer training to help providers adapt to changing circumstances. For a list of currently scheduled training events and to register, go to www.nc-council.org.
- ⇒ **Mental Health Association** offers various training opportunities in collaboration with Charlotte AHEC. Please visit website <http://www.charlotteahec.org/> for more information.

WEB RESOURCES

- ⇒ [NC Division of MH/DD/SAS](#)
- ⇒ [NC Division of MH/DD/SAS Implementation Updates](#)
- ⇒ [Mecklenburg AMH](#)
- ⇒ [AMH Best Practices Committees and Schedule](#)
- ⇒ [AMH Hot Sheet Archive](#)
- ⇒ [AMH Provider Document Library](#)

RESILIENCE

Giveaways

Music!
Dancing
Family Picnic Lunch

FEST 2011

Sat. May 7th
10a.m. - 4p.m.
Pearl St. Park
1200 Baxtor St.
Charlotte, N.C.
(parking available at front of park)

MeckCARES Resilience Fest

Join Us to Celebrate- National Children's Mental Health Awareness Week!

In Partnership with:

- Primary Care Solutions
- Family Pres. Services of NC
- Miracle House
- A Caring Home

- My Peacekeepers
- Genesis Project 1
- New Leaf
- Steps for Success
- Echelon

- Resourceful Solutions II
- Nami (National Alliance on Mental illness)
- Carolina Family Comprehensive Services Inc.

This family event brought to you by:

MeckCARES, ParentVOICE,

The Junior League of Charlotte

Teen Health Connection

RSVP TODAY!!

Contact Jill Scott
@ 704.336.3793
jill.scott@mecklenburgcountync.gov





What is the North Carolina Mental Health Association Collaborative?

The North Carolina Mental Health Association Collaborative (NC MHA Collaborative) is exactly what the name suggests - a collaborating group of Mental Health Associations from all around NC that are linking educational and advocacy initiatives together. The “Collaborative” came about after the demise of MHA-NC, which was the state leader in mental health advocacy and education for nearly 100 years and until the summer of 2010.

Our collective goal of separate, nonprofit 501-c-3 organizations is to provide statewide coordination of mental health advocacy, public policy and education. MHA Central Carolinas (Mecklenburg & Cabarrus) is leading this new charge without additional funding, and with the participation of the following associations:

- MHA in High Point
- Stokes County MHA
- MHA in Wilson County
- MHA in Greensboro
- Cleveland County MHA
- MHA in Forsyth County
- Tar River MHA
- MHA in Stanly County
- MHA in Wayne County
- MHA in Orange County
- MHA in Columbus County

For more information or questions about the NC MHA Collaborative, please contact Ellis Fields, MHA Central Carolinas Executive Director, at 704-365-3454 or email: mha@mhacentralcarolinas.org.

North Carolina Mental Health Association Collaborative
Statewide Conference – Coming Full Circle: The Recovery Continuum
Friendship Missionary Baptist Church, 3400 Beatties Ford Road, Charlotte
Wednesday, May 18, 2011
Tentative Conference Agenda

9:30-10:30 AM – Registration/Exhibit Hall

10:30-11:15 AM – *The Good News is the Bad News is Wrong: How to Harness the Underdog Edge for Advocacy Success* by Amy Showalter with TheShowalterGroup Inc. in Cincinnati, OH

11:15-11:30 AM – *My Hope & Recovery* by Robert Livingston, Consumer Presenter with Mecklenburg's Promise in Charlotte, NC

11:30 AM-12:15 PM – Buffet Lunch/Networking/Exhibit Hall

12:15-12:45 – *Celebrating Recovery within North Carolina* – Mental Health Association Annual Awards Ceremony by Andy Hagler, Kimberly Hickerson, and Renee Gray

12:45-1:45 PM – *Choices in Recovery: Achieving Wellness* by Lee Stephan, M.A., L.C.S.W., Director of Services for Adults with serious Mental Illness for Community Health Network in Indianapolis, IN

1:45 – 2:00 PM – Break/Exhibit Hall

2:00-3:15 PM – *Maintaining Balance: Finding an Oasis in a Frenetic World* by Mariel Hemingway (& book signing)

3:15-3:45 PM – *The Statewide Recovery Movement in Behavioral Healthcare* by Steve Jordan, M.A., Director, NC Division of MH/SA/DD, Raleigh, NC

3:45 – 4:00 PM – *Moving On* (Final Thoughts/Wrap up/Door Prizes) by Amy Showalter with The Showalter Group

Note: MINDSTORM will be available throughout the day and by appointment in a side room. Appointments will be made at the Janssen vendor table.

Door Prizes will be distributed throughout the day for added fun and excitement!

Contact Kate Patton with Charlotte AHEC if you would like to become a vendor or provide a Door Prize for the conference at kpatton@charlotteahec.com.

February 21, 2011

Re: Invitation to Participate in the Annual NC MHA Collaborative Conference

Dear Sir or Madam:

The North Carolina Mental Health Association Collaborative and Charlotte AHEC will host the **Annual North Carolina Mental Health Association Collaborative Conference** on Wednesday, May 18, 2011 at **Friendship Missionary Baptist Church** located in Charlotte, North Carolina. The conference entitled, **Coming Full Circle: The Recovery Continuum**, is a state-wide conference with guest speaker Mariel Hemingway, in addition to other highly-qualified, well-known speakers. This conference will bring together mental health experts, including the medical and recovery mental health professionals, community members, consumers, and vendors to promote the educational experience of current and relevant mental health information. Continuing education credits (CEU) will be offered to professionals; physicians and psychiatric nurse practitioners will be granted continuing medical education (CME) category one continuing education credit. This conference will include the annual MHA awards ceremony honoring volunteers, consumers and professionals from around the state. We feel that this will be a unique opportunity for you to network with a diverse group of mental health professionals, physicians, experts, community members and affiliates, and consumers while exhibiting your organization's information and products. We have deliberately allotted several time slots throughout the day to afford conference attendees ample opportunities to interact with our exhibitors and explore the resources available to the community. Therefore, we extend an invitation to your organization to be a sponsor and/or exhibitor at this conference.

If you are interested in participating, please complete the attached form and return it to Charlotte AHEC as soon as possible, as we anticipate that exhibitor space will go quickly. Please note that sponsors/exhibitors are encouraged to remain for the duration of the event, in order to promote interaction with attendees throughout the day. Exhibitors/vendors will be granted one conference ticket and sponsors are given two conference tickets; both vendors and sponsors have the option to purchase additional tickets.

We appreciate your consideration and look forward to your involvement in the Annual Mental Health Association Collaborative Conference. Please contact Ellen Penninger should you have any questions or require further information at kate.patton@carolinashhealthcare.org or (704) 512-6091.

Sincerely yours,

Ellis C. Fields
Executive Director
Mental Health Association
of Central Carolinas, Inc.

Charlotte AHEC Mental Health Team

MPC
Mecklenburg Provider Council

Presents

Motivational Interviewing

April 26, 2011 6pm-9pm

April 28, 2011 6pm-9pm

April 30, 2011 8:30-4:30pm



MINT Certified Trainer Tony Beatty



Tony Beatty is a certified MINT trainer. He is a Program Administrator with Mecklenburg County Area Mental Health. He has served over 20 years as a substance abuse counselor.

Location: TBA (Charlotte, NC)

REGISTRATION: Register online: www.genesisproject1.org (Registration fees will be payable via Paypal)

***Total training hours: 12 hours**

Cost: \$75 per person

For more information on this Person Centered Thinking Training, please contact, Lisa Davis, Training Director at Genesis Project 1, Inc. (704.596.0505)[ldavis@genesisproject1.org]

MPC Mecklenburg Provider Council

TRAINING REGISTRATION FORM

Training Title: **Person Centered Thinking Training**

Date: **April 26, 28, & 30, 2011**

Complete the information below and fax this form to Lisa Davis at (704) 596-0507.
Please type or print clearly

AGENCY INFORMATION

Agency's Name: _____

Agency's Contact Person: _____

Contact Person Phone: _____ Email: _____

-Participant (s) attending

Name (please print)	Email Address (REQUIRED)	Phone Number

*If there are more than 12 participants from your agency, please use another registration form.

SESSION & ATTENDEE INFORMATION

(Limit 30 per session. See the training flyer for times and locations)

	Number purchasing	Total Cost
Training Fee \$75.00		
TOTAL FEE		

PAYMENT INFORMATION

You will receive an online link for payment via Paypal at www.genesisproject1.org

Training is limited to 30 persons per session. All required Handouts are sent to participants prior to the training date and participants are responsible for bringing to the session. The training fee is nonrefundable and cannot be applied to a future training. Register early, space is limited. Participants who arrive more than 15 minutes late will NOT be admitted to the training session. Full attendance and active participation is expected in order to receive training certificate (i.e. No partial credit will be given.) Disruptive participants will be asked to leave the class. The Provider Network does not keep certificate copies so all participants will need to make all necessary copies and storage arrangements as copies of lost certificates will NOT be available in the future. Please note that these sessions will be videotaped and all participants will be asked to sign a consent form. Should you have any questions, please contact Lisa Davis or Sharday Black at (704) 596-0505

MPC
Mecklenburg Provider Council



Presents

Person Centered Thinking Training

**Tuesday, April 26th and
Wednesday, April 27th, 2011**

Trainer

Amy Mock



Amy Mock is a certified Person Centered Thinking and a certified Systems of Care trainer. She currently works with Alexander Youth Network as the YFS Liaison. She is a Licensed Professional Counselor and has been working with youth and their families for over 15 years utilizing cognitive behavioral and trauma informed therapies.

--LOCATION: TBA (Charlotte, NC)

REGISTRATION: Register online: www.genesisproject1.org (Registration fees will be payable via Paypal). Other methods of payment are a certified check or money order.

***Total training hours: 12 hours**

Cost: \$75 per person

For more information on this Person Centered Thinking Training, please contact, Lisa Davis, Training Director at Genesis Project 1, Inc. (704.596.0505)[ldavis@genesisproject1.org]

MPC

Mecklenburg Provider Council

TRAINING REGISTRATION FORM

Training Title: **Person Centered Thinking Training**

Date: **April 26 & 27, 2011**

Complete the information below and fax this form to Lisa Davis at (704) 596-0507.
Please type or print clearly

AGENCY INFORMATION

Agency's Name: _____

Agency's Contact Person: _____

Contact Person Phone: _____ Email: _____

-Participant (s) attending

Name (please print)	Email Address (REQUIRED)	Phone Number

*If there are more than 12 participants from your agency, please use another registration form.

SESSION & ATTENDEE INFORMATION

(Limit 30 per session. See the training flyer for times and locations)

	Number purchasing	Total Cost
Training Fee \$80.00		
TOTAL FEE		

PAYMENT INFORMATION

You will receive an online link for payment via Paypal at www.genesisproject1.org

Training is limited to 30 persons per session. All required Handouts are sent to participants prior to the training date and participants are responsible for bringing to the session. The training fee is nonrefundable and cannot be applied to a future training. Register early, space is limited. Participants who arrive more than 15 minutes late will NOT be admitted to the training session. Full attendance and active participation is expected in order to receive training certificate (I.e. No partial credit will be given.) Disruptive participants will be asked to leave the class. The Provider Network does not keep certificate copies so all participants will need to make all necessary copies and storage arrangements as copies of lost certificates will NOT be available in the future. Please note that these sessions will be videotaped and all participants will be asked to sign a consent form. Should you have any questions, please contact Lisa Davis or Sharday Black at (704) 596-0505