

MECKLENBURG COUNTY Area Mental Health, Developmental Disabilities and Substance Abuse Services April 25, 2011

PROVIDER HOT SHEET

⇒ The Behavioral Health Section of the North Carolina Health Information Management Association will be having their Annual Conference June 8-10, 2011 in Cary, North Carolina. This conference is specifically adapted for staff and professionals employed in the areas of Health Information/Medical Records within behavioral health care settings. For more information go to: http://www.nchima.org/bhsregion/bhsregion.html

CABHA Affiliation Verification (immediate response required)

The Division of Medical Assistance (DMA) in collaboration with the CSC EVC Call Center is conducting provider outreach to all Critical Access Behavioral Health Agency (CABHA) providers to verify that the provider enrollment information on file with N.C. Medicaid is accurately linked to the CABHA billing provider number. To ensure that claims adjudicate correctly, it is important to verify that attending provider(s) and service affiliation information has been correctly linked to your CABHA billing provider number.

An enrollment report from CSC will be sent to each CABHA for <u>immediate</u> review. The report contains a list of all attending providers and services affiliated with each individual CABHA billing provider number in the provider enrollment file. Once you receive the enrollment report, please review the provider affiliation information including the effective and end dates, and confirm that the information in the enrollment system is accurate. To report any corrections including additions or deletions, please contact the CSC EVC Call Center at 1-866-844-1113. Any attending provider (individual or service) not linked to the CABHA billing provider number that is billed through the CABHA billing provider will result in claim denials. To avoid any interruption of Medicaid reimbursement for CABHA services, you must respond to this notification by May 15, 2011. If you have questions, please call 1-866-844-1113.

⇒ Special Rental Assistance available through Crisis Assistance Ministry -- Deadline May 31, 2011

Through a change in local stimulus funding for rent, Crisis Assistance Ministry has additional support that may be available to individuals receiving MD/SA/DD services. In alignment with the goal of seeking to provide financial stability when people seek emergency relief, Crisis Assistance Ministry is pleased to be able to potentially provide up to <a href="https://doi.org/10.108/jns.108

Who can access this one time funding support and how:

- 1. Individuals must be US citizens, over 18 years of age and have verifiable income.
- 2. Anyone coming to Crisis Assistance Ministry for rental assistance between now and the end of May will automatically be screened for this special program.
- 3. If you are one of our dozens of trained Partner Agencies, you may contact us directly without sending your client to our uptown location.

Please remember a person never needs an eviction notice or court papers to be helped with rent. An emergency can be justified with a late notice, proof of income, social security card and photo identification.

Mecklenburg Area MH/DD/SA Services PROVIDER HOT SHEET April 25, 2011

This is not a guarantee that all referrals will receive this special assistance opportunity, this is simply a onetime notice that many of the people we serve together may qualify. This funding does have restrictions that we will apply, but it can provide significant benefit to those who qualify.

Deadline for screening/application is May 31. Questions: Dial 704.371.3000 and press 0. Men Tchaas Ari, Director of Emergency Financial Assistance, Crisis Assistance Ministry

⇒ Revised Local Reconsideration Procedures

The Local Reconsideration Procedures for the LME has been revised effective March 25, 2011. The revisions incorporate changes to aid in a more standardized process statewide among LMEs. Please review the policy prior to requesting a local reconsideration to ensure that you are aware of the most current changes. The policy can be found on the Area Mental Health website at the following link under the category of Reconsideration Hearing:

http://charmeck.org/mecklenburg/county/AreaMentalHealth/ForProviders/Pages/ProviderDocuments.aspx

⇒ Your single point of contact for all suggestions, input, feedback, questions and concerns regarding the Hot Sheet should be directed to Jill Scott, AMH Information/Education Coordinator at Jill.Dineen-Scott@MecklenburgCountyNC.gov.

CLINICAL CORNER

⇒ A superb documentary relevant to many of our consumers and families will be airing on Tuesday, April 26 at 10 PM, on UNC-TV:

Unlisted: A Story of Schizophrenia was produced and directed by Delaney Ruston, MD, whose father had schizophrenia. It has been acclaimed by NAMI and many clinicians.

Additional information, including a guide for hosting a post-film discussion, may be found at: www.unlistedfilm.com/screeningtoolkit

On THE Move

⇒ Jeff Carter is the Team Leader for ACTT services covering Mecklenburg County and he can be reached at 704-242-4408. Sheriee Smith is the Team Leader for Intensive In Home Services covering Mecklenburg County and she can be reached at 980-395-4229. You can make referrals for these services by calling our screening/referral line at 1-866-272-7826.

PROVIDER COUNCIL REMINDERS AND UPDATES

- ⇒ **Provider Council Sub-Committees** Three standing subcommittees have been formed by the Provider Council. If you are interested or want more information, please contact the committee chairs. The four committees are:
 - Training and Development Committee
 - Trasha Black (Co-Chair), Genesis Project, tblack@genesisproject1.org, 704-596-0505
 - Angela R. Simmons (Co-Chair), The Right Choice MWM, 704-537-3650 x1105, angela@trcmwm.com.
 - > The next scheduled meeting is **Wednesday**, **May 18**, **2011 at 9 AM** at MeckPromise, 1041 Hawthorne Lane, Charlotte, NC 28205.
 - Provider Relations Sub-Committee
 - Kira Wilson (Co-Chair), The Arc of NC, 704-568-0112, kwilson@arcnc.org

Mecklenburg Area MH/DD/SA Services PROVIDER HOT SHEET April 25, 2011

- Tim R. Holland (Co-chair) Person Centered Partnerships, 704-319-7609, <u>Tim.Holland@pcpartnerships.orq</u>
 - > The next scheduled meeting is **Wednesday**, **May 18**, **2011 at 1:30 PM** at MeckPromise, 1041 Hawthorne Lane, Charlotte, NC 28205.
- Provider Outreach Sub-Committee The general purpose of which is to establish mechanisms for the Provider Council to connect with new providers, to provide them basic resource information and to introduce them to the Provider Council.
 - Miranda Little (Co-Chair), Family Preservation Services, Inc., 704-344-0491, Mlittle@fpscorp.com
 The next meeting will be on Wednesday, May 18, 2011 at 12 PM at MeckPromise, 1041
 Hawthorne Lane, Charlotte, NC 28205.
- Quality Improvement Sub-Committee The general purpose of this committee is to collectively organize a sound quality approach to delivery of clinical service as well as general standards for quality for MH/SA/DD providers.
 - Angela Bunting (Co-Chair), BWB Connections, 704-595-5553
 Angela.Bunting@connectionsbwb.com
 - Sonyia Richardson (Co-Chair), Another Level Counseling & Consultation, 704-548-5298 srichardson@anotherlevelservices.com
 - > The next meeting will be on **Wednesday, April 27, 2011 at 10:30 AM** at BWB Connections, 8430 University Executive Park Drive Suite 655, Charlotte, NC 28262

EDUCATION AND TRAINING OPPORTUNITIES

- ⇒ **MeckCARES Training Institute** offers a full range of high-quality classroom and now <u>online courses</u> that meet state service definitions and requirements and will empower you to improve outcomes for youth and families.
 - Learn about System of Care principles and practices
 - See how Child and Family Teams should operate
 - Gain knowledge, power and respect to strengthen families and improve lives

Register Today! http://charmeck.org/mecklenburg/county/MeckCARES/training/Pages/default.aspx

- ⇒ Mecklenburg's PROMISE Recovery and Crisis Training Calendar. MeckPromise is offering free Wellness, Recovery & Crisis Education classes for consumers and providers at our new location 1041 Hawthorne Lane, Charlotte, NC 28205. Please feel free to drop by and see what we've got going on! For more information on our classes please call the main number at 980-321-4021 or John Cunningham at 980-321-4025 or via email at jcunningham@meckpromise.com to request a current calendar.
- ⇒ The Mecklenburg County Provider Council has developed a comprehensive Training Calendar designed to serve as a one-stop location to view training events occurring in Mecklenburg County that are supported or sponsored by the provider community, the LME, AHEC or other entities. Following is a link to submit training events: http://www.meckpromise.com/node/75. To view training events, click on the following link: http://www.meckpromise.com/mptc
- ⇒ **The LME Monthly AMH Training Calendar** is posted on-line at the following link: http://charmeck.org/mecklenburg/county/AreaMentalHealth/ForProviders/Pages/ProviderTraining.aspx
- ⇒ TIP Training in Innovation and Practice –The NC Council of Community Programs and the Administrative Services Organization, a group of providers, continue to offer training to help providers adapt to changing circumstances. For a list of currently scheduled training events and to register, go to www.nc-council.org.

Mecklenburg Area MH/DD/SA Services PROVIDER HOT SHEET April 25, 2011

⇒ **Mental Health Association** offers various training opportunities in collaboration with Charlotte AHEC. Please visit website http://www.charlotteahec.org/ for more information.

WEB RESOURCES

- ⇒ NC Division of MH/DD/SAS
- ⇒ NC Division of MH/DD/SAS Implementation Updates
- ⇒ **Mecklenburg AMH**
- ⇒ AMH Best Practices Committees and Schedule
- ⇒ AMH Hot Sheet Archive
- **⇒ AMH Provider Document Library**



MeckCA

In Partnership with:

A Caring Home

Agape Services

Alexander Youth Network

Another Level Counseling & Consultation

A Silver Lining Clinical Services

ATA Martial Arts

Blackmon Lawn Care Services

Bread of Life Youth and Family Services

Carolina Family Comprehensive Services Inc.

Connection BWB, Inc.

Echelon Care

EnterPro STC Services

Family First Community Services

Family Preservation Services of NC

Genesis Project 1

Laser Quest

Metrolina Mental Health Services

Miracle House

My Peacekeeper

NAMI (National Alliance on Mental illness)

NC Mentor

New Leaf Adolescent Care

New Place

Primary Care Solutions

Resourceful Solutions II

Starlight Roller Rink

Steps for Success

The Right Choice MWM

True Behavioral Healthcare

Youth Villages

This family event brought to you by:

MeckCARES, ParentVOICE,

Lunch will be served from:

11-1pm

The Junior League of Charlotte

Teen Health Connection



Contact Jill Scott @ 704.336.3793

jill.scott@mecklenburgcountync.gov AMH Hot Sheet PAGE 5

REGISTRATION FEE

\$75.00 Registration (Registration includes buffet lunch and conference materials). The conference is supported through grant support from Ortho-McNeil-Janssen Pharmaceuticals, Inc and the North Carolina Mental Health Association Collaborative.

CONTACT INFORMATION

Kate Patton - 704.512.6091 or kate.patton@carolinashealthcare.org **Kelly Blasky** - 704.512.6529 or kelly.blasky@carolinashealthcare.org

CANCELLATION POLICY

Participants that are registered for a class and cancel up to 48 hours prior to the program will receive a 70% refund. If you cancel more than two (2) weeks in advance of the course, there is a \$25.00 cancellation fee. No refunds will be given for individuals who cancel less than 48 hours prior to the program. Cancellations MUST be in writing (fax, mail, or email). Participants who have not paid for a program and do not cancel will be billed for their registration. Substitutes are welcome (please notify us of substitutes prior to the program). 100% of the registration fee will be credited if you transfer your registration to another program within six (6) months. Refunds will not be given on programs you transfer to.

ADA STATEMENT

Individuals requiring reasonable accommodations under the Americans with Disabilities Act (ADA) for a disability, in order to participate fully in this continuing education activity, please contact Kate Patton at 704.512.6091 or at kate.patton@carolinashealthcare.org.

INCLEMENT WEATHER

Charlotte AHEC follows the Charlotte-Mecklenburg School System's cancellation schedule. Participants may call Charlotte AHEC's main number during inclement weather at 704.512.6523 for a recorded message to verify program status.

RETURN SERVICE REQUESTED

Post Office Box 32861 Charlotte, NC 28232-2861 Charlotte

Area Health Education Center (AHEC)

Coming Full Circle:
The Recovery Continuum



Wednesday, May 18, 2011 | 9:30 am – 4:00 pm Friendship Missionary Baptist Church 3400 Beatties Ford Road, Charlotte, NC 28216

Presented By:

North Carolina Mental Health Association Collaborative Educational Sponsor:

Charlotte Area Health Education Center (AHEC)



DESCRIPTION

The North Carolina Mental Health Association
Collaborative and Charlotte AHEC will host the Annual
North Carolina Mental Health Association
Collaborative Conference on Wednesday, May 18,
2011 at Friendship Missionary Baptist Church Conference Center located in Charlotte, North
Carolina. The conference entitled, Coming Full Circle:
The Recovery Continuum, is a state-wide conference
with guest speaker Mariel Hemingway, in addition to
other highly- qualified, well-known speakers. This
conference will bring together mental health experts,
including the medical and recovery mental health
professionals, community members, consumers, and
vendors to promote the educational experience of
current and relevant mental health information.

TARGET AUDIENCE

Mental health experts, community members, consumers, Case managers, social workers, psychologists, licensed professional counselors, physicians, nurses, health and human service practitioners, and other health care professionals, law enforcement personnel, community activists, clergy, faith based organizations, and families.

OBJECTIVES

- Provide education regarding reducing stigma related to mental illness and improving understanding about mental health recovery.
- Provide education regarding the philosophy of the Body Mind Spirit Movement and how it relates to mental health wellness and recovery, how it may be incorporated into daily living, the obstacles and challenges one may experience while living toward a balanced life, and how to find encouragement and motivation to continue.
- Encourage all consumers, providers, and individuals to make public policy and advocacy priority one by developing the beginnings of a statewide plan.
- Janssen will be onsite with four MINDSTORM units, a virtual simulation of a schizophrenic episode, to educate and bring awareness to mental health professionals (by appointment only; not intended for mental health consumers).

CREDIT INFORMATION

0.4 CEUs representing 4.0 Contact Hours4.0 Contact Hours NBCC4.0 Contact Hours NC Psychologists

CEU Statement: Charlotte AHEC has approved this conference for Continuing Education Units (CEUs). No partial credit will be awarded.

MH Credit: Charlotte AHEC is recognized by the National Board for Certified Counselors to offer continuing education hours for National Certified Counselors and abides by the NBCC Continuing Education Guidelines (provider # 5096). Charlotte AHEC is an approved provider by the North Carolina Psychology Board and designates Category A contact hours for NC Psychologists.

Dogistration / Exhibit Hall

AGENDA

9:30 – 10:30 ar	m Registration/Exhibit Hall
10:30 – 11:15 ar	The Good News is the Bad News is Wrong: How to Harness the Underdog Edge for Advocacy Success by Amy Showalter with The Showalter Group Inc., Cincinnati, OH
11:15 – 11:30 ar	m My Hope & Recovery by Robert Livingston, Consumer Presenter, Mecklenburg's Promise, Charlotte, NC
11:30 – 12:15 pi	m Buffet Lunch/Networking/Exhibit Hall
12:15 – 12:45 pi	Celebrating Recovery within North Carolina – Mental Health Association Annual Awards Ceremony by Andy Hagler (MHA of Forsyth County), Kimberly Hickerson (Tar River MHA), and Renee Gray (Cleveland County MHA)
12:45 – 1:45 pi	M Choices in Recovery: Achieving Wellness by Lee Stephan, MA, LCSW, Director of Services for Adults with serious Mental Illness for Community Health Network, Indianapolis, IN
1:45 – 2:00 pi	m Break/Exhibit Hall
2:00 – 3:15 pi	m Maintaining Balance: Finding an Oasis in a Frenetic World by Mariel Hemingway
3:15 – 3:45 pi	m The Statewide Recovery Movement in Behavioral Healthcare by Steve Jordan, M.A., Director, NC Division of MH/SA/DD, Raleigh, NC
3:45 – 4:00 pr	m Moving On (Final Thoughts/Wrap up/Door Prizes) by Amy Showalter

with The Showalter Group

REGISTRATION

Coming Full Circle: The Recovery Continuum

Event # 32319

Friendship Missionary Baptist Church

3400 Beatties Ford Road Charlotte, NC 28216

Wednesday, May 18, 2011

Last Name	First Name	MI
Institution	Last four Digits SSN	
Address		
City	State	Zip
Email		
Work Phone Number	Home Phone Number	
Fax		

REGISTRATION FEES

\$75.00 Registration (registration includes buffet lunch) The conference is supported through grant support from Ortho-McNeil-Janssen Pharmaceuticals, Inc and the North Carolina Mental Health Association Collaborative

Fax to: 704.512.6560 or 704.512.6568

Mail to: Charlotte AHEC – Registrar

P.O. Box 32861

Charlotte, NC 28232-2861

Register on-line at: www.charlotteahec.org

For questions about this program, call Kate Patton at 704.512.6091

AMH Hot Sheet PAGE 7

MPC Mecklenburg Provider Council



Presents

Person Centered Thinking Training

Thursday, May 26th and Friday, May 27th, 2011 8:30-4pm Trainer

Amy Mock



Amy Mock is a certified Person Centered Thinking and a certified Systems of Care trainer. She currently works with Alexander Youth Network as the YFS Liaison. She is a Licensed Professional Counselor and has been working with youth and their families for over 15 years utilizing cognitive behavioral and trauma informed therapies.

--LOCATION: TBA (Charlotte, NC)

REGISTRATION: Register online: www.genesisproject1.org (Registration fees will be payable via Paypal). Other methods of payment are a certified check or money order.

*Total training hours: 12 hours

Cost: \$80 per person

For more information on this Person Centered Thinking Training, please contact, Lisa Davis, Training Director at Genesis Project 1, Inc. (704.596.0505)[Idavis@genesisproject1.org]

MPC

Mecklenburg Provider Council TRAINING REGISTRATION FORM

Training Title: Person Centered Thinking Training

Date: May 26 & 27, 2011

Complete the information below and fax this form to Lisa Davis at (704) 596-0507. Please type or print clearly

Agency's Name:Agency's Contact Person:		
Contact Person Phone:	Email:	
-Participant (s) attending		
Name (please print)	Email Address (REQUIRED)	Phone Number
*If there are more than 12 participants from	your agency, please use another regis	stration form.
SESSION & ATTENDEE INFORMATION		
(Limit 30 per session. See the training	•	T + 10 1
Training Eoo. \$80.00	Number purchasing	Total Cost

PAYMENT INFORMATION

You will receive an online link for payment via Paypal at www.genesisproject1.org

Training is limited to 30 persons per session. All required Handouts are sent to participants prior to the training date and participants are responsible for bringing to the session. The training fee is nonrefundable and cannot be applied to a future training. Register early, space is limited. Participants who arrive more than 15 minutes late will NOT be admitted to the training session. Full attendance and active participation is expected in order to receive training certificate (I.e. No partial credit will be given.) Disruptive participants will be asked to leave the class. The Provider Network does not keep certificate copies so all participants will need to make all necessary copies and storage arrangements as copies of lost certificates will NOT be available in the future. Please note that these sessions will be videotaped and all participants will be asked to sign a consent form.

TOTAL FEE

Should you have any questions, please contact Lisa Davis or Sharday Black at (704) 596-0505