

# MECKLENBURG COUNTY Area Mental Health, Developmental Disabilities and Substance Abuse Services September 19, 2011

#### PROVIDER HOT SHEET

#### **⇒** Therapeutic Foster Authorization Requests:

Medicaid Therapeutic Foster Care requests must be submitted electronically to ValueOptions and the other Medicaid UR vendors beginning October 1, 2011. TFC authorization requests can be submitted on ValueOptions Provider Connect using any Medicaid Provider Number (MPN) available to the submitting provider. The MPN included on the submission will be replaced by VO staff with the Mecklenburg County LME Provider number. Therapeutic Foster Care providers that have no Medicaid Provider Number should visit the VO website to learn how to obtain a "ValueOptions provider number" which will allow for electronic submission via the VO Provider Connect online provider portal. Provider who currently submits Medicaid TFC authorization requests through the LME's eCura Provider Connect will continue to do so.

#### ⇒ Changes in Behavioral Health Authorizations for Health Choice Recipients:

There is substantial information related to changes that have aligned Health Choice policies and service definitions with those of Medicaid effective October 1, 2011. Please see Implementation Update #90 for full details. Of particular note is that Health Choice Therapeutic Foster Care authorizations will be made to the LME associated with the recipient's county of eligibility on file with DMA. The authorization process for TFC for Health Choice will mirror that for Medicaid noted above regarding the electronic submission to ValueOptions and other Medicaid UR vendors. In addition, most providers will be required to submit an authorization through the LME's eCura Provider Connect as well.

- ⇒ The Behavioral Health Section of NCHIMA will be having a Mid Year Conference for health information/medical records staff on November 4, 2011 at Pathways LME. Additional information can be found at: Event details
- ⇒ InfoShare The next Mecklenburg County AMH Provider InfoShare is scheduled for Wednesday, October 5, 2011, 9:00 11:00 in the Fellowship Hall at Covenant Presbyterian Church, 1000 E. Morehead Street in Charlotte. The program begins promptly at 9:00 AM and doors close at 9:15 AM. All contract and MOA providers are required to attend.
- Dur community has expressed great interest in understanding the implication of child hood trauma as well as effective trauma treatment. Reactive Attachment Disorder (RAD) is a rare but serious condition in which infants and young children don't establish healthy bonds with parents or caregivers. A child with reactive attachment disorder is typically neglected, abused, or moved multiple times from one caregiver to another. Because the child's basic needs for comfort, affection and nurturing aren't met, he or she never establishes loving and caring attachments with others. This may permanently alter the child's growing brain and hurt their ability to establish future relationships. Reactive attachment disorder is a lifelong condition, but with treatment children can develop more stable and healthy relationships with caregivers and others. Safe and proven treatments for reactive attachment disorder include psychological counseling and parent or caregiver education. To increase awareness and/or to build upon clinical skills, the following is a list of scheduled RAD trainings available throughout NC. Please see the attached list of training dates and locations.

### Mecklenburg Area MH/DD/SA Services PROVIDER HOT SHEET

**September 19, 2011** 

⇒ ILR on Policy: A Conversation with Kathleen Martinez
 Assistant Secretary of Labor for Disability Employment Policy
 U.S. Department of Labor, Office of Disability Employment Policy (ODEP)

Webcast Date: Wednesday, October 12, 2011

Time: 12:00 - 1:00 p.m. (EST)

This webcast is free of charge.

ILR welcomes Assistant Secretary Martinez in October - National Disability Employment Awareness Month - for timely discussion of a wide range of topics including:

- the current state of employment for people with disabilities, and the importance of providing opportunities for people with disabilities to U.S. business and the economy
- President Obama's initiative to increase employment of people with disabilities in the federal sector and its broader impact
- insight and advice on what your organization can do to advance efforts to support and employ people with disabilities
- ⇒ The conversation is hosted by Susanne Bruyère, ILR associate dean of outreach. Bruyère serves as director of ILR's Employment and Disability Institute (EDI). Register Here

#### Background on ODEP and EDI

ODEP's mission is to provide "national leadership by developing and influencing disability employment-related policies and practices affecting an increase in the employment of people with disabilities." More on ODEP at http://www.dol.gov/odep/

EDI is a leading authority on employment and disability research, policy and practice. EDI works with government, schools, communities and organizations of all kinds to accommodate and integrate people with disabilities into all aspects of society.

More on EDI at http://www.ilr.cornell.edu/edi

#### Technology

In order to participate in the webcast, you will need computer access with high speed Internet connection. The required browser is Internet Explorer. Windows users need to install Windows Media. Macintosh users need to install the Silverlight plug in. Install Silverlight

⇒ **SAVE THE DATE**: Please join us for the SOC Awards Kick-Off Ice Cream Social event on Thursday, September 29, 2011 from 3:00-4:30 pm at Sam Billings Center, 429 Billingsley Road, 2<sup>nd</sup> Floor Conference Rooms A/B/C/D. Enjoy ice cream with colleagues, community partners, families, and agency representatives while learning about the nomination process for the 2011 SOC Awards.

**CAP-I/DD Informational Sessions**: DHHS has scheduled five CAP-I/DD Informational Sessions for the purpose of communicating the changes in the CAP-I/DD Comprehensive and Supports Waivers that will be effective 11/1/11. The sites for the sessions were selected to accommodate as many interested individuals as possible. DDTI will also be sending this information out in a blast to participants of previous events Please share this information with individuals, families and other stakeholders who may be interested in attending. Be sure to register early and encourage others to do the same.

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Please use the links below for obtaining all the details regarding each of the events and for registration purposes:

- Wednesday, Sept. 21, Wilmington Register here.
- Monday, Sept. 26, Asheville Register here.
- Tuesday, Sept. 27, Newton Register here.
- Wednesday, Sept. 28, Sanford Register here.

\*Please note that these sessions will present information only on the CAP I/DD Waiver to be effective 11/1/11. Information on the Innovations Waiver will not be presented during these sessions.\*

⇒ Your single point of contact for all suggestions, input, feedback, questions and concerns regarding the Hot Sheet should be directed to Dennis Knasel, LME Director of Network Development and Provider Relations at Dennis.Knasel@MecklenburgCountyNC.gov. Subscribe to the weekly Hot Sheet releases.

#### PROVIDER COUNCIL REMINDERS AND UPDATES

- ⇒ The Provider Outreach Subcommittee is holding a Provider Orientation Session **Wednesday, September 21, 2011 at 12:30 pm** in the Carlton Watkins Center Multipurpose room. The session last approximately 30 minutes. This session is for providers that are new to Mecklenburg County.
- ⇒ **Provider Council Sub-Committees** Four standing subcommittees have been formed by the Provider Council. If you are interested or want more information, please contact the committee chairs. The four committees are:
  - Training and Development Committee
    - Lisa Davis Co-Chair), Genesis Project, 704-596-0505 Idavis@genesisproject1.org
    - Jessie Dancy Co-Chair), First Choice, 704-535-4342 ext 102 <u>Firstchoiceincjd@gmail.com</u>
       The next scheduled meeting is **Wednesday**, **September 21**, **2011 at 9 AM** in the Carlton Watkins Center Multipurpose room.
  - Quality Improvement Sub-Committee The general purpose of this committee is to collectively organize a sound quality approach to delivery of clinical service as well as general standards for quality for MH/SA/DD providers.
    - Angela Bunting (Co-Chair), BWB Connections, 704-596-5553
       Angela.Bunting@connectionsbwb.com
    - Sonyia Richardson (Co-Chair), Another Level Counseling & Consultation, 704-548-5298 <a href="mailto:srichardson@anotherlevelservices.com">srichardson@anotherlevelservices.com</a>
    - > The next meeting will be on **Wednesday**, **September 21**, **2011 at 10:30 AM** in the Carlton Watkins Center Multipurpose room.
  - Provider Outreach Sub-Committee The general purpose is to establish mechanisms for the Provider Council to connect with new providers, to provide them basic resource information and to introduce them to the Provider Council.
    - Miranda Little (Co-Chair), Family Preservation Services, Inc., 704-344-0491, Mlittle@fpscorp.com
    - Dellyne Samuel (Co-Chair), Total Care & Concern, <u>dellyne@totalcareandconcern.org</u>
    - > The next meeting will be on **Wednesday**, **September 21**, **2011 at 12:00 PM** in the Carlton Watkins Center Multipurpose room.
  - Provider Relations Sub-Committee
    - Kira Wilson (Co-Chair), The Arc of NC, 704-568-0112, kwilson@arcnc.org
    - Tim R. Holland (Co-chair) Person Centered Partnerships, 704-319-7609, Tim.Holland@pcpartnerships.org
      - > The next scheduled meeting is **Wednesday**, **September 21**, **2011 at 1:30 PM** in the Carlton Watkins Center Multipurpose room.

# Mecklenburg Area MH/DD/SA Services PROVIDER HOT SHEET September 19, 2011

#### **EDUCATION AND TRAINING OPPORTUNITIES**

⇒ FREE Disability: A free, self-paced web course available 24/7 that provides an overview of disability rights laws. The course takes approximately 2 hours and includes real life scenarios, quizzes and a final exam.

Register Here at any time for this free web course.

#### Upon completion of this course, you will:

- Have a general understanding of the major federal disability rights laws (the Americans with Disabilities Act, the Fair Housing Act, Section 504 of the Rehabilitation Act and the Air Carrier Access Act)
- Be able to assess what laws apply in different discrimination scenarios
- Have resources for help and information about disability rights laws

#### **Continuing Education Credits:**

• Commission on Rehabilitation Counselor Certification (CRCC): 2 credit hours

#### Who should take this course:

- People with disabilities
- Advocates for people with disabilities
- Lawyers and law students
- Rehabilitation counselors
- Social service providers
- Anyone with an interest in disability rights laws
- ⇒ **MeckCARES Training Institute** offers a full range of high-quality classroom and now <u>online courses</u> that meet state service definitions and requirements and will empower you to improve outcomes for youth and families. Register Today!
  - Learn about System of Care principles and practices
  - See how Child and Family Teams should operate
  - Gain knowledge, power and respect to strengthen families and improve lives
- ⇒ Mecklenburg's PROMISE Recovery and Crisis Training Calendar. MeckPromise is offering free Wellness, Recovery & Crisis Education classes for consumers and providers at our new location 1041 Hawthorne Lane, Charlotte, NC 28205. Please feel free to drop by and see what we've got going on! For more information on our classes please call the main number at 980-321-4021 or John Cunningham at 980-321-4025 or via email at jcunningham@meckpromise.com to request a current calendar.
- ⇒ The Mecklenburg County Provider Council has developed a comprehensive Training Calendar designed to serve as a one-stop location to view training events occurring in Mecklenburg County that are supported or sponsored by the provider community, the LME, AHEC or other entities. Following is a link to submit training events: <a href="http://www.meckpromise.com/node/75">http://www.meckpromise.com/node/75</a>. To view training events, click on the following link: <a href="http://www.meckpromise.com/mptc">http://www.meckpromise.com/mptc</a>
- ⇒ The LME Monthly AMH Training Calendar is posted on-line.
- ⇒ TIP Training in Innovation and Practice –The NC Council of Community Programs and the Administrative Services Organization, a group of providers, continue to offer training to help providers adapt to changing circumstances. For a list of currently scheduled training events and to register, go to www.nc-council.org.

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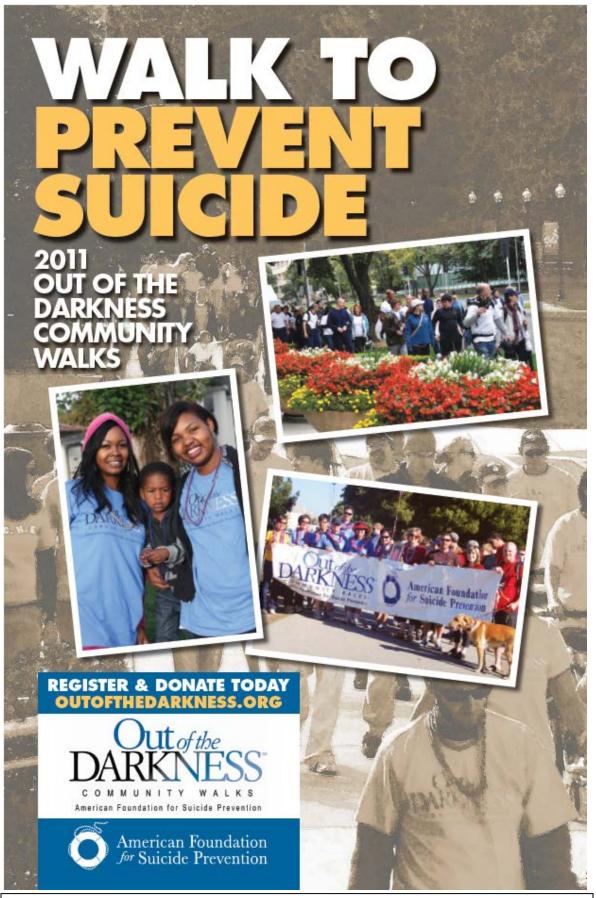
⇒ **Mental Health Association** offers various training opportunities to include QPR (Question, Persuade, and Refer) suicide prevention training. Please visit website <a href="http://mhacentralcarolinas.org">http://mhacentralcarolinas.org</a> or call 704-365-3454 for more information.

#### **WEB RESOURCES**

- ⇒ NC Division of MH/DD/SAS
- ⇒ NC Division of MH/DD/SAS Provider Endorsement Information
- ⇒ NC Division of MH/DD/SAS Implementation Updates
- ⇒ Mecklenburg AMH
- ⇒ AMH Best Practices Committees and Schedule
- ⇒ AMH Hot Sheet Archive
- ⇒ 1915 (b)(c) Waiver Updates from Division Medical Assistance
  - Comparison: NC Innovations and CAP-MR/DD Waivers
  - LME-MCO Appeal Process (per federal CFR 438.400)
- **⇒ AMH Provider Document Library**

Date	Location	Training Title		
8/16/11	Kenansville	Trauma and	Monk Auditorium in the Hoffler Building	completed
		Attachment	James Sprunt Community College	
		Issues in	133 James Sprunt Drive	
		Children: Part 1	Kenansville, NC 28398	
9/28/11	Asheville	Trauma and	Community Room in the Terry Gymnasium	http://eventactions.com/ea.aspx?ea=Rs
		Attachment	building	vp&invite=g432s1ar6bjfv6fwfz76zbzh
		Issues in	Black Mountain Home for Children	brb37g5vn96pt56dg1d9mbub338w
		Children: Part 1	80 Lake Eden Road	
			Black Mountain, NC 28711	
9/29/11	Asheville	Trauma and	Community Room in the Terry Gymnasium	http://eventactions.com/ea.aspx?ea=Rs
		Attachment	building	vp&invite=0gdzbywasp73a5hwptbpm
		Issues in	Black Mountain Home for Children	ar4f8a99ma4j6uv2dedjkbb07cus8v7
		Children: Part 2	80 Lake Eden Road	
			Black Mountain, NC 28711	
10/10/11	Kenansville	Trauma and	Monk Auditorium in the Hoffler Building	http://eventactions.com/ea.aspx?ea=Rs
		Attachment	James Sprunt Community College	vp&invite=ggynfuf8cze2r5sg3mgc746
		Issues in	133 James Sprunt Drive	d16jh0ktremwg88unfy731bmfsws6
		Children: Part 2	Kenansville, NC 28398	
11/30/11	Asheville	Trauma-	Hayes Conference Center	http://eventactions.com/ea.aspx?ea=Rs
		Informed	Asheville Buncombe Technical Community	vp&invite=0v43fdbv45t4r4a4uueyd0r
		Services Across	College, Enka Location	7mtj7anu87099yjzw69jnt2e8xvp3
		the Continuum	1459 Sand Hill Road	
		of Care	Candler, NC 28715	
12/15/11	Kenansville	Trauma-	Monk Auditorium in the Hoffler Building	http://eventactions.com/ea.aspx?ea=Rs
		Informed	James Sprunt Community College	vp&invite=0vnw41029zxjcu0e3hbj0m
		Services Across	133 James Sprunt Drive	nj2k7j25jgdz0ud2agawadzr8rf9av
		the Continuum	Kenansville, NC 28398	
		of Care		
1/6/12	Durham	Trauma and		
		Attachment		
		Issues in		
		Children: Part 1		

2/3/12	Durham	Trauma and	
		Attachment	
		Issues in	
		Children: Part 2	
3/2/12	Statesville	Trauma and	
		Attachment	
		Issues in	
		Children: Part 1	
4/6/12	Statesville	Trauma and	
		Attachment	
		Issues in	
		Children: Part 2	
5/4/12	Durham	Trauma-	
		Informed	
		Services Across	
		the Continuum	
		of Care	
6/1/12	Statesville	Trauma-	
		Informed	
		Services Across	
		the Continuum	
		of Care	



CHARLOTTE/PINEVILLE COMMUNITY WALK SATURDAY, OCTOBER 29, 2011 @ 10AM CHECK-IN @ 9AM LAKE PARK 1000 JOHNSTON DRIVE, PINEVILLE,NC 28134

PLEASE BRING A PICTURE FOR OUR MEMORY BOARD



**Presents** 

### CBT Supervision & Leadership Training

### October 17th & 18th, 2011 9am-5pm

--LOCATION: Genesis Project 1 Inc, 5104 Reagan Drive Charlotte, NC 28206 Ste. 5

**REGISTRATION:** Register online: www.genesisproject1.org (Registration fees will be payable via PayPal)

\*Total training hours: 12

\*\*Cost: \$100.00

\*\*Plus: \$10 fee for CEU's.



Dr. Susan Furr is a licensed psychologist who received her PhD from the University of North Carolina at Chapel Hill. She has worked as a school counselor, a psychologist at a university counseling center, and currently is a Professor in the Department of Counseling at the University of North Carolina at Charlotte. She has published on topics such as college student suicide, grief and loss counseling, career counseling, and development of counseling students. A major focus of her training has been in the area of cognitive therapy.

For more information on this Cognitive Behavioral Therapy Supervision Training, please contact, Lisa Davis, Training Director at Genesis Project 1, Inc. (704.596.0505)[Idavis@genesisproject1.org]

### MPC Mecklenburg Provider Council

#### TRAINING REGISTRATION FORM

Training Title:

#### **CBT Supervision & Leadership Training**

October 17<sup>th</sup> & 18<sup>th</sup>, 2011

Complete the information below and fax this Please type or print AGENCY INFORMATION Agency's Name: Agency's Contact Person: Contact Person Phone:			
-Participant (s) attending	Email Address (Dequired)		Dhana Numbar
Name (please print)	Email Address (Required)		Phone Number
*If there are more than 12 participants from	your agency, please use another re	egistration form.	
SESSION & ATTENDEE INFORMATIO			
(Limit 30 per session. See the training f		T	
	Number purchasing	Total Cost	
Training Fee \$100.00			
CEU's \$10.00			
	TOTAL FEE		

#### PAYMENT INFORMATION

You will receive an online link for payment via PayPal at www.genesisproject1.org

Training is limited to 50 persons per session. All required Handouts are sent to participants prior to the training date and participants are responsible for bringing to the session. The training fee is nonrefundable and cannot be applied to a future training. Register early, space is limited. Participants who arrive more than 15 minutes late will NOT be admitted to the training session. Full attendance and active participation is expected in order to receive training certificate (I.e. No partial credit will be given.) Disruptive participants will be asked to leave the class. The Provider Network does not keep certificate copies so all participants will need to make all necessary copies and storage arrangements as copies of lost certificates will NOT be available in the future. Please note that these sessions will be videotaped and all participants will be asked to sign a consent form.

Should you have any questions, please contact Lisa Davis or Sharday Black at (704) 596-0505