

MECKLENBURG COUNTY Area Mental Health, Developmental Disabilities and Substance Abuse Services October 03, 2011

PROVIDER HOT SHEET

- ⇒ InfoShare The next Mecklenburg County AMH Provider InfoShare is scheduled for Wednesday, October 5, 2011, 9:00 11:00 in the Fellowship Hall at Covenant Presbyterian Church, 1000 E. Morehead Street in Charlotte. Jim Jarrard, Deputy Director for The Division of MH/DD/SAS, will be our guest speaker and will present information regarding the statewide 1915(b)(c) waiver and the expectations The Division has set for LMEs who have been approved as waiver sites. There will be a question and answer period after his presentation. This is your opportunity to have your questions answered directly by DMH. The program begins promptly at 9:00 AM and doors close at 9:15 AM. All contract and MOA providers are required to attend.
- ⇒ Quarterly Incident Report Due By Email on October 10th, 2011. Please Note: These reports are no longer accepted by fax. All Category A and B providers are required to submit a Provider Quarterly Incident Report, form QM11. This form can be found on the DMH website at: http://www.ncdhhs.gov/mhddsas/statspublications/manualsforms/index.htm#incident.

When completed, email the report to <u>Nancy Cody</u>. You will receive an email confirmation of receipt. If reports are faxed they will be returned. This could result in a late submission, which may result in lower scores on provider monitoring tools. Thank you.

Attention Providers who use the LME's eCura ProviderConnect and PRWeb:
Good News!! We now have an easier way for you to ask for assistance when you have problems with either ProviderConnect or PRWeb. You can go to the "For Providers" web page and in the left side of the screen or navigation bar, you will see a link "Report a System Problem" to click. This will bring up a page for you to include information we will use to get back in touch with you. Then you will have a section to describe the problem.

Mecklenburg
Provider Council
Provider Training
Report a System
Issue

Options for getting to the page are:

- The http://mecklink.charmeck.org (AMH home page) under for providers dropdown a "Report a System Problem" option has been added
- 2. For providers home page http://charmeck.org/mecklenburg/county/AreaMentalHealth/ForProviders/menu navigation option for "Report a System Problem"
- 3. Direct Link: http://charmeck.org/mecklenburg/county/AreaMentalHealth/ForProviders/Pages/HelpRequest.aspx

When you submit your problem or issue using this method, the whole team will get the notice instead of just one person or getting buried in an e-mailbox. One last update, when we have a system outage, we will post this information in a "marquee" on the For Providers page.

⇒ The Behavioral Health Section of NCHIMA will be having a Mid Year Conference for health information/medical records staff on November 4, 2011 at Pathways LME. Additional information can be found at: Event details

Mecklenburg Area MH/DD/SA Services PROVIDER HOT SHEET

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⇒ ILR on Policy: A Conversation with Kathleen Martinez
 Assistant Secretary of Labor for Disability Employment Policy
 U.S. Department of Labor, Office of Disability Employment Policy (ODEP)

Webcast Date: Wednesday, October 12, 2011

Time: 12:00 - 1:00 p.m. (EST) This webcast is free of charge.

ILR welcomes Assistant Secretary Martinez in October - National Disability Employment Awareness Month - for timely discussion of a wide range of topics including:

- the current state of employment for people with disabilities, and the importance of providing opportunities for people with disabilities to U.S. business and the economy
- President Obama's initiative to increase employment of people with disabilities in the federal sector and its broader impact
- insight and advice on what your organization can do to advance efforts to support and employ people with disabilities
- ⇒ The conversation is hosted by Susanne Bruyère, ILR associate dean of outreach. Bruyère serves as director of ILR's Employment and Disability Institute (EDI). Register Here

Background on ODEP and EDI

ODEP's mission is to provide "national leadership by developing and influencing disability employment-related policies and practices affecting an increase in the employment of people with disabilities." More on ODEP at http://www.dol.gov/odep/

EDI is a leading authority on employment and disability research, policy and practice. EDI works with government, schools, communities and organizations of all kinds to accommodate and integrate people with disabilities into all aspects of society. More on EDI at http://www.ilr.cornell.edu/edi

Technology

In order to participate in the webcast, you will need computer access with high speed Internet connection. The required browser is Internet Explorer. Windows users need to install Windows Media. Macintosh users need to install the Silverlight plug in. Install Silverlight

⇒ Your single point of contact for all suggestions, input, feedback, questions and concerns regarding the Hot Sheet should be directed to Dennis Knasel, LME Director of Network Development and Provider Relations at Dennis.Knasel@MecklenburgCountyNC.gov. Subscribe to the weekly Hot Sheet releases.

PROVIDER COUNCIL REMINDERS AND UPDATES

- ⇒ **Provider Council Sub-Committees** Four standing subcommittees have been formed by the Provider Council. If you are interested or want more information, please contact the committee chairs. The four committees are:
 - o Training and Development Committee
 - Lisa Davis Co-Chair), Genesis Project, 704-596-0505 ldavis@genesisproject1.org
 - Jessie Dancy Co-Chair), First Choice, 704-535-4342 ext 102 <u>Firstchoiceincjd@gmail.com</u>
 The next scheduled meeting is **Wednesday**, **October 19**, **2011 at 9 AM** in the Carlton Watkins Center Multipurpose room.

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- Quality Improvement Sub-Committee The general purpose of this committee is to collectively organize a sound quality approach to delivery of clinical service as well as general standards for quality for MH/SA/DD providers.
 - Angela Bunting (Co-Chair), BWB Connections, 704-596-5553
 Angela.Bunting@connectionsbwb.com
 - Sonyia Richardson (Co-Chair), Another Level Counseling & Consultation, 704-548-5298 srichardson@anotherlevelservices.com
 - > The next meeting will be on Wednesday, October 19, 2011 at 10:30 AM in the Carlton Watkins Center Multipurpose room.
- Provider Outreach Sub-Committee The general purpose is to establish mechanisms for the Provider Council to connect with new providers, to provide them basic resource information and to introduce them to the Provider Council.
 - Miranda Little (Co-Chair), Family Preservation Services, Inc., 704-344-0491, Mlittle@fpscorp.com
 - Dellyne Samuel (Co-Chair), Total Care & Concern, <u>dellyne@totalcareandconcern.org</u>
 - > The next meeting will be on **Wednesday**, **October 19**, **2011 at 12:00 PM** in the Carlton Watkins Center Multipurpose room.
- o Provider Relations Sub-Committee
 - Kira Wilson (Co-Chair), The Arc of NC, 704-568-0112, kwilson@arcnc.org
 - Tim R. Holland (Co-chair) Person Centered Partnerships, 704-319-7609, Tim.Holland@pcpartnerships.org
 - > The next scheduled meeting is **Wednesday**, **October 19**, **2011 at 1:30 PM** in the Carlton Watkins Center Multipurpose room.

EDUCATION AND TRAINING OPPORTUNITIES

⇒ FREE Disability: A free, self-paced web course available 24/7 that provides an overview of disability rights laws. The course takes approximately 2 hours and includes real life scenarios, quizzes and a final exam.

Register Here at any time for this free web course.

Upon completion of this course, you will:

- Have a general understanding of the major federal disability rights laws (the Americans with Disabilities Act, the Fair Housing Act, Section 504 of the Rehabilitation Act and the Air Carrier Access Act)
- Be able to assess what laws apply in different discrimination scenarios
- Have resources for help and information about disability rights laws

Continuing Education Credits:

• Commission on Rehabilitation Counselor Certification (CRCC): 2 credit hours

Who should take this course:

- People with disabilities
- Advocates for people with disabilities
- Lawyers and law students
- Rehabilitation counselors
- Social service providers
- Anyone with an interest in disability rights laws

Mecklenburg Area MH/DD/SA Services PROVIDER HOT SHEET

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- ⇒ **MeckCARES Training Institute** offers a full range of high-quality classroom and now <u>online courses</u> that meet state service definitions and requirements and will empower you to improve outcomes for youth and families. Register Today!
 - Learn about System of Care principles and practices
 - See how Child and Family Teams should operate
 - Gain knowledge, power and respect to strengthen families and improve lives
- ⇒ Mecklenburg's PROMISE Recovery and Crisis Training Calendar. MeckPromise is offering free Wellness, Recovery & Crisis Education classes for consumers and providers at our new location 1041 Hawthorne Lane, Charlotte, NC 28205. Please feel free to drop by and see what we've got going on! For more information on our classes please call the main number at 980-321-4021 or John Cunningham at 980-321-4025 or via email at icunningham@meckpromise.com to request a current calendar.
- ⇒ **The Mecklenburg County Provider Council** has developed a comprehensive Training Calendar designed to serve as a one-stop location to view training events occurring in Mecklenburg County that are supported or sponsored by the provider community, the LME, AHEC or other entities. Following is a link to submit training events: http://www.meckpromise.com/node/75. To view training events, click on the following link: http://www.meckpromise.com/mptc
- ⇒ The LME Monthly AMH Training Calendar is posted on-line.
- ⇒ TIP Training in Innovation and Practice –The NC Council of Community Programs and the Administrative Services Organization, a group of providers, continue to offer training to help providers adapt to changing circumstances. For a list of currently scheduled training events and to register, go to www.nc-council.org.
- ⇒ **Mental Health Association** offers various training opportunities to include QPR (Question, Persuade, and Refer) suicide prevention training. Please visit website http://mhacentralcarolinas.org or call 704-365-3454 for more information.

WEB RESOURCES

- ⇒ NC Division of MH/DD/SAS
- ⇒ NC Division of MH/DD/SAS Provider Endorsement Information
- ⇒ NC Division of MH/DD/SAS Implementation Updates
- ⇒ Mecklenburg AMH
- ⇒ AMH Best Practices Committees and Schedule
- **⇒ AMH Hot Sheet Archive**
- ⇒ 1915 (b)(c) Waiver Updates from Division Medical Assistance
 - Comparison: NC Innovations and CAP-MR/DD Waivers
 - LME-MCO Appeal Process (per federal CFR 438.400)
- **⇒ AMH Provider Document Library**

MPC Mecklenburg Provider Council



Presents

CBT Supervision & Leadership Training

October 17th & 18th, 2011 9am-5pm

--LOCATION: Genesis Project 1 Inc, 5104 Reagan Drive Charlotte, NC 28206 Ste. 5

REGISTRATION: Register online: www.genesisproject1.org (Registration fees will be payable via PayPal)

*Total training hours: 12

**Cost: \$100.00

**Plus: \$10 fee for CEU's.



Dr. Susan Furr is a licensed psychologist who received her PhD from the University of North Carolina at Chapel Hill. She has worked as a school counselor, a psychologist at a university counseling center, and currently is a Professor in the Department of Counseling at the University of North Carolina at Charlotte. She has published on topics such as college student suicide, grief and loss counseling, career counseling, and development of counseling students. A major focus of her training has been in the area of cognitive therapy.

For more information on this Cognitive Behavioral Therapy Supervision Training, please contact, Lisa Davis, Training Director at Genesis Project 1, Inc. (704.596.0505)[Idavis@genesisproject1.org]

MPC

Mecklenburg Provider Council

TRAINING REGISTRATION FORM

Training Title:

CBT Supervision & Leadership Training

October 17th & 18th, 2011

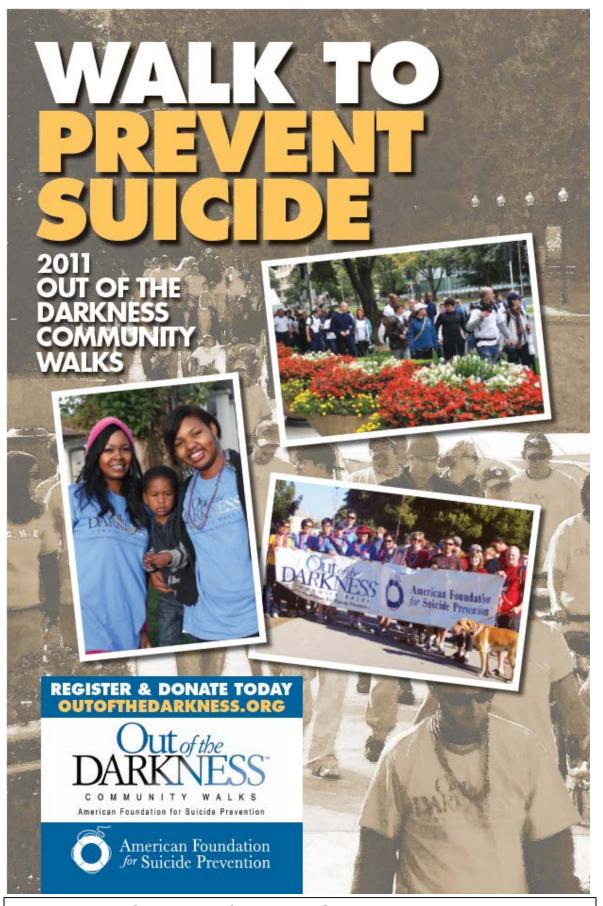
October 17 & 10 , 2011			
Complete the information below and fax the Please type or print AGENCY INFORMATION			
Agency's Name:			
Agency's Contact Person: Email: Email:			
Contact Person Principles			
-Participant (s) attending			
Name (please print)	Email Address (Required)		Phone Number
*If there are more than 12 participants from your agency, please use another registration form.			
·			
SESSION & ATTENDEE INFORMATION			
(Limit 30 per session. See the training			
	Number purchasing	Total Cost	
Training Fee \$100.00			
CEU's \$10.00			
	TOTAL FEE		

PAYMENT INFORMATION

You will receive an online link for payment via PayPal at www.genesisproject1.org

Training is limited to 50 persons per session. All required Handouts are sent to participants prior to the training date and participants are responsible for bringing to the session. The training fee is nonrefundable and cannot be applied to a future training. Register early, space is limited. Participants who arrive more than 15 minutes late will NOT be admitted to the training session. Full attendance and active participation is expected in order to receive training certificate (I.e. No partial credit will be given.) Disruptive participants will be asked to leave the class. The Provider Network does not keep certificate copies so all participants will need to make all necessary copies and storage arrangements as copies of lost certificates will NOT be available in the future. Please note that these sessions will be videotaped and all participants will be asked to sign a consent form.

Should you have any questions, please contact Lisa Davis or Sharday Black at (704) 596-0505



CHARLOTTE/PINEVILLE COMMUNITY WALK SATURDAY, OCTOBER 29, 2011 @ 10AM CHECK-IN @ 9AM LAKE PARK 1000 JOHNSTON DRIVE, PINEVILLE,NC 28134

PLEASE BRING A PICTURE-FOR OUR MEMORY BOARD