



MECKLENBURG COUNTY
Area Mental Health, Developmental Disabilities and
Substance Abuse Services
November 07, 2011

PROVIDER HOT SHEET

- ⇒ **Request for Proposals: Developmental Therapy** Mecklenburg County Area Mental Health, Developmental Disabilities and Substance Abuse Services is requesting proposals from qualified and experienced providers of Developmental Therapy services.

This Request for Proposals (RFP) is part of the LME's contract "re-bidding" process which means that any agency currently receiving state IPRS funds through a contract with the LME for Developmental Therapy services must submit an RFP and be evaluated through this process in order to be considered for continuation and future funding for this service.

Over the past two fiscal years the utilization rate of individuals receiving State funded IPRS services during a six month period has been an average of 35-40 individuals. The total paid claims reimbursement amount for the provision of Developmental Therapy services for this number of individuals over a six month period has been in the range of \$175,000 - \$200,000.

The LME is seeking to award IPRS contracts to two (2) providers of Developmental Therapy services to ensure consumer choice. The initial contract award for each provider is limited to \$100,000. This will be a fee for service contract, therefore utilization will be monitored on a quarterly basis and funds may be reallocated based on consumer choice, clinical quality of care concerns, utilization trends and paid claims data.

 [Download the RFP.](#)

An information session will be held at the AMH administrative office on **Friday, November 11, 2011 at 2:00 p.m.**

Any questions regarding the RFP process should be directed to Cassandra Miller, Mecklenburg County Human Services Finance Division: Cassandra.miller@mecklenburgcountync.gov.

- ⇒ **Request for Proposals: Multisystemic Therapy** Mecklenburg County Area Mental Health, Developmental Disabilities and Substance Abuse Services is requesting proposals from qualified, endorsed and experienced providers of Multisystemic Therapy (MST) services. The primary target population is youth between the ages of 7 through 17 who are not eligible for Medicaid, but are eligible for State IPRS funding. The purpose of MST is to keep youth in the home by delivering an intensive therapy to the family within the home.

This Request for Proposals (RFP) is part of the LME's contract "re-bidding" process which means that any agency currently receiving state IPRS funds through a contract with the LME must submit an RFP and be evaluated through this process in order to be considered for continuation and future funding for this service.

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Over the past two fiscal years the utilization rate of youth receiving State funded IPRS services during a six month period has been an average of 10-12 individuals. The total paid claims reimbursement amount for the provision of MST services to this number of youth has been in the range of \$90,000 - \$100,000.

The LME is seeking to award IPRS contracts to two (2) providers of MST services to ensure consumer choice. The initial contract award for each provider is limited to \$50,000. This will be a fee for service contract, therefore utilization will be monitored on a quarterly basis and funds may be reallocated based on consumer choice, clinical quality of care concerns, utilization trends and paid claims data.

 [Download the RFP.](#)

An information session will be held at the AMH administrative office on **Tuesday, November 08, 2011 at 2:00 p.m.**

Any questions regarding the RFP process should be directed to Cassandra Miller, Mecklenburg County Human Services Finance Division: Cassandra.miller@mecklenburgcountync.gov.

- ⇒ **IRIS (Incident Response Improvement System):** The Division of MH/DD/SAS has asked that all LMEs remind providers that they should ***NEVER share incident report numbers with anyone***, including the LME. This is for the protection of the provider. With the incident number, the report can be altered. There have been recent reports of providers sharing incident numbers with consumers' legal representatives and with other agencies. Please refer to the *Incident Response and Reporting Manual, February 2011*, page 16, for specific information related to disclosure.

Requirement to report abuse, neglect, and exploitation: ALL citizens of North Carolina are obligated to report allegations of abuse, neglect, and exploitation related to children and disabled adults and to the Department of Social Services. Please refer to NC General Statute 7B, Article 3, 7B-301 for children and adolescents and NC General Statutes 108A, Article 6, 108A-102 for disabled adults. If you are uncertain whether or not to make a report, contact DSS at 336-CARE and request a consultation. It is up to DSS, not a provider agency, to determine whether or not an allegation is substantiated.

- ⇒ **The Developmental Disabilities Training Institute** is pleased to be partnering with NC START to offer the following **free** webinar event: **Major Depression & Obsessive Compulsive Disorders in Persons with Down Syndrome**. This is a two (2) contact hour event occurring on Friday, November 18th in the Sun Trust at The Exchange Building in Chapel Hill from 11:30 -2:00 pm.

This event is a free, live screening of the first webinar in the START 2011-2012 National Online Training Series on Mental Health & Intellectual / Developmental Disability, presented by Robert J. Pary, MD, SIU School of Medicine. It is not a live/in-person training event, but you must attend at this venue and time in order to view the live screening of the webinar - it is not freely accessible online. A handout will be emailed to you prior to the screening.

For more information about this event, and to register, please use the following link:
[Event and Register](#)

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- ⇒ **Meaning of Work Study:** Boston University seeks study participants needed for a research study at the Recovery Center. Boston University Center for Psychiatric Rehabilitation is conducting a research study on how adults with psychiatric conditions view work.

Who can participate?

Individuals who feel comfortable filling out a survey about their view of work.

People in recovery from a psychiatric condition, and Individuals currently employed or employed for at least six months in the past three years

What does it involve?

Filling out the survey electronically for 45 minutes.

What are the benefits of participating in the research study?

This study can tell the mental health and vocational rehabilitation fields about how people with psychiatric disabilities view their work.

Compensation and other information about the study

Individual participants will receive a total of \$25 for filling out the survey.

Boston University Recovery Center will maintain confidentiality and privacy of the information each participant provides. Participation in the study is completely voluntary.

For more information contact Dr. Uma Millner at 617-353-3549 or umillner@bu.edu.

- ⇒ **NOV 3rd SOC AWARDS RESCHEDULED FOR MAY 2012.** Thank you to all those who have submitted nominations for the 3rd Annual SOC Awards event originally scheduled for November 3rd at the McGlohon Theater. The planning committee has decided to move the date of this event to May of 2012 (Mental Health Month) so that we may include even more providers, community partners, families and nominees in the planning and production of this very special annual awards event. We will continue to collect and include nominations throughout this process and will keep you informed about the new date for the event. If you have any interest in working on a planning team or have any questions, please contact Jill Scott at Jill.Dineen-Scott@MecklenburgCountyNC.gov.
- ⇒ **Plan now to attend the next Provider InfoShare Meeting to be held on Wednesday, January 4, 2012, from 9:00 – 11:00, Fellowship Hall, Covenant Presbyterian Church, 1000 E. Morehead St. in Charlotte.**
- ⇒ Your single point of contact for all suggestions, input, feedback, questions and concerns regarding the Hot Sheet should be directed to Dennis Knasel, LME Director of Network Development and Provider Relations at Dennis.Knasel@MecklenburgCountyNC.gov. [Subscribe](#) to the weekly Hot Sheet releases.

CLINICAL CORNER

- ⇒ **In Mecklenburg County,** NC MedAssist serves as a Community Pharmacy dispensing free prescription medication to individuals who are uninsured. Residents of the county can qualify for services if they are at or below 200% of the Federal Poverty Level. Please advise consumers to call 704-536-1790 for a phone screening, to determine how NCMedAssist may be able to help. More information, and a list of psychiatric medications, may be found on this link: <http://www.medassist.org>

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PROVIDER COUNCIL REMINDERS AND UPDATES

- ⇒ **November Provider Council Subcommittee** meetings will be held at the following location; Subcommittee chairs, please notify your members;
- Family Preservation Services**
4601 Park Road, Suite 400
Charlotte, NC 28209
- ⇒ **Provider Relations Subcommittee will not meet in November**
- ⇒ **Provider Council Sub-Committees** – Four standing subcommittees have been formed by the Provider Council. If you are interested or want more information, please contact the committee chairs. The four committees are:
- **Training and Development Committee**
 - ◆ Lisa Davis Co-Chair), Genesis Project, 704-596-0505 ldavis@genesisproject1.org
 - ◆ Jessie Dancy Co-Chair), First Choice, 704-535-4342 ext 102 Firstchoiceincjd@gmail.com
 > The next scheduled meeting is **Wednesday, November 16, 2011 at 9 AM** at Family Preservation Services, 4601 Park Road Ste. 400, Charlotte, NC 28209.
 - **Quality Improvement Sub-Committee** - The general purpose of this committee is to collectively organize a sound quality approach to delivery of clinical service as well as general standards for quality for MH/SA/DD providers.
 - ◆ Angela Bunting (Co-Chair), BWB Connections, 704-596-5553
Angela.Bunting@connectionsbwb.com
 - ◆ Sonyia Richardson (Co-Chair), Another Level Counseling & Consultation, 704-548-5298
srichardson@anotherlevelservices.com
 - ◆ > The next meeting will be on **Wednesday, November 16, 2011 at 10:30 AM** at Family Preservation Services, 4601 Park Road Ste. 400, Charlotte, NC 28209.
 - **Provider Outreach Sub-Committee** – The general purpose is to establish mechanisms for the Provider Council to connect with new providers, to provide them basic resource information and to introduce them to the Provider Council.
 - ◆ Miranda Little (Co-Chair), Family Preservation Services, Inc., 704-344-0491, Mlittle@fpscorp.com
 - ◆ Dellyne Samuel (Co-Chair), Total Care & Concern, dellyne@totalcareandconcern.org
 - ◆ > The next meeting will be on **Wednesday, November 16 2011 at 12:00 PM** at Family Preservation Services, 4601 Park Road Ste. 400, Charlotte, NC 28209.
 - **Provider Relations Sub-Committee- Provider Relations subcommittee will not meet in November.**
 - ◆ Kira Wilson (Co-Chair), The Arc of NC, 704-568-0112, kwilson@arcnc.org
 - ◆ Tim R. Holland (Co-chair) Person Centered Partnerships, 704-319-7609,
Tim.Holland@pccpartnerships.org
 - ◆ The next scheduled meeting is **December, 21st, 2011 at 1:30 PM** in the Carlton Watkins Center Multipurpose room.

EDUCATION AND TRAINING OPPORTUNITIES

- ⇒ **MeckCARES Training Institute** offers a full range of high-quality classroom and now [online courses](#) that meet state service definitions and requirements and will empower you to improve outcomes for youth and families. [Register](#) Today!
- Learn about System of Care principles and practices
 - See how Child and Family Teams should operate
 - Gain knowledge, power and respect to strengthen families and improve lives

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- ⇒ **Mecklenburg's PROMISE Recovery and Crisis Training Calendar.** MeckPromise is offering free Wellness, Recovery & Crisis Education classes for consumers and providers at our new location 1041 Hawthorne Lane, Charlotte, NC 28205. Please feel free to drop by and see what we've got going on! For more information on our classes please call the main number at 980-321-4021 or John Cunningham at 980-321-4025 or via email at jcunningham@meckpromise.com to request a current calendar.
- ⇒ **Mecklenburg County Provider Council** has developed a comprehensive Training Calendar designed to serve as a one-stop location to view training events occurring in Mecklenburg County that are supported or sponsored by the provider community, the LME, AHEC or other entities. Following is a link to submit training events: <http://www.meckpromise.com/node/75>. To view training events, click on the following link: <http://www.meckpromise.com/mptc>
- ⇒ The **[LME Monthly AMH Training Calendar](#)** is posted on-line.
- ⇒ **TIP – Training in Innovation and Practice** –The NC Council of Community Programs and the Administrative Services Organization, a group of providers, continue to offer training to help providers adapt to changing circumstances. For a list of currently scheduled training events and to register, go to www.nc-council.org.
- ⇒ **Mental Health Association** offers various training opportunities to include QPR (Question, Persuade, and Refer) suicide prevention training. Please visit website <http://mhacentralcarolinas.org> or call 704-365-3454 for more information.

WEB RESOURCES

- ⇒ **[NC Division of MH/DD/SAS](#)**
- ⇒ **[NC Division of MH/DD/SAS Provider Endorsement Information](#)**
- ⇒ **[NC Division of MH/DD/SAS Implementation Updates](#)**
- ⇒ **[Mecklenburg AMH](#)**
- ⇒ **[AMH Best Practices Committees and Schedule](#)**
- ⇒ **[AMH Hot Sheet Archive](#)**
- ⇒ **1915 (b)(c) Waiver Updates from Division Medical Assistance**
- **[Comparison: NC Innovations and CAP-MR/DD Waivers](#)**
 - **[LME-MCO Appeal Process](#)** (per federal CFR 438.400)
- ⇒ **[AMH Provider Document Library](#)**