



MECKLENBURG COUNTY
Area Mental Health, Developmental Disabilities and
Substance Abuse Services
 November 14, 2011

PROVIDER HOT SHEET

⇒ **5010 Compliance- Overview of HIPAA Legislation** - The Health Insurance Portability and Accountability Act (HIPAA) of 1996 carries provisions for administrative simplification. This requires the Secretary of the Department of Health and Human Services (HHS) to adopt standards to support the electronic exchange of administrative and financial health care transactions primarily between health care providers and plans. In January 2009, the Modifications to HIPAA Electronic Transaction Standards Final Rule were published as part of the Health Insurance Reform. The Final Rule replaces current Version 4010 standards with Version 5010 standards and takes effect January 2, 2012.

The new standards associated with HIPAA 5010 include:

Prohibit use of PO Box address for Billing Provider
 Require 9 digit zip code
 Enhanced NPI Reporting rules
 Expansion of the number of Diagnosis Codes to 12
 Strong emphasis on COB information

⇒ **Attention Providers who submit 837P claims to Mecklenburg County LME:**

Mecklenburg County LME is nearly ready to begin testing 5010 compliant 837 claims. 5010 configuration guides will be posted on the Mecklenburg County LME webpage in the documents section. Once complete, the guides will be posted here: [Provider Documents](#).

Once a 5010 compliant 837 file is ready for testing, please complete the short form located here: [Report a System Issue](#). Please select 'ProviderConnect' for the application and 'Claim' for the type of issue.

⇒ **Request for Proposal: Child and Adolescent Day Treatment (MH/SA)**

Mecklenburg County Area Mental Health, Developmental Disabilities and Substance Abuse Services is requesting proposals from qualified, endorsed and experienced providers of Child and Adolescent Day Treatment (MH/SA) services.

This Request for Proposals (RFP) is part of the LME's contract "re-bidding" process which means that any agency currently receiving state IPRS funds through a contract with the LME for Child and Adolescent Day Treatment services must submit an RFP and be evaluated through this process in order to be considered for continuation and future funding for this service.

Over the past two fiscal years the utilization rate of children and adolescent receiving State funded IPRS Day Treatment services has averaged 2-3 individuals per quarter. The total paid claims reimbursement amount for this number of individuals averages around \$25,000 per quarter.

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The LME is seeking to award IPRS contracts to two (2) providers of Child and Adolescent Day Treatment services to ensure consumer choice. The initial contract award for each provider is limited to \$40,000 for the period of February 1, 2012 to June 3, 2012. This will be a fee for service contract, therefore utilization will be monitored on a monthly basis and funds may be reallocated based on consumer choice, clinical quality of care concerns, utilization trends and paid claims data.

[Download the RFP](#)

An information session will be held at the AMH administrative office on Friday, November 18, 2011 at 2:00 p.m.

Any questions regarding the RFP process should be directed to Cassandra Miller, Mecklenburg County Human Services Finance Division: Cassandra.miller@mecklenburgcountync.gov

- ⇒ **Attention: All Medicaid Providers -- Recredentialing has begun** - CSC, the Enrollment, Verification and Credentialing (EVC) vendor for the N.C. Medicaid Program, must recredential active Medicaid providers every three (3) years to ensure that provider information is accurate and current. The recredentialing process includes a check of criminal background, credentials, and qualifications to ensure providers continue to meet N.C. Medicaid participation guidelines. You can complete the recredentialing process entirely online! To make the process as simple as possible, an online recredentialing application has been pre-populated with the information we currently have on file for the provider. When the recredentialing process is scheduled to begin, providers will receive a Recredentialing Invitation that contains a personal Recredential ID, information about obtaining an NCID and detailed instructions for accessing the online application. Simply verify the Medicaid Provider information and provide any additional information requested within thirty (30) days of receiving your invitation. If you have any questions regarding the recredentialing process please contact the CSC EVC Center at 1-866-844-1113 or by email at NCMedicaid@csc.com
- ⇒ **Referral and Client Recruitment Practices** -The LME would like to remind all providers of referral and client recruitment practices that could be determined as violations of Medicaid Anti-Kick Back laws. Should you become aware of questionable referral practices you are requested to contact the Division of Mental Health Accountability Team. More information regarding this matter to include examples of violations of Medicaid Anti-Kick Back laws can be found on the AMH public website, under the Manual/Guide section at the following link. The document is titled: [Referral and Client Recruitment Memo](#)
- ⇒ **IRIS (Incident Response Improvement System)**: The Division of MH/DD/SAS has asked that all LMEs remind providers that they should ***NEVER share incident report numbers with anyone***, including the LME. This is for the protection of the provider. With the incident number, the report can be altered. There have been recent reports of providers sharing incident numbers with consumers' legal representatives and with other agencies. Please refer to the *Incident Response and Reporting Manual, February 2011*, page 16, for specific information related to disclosure.
- ⇒ **Requirement to report abuse, neglect, and exploitation**: ALL citizens of North Carolina are obligated to report allegations of abuse, neglect, and exploitation related to children and disabled adults and to the Department of Social Services. Please refer to NC General Statute 7B, Article 3, 7B-301 for children and adolescents and NC General Statutes 108A, Article 6, 108A-102 for disabled adults. If you are uncertain whether or not to make a report, contact DSS at 336-CARE and request a consultation. It is up to DSS, not a provider agency, to determine whether or not an allegation is substantiated.

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- ⇒ **The Developmental Disabilities Training Institute** is pleased to be partnering with NC START to offer the following **free** webinar event: **Major Depression & Obsessive Compulsive Disorders in Persons with Down Syndrome**. This is a two (2) contact hour event occurring on Friday, November 18th in the Sun Trust at The Exchange Building in Chapel Hill from 11:30 -2:00 pm.

This event is a free, live screening of the first webinar in the START 2011-2012 National Online Training Series on Mental Health & Intellectual / Developmental Disability. It is presented by Robert J. Pary, MD, SIU School of Medicine. It is not a live in-person training event, you must attend at this venue and time in order to view the live screening of the webinar - it is not freely accessible online. A handout will be emailed to you prior to the screening.

For more information about this event, and to register, please use the following link:
[Event and Register](#)

- ⇒ **Meaning of Work Study:** Boston University seeks study participants for a research study at their Recovery Center. Boston University Center for Psychiatric Rehabilitation is conducting a research study on how adults with psychiatric conditions view work.

Who can participate?

Individuals who feel comfortable filling out a survey about their view of work.

People in recovery from a psychiatric condition, and Individuals currently employed or employed for at least six months in the past three years

What does it involve?

Filling out the survey electronically for 45 minutes.

What are the benefits of participating in the research study?

This study can tell the mental health and vocational rehabilitation fields about how people with psychiatric disabilities view their work.

Compensation and other information about the study

Individual participants will receive a total of \$25 for filling out the survey.

Boston University Recovery Center will maintain confidentiality and privacy of the information each participant provides. Participation in the study is completely voluntary.

For more information contact Dr. Uma Millner at 617-353-3549 or umillner@bu.edu.

- ⇒ **Plan now to attend the next Provider InfoShare Meeting to be held on Wednesday, January 4, 2012, from 9:00 – 11:00, Fellowship Hall, Covenant Presbyterian Church, 1000 E. Morehead St. in Charlotte.**
- ⇒ Your single point of contact for all suggestions, input, feedback, questions and concerns regarding the Hot Sheet should be directed to Dennis Knasel, LME Director of Network Development and Provider Relations at Dennis.Knasel@MecklenburgCountyNC.gov. [Subscribe](#) to the weekly Hot Sheet releases.

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CLINICAL CORNER

- ⇒ **ATTENTION NURSE PRACTITIONERS AND PHYSICIAN ASSISTANTS**-Southern Regional-AHEC is offering a Behavioral Health Intensive Program for Physician Assistants and Nurse Practitioners who work with large numbers of individuals with behavioral health needs. The program takes place over a ten month period, beginning with sessions covering adult behavioral health, followed by sessions on behavioral health care of children and adolescents. Participants will attend two three-day in-person trainings at Duke (January 13, February 10/11, 2012 – adult session; June 7, July 13/14, 2012 – child session) followed by a total of ten monthly web-based case discussions with psychiatrists and other experts. There will be a limit of ten participants chosen. The registration fee of \$1000 covers the six in-person one-day trainings, ten monthly web-based case discussions, ten hours of clinical supervision by a psychiatrist and access to the program's web-based Learning Center.

For information regarding workshop registration, please call (910) 678-7226. For questions regarding educational content or professional credit, contact:

Jennifer Borton, RN, MSN
 (910) 678-0138 / Jennifer.Borton@sr-ahec.org
 Administrator of Pharmacy, CME and Quality Initiatives, SR-AHEC

- ⇒ **In Mecklenburg County**, NC MedAssist serves as a Community Pharmacy dispensing free prescription medication to individuals who are uninsured. Residents of the county can qualify for services if they are at or below 200% of the Federal Poverty Level. Please advise consumers to call 704-536-1790 for a phone screening, to determine how NCMedAssist may be able to help. More information, and a list of psychiatric medications, may be found on this link:
<http://www.medassist.org>

PROVIDER COUNCIL REMINDERS AND UPDATES

- ⇒ **November Provider Council Subcommittee meetings will be held at the following location;**
 Subcommittee chairs, please notify your members;
Family Preservation Services
4601 Park Road, Suite 400
Charlotte, NC 28209
- ⇒ **Provider Relations Subcommittee will not meet in November**
- ⇒ **Provider Council Sub-Committees** – Four standing subcommittees have been formed by the Provider Council. If you are interested or want more information, please contact the committee chairs. The four committees are:
- **Training and Development Committee**
 - ◆ Lisa Davis Co-Chair), Genesis Project, 704-596-0505 ldavis@genesisproject1.org
 - ◆ Jessie Dancy Co-Chair), First Choice, 704-535-4342 ext 102 Firstchoiceincjd@gmail.com
 > The next scheduled meeting is **Wednesday, November 16, 2011 at 9 AM** at Family Preservation Services, 4601 Park Road Ste. 400, Charlotte, NC 28209.
 - **Quality Improvement Sub-Committee** - The general purpose of this committee is to collectively organize a sound quality approach to delivery of clinical service as well as general standards for quality for MH/SA/DD providers.
 - ◆ Angela Bunting (Co-Chair), BWB Connections, 704-596-5553
Angela.Bunting@connectionsbw.com

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- ◆ Sonyia Richardson (Co-Chair), Another Level Counseling & Consultation, 704-548-5298
srichardson@anotherlevelservices.com
- ◆ > The next meeting will be on **Wednesday, November 16, 2011 at 10:30 AM** at Family Preservation Services, 4601 Park Road Ste. 400, Charlotte, NC 28209.
- **Provider Outreach Sub-Committee** – The general purpose is to establish mechanisms for the Provider Council to connect with new providers, to provide them basic resource information and to introduce them to the Provider Council.
 - ◆ Miranda Little (Co-Chair), Family Preservation Services, Inc., 704-344-0491, MLittle@fpscorp.com
 - ◆ Dellyne Samuel (Co-Chair), Total Care & Concern, dellyne@totalcareandconcern.org
 - ◆ > The next meeting will be on **Wednesday, November 16 2011 at 12:00 PM** at Family Preservation Services, 4601 Park Road Ste. 400, Charlotte, NC 28209.
- **Provider Relations Sub-Committee- Provider Relations subcommittee will not meet in November.**
 - ◆ Kira Wilson (Co-Chair), The Arc of NC, 704-568-0112, kwilson@arcnc.org
 - ◆ Tim R. Holland (Co-chair) Person Centered Partnerships, 704-319-7609, Tim.Holland@pccpartnerships.org
 - ◆ The next scheduled meeting is **December, 21st, 2011 at 1:30 PM** in the Carlton Watkins Center Multipurpose room.

EDUCATION AND TRAINING OPORTUNITIES

- ⇒ **MeckCARES Training Institute** offers a full range of high-quality classroom and now [online courses](#) that meet state service definitions and requirements and will empower you to improve outcomes for youth and families. [Register](#) Today!
 - Learn about System of Care principles and practices
 - See how Child and Family Teams should operate
 - Gain knowledge, power and respect to strengthen families and improve lives
- ⇒ **Mecklenburg's PROMISE Recovery and Crisis Training Calendar.** MeckPromise is offering free Wellness, Recovery & Crisis Education classes for consumers and providers at our new location 1041 Hawthorne Lane, Charlotte, NC 28205. Please feel free to drop by and see what we've got going on! For more information on our classes please call the main number at 980-321-4021 or John Cunningham at 980-321-4025 or via email at jcunningham@meckpromise.com to request a current calendar.
- ⇒ **Mecklenburg County Provider Council** has developed a comprehensive Training Calendar designed to serve as a one-stop location to view training events occurring in Mecklenburg County that are supported or sponsored by the provider community, the LME, AHEC or other entities. Following is a link to submit training events: <http://www.meckpromise.com/node/75>. To view training events, click on the following link: <http://www.meckpromise.com/mptc>
- ⇒ **The [LME Monthly AMH Training Calendar](#)** is posted on-line.
- ⇒ **TIP – Training in Innovation and Practice** –The NC Council of Community Programs and the Administrative Services Organization, a group of providers, continue to offer training to help providers adapt to changing circumstances. For a list of currently scheduled training events and to register, go to www.nc-council.org.
- ⇒ **Mental Health Association** offers various training opportunities to include QPR (Question, Persuade, and Refer) suicide prevention training. Please visit website <http://mhacentralcarolinas.org> or call 704-365-3454 for more information.

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WEB RESOURCES

- ⇒ [NC Division of MH/DD/SAS](#)
- ⇒ [NC Division of MH/DD/SAS Provider Endorsement Information](#)
- ⇒ [NC Division of MH/DD/SAS Implementation Updates](#)
- ⇒ [Mecklenburg AMH](#)
- ⇒ [AMH Best Practices Committees and Schedule](#)
- ⇒ [AMH Hot Sheet Archive](#)
- ⇒ 1915 (b)(c) Waiver Updates from Division Medical Assistance
 - [Comparison: NC Innovations and CAP-MR/DD Waivers](#)
 - [LME-MCO Appeal Process](#) (per federal CFR 438.400)
- ⇒ [AMH Provider Document Library](#)



Presents

Person Centered Thinking Training

**Wednesday, December 7th and
Thursday, December 8th, 2011**

9-4pm

Trainer

Amy Mock



Amy Mock is a certified Person Centered Thinking and a certified System of Care trainer. She currently works with Procure Agency. She is a Licensed Professional Counselor and has been working with youth and their families for over 15 years utilizing cognitive behavioral and trauma informed therapies.

--LOCATION: Genesis Project 1 Inc. 5104 Reagan Drive Ste. 5, Charlotte, NC, 28206.

REGISTRATION: Register online: www.genesisproject1.org (Registration fees will be payable via Paypal). Other methods of payment are a certified check or money order.

***Total training hours: 12 hours**

Cost: \$80 per person

For more information on this Person Centered Thinking Training, please contact, Lisa Davis, Training Director at Genesis Project 1, Inc. (704.596.0505)[ldavis@genesisproject1.org]

MPC

Mecklenburg Provider Council

TRAINING REGISTRATION FORM

Training Title: **Person Centered Thinking Training**

Date: **December 7th & 8th, 2011**

Complete the information below and fax this form to Lisa Davis at (704) 596-0507.
Please type or print clearly

AGENCY INFORMATION

Agency's Name: _____

Agency's Contact Person: _____

Contact Person Phone: _____ Email: _____

-Participant (s) attending

Name (please print)	Email Address (REQUIRED)	Phone Number

*If there are more than 12 participants from your agency, please use another registration form.

SESSION & ATTENDEE INFORMATION

(Limit 30 per session. See the training flyer for times and locations)

	Number purchasing	Total Cost
Training Fee \$80.00		
TOTAL FEE		

PAYMENT INFORMATION

You will receive an online link for payment via Paypal at www.genesisproject1.org

Training is limited to 30 persons per session. All required Handouts are sent to participants prior to the training date and participants are responsible for bringing to the session. The training fee is nonrefundable and cannot be applied to a future training. Register early, space is limited. Participants who arrive more than 15 minutes late will NOT be admitted to the training session. Full attendance and active participation is expected in order to receive training certificate (I.e. No partial credit will be given.) Disruptive participants will be asked to leave the class. The Provider Network does not keep certificate copies so all participants will need to make all necessary copies and storage arrangements as copies of lost certificates will NOT be available in the future. Please note that these sessions will be videotaped and all participants will be asked to sign a consent form.

Should you have any questions, please contact Lisa Davis or Sharday Black at (704) 596-0505