



**MECKLENBURG COUNTY**  
**Area Mental Health, Developmental Disabilities and**  
**Substance Abuse Services**  
 November 21, 2011

***PROVIDER HOT SHEET***

⇒ **Endorsement Time Frames Tripled** -Effective the date of Implementation Update #92 (November 10, 2011), LMEs are authorized by the Division of Mental Health to triple the endorsement time frames until further notice. With LMEs involved in merger activities and 1915 (b) (c) activities the extension of the endorsement process will help the LMEs adequately evaluate provider qualifications for endorsement. Mecklenburg LME will prioritize endorsement for services that are critically needed within the catchment area. The authorization to triple the endorsement time lines apply to all time lines related to the LME's completion of the endorsement process. The triple time frame does not apply to provider wait time to re-apply if an endorsement is denied or withdrawn or the three year re-endorsement requirements and appeal process. Please refer to the endorsement policy found at: [For the existing time frames.](#)

⇒ **5010 Compliance- Overview of HIPAA Legislation** - The Health Insurance Portability and Accountability Act (HIPAA) of 1996 carries provisions for administrative simplification. This requires the Secretary of the Department of Health and Human Services (HHS) to adopt standards to support the electronic exchange of administrative and financial health care transactions primarily between health care providers and plans. In January 2009, the Modifications to HIPAA Electronic Transaction Standards Final Rule were published as part of the Health Insurance Reform. The Final Rule replaces current Version 4010 standards with Version 5010 standards and takes effect January 2, 2012.

The new standards associated with HIPAA 5010 include:

Prohibit use of PO Box address for Billing Provider  
 Require 9 digit zip code  
 Enhanced NPI Reporting rules  
 Expansion of the number of Diagnosis Codes to 12  
 Strong emphasis on COB information

⇒ **Attention Providers who submit 837P claims to Mecklenburg County LME:**

Mecklenburg County LME is nearly ready to begin testing 5010 compliant 837 claims. 5010 configuration guides will be posted on the Mecklenburg County LME webpage in the documents section. Once complete, the guides will be posted here: [Provider Documents.](#)

Once a 5010 compliant 837 file is ready for testing, please complete the short form located here: [Report a System Issue.](#) Please select 'ProviderConnect' for the application and 'Claim' for the type of issue.

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- ⇒ **Attention: All Medicaid Providers** -- Recredentialing has begun - CSC, the Enrollment, Verification and Credentialing (EVC) vendor for the N.C. Medicaid Program, must recredential active Medicaid providers every three (3) years to ensure that provider information is accurate and current. The recredentialing process includes a check of criminal background, credentials, and qualifications to ensure providers continue to meet N.C. Medicaid participation guidelines. You can complete the recredentialing process entirely online! To make the process as simple as possible, an online recredentialing application has been pre-populated with the information we currently have on file for the provider. When the recredentialing process is scheduled to begin, providers will receive a Recredentialing Invitation that contains a personal Recredential ID, information about obtaining an NCID and detailed instructions for accessing the online application. Simply verify the Medicaid Provider information and provide any additional information requested within thirty (30) days of receiving your invitation. If you have any questions regarding the recredentialing process please contact the CSC EVC Center at 1-866-844-1113 or by email at [NCMedicaid@csc.com](mailto:NCMedicaid@csc.com)
- ⇒ **Referral and Client Recruitment Practices** -The LME would like to remind all providers of referral and client recruitment practices that could be determined as violations of Medicaid Anti-Kick Back laws. Should you become aware of questionable referral practices you are requested to contact the Division of Mental Health Accountability Team. More information regarding this matter to include examples of violations of Medicaid Anti-Kick Back laws can be found on the AMH public website, under the Manual/Guide section at the following link. The document is titled: [Referral and Client Recruitment Memo](#)
- ⇒ **Plan now to attend the next Provider InfoShare Meeting to be held on Wednesday, January 4, 2012, from 9:00 – 11:00, Fellowship Hall, Covenant Presbyterian Church, 1000 E. Morehead St. in Charlotte.**
- ⇒ Your single point of contact for all suggestions, input, feedback, questions and concerns regarding the Hot Sheet should be directed to Dennis Knasel, LME Director of Network Development and Provider Relations at [Dennis.Knasel@MecklenburgCountyNC.gov](mailto:Dennis.Knasel@MecklenburgCountyNC.gov). [Subscribe](#) to the weekly Hot Sheet releases.

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## CLINICAL CORNER

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- ⇒ **ATTENTION NURSE PRACTITIONERS AND PHYSICIAN ASSISTANTS**-Southern Regional-AHEC is offering a Behavioral Health Intensive Program for Physician Assistants and Nurse Practitioners who work with large numbers of individuals with behavioral health needs. The program takes place over a ten month period, beginning with sessions covering adult behavioral health, followed by sessions on behavioral health care of children and adolescents. Participants will attend two three-day in-person trainings at Duke (January 13, February 10/11, 2012 – adult session; June 7, July 13/14, 2012 – child session) followed by a total of ten monthly web-based case discussions with psychiatrists and other experts. There will be a limit of ten participants chosen. The registration fee of \$1000 covers the six in-person one-day trainings, ten monthly web-based case discussions, ten hours of clinical supervision by a psychiatrist and access to the program's web-based Learning Center.

For information regarding workshop registration, please call (910) 678-7226. For questions regarding educational content or professional credit, contact:

Jennifer Borton, RN, MSN  
 (910) 678-0138 / [Jennifer.Borton@sr-ahec.org](mailto:Jennifer.Borton@sr-ahec.org)  
 Administrator of Pharmacy, CME and Quality Initiatives, SR-AHEC

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**PROVIDER COUNCIL REMINDERS AND UPDATES**

- ⇒ **Provider Council Sub-Committees** – Four standing subcommittees have been formed by the Provider Council. If you are interested or want more information, please contact the committee chairs. The four committees are:
- **Training and Development Committee**
    - ◆ Lisa Davis Co-Chair), Genesis Project, 704-596-0505 [ldavis@genesisproject1.org](mailto:ldavis@genesisproject1.org)
    - ◆ Jessie Dancy Co-Chair), First Choice, 704-535-4342 ext 102 [Firstchoiceincjd@gmail.com](mailto:Firstchoiceincjd@gmail.com)
- ⇒ > **The next scheduled meeting is Wednesday, December 21, 2011 at 9 AM in the Carlton Watkins Center Multipurpose room.**
- **Quality Improvement Sub-Committee** - The general purpose of this committee is to collectively organize a sound quality approach to delivery of clinical service as well as general standards for quality for MH/SA/DD providers.
    - ◆ Angela Bunting (Co-Chair), BWB Connections, 704-596-5553  
[Angela.Bunting@connectionsbw.com](mailto:Angela.Bunting@connectionsbw.com)
    - ◆ Sonyia Richardson (Co-Chair), Another Level Counseling & Consultation, 704-548-5298  
[srichardson@anotherlevels.com](mailto:srichardson@anotherlevels.com)
- ⇒ > **The next meeting will be on Wednesday, December 21, 2011 at 10:30 AM in the Carlton Watkins Center Multipurpose room.**
- **Provider Outreach Sub-Committee** – The general purpose is to establish mechanisms for the Provider Council to connect with new providers, to provide them basic resource information and to introduce them to the Provider Council.
    - ◆ Miranda Little (Co-Chair), Family Preservation Services, Inc., 704-344-0491, [MLittle@fpscorp.com](mailto:MLittle@fpscorp.com)
    - ◆ Dellyne Samuel (Co-Chair), Total Care & Concern, [dellyne@totalcareandconcern.org](mailto:dellyne@totalcareandconcern.org)
- ⇒ > **The next meeting will be on Wednesday, December 21, 2011 at 12:00 PM in the Carlton Watkins Center Multipurpose room.**
- **Provider Relations Sub-Committee**
    - ◆ Kira Wilson (Co-Chair), The Arc of NC, 704-568-0112, [kwilson@arcnc.org](mailto:kwilson@arcnc.org)
    - ◆ Tim R. Holland (Co-chair) Person Centered Partnerships, 704-319-7609,  
[Tim.Holland@pcpartnerships.org](mailto:Tim.Holland@pcpartnerships.org)
- ⇒ > **The next scheduled meeting is Wednesday, December 21, 2011 at 1:30 PM in the Carlton Watkins Center Multipurpose room.**

**EDUCATION AND TRAINING OPORTUNITIES**

- ⇒ **MeckCARES Training Institute offers a full range of high-quality classroom and now [online courses](#) that meet state service definitions and requirements and will empower you to improve outcomes for youth and families. [Register Today!](#)**
- Learn about System of Care principles and practices
  - See how Child and Family Teams should operate
  - Gain knowledge, power and respect to strengthen families and improve lives
- ⇒ **Mecklenburg's PROMISE Recovery and Crisis Training Calendar. MeckPromise is offering free Wellness, Recovery & Crisis Education classes for consumers and providers at our new location 1041 Hawthorne Lane, Charlotte, NC 28205. Please feel free to drop by and see what we've got going on! For more information on our classes please call the main number at 980-321-4021 or John Cunningham at 980-321-4025 or via email at [jcunningham@meckpromise.com](mailto:jcunningham@meckpromise.com) to request a current calendar.**
- ⇒ **Mecklenburg County Provider Council has developed a comprehensive Training Calendar designed to serve as a one-stop location to view training events occurring in Mecklenburg County that are supported or sponsored by the provider community, the LME, AHEC or other entities. Following is a link to submit training**

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events: <http://www.meckpromise.com/node/75>. To view training events, click on the following link: <http://www.meckpromise.com/mptc>

- ⇒ The [LME Monthly AMH Training Calendar](#) is posted on-line.
- ⇒ **TIP – Training in Innovation and Practice** –The NC Council of Community Programs and the Administrative Services Organization, a group of providers, continue to offer training to help providers adapt to changing circumstances. For a list of currently scheduled training events and to register, go to [www.nc-council.org](http://www.nc-council.org).
- ⇒ **Mental Health Association** offers various training opportunities to include QPR (Question, Persuade, and Refer) suicide prevention training. Please visit website <http://mhacentralcarolinas.org> or call 704-365-3454 for more information.

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## WEB RESOURCES

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- ⇒ [NC Division of MH/DD/SAS](#)
- ⇒ [NC Division of MH/DD/SAS Provider Endorsement Information](#)
- ⇒ [NC Division of MH/DD/SAS Implementation Updates](#)
- ⇒ [Mecklenburg AMH](#)
- ⇒ [AMH Best Practices Committees and Schedule](#)
- ⇒ [AMH Hot Sheet Archive](#)
- ⇒ **1915 (b)(c) Waiver Updates from Division Medical Assistance**
- ⇒ [Comparison: NC Innovations and CAP-MR/DD Waivers](#)
- ⇒ [LME-MCO Appeal Process \(per federal CFR 438.400\)](#)
- ⇒ [AMH Provider Document Library](#)



*Presents*

## ***Person Centered Thinking Training***

**Wednesday, December 7<sup>th</sup> and  
Thursday, December 8<sup>th</sup>, 2011**

**9-4pm**

**Trainer**

**Amy Mock**



**Amy Mock is a certified Person Centered Thinking and a certified System of Care trainer. She currently works with Procure Agency. She is a Licensed Professional Counselor and has been working with youth and their families for over 15 years utilizing cognitive behavioral and trauma informed therapies.**

**--LOCATION: Genesis Project 1 Inc. 5104 Reagan Drive Ste. 5, Charlotte, NC, 28206.**

**REGISTRATION:** Register online: [www.genesisproject1.org](http://www.genesisproject1.org) (Registration fees will be payable via Paypal). Other methods of payment are a certified check or money order.

**\*Total training hours: 12 hours**

**Cost: \$80 per person**

**For more information on this Person Centered Thinking Training, please contact, Lisa Davis, Training Director at Genesis Project 1, Inc. (704.596.0505)[[ldavis@genesisproject1.org](mailto:ldavis@genesisproject1.org)]**

MPC

## Mecklenburg Provider Council

## TRAINING REGISTRATION FORM

Training Title: **Person Centered Thinking Training**Date: **December 7th & 8th, 2011**

Complete the information below and fax this form to Lisa Davis at (704) 596-0507.  
Please type or print clearly

## AGENCY INFORMATION

Agency's Name: \_\_\_\_\_

Agency's Contact Person: \_\_\_\_\_

Contact Person Phone: \_\_\_\_\_ Email: \_\_\_\_\_

-Participant (s) attending

Name (please print)	Email Address (REQUIRED)	Phone Number

\*If there are more than 12 participants from your agency, please use another registration form.

## SESSION &amp; ATTENDEE INFORMATION

(Limit 30 per session. See the training flyer for times and locations)

	Number purchasing	Total Cost
Training Fee \$80.00		
<b>TOTAL FEE</b>		

## PAYMENT INFORMATION

You will receive an online link for payment via Paypal at [www.genesisproject1.org](http://www.genesisproject1.org)

Training is limited to 30 persons per session. All required Handouts are sent to participants prior to the training date and participants are responsible for bringing to the session. The training fee is nonrefundable and cannot be applied to a future training. Register early, space is limited. Participants who arrive more than 15 minutes late will NOT be admitted to the training session. Full attendance and active participation is expected in order to receive training certificate (i.e. No partial credit will be given.) Disruptive participants will be asked to leave the class. The Provider Network does not keep certificate copies so all participants will need to make all necessary copies and storage arrangements as copies of lost certificates will NOT be available in the future. Please note that these sessions will be videotaped and all participants will be asked to sign a consent form.

Should you have any questions, please contact Lisa Davis or Sharday Black at (704) 596-0505