



## MeckLINK Behavioral Healthcare December 17, 2012

### ***PROVIDER HOT SHEET***

- ⇒ **RELATIVE AS PROVIDER/RELATIVE AS DIRECT SUPPORT EMPLOYEE PROCESS:**  
Attention CAP-MR/DD (Innovations Providers), the “Relative as Provider/Relative as Direct Support Employee Process” is now available for Agencies who currently employ family members or guardians to provide CAP-MR/DD waiver services to the recipient who lives in the same home. All agencies must complete the Part B application for the family members or guardians and submit them to MeckLINK Behavioral Healthcare’s Provider Relations and Network Development Unit for approval to continue to be the paid provider of care under the NC Innovations Waiver. All Part B application should be submitted no later than January 4, 2013 to insure approval prior to February 1, 2013. For additional information please: [Click Here](#)
- ⇒ **NEW Division of Medical Assistance MCO Communication** Bulletins available in the Provider Resource Library under “Document Type: Waiver Information”. [Click Here](#)
- ⇒ **Bulletin 1:** “Local” Modifiers in LME-MCO systems, Billing by Associate-Licensed Professionals
  - ⇒ **Bulletin 2:** Updates to Policy 8C
  - ⇒ **Bulletin 3:** Extension of CAP IDD Waiver and IDD Targeted Case Management (IDD TCM)
  - ⇒ **Bulletin 4:** Policy Guidance: Medication Administration, Use of NC Innovations Services in Compensatory Education Classes, NC Innovations Residential Supports in Alternative Family Living Homes
  - ⇒ **Bulletin 5:** 2013 CPT Code Changes
- ⇒ **AlphaMCS On-line training:** Each staff member who will use the system will have to go through the training and complete the form at the end of the training in order to supply us with the appropriate data. This on-line training is also required for those individuals who attend the overview sessions. Our on-line training consists of videos and includes a quiz type section. At the end of the video, each staff member needing a login ID will be required to fill out personal information and to supply his/her security officer’s name for verification purposes. Videos and manuals are be posted to the For Providers’ web site, which you can find here: [For Providers: Training](#)
- ⇒ **Supports Intensity Scale:** NC’s Department of Health and Human Services is improving its service delivery system for people with intellectual and developmental disabilities in order to:
- Create a more equitable system
  - Use resources more effectively and efficiently
  - Make sure people get the right supports for their needs

The first step of this process is to use an objective assessment called the Supports Intensity Scale (SIS) to find out about the support needs of people with I/DD participating in the NC Innovations Waiver. These assessments will occur over the next year for people on the Innovations Waiver or on the Registry of Unmet Needs.

MeckLINK, along with the Developmental Disabilities Training Institute (DDTI), began the SIS assessment process in late October. Interviews will be scheduled by DDTI staff and MeckLINK Behavioral Healthcare’s Care Coordination Division.

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The support of the provider network and existing TCM's is pivotal in the success of this roll out as we go through the transition process and move forward with the Innovations Waiver. Please encourage the people that you and your agency support to participate actively in the process with MeckLINK Behavioral Healthcare and DDTI staff.

If you have any questions, please contact Bev Nagy, SIS Supervisor, at 704-432-2397 or 704-572-7913.

- ⇒ The LME is in the process of holding **public information sessions** that address services for mental health, intellectual and developmental disabilities and substance abuse under the Medicaid waiver. It is an opportunity for consumers and families to get correct information about the changes involving targeted case managements, care coordination, and Innovations. They will also have the opportunity to ask questions and get answers at each session. So far, the sessions have been well attended and there has been positive feedback from those that have attended saying that they are feeling much better after attending and have appreciated the straightforward presentations and questions being answered directly. The schedule for the remaining sessions is below.

Thursday December 20, 2012	Mecklenburg County DSS – Room A/B 301 Billingsley Rd. Charlotte, NC 28211	6:30 pm	Focus: MH/SA - Spanish
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- ⇒ Your single point of contact for all suggestions, input, feedback, questions and concerns regarding the Hot Sheet should be directed to Chuck Hill, LME Director of Provider Relations and Network Development at [Charles.Hill@MecklenburgCountync.gov](mailto:Charles.Hill@MecklenburgCountync.gov) . [Subscribe](#) to the weekly Hot Sheet releases.

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### PROVIDER COUNCIL REMINDERS AND UPDATES

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- ⇒ **Provider Council Sub-Committees** – Two standing subcommittees have been formed by the Provider Council. If you are interested or want more information, please contact the committee chairs. The two committees are:
- **Quality Training Management Committee (QTM)** – The purpose of the meetings is to promote best practices collaborative growth in the areas of training and quality management, and understanding and support with regard to state and local processes.
    - ◆ Lisa Davis, Genesis Project 1, 704-596-0505 [ldavis@genesisproject1.org](mailto:ldavis@genesisproject1.org)
    - ◆ Angela Bunting, BWB Connections, 704-596-5553 [Angela.Bunting@connectionsbw.com](mailto:Angela.Bunting@connectionsbw.com)
    - ◆ Sonya Richardson. Another Level Counseling & Consultation, 704-548-5298, [srichardson@anotherlevelservices.com](mailto:srichardson@anotherlevelservices.com)
- ⇒ **The next scheduled meeting is Wednesday, December 19, 9:00to 10:30 a.m., at Hickory Grove United Methodist Church, 6401 Hickory Grove Road (at the back of the church)**
- The Network Development Sub-committee** -The purpose is to provide recommendations and feedback to the LME specific to the development of a provider network within a waiver environment and to develop information and learning sessions to assist providers in becoming waiver ready.
- ◆ Jalali Kerr (Co-Chair) Kerr Homes, Inc., 704-779-4376, [Jalali@kerr-homes.com](mailto:Jalali@kerr-homes.com)
  - ◆ Shari Wright (Co-Chair) Connections BWB, Inc. 704-596-5553, [shari.wright@connectionsbw.com](mailto:shari.wright@connectionsbw.com)
  - ◆ Sonya Richardson. Another Level Counseling & Consultation, 704-548-5298, [srichardson@anotherlevelservices.com](mailto:srichardson@anotherlevelservices.com)

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⇒ **The next scheduled meeting is Wednesday, December 19, 10:30 a.m. to 12:00 p.m., at Hickory Grove United Methodist Church, 6401 Hickory Grove Road (at the back of the church)**

## EDUCATION AND TRAINING OPPORTUNITIES

⇒ **MeckCARES** Training Institute offers a full range of high-quality classroom and now [online courses](#) that meet state service definitions and requirements and will empower you to improve outcomes for youth and families. [Register](#) Today!

- Learn about System of Care principles and practices
- See how Child and Family Teams should operate
- Gain knowledge, power and respect to strengthen families and improve lives

⇒ **Mecklenburg's PROMISE Peer Support Services and Recovery/Crisis Trainings.** MeckPromise offers free Peer Support Services and free Wellness, Recovery & Crisis Education classes for all community members, including consumers, providers, family/friends (no insurance or Medicaid needed!). They are located at 1041 Hawthorne Lane, Charlotte, NC 28205. For more information call 980-321-4021 or contact Program Manager Kim Roszelle at 980-321-4022 or [Kroszelle@meckpromise.com](mailto:Kroszelle@meckpromise.com). Visit [www.meckpromise.com](http://www.meckpromise.com).

⇒ **The [LME Monthly AMH Training Calendar](#)** is posted online.

⇒ **TIP – Training in Innovation and Practice** –The NC Council of Community Programs and the Administrative Services Organization, a group of providers, continue to offer training to help providers adapt to changing circumstances. For a list of currently scheduled training events and to register, go to [www.nc-council.org](http://www.nc-council.org).

Mental Health Association (MHA) offers various training opportunities to include QPR (Question, Persuade, and Refer) suicide prevention training, QPR Train-the-Trainer certification course, MentalHealth First Aid USA, and Creating a Ripple of Hope: Telling Your Story & Inspiring Positive Change – Advocacy 101 for Consumers & Their Caregivers. Please [visit website](#) or call 704-365-3454 for more information.

## WEB RESOURCES

[NC Division of MH/DD/SAS](#)  
[NC Division of MH/DD/SAS Provider Endorsement Information](#)  
[NC Division of MH/DD/SAS Implementation Updates](#)  
[Mecklenburg AMH](#)  
[AMH Hot Sheet Archive](#)  
[1915 \(b\)\(c\) Waiver Updates from Division Medical Assistance](#)  
[Comparison: NC Innovations and CAP-MR/DD Waivers](#)  
[LME-MCO Appeal Process \(per federal CFR 438.400\)](#)  
[AMHProvider Document Library](#)