

SmartZone Metric Report

R.A.D.I.O Charlotte/Mecklenburg P25

February 2011



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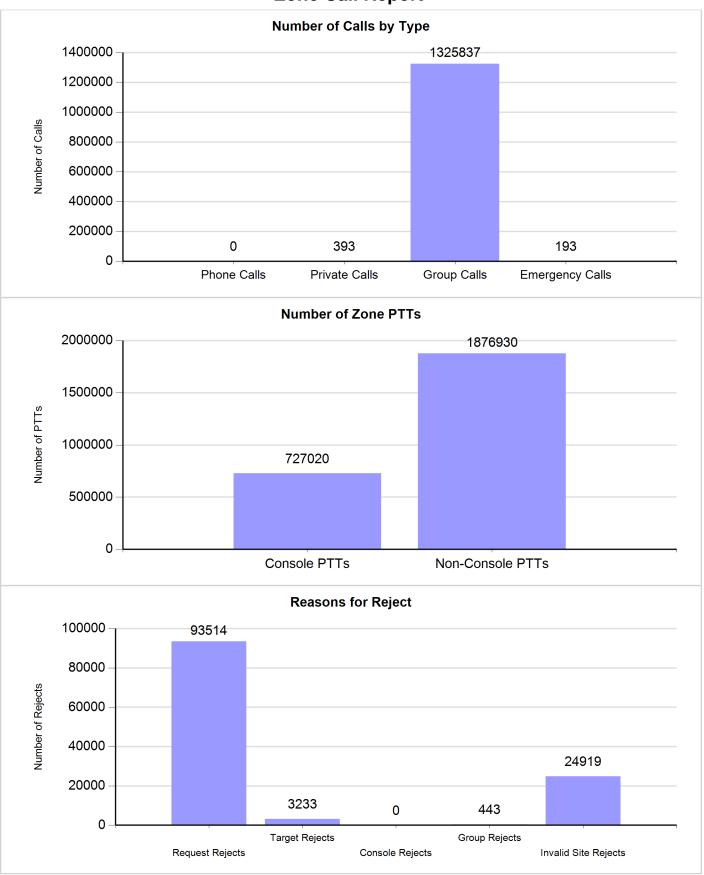
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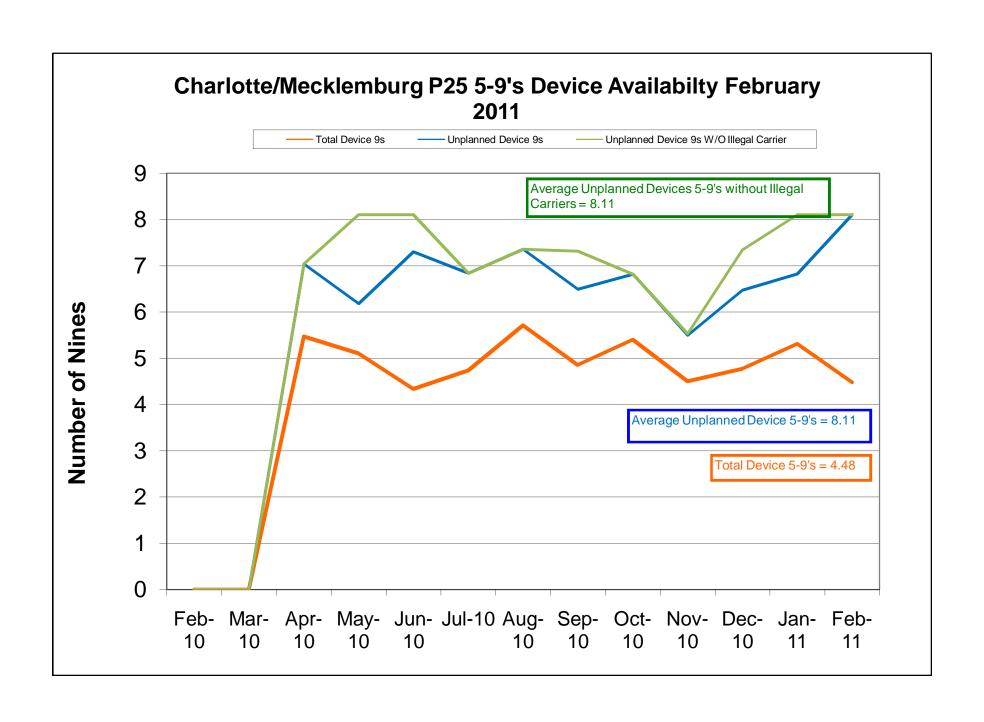
R.A.D.I.O Summary Charlotte/Mecklenburg P25 and SIMULCAST System								
	February-2011							
Cases	79							
System Push To Talks	2,490,055							

Charlotte/Mecklenburg P2 Site							
		Comments					
Unplanned Nines	8.1	Equals 99.999991% Available					
Nines without RFI	8.1	Equals 99.999991% Available					
P25 Calls	74,292						
No Site Resouce Count	0						

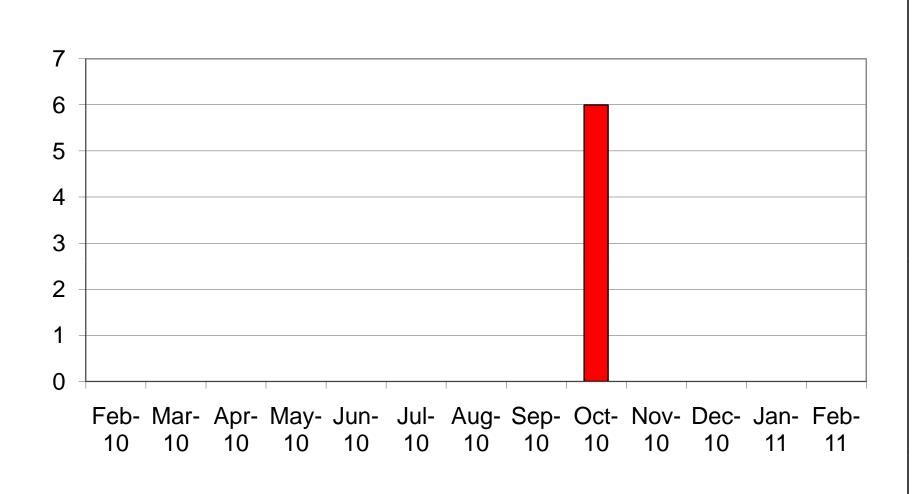
Charlotte/Mecklenburg SIMULCAST Site							
Comments							
Unplanned Nines	4.5	Equals 99.993% Available					
Nines without RFI	4.9	Equals 99.996% Available					
SIMULCAST Calls	1,353,061						
	_						
No Site Resouce Count	7						

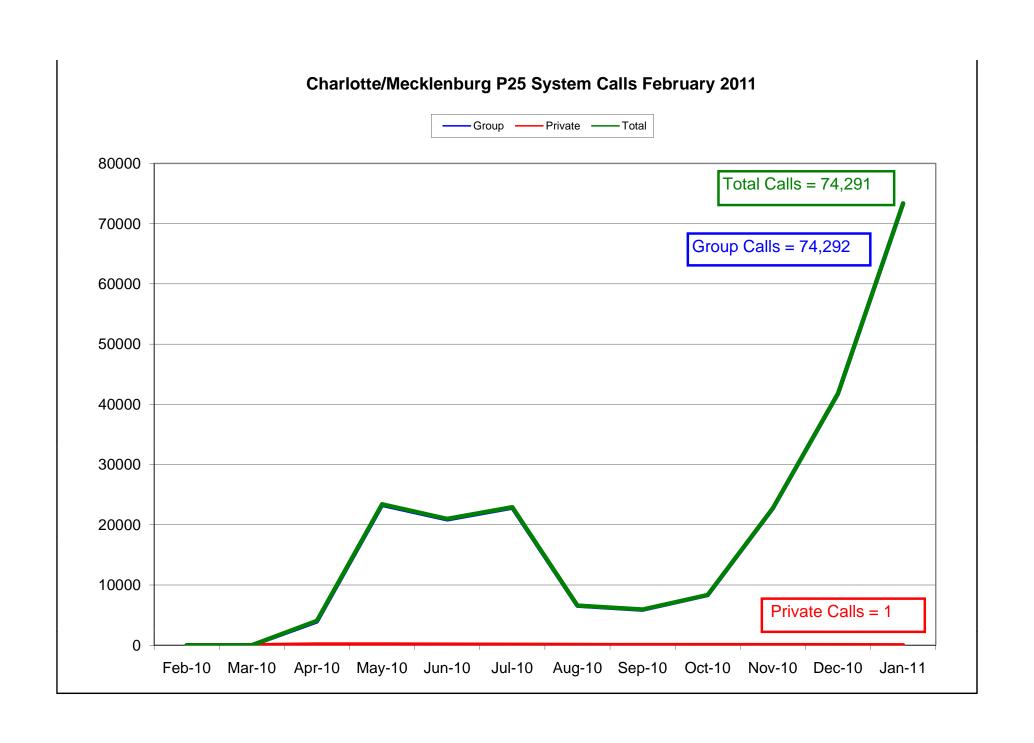
Zone Call Report





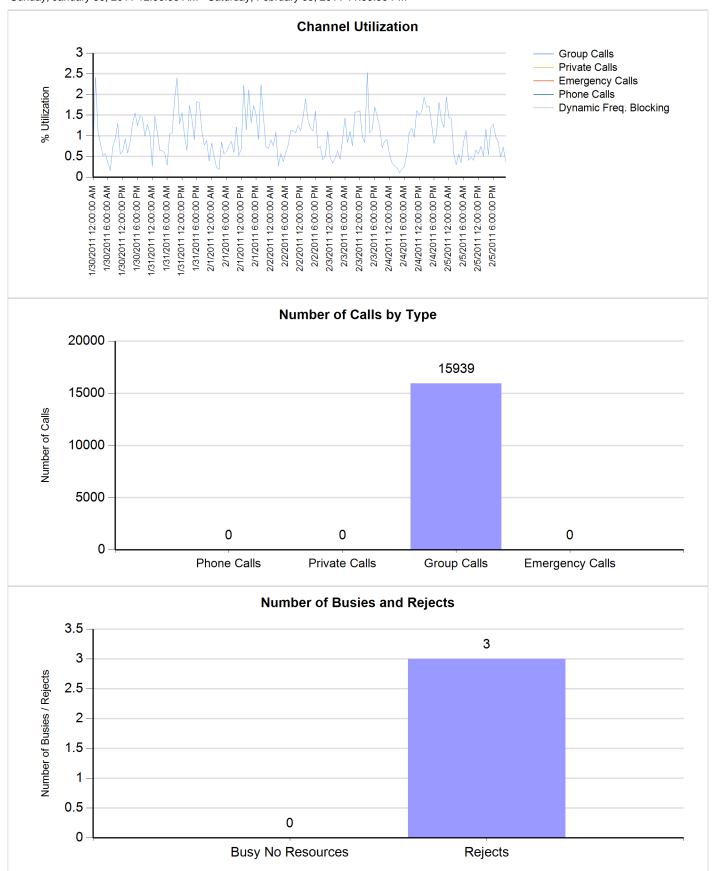
Charlotte/ Mecklenburg P25 No Site Resources February 2011

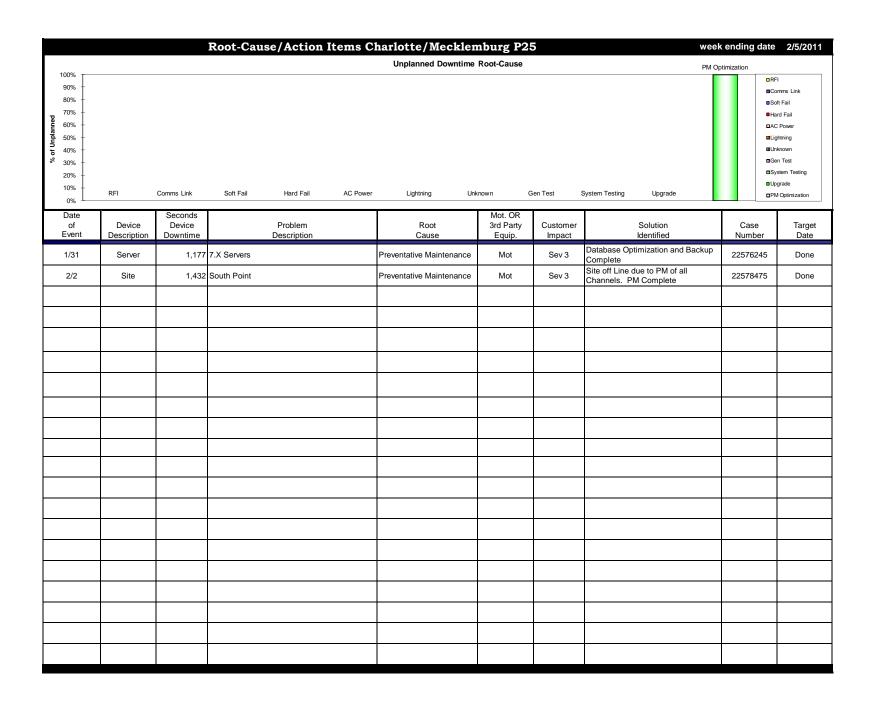




Zone: CHARLOT - Site: Matthews Prime

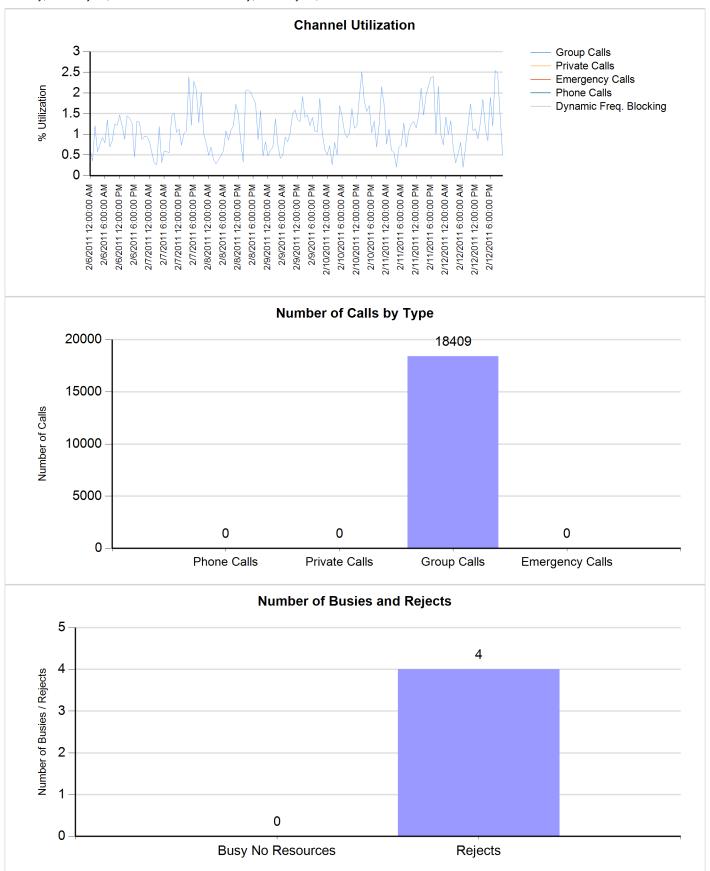
Sunday, January 30, 2011 12:00:00 AM - Saturday, February 05, 2011 11:59:59 PM

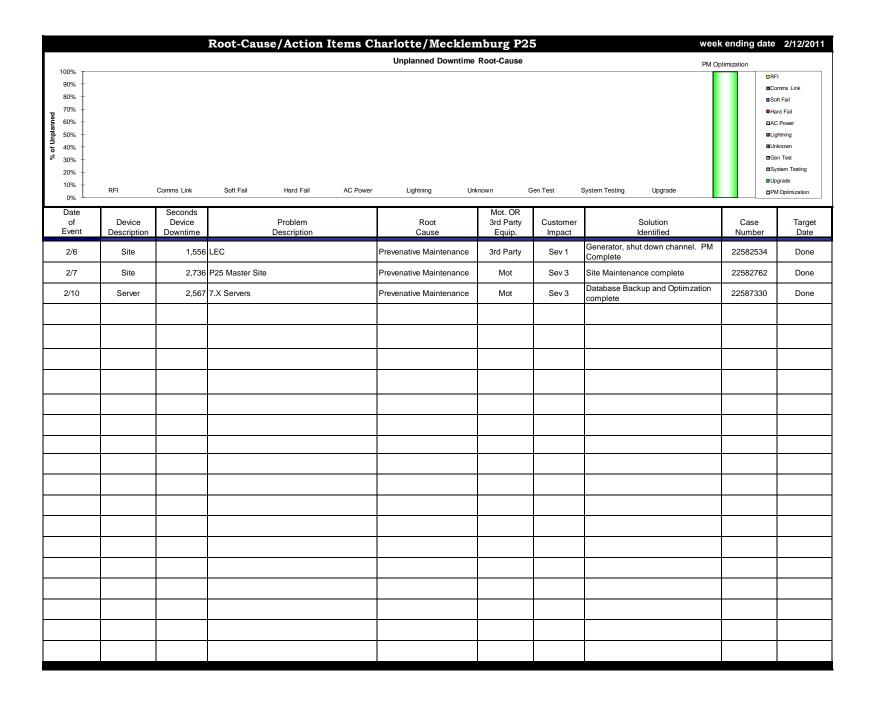




Zone: CHARLOT - Site: Matthews Prime

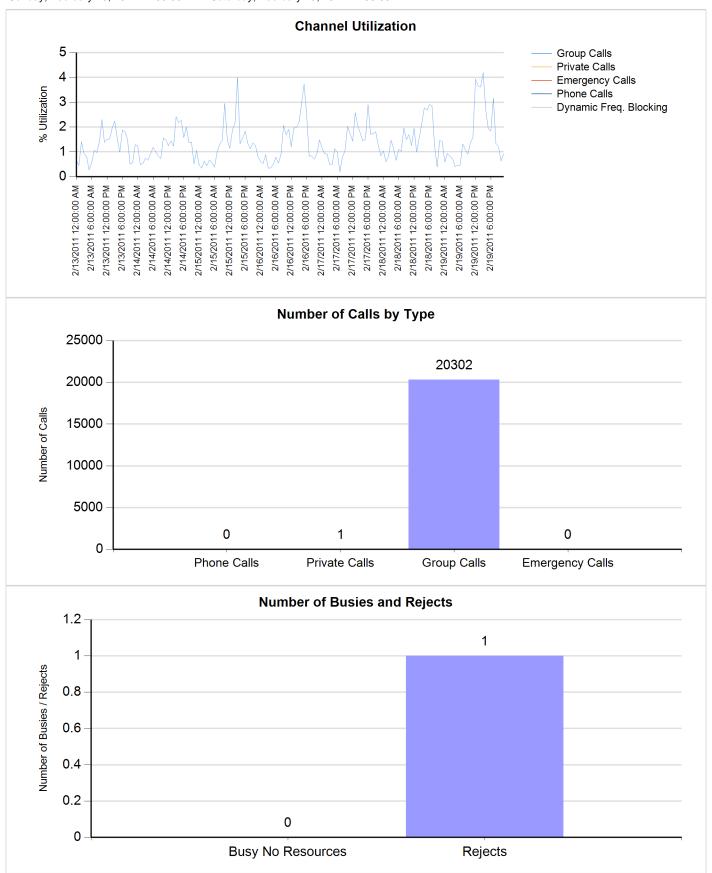
Sunday, February 06, 2011 12:00:00 AM - Saturday, February 12, 2011 11:59:59 PM

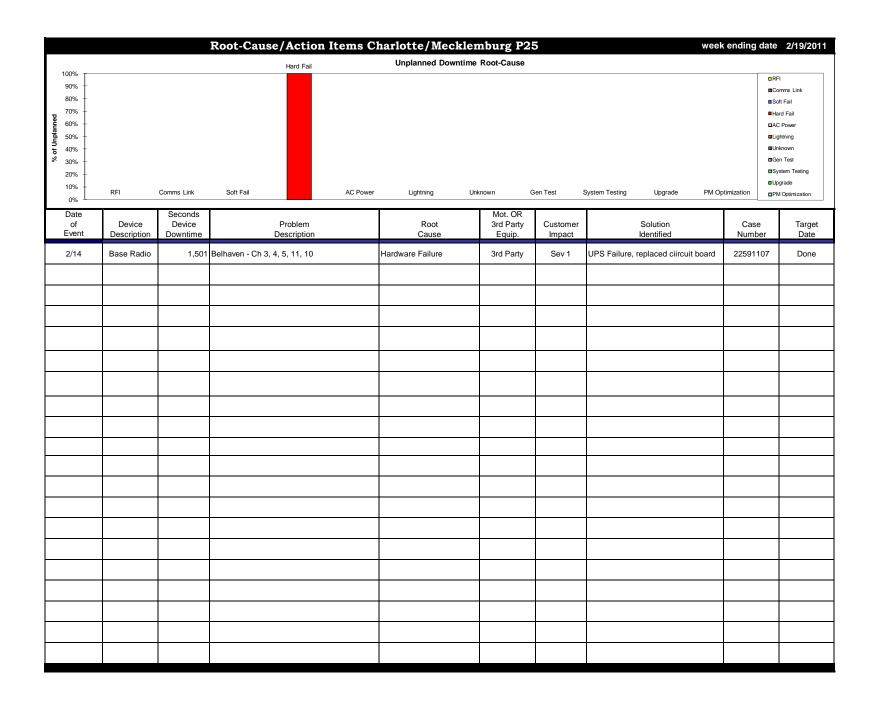




Zone: CHARLOT - Site: Matthews Prime

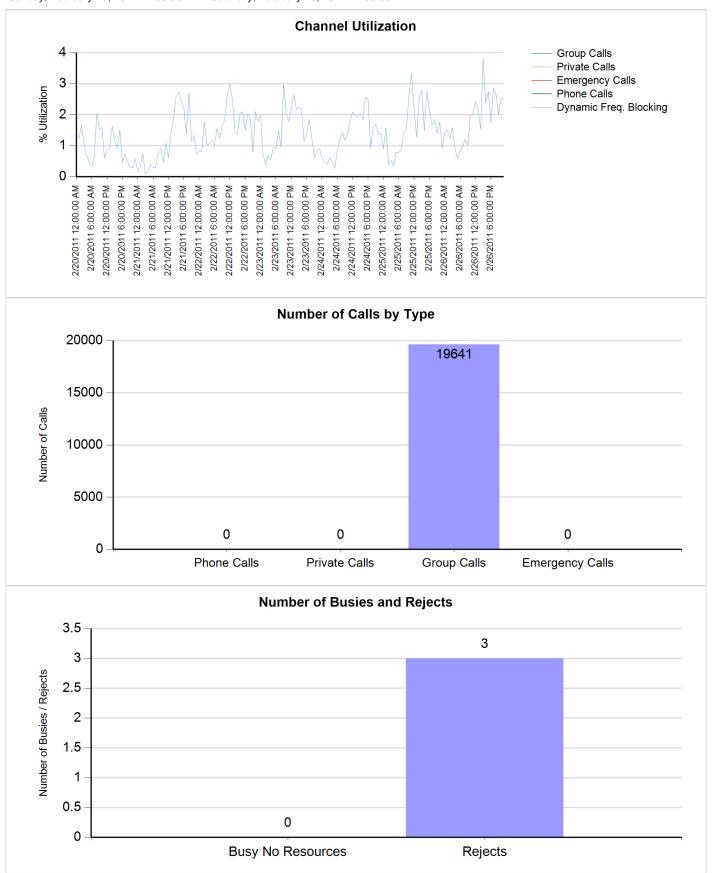
Sunday, February 13, 2011 12:00:00 AM - Saturday, February 19, 2011 11:59:59 PM

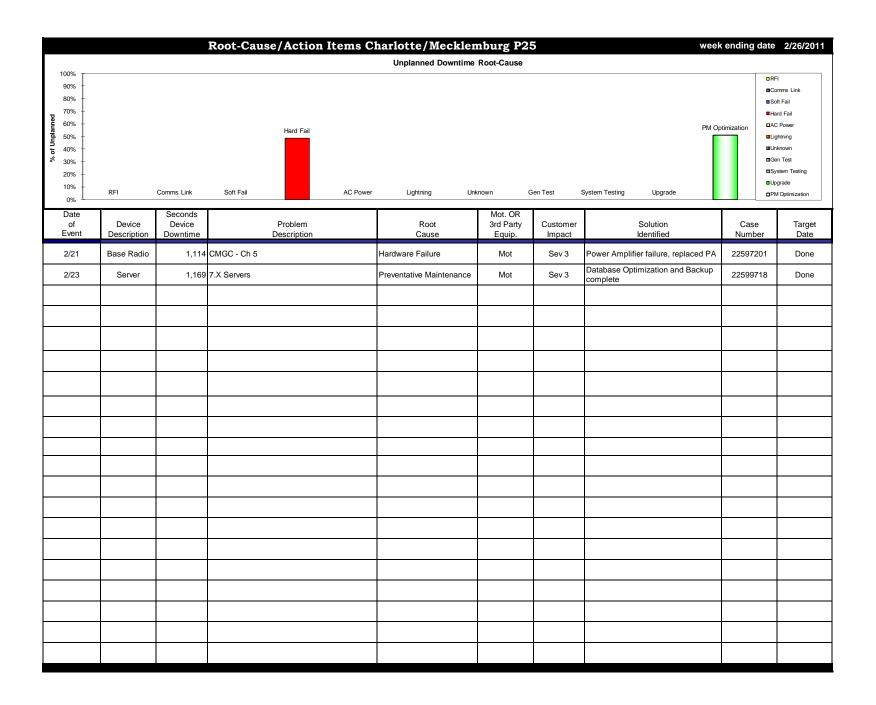


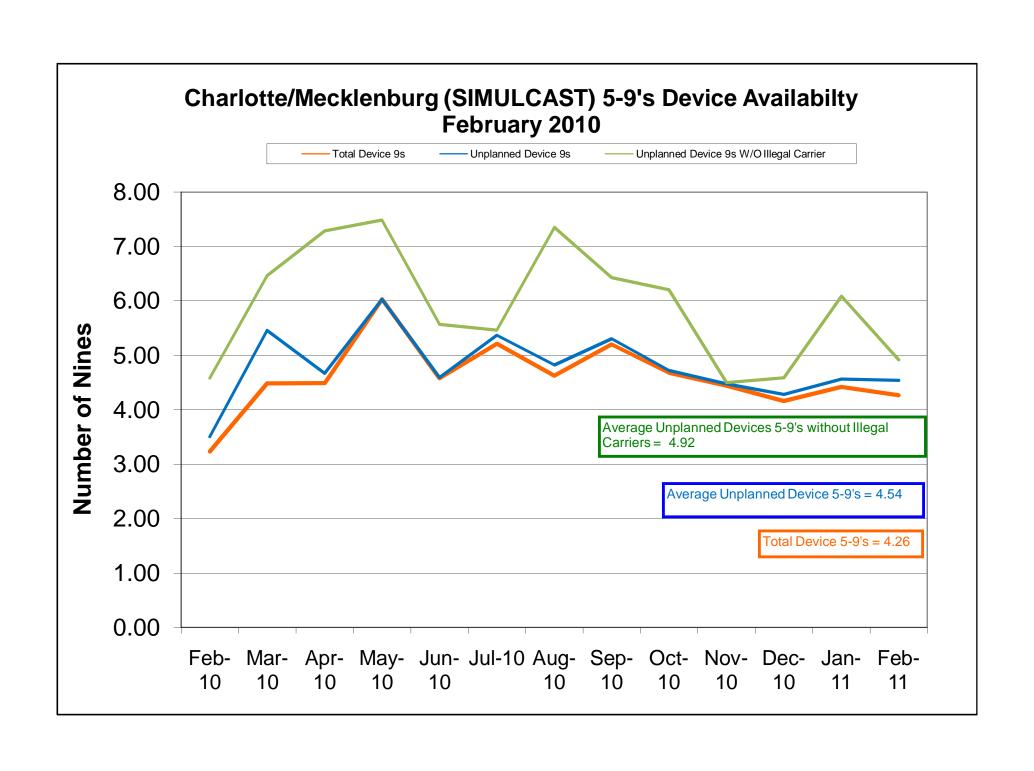


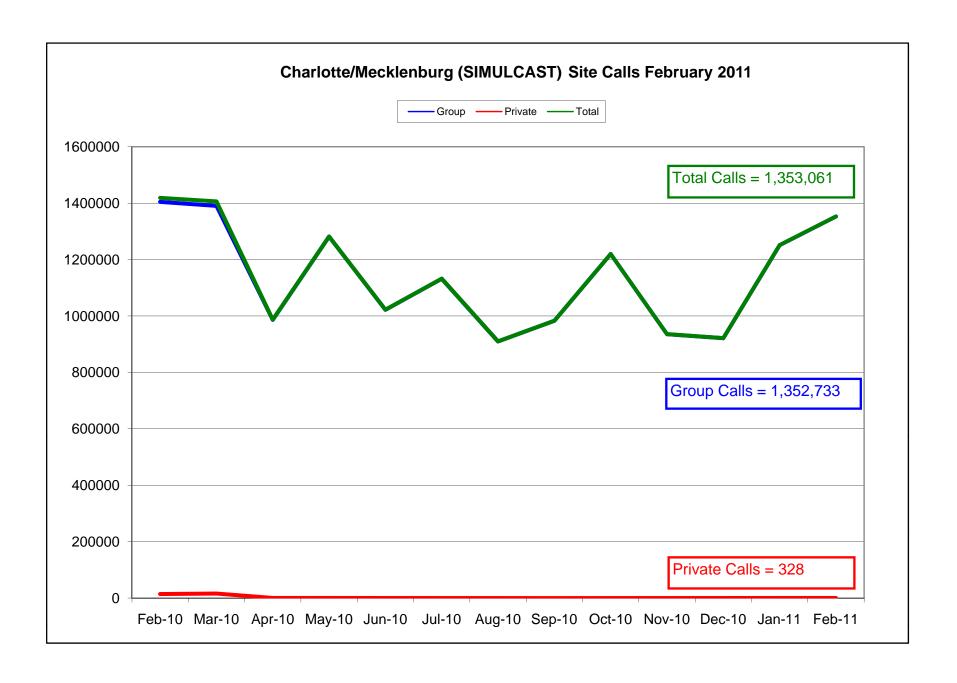
Zone: CHARLOT - Site: Matthews Prime

Sunday, February 20, 2011 12:00:00 AM - Saturday, February 26, 2011 11:59:59 PM

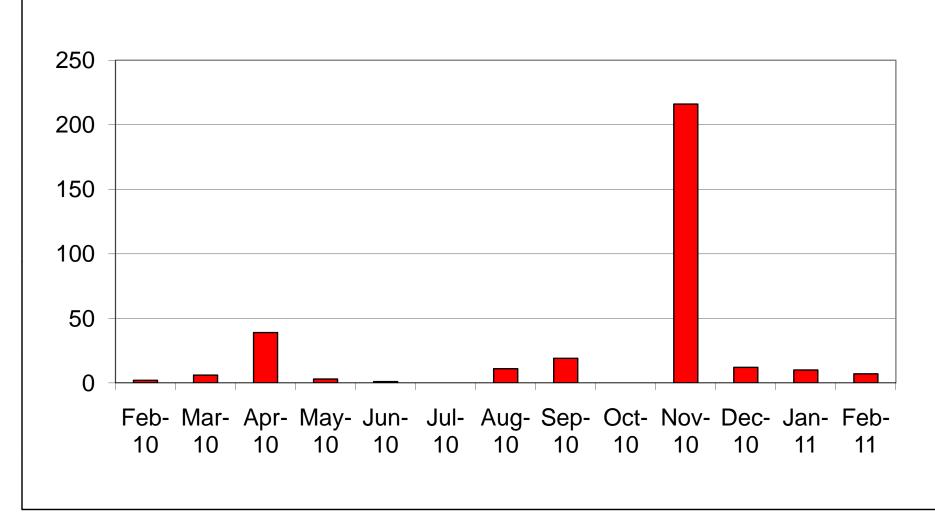






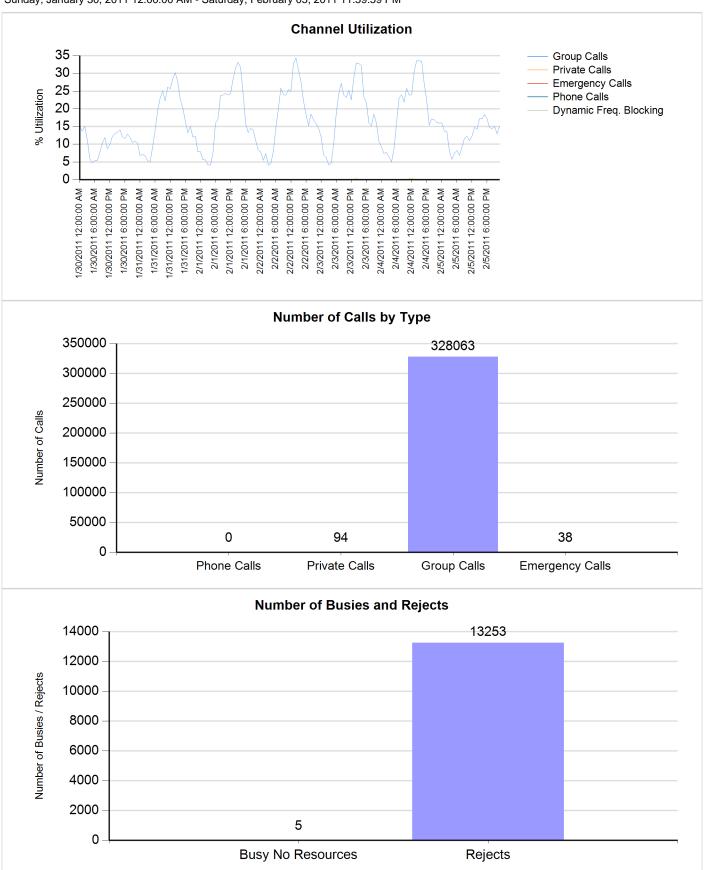


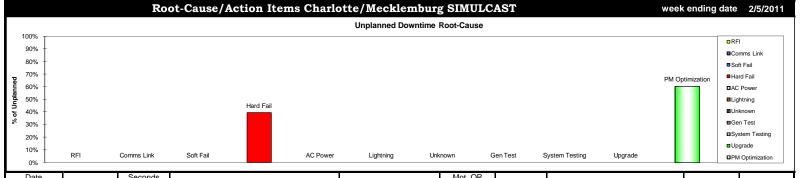




Zone: CHARLOT - Site: SIMULCAST

Sunday, January 30, 2011 12:00:00 AM - Saturday, February 05, 2011 11:59:59 PM

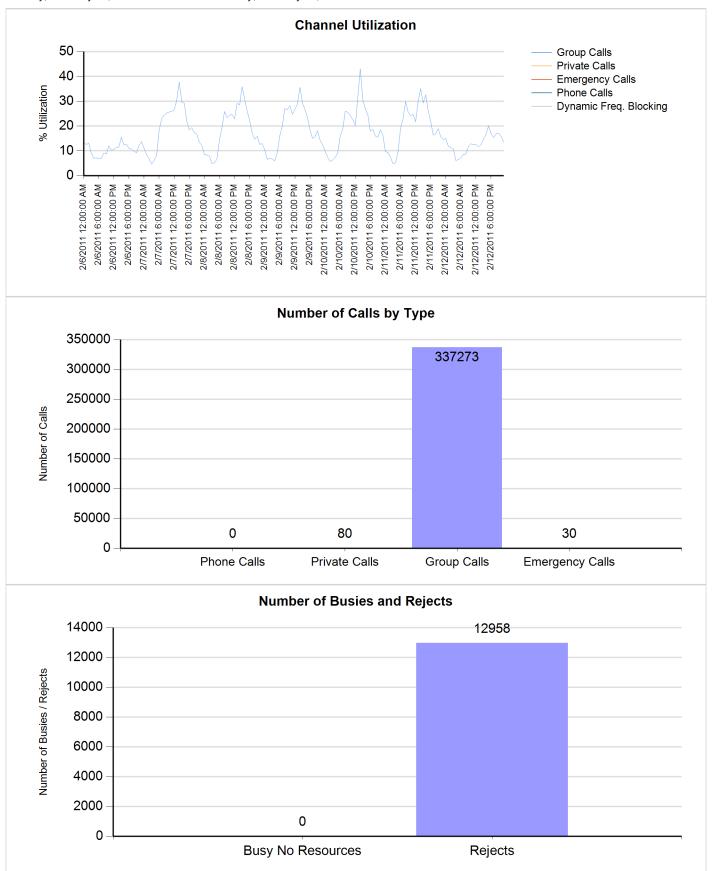


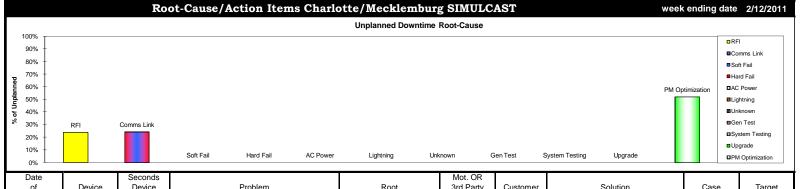


0 /8									
Date of Event	Device Description	Seconds Device Downtime	Problem Description	Root Cause	Mot. OR 3rd Party Equip.	Customer Impact	Solution Identified	Case Number	Target Date
1/30	Base Radio	2,011	SIMULCAST - Multiple Sites, Multiple Ch	Preventative Maintenance	Mot	Sev 3	Preventative Maintenance complete	22575494	Done
2/3	Base Radio	1,317	SIMULCAST - North Tower - Ch 23	Hardware Failure	Mot	Sev 1	Power Amplifier Failure, Replaced PA	22579354	Done
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Zone: CHARLOT - Site: SIMULCAST

Sunday, February 06, 2011 12:00:00 AM - Saturday, February 12, 2011 11:59:59 PM

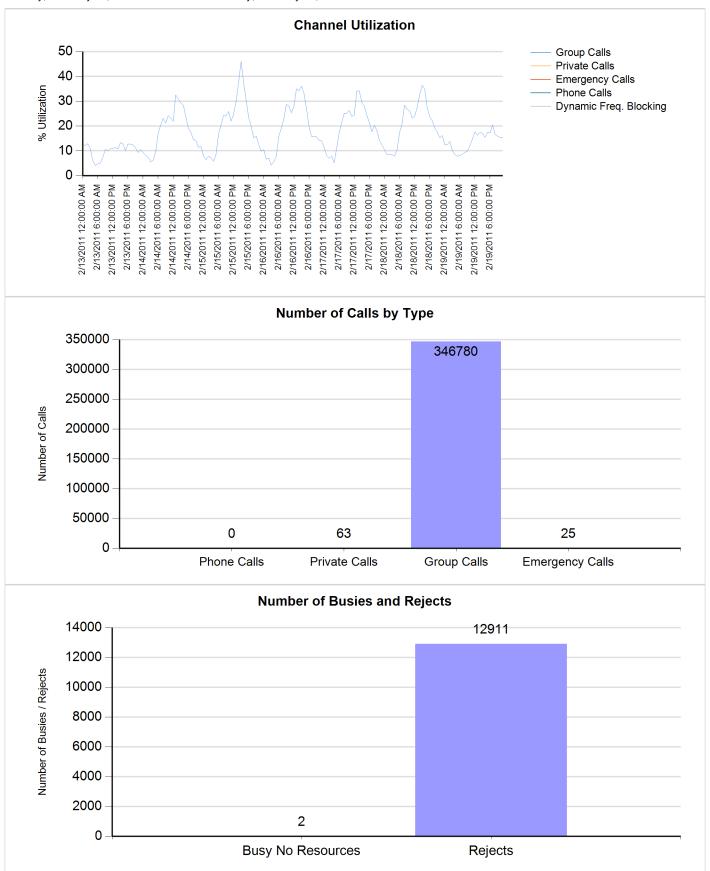


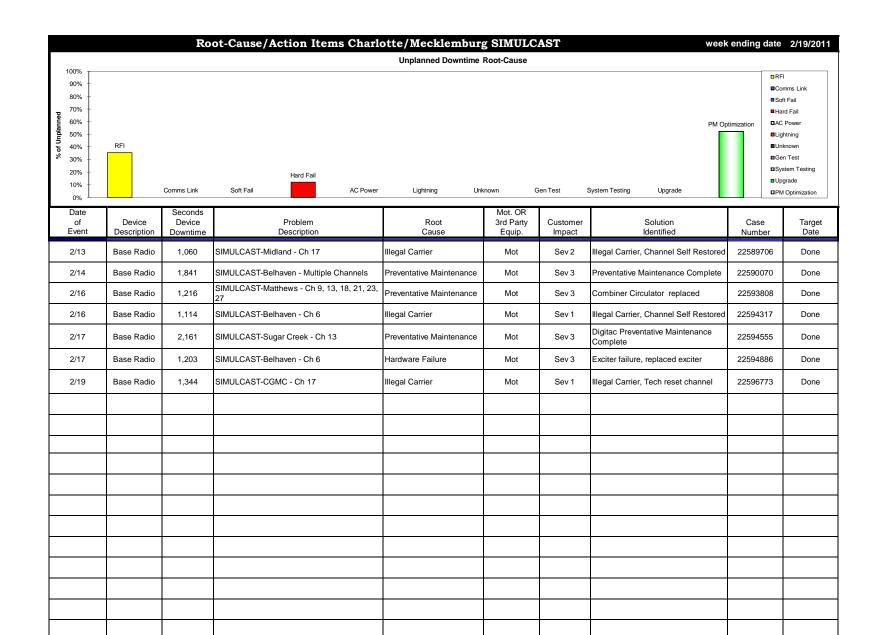


Date	ı	Seconds	Г	1	Mot. OR		1		
of Event	Device Description	Device Downtime	Problem Description	Root Cause	3rd Party Equip.	Customer Impact	Solution Identified	Case Number	Target Date
2/7	Base Radio	1,119	SIMULCAST-Tyvola - Multiple Ch	Preventative Maintenance	Mot	Sev 3	Preventative Maintenance complete	22582917	Done
2/9	Site	1,138	SIMULCAST-Sugar Creek	Communications Failure	Mot	Sev 2	Remote link malfunction, Controller rolled	22585662	Deferred
2/10	Base Radio	1,328	SIMULCAST-Sugar Creek	Preventative Maintenance	Mot	Sev 3	Preventative Maintenance complete	22587066	Done
2/12	Base Radio	1,110	SIMULCAST-Belhaven - Ch 6	Illegal Carrier	Mot	Sev 1	Illegal Carrier, Channel Self Restored	22589595	Done

Zone: CHARLOT - Site: SIMULCAST

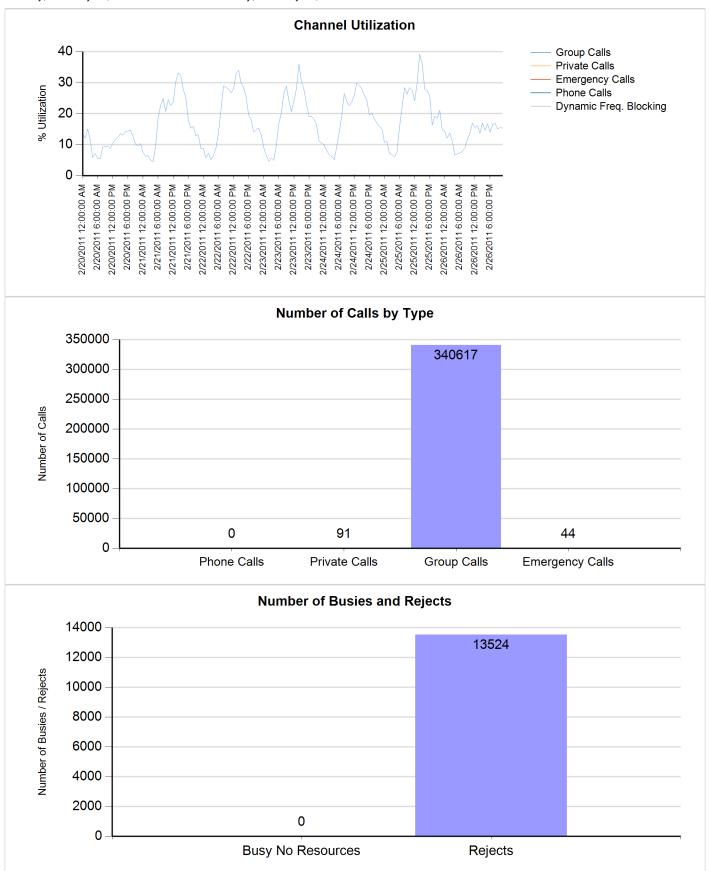
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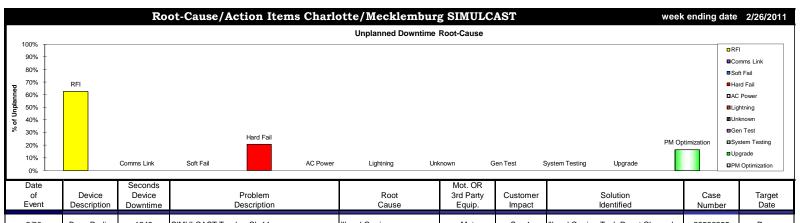




Zone: CHARLOT - Site: SIMULCAST

Sunday, February 20, 2011 12:00:00 AM - Saturday, February 26, 2011 11:59:59 PM





Date of Event	Device Description	Seconds Device Downtime	Problem Description	Root Cause	Mot. OR 3rd Party Equip.	Customer Impact	Solution Identified	Case Number	Target Date
2/20	Base Radio	1248	SIMULCAST-Tyvola - Ch 11	Illegal Carrier	Mot	Sev 1	Illegal Carrier, Tech Reset Channel	22596955	Done
2/21	Base Radio	1616	SIMULCAST-Matthews - Ch 10	Illegal Carrier	Mot	Sev 1	Illegal Carrier, Tech Reset Channel	22597093	Done
2/21	Base Radio	2071	SIMULCAST-Matthews - Ch 25	Hardware Failure	Mot	Sev 3	Exciter Failure, Replaced Exciter	22597221	Done
2/22	Base Radio	1015	SIMULCAST-CGMC - Ch 1	Illegal Carrier	Mot	Sev 1	Illegal Carrier, Channel Self Restored	22598167	Done
2/22	Base Radio	1320	SIMULCAST-Matthews - All Channels	Preventative Maintenance	Mot	Sev 3	PM Complete	22598440	Done
2/23	Base Radio	1216	SIMULCAST-Belhaven - All Channels	Preventative Maintenance	Mot	Sev 3	Turing off Channels to work on Combiner	22600083	Done
2/23	Base Radio	1114	SIMULCAST-North Tower - Ch 12	Hardware Failure	Mot	Sev 1	Power Amplifier failure, replaced PA	22600131	Done
2/24	Base Radio	2161	SIMULCAST-Tyvola - Ch 14	Illegal Carrier	Mot	Sev 1	Illegal Carrier, Channel Self Restored	22602328	Done
2/25	Base Radio	1203	SIMULCAST-Sugar Creek - Ch 6	Illegal Carrier	Mot	Sev 1	Illegal Carrier, Channel Self Restored	22604000	Done
2/25	Base Radio	1344	SIMULCAST-Matthews - Ch 10	Illegal Carrier	Mot	Sev 1	Illegal Carrier, Channel Self Restored	22604001	Done
2/26	Base Radio	1036	SIMULCAST-Sugar Creek - Ch 21	Illegal Carrier	Mot	Sev 1	Illegal Carrier, Channel Self Restored	22604050	Done

				Charlotte/Mecle	mburg Monthly	Case Report February 2011	
Application Section Control Disposer Contro	Case ID	Status	Tyne	Site Name	Severity	Title	Create Date
							1/27/2011 6:13
2021/10 Case							1/27/2011 8:55
2021-05 Stock Annual Princip Company							1/27/2011 10:11
2023/1976 Death Control Death Death			Technical Dispatch				1/27/2011 17:55
	22574381	Closed	Technical Dispatch	CFD/CHARLOTTE FIRE - CHARLOTTE, CITY OF	Severity 2	Low volume on radio speakers at FS 31	1/28/2011 8:58
Section Sect	22574440	Closed	Technical Dispatch	MEDIC - CHARLOTTE, CITY OF	Severity 1	EMS Op#5 is down	1/28/2011 9:41
	22574876	Closed	Technical Dispatch	SIMULCAST-NORTH TOWER - CHARLOTTE, CITY	Severity 3	Maintenance on Channel 16	1/28/2011 12:45
SEPTION DESCRIPTION DESC	22574929	Closed	Technical Dispatch	CFD/CHARLOTTE FIRE - CHARLOTTE, CITY OF	Severity 1	Station 12: Reporting low volume across their station speakers	1/28/2011 13:26
Part					Severity 3		1/28/2011 17:09
							1/29/2011 13:59
							1/30/2011 9:58
2007-001-005-005-005-005-005-005-005-005-005							1/30/2011 11:24
2027879 Costs Christia Opposition Proc Costs On Tris. Costs On							1/30/2011 21:59
2023/95/10 Decembry Character Disposed Decembry						·	1/31/2011 13:32
2227933 20000 Christin Bassab MALCAS SOUTH DEFT CHRISTIT OF Provinty							1/31/2011 21:00
2227936 Deced Centres Disposits Centre							2/1/2011 8:08
2027996 Description Descr							2/2/2011 9:51
2595000 Doctor Technolog Deput							2/3/2011 3:51
2000000 Desert Technical Dispation CPCOMPROTE FIRE - CHARGOTTE FIRE							2/3/2011 3:51
				· ·	,		2/3/2011 10:03
22918160 Closed Services Departs CDC-SHARDTE FER C-SHARDTE CRY Common Co				•			2/3/2011 17:00
22928930 Closed American Diagraphi Chrosophi (Chrosophi Chrosophi Ch							2/4/2011 12:39
2525987 Closed Network Disposed SALLASS SAGRACES P.SC. CHRISTORY C. 17 C. Seventy 1 NAS CORRELINATION CRIST STATE SALLASS SAGRACES P.SC. CHRISTORY C. 17 C. Seventy 2 Salt P.M.							2/4/2011 14:32
20200770 Closed Serveral Dispatch SALLACES SEASORICE (CONTROL) Serveral Control Serveral Contro			· ·		· ·	· · · · · · · · · · · · · · · · · · ·	2/5/2011 21:27
2200707 Chose Reviner Dispatch Province					· ·		2/6/2011 7:24
22828970 Dosed Renova Kinagaman CHARLOTTE PS MARTER STEP CHRISTITE CO Severity 3 ARC - CHARLOTTE PS MARTER STEP CHRISTITE CO Severity 3 ARC - CHARLOTTE PS MARTER STEP CHRISTITE CO Severity 3 ARC - CHARLOTTE PS MARTER STEP CHRISTITE CO Severity 3 ARC - CHARLOTTE PS MARTER STEP CHRISTITE CO Severity 3 ARC - CHARLOTTE							2/7/2011 9:11
22283845 Charle Technocal Dispatch Final Control Dispatch Fina							2/7/2011 9:27
2228845 Closed Technical Dispatch Profice Profit Profi							2/7/2011 10:38
22590900 Cosed Namouch Management Charlot Company Charlo	22583842	Closed	Technical Dispatch	CFD/CHARLOTTE FIRE - CHARLOTTE, CITY OF	Severity 1	MOSCAD failures, compass stations are not getting alerted	2/7/2011 20:50
2295866 Deferred Technical Basetan SMALLAST SULAR CREEK CO.U.C. CHARLOT Severity 2000 22958760 Charlot Technical Basetan SMALLAST SULAR CREEK CO.U.C. CHARLOT Severity 3 Size Ministrace of Charlot Cha	22584359	Closed	Technical Dispatch	SIMULCAST-MATTHEWS - CHARLOTTE, CITY OF	Severity 3	PM on site	2/8/2011 10:23
22895760 Description Des	22585608	Closed	Network Management	CHARLOTTE P25 MASTER SITE-CHARLOTTE, CI	Severity 3	NMO- T1 telco testing	2/9/2011 7:55
22597300 Dused Technical Dispatch CHARLOTTE EXPENDED Severity 2 Severity 3 Severity 3 Severity 3 Severity 3 22599555 Dused Technical Dispatch CHARLOTTE EXPENDED Severity 3 Severity 4 Severity 5 Se	22585662	Deferred	Technical Support	SIMULCAST-SUGAR CREEK CO LOC - CHARLOT	Severity 2	\$CT ASTRO7.7 CR15994 - Simulcast went into Site Trunking	2/9/2011 8:55
22989550 Cased Technical Degation AMELOTTE PS MASTER Severity Severity Console is about flad mortal or sul, Pole # 7 212201 22989550 Cased Natrock Managament SMALACST BELIAVEN. CHARLOTTE, CITY OF Severity Natrock Managament	22586754	Closed	Technical Dispatch	CFD/CHARLOTTE FIRE - CHARLOTTE, CITY OF	Severity 3	Transmit button on dispatch console # 1 is sticking	2/9/2011 16:29
22989976 Cased Netroin Management MALICAST MULADO - CHRISTOTE (CITY OF 2000) Sevently 1 Comode is aboven made monter is aud. Pos # 7 21/22011 22989976 Cased Netroin Management SMALICAST MULADO - CHRISTOTE (CITY OF 2000) Sevently 2 MAD C-Charrel 17 (Flept Carter) 27/22011 Cased Netroin Management SMALICAST MULADO - CHRISTOTE (CITY OF 2000) Sevently 3 Trackfool Bragaton Fachrical Dispatch SMALICAST MULADO - CHRISTOTE (CITY OF 2000) Sevently 3 Management SMALICAST MULADO - CHRISTOTE (CITY OF 2000) Sevently 3 Management SMALICAST SERVICE CHARLOTTE, CITY OF 2000) Sevently 3 Management SMALICAST SERVICE CHARLOTTE, CITY OF 2000) Sevently 3 Management SMALICAST SERVICE CHARLOTTE, CITY OF 2000) Sevently 3 Management SMALICAST SERVICE SERVICE CHARLOTTE, CITY OF 2000 Sevently 3 Management SMALICAST SERVICE SERVICE CHARLOTTE, CITY OF 2000 Sevently 3 Management SMALICAST SERVICE CHARLOTTE, CITY OF 2000 Sevently 3 Management SMALICAST SERVICE CHARLOTTE, CITY OF 2000 Sevently 3 Management SMALICAST SERVICE CHARLOTTE, CITY OF 2000 Sevently 3 Management SMALICAST SERVICE CHARLOTTE, CITY OF 2000 Sevently 3 Management SMALICAST SERVICE COLOR CHARLOTTE, CITY OF 2000 Sevently 3 Management SMALICAST SERVICE COLOR CHARLOTTE, CITY OF 2000 Sevently 3 Management SMALICAST SERVICE COLOR CHARLOTTE, CITY OF 2000 Sevently 3 Management SMALICAST SERVICE COLOR CHARLOTTE, CITY OF 2000 Sevently 3 Management SMALICAST SERVICE COLOR CHARLOTTE, CITY OF 2000 Sevently 3 Management SMALICAST SERVICE COLOR CHARLOTTE, CITY OF 2000 Sevently 3 Management SMALICAST SERVICE COLOR CHARLOTTE, CITY OF 2000 Sevently 3 Management SMALICAST SERVICE COLOR CHARLOTTE, CITY OF 2000 Sevently 3 Management SMALICAST SERVICE COLOR CHARLOTTE, CITY OF 2000 Sevently 3 Management SMALICAST SERVICE COLOR CHARLOTTE, CITY OF 2000 Sevently 3 Management SMALICAST SERVICE COLOR CHARLOTTE, CITY OF 2000 Sevently 3	22587066	Closed	Technical Dispatch	SIMULCAST-SUGAR CREEK CO LOC - CHARLOT	Severity 3	Site Maintance all Channels	2/10/2011 8:41
22289896 Clased Netroit Management SMALCAST RELIVINEN CHARLOTTE, CITY OF Severity 1 MOD Bahaven Charlotte Chan 6 mat 2:12:201 22289890 Closed Netroit Management SMALCAST RELIVINEN CHARLOTTE, CITY OF Severity 2 MOD Classification of the sentended on consoles 1,2,4,5, and 7 2:14:201 2:2291400 Classification Netroit Management SMALCAST RELIVINEN CHARLOTTE, CITY OF Severity 1 Mod Charlotte Destination Netroit Management SMALCAST RELIVINEN CHARLOTTE, CITY OF Severity 1 Mod Charlotte Destination Netroit Management SMALCAST ACCOUNTED CONTROL Severity 1 Consoles Gold Eles is not functioning correctly 2:14:501 2:2291405 Classification Classification Netroit Management SMALCAST ACCOUNTED CHARLOTTE, CITY OF Severity 1 Consoles Gold Eles is not functioning correctly 2:15:203 2:2291405 Classification Classification Netroit Management SMALCAST ACCOUNTED CHARLOTTE, CITY OF Severity 1 Consoles Gold Eles is not functioning correctly 2:15:203 2:2291405 Classification Classific	22587330	Closed	Technical Dispatch	CHARLOTTE P25 MASTER	Severity 3	Zone Database Optimization	2/10/2011 11:10
22898900 Cosed Technical Dispatch CPU-SHARLOTTE_GITY OF Severity 3 Tackhard strip control of Technical Dispatch CPU-SHARLOTTE_GITY OF Severity 3 Tackhard strip control of Technical Dispatch CPU-SHARLOTTE_GITY OF Severity 3 Tackhard strip control of Technical Dispatch CPU-SHARLOTTE_GITY OF Severity 3 Tackhard Strip control of Technical Dispatch CPU-SHARLOTTE_GITY OF Severity 3 Tackhard Strip control of Technical Dispatch CPU-SHARLOTTE_GITY OF Severity 3 Tackhard Strip control of Technical Dispatch CPU-SHARLOTTE_GITY OF Severity 1 CPU-SHARLOTTE_GITY OF Severity 2 CPU-SHARLOTTE_GITY OF Severity 3 Severity 4 Sev	22589555	Closed	Technical Dispatch	MEDIC - CHARLOTTE, CITY OF	Severity 1	Console is down; radio monitor is out, Pos # 7	2/12/2011 12:07
22590140 Closed Technical Dispatch Technical Dispatch Substitution Technical Dispatch Substitution Substitutio					Severity 1		2/12/2011 19:19
2299107 Closed Technical Dispatch					Severity 2	NMO - Channel 17 Illegal Carrier	2/13/2011 17:49
2291490 Coed							2/14/2011 8:04
22591485 Closed Technical Depath MPD MATTHEWS ISSPATCH CENTER - CHARLO Seventry Concoles Godd Elite is not functioning correctly 215202							2/14/2011 10:08
22598280 Closed Request for RA SMULCAST-SUGAR CREEK CO.LOC. CHARLOT Severity Consoles God Eller is not functioning correctly 271920 22598280 Closed Request for RA SMULCAST-SUGAR CREEK CO.LOC. CHARLOT Severity Request for Rapiar 2259417 Closed Reverok Management SMULCAST-MARTHEWS - CHARLOTTE, CITY OF Severity Charlot Sever						i i	2/14/2011 16:56
2259285 Closed Request for RA SIMLLCAST-BUARA CREEK CO LOC - CHARLOTT Severity 2 Request for repair 2.1520							2/15/2011 9:49
22598495 Closed Network Maragement SMULCAST-MATTEWS - CHARLOTTE, CITY OF Severity 1			· ·				2/15/2011 9:49
22594317 Cised Network Management SIMULCAST-BELHAVEN - CHARLOTTE, CITY OF Severity 3 Ch. 13 digites work 2177201							2/16/2011 8:44
2259455 Cissed Technical Dispatch SIMULCAST-SUGAR CREEK CO LOC - CHARLOTT Severity Charsel 14 maintenance 217720 2259486 Cissed Technical Dispatch SIMULCAST-SUGARCREEK P25- CHARLOTTE, CITY OF Severity Request for Rappers Partir ORN4307B, QRN4306B, QRN4306C 22177201 22596866 Cissed Request for RA SIMULCAST-SUGARCREEK P25- CHARLOTTE, CITY OF Severity Request for Rappers Partir ORN4307B, QRN4306B, QRN4306C 22177201 22596973 Cissed Network Management CORNELIUS/NORTH MERCK-CHARLOTTE, CITY OF Severity NNO CORNELIUS/NORTH-CHARLOTE AND CORNELIUS/NORTH-CHARLOTE CITY OF Severity NNO CORNELIUS/NORTH-CHARLOTE CITY OF Severity No Cornelius City Cornelius/NORTH-CHARLOTE CITY OF Severity No Cornelius City Cornelius City Cornelius City Cornelius/NORTH-CHARLOTE CITY OF Severity No Cornelius/NORTH-CHARLOTE CITY OF Severity NNO CORNELIUS/NORTH-CHARLOTE CITY OF Severit						1	
22594886 Closed Technical Dispatch SIMULCAST-BELHAVEN - CHARLOTTE, CITY OF Severity 3 Channel 14 maintenance 2/17/201 22594866 Closed Network Management SIMULCAST SUGARCREEK P25 - CHARLOTTE Severity 1 Nal Ocentro Nal Ocent						-	2/17/2011 9:16
22594956 Closed Network Management CORNELIUS/NORTH MECK-CHAROLOTTE Severity 1 NMO CORNELIUS/NORTH CHRONIC ROUTER I WAN SLOT 5 ALARM 2/19/20							2/17/2011 11:35
22596866 Closed Network Management CORNELIUS/NORTH MECK-CHAROLOTTE Severity 1 NMO CORNELIUS/NORTH CHRONC ROUTER 1 WAN SLOT 5 ALARM 2/19/20 22596973 Closed Network Management SMULCAST-COMC - CHARLOTTE (ITY OF Severity 1 NMO - Sugarcreek CGMC Channel 17 Riskib TSTAT Faiture 2/19/201							2/17/2011 11:56
22596773 Cosed Network Management SIMULCAST-GMC - CHARLOTTE, CITY OF Severity 1 NMO - Sugarcreek CGMC Channel 17 R9Rbib TSTAT Failure 2/19/201 225969567 Cosed Network Management CFD/CHARLOTTE (FITY OF Severity 1 MO SUMULCAST-TYVOLA chan 11 maintanctioning due to NO TASTAT DURING CALL 2/20/202 22597039 Cosed Network Management CFD/CHARLOTTE (FITEY OF Severity 1 MO CPD/CHARLOTTE FIRE - OPG) CRITICAL MALF. 2/20/20 22597221 Cosed Technical Dispatch CMC P25 SUB SITE-CHARLOTTE, CITY OF Severity 3 NMO Chan 10 mail 3 in 30 min 2/21/20 22597221 Cosed Technical Dispatch CMC P25 SUB SITE-CHARLOTTE, CITY OF Severity 3 Moritonance on all channels 2/21/20 22597233 Cosed Technical Dispatch CMC P25 SUB SITE-CHARLOTTE, CITY OF Severity 3 Moritonance on all channels 2/21/20 22597331 Cosed Technical Dispatch CMC P25 SUB SITE-CHARLOTTE, CITY OF Severity 3 Moritonance on all channels 2/21/20 22597316 Cosed Technical Dispatch CMC P25 SUB SITE-CHARLOTTE, CITY OF Severity 1 Not receiving dispatched over the radio 2/21/20 22597316 Cosed Technical Dispatch CMC P25 SUB SITE-CHARLOTTE, CITY OF Severity 3 Investigating channel numbers 13, 18, 21, 22, 23, 24, 25 and 27 2/21/201 22598044 Cosed Technical Dispatch CMC P25 SUB SITE-CHARLOTTE, CITY OF Severity 3 Investigating channel numbers 13, 18, 21, 22, 23, 24, 25 and 27 2/21/201 22598746 Cosed Technical Dispatch CMC P25 SUB SITE-CHARLOTTE, CITY OF Severity 3 Investigating channel numbers 13, 10, 17, 27, 30 2/21/201 22598746 Cosed Technical Dispatch CMC P25 SUB SITE-CHARLOTTE, CITY OF Severity 3 Moritonance on all channel Technical Dispatch SIMULCAST-SUB-CHARLOTTE, CITY OF Severity 3 Ding Maintenance on all channel Technical Dispatch SIMULCAST-SUB-CHARLOTTE, CITY OF Severity 3 Ding Maintenance on all channel Technical Dispatch SIMULCAST-SUB-CHARLOTTE, CITY OF Severity 3 Ding Maintenance on all channel T							2/19/2011 0:14
22598955 Cosed Network Management SUMULCAST-TYVOLA - CHARLOTTE, CITY OF Severity 1 MO SUMULCAST-TYVOLA chan 11 mafunctioning due to NO TASTAT DURING CALL 2/20/20 225987930 Cosed Network Management SUMULCAST-MATTHEWS - CHARLOTTE, CITY OF Severity 1 NMO CFD/CHARLOTTE FIRE OPQ3 CRITICAL MALF. 2/20/20 22597720 Cosed Technical Dispatch CMC P25 SUB SITE-CHARLOTTE, CITY OF Severity 3 Maintenance on all channels 2/21/20 22597231 Cosed Technical Dispatch MEDIC - CHARLOTTE, CITY OF Severity 3 Maintenance on all channels 2/21/20 22597311 Cosed Technical Dispatch MEDIC - CHARLOTTE, CITY OF Severity 3 Maintenance on all channels 2/21/20 22597316 Cosed Technical Dispatch CFD/CHARLOTTE, CITY OF Severity 1 Princy console the trak ball is sticking 2/21/20 22597316 Cosed Technical Dispatch CFD/CHARLOTTE CITY OF Severity 1 Princy console the trak ball is sticking 2/21/20 225987316 Cosed Technical Dispatch SIMULCAST-BELHAVEN - CHARLOTTE, CITY OF Severity 1 Not receiving dispatched over the radio 2/21/20 22598167 Cosed Technical Dispatch CFD/CHARLOTTE CITY OF Severity 1 Not receiving dispatched over the radio 2/21/20 22598167 Cosed Technical Dispatch CFD/CHARLOTTE CITY OF Severity 1 Not receiving dispatched over the radio 2/21/20 22598167 Cosed Technical Dispatch CFD/CHARLOTTE CITY OF Severity 3 Not receiving dispatched over the radio 2/21/20 22598167 Cosed Technical Dispatch SIMULCAST-GAMC - CHARLOTTE, CITY OF Severity 3 Not receiving dispatched over the radio 2/21/20 22598167 Cosed Technical Dispatch SIMULCAST-GAMC - CHARLOTTE, CITY OF Severity 3 Not receiving dispatch CFD/CHARLOTTE CFD/CHARLOTTE, CITY OF Severity 3 Not receiving dispatch CFD/CHARLOTTE CFD/CHARLOTTE, CITY OF Severity 3 Not receiving dispatch CFD/CHARLOTTE CFD/CHARLOTTE, CITY OF Severity 3 Not receiving dispatch CFD/CHARLOTTE CFD/CHARLOTTE, C							2/19/2011 13:49
22596967 Closed Network Management CFDICHARLOTTE FIRE - CHARLOTTE, CITY OF Severity 1 NMO CFDICHARLOTTE FIRE OP03 CRITICAL MALF. 2/20/20 2259703 Closed Network Management SIMULCAST-MATTHEWS - CHARLOTTE, CITY OF Severity 3 NMO Chan 10 mail 3 in 30 min 2/21/20 2259721 Closed Technical Dispatch Minute Common Commo					· ·		2/20/2011 0:28
22597093 Closed Network Management SIMULCAST-MATTHEWS - CHARLOTTE, CITY OF Severity 1 NMO Chan 10 mail 3 in 30 min 2/21/20 2259721 Closed Technical Dispatch CMGC P2S SUB SITE-CHARLOTTE, CITY OF Severity 3 Maintenance on all channels 2/21/20 22597221 Closed Technical Dispatch MEDIC - CHARLOTTE, CITY OF Severity 3 Primary console the trak ball is sticking 2/21/20 22597311 Closed Technical Dispatch MEDIC - CHARLOTTE, CITY OF Severity 1 Primary console the trak ball is sticking 2/21/20 22597316 Closed Technical Dispatch CFDICHARLOTTE FIRE - CHARLOTTE, CITY OF Severity 1 Not receiving dispatched over the rado 2/21/20 22597316 Closed Technical Dispatch CFDICHARLOTTE FIRE - CHARLOTTE, CITY OF Severity 1 Not receiving dispatched over the rado 2/21/20 22598167 Closed Technical Dispatch CFDICHARLOTTE FIRE - CHARLOTTE, CITY OF Severity 1 Comm failure at fire station 13, 10, 17, 27, 30 2/21/201 2/2598167 Closed Network Management SIMULCAST-EGMC - CHARLOTTE, CITY OF Severity 1 NMO-Channel 1 mailurcation > 15 minutes 2/22/201 2/2598167 Closed Technical Dispatch CHARLOTTE, CITY OF Severity 1 NMO-Channel 1 mailurcation > 15 minutes 2/22/201 2/2599716 Closed Technical Dispatch CHARLOTTE, CITY OF Severity 1 NMO-Channel 1 mailurcation > 15 minutes 2/22/201 2/2599716 Closed Technical Dispatch CHARLOTTE, CITY OF Severity 3 Dising Maintenance on all channel 2/22/201 2/2599716 Closed Technical Dispatch CHARLOTTE, CITY OF Severity 3 Novertified CHARLOTTE, CITY OF Severity 3 Company Charlotte CHARLOTTE, CITY OF Severity 3 Charlotte CHARLOTTE, CITY						i	2/20/2011 4:45
22597201 Closed Technical Dispatch CMGC P25 SUB SITE-CHARLOTTE, CITY OF-CHA Severity 3 Maintenance on all channels 2221/20 2259723 Closed Technical Dispatch MEDIC - CHARLOTTE, CITY OF Severity 3 Working on channel 6 & 25 2259731 Closed Technical Dispatch CFD/CHARLOTTE FIRE - CHARLOTTE, CITY OF Severity 1 Not receiving dispatched over the radio 2221/20 22597316 Closed Technical Dispatch CFD/CHARLOTTE FIRE - CHARLOTTE, CITY OF Severity 1 Not receiving dispatched over the radio 2221/20 22598094 Closed Technical Dispatch CFD/CHARLOTTE FIRE - CHARLOTTE, CITY OF Severity 1 Not receiving dispatched over the radio 2221/20 122598167 Closed Network Management SIMULCAST-BELHAVEN - CHARLOTTE, CITY OF Severity 1 Not receiving dispatched over the radio 2221/20 122598167 Closed Network Management SIMULCAST-GMC - CHARLOTTE, CITY OF Severity 1 Not receiving dispatched over the radio 2221/20 122598167 Closed Network Management SIMULCAST-GMC - CHARLOTTE, CITY OF Severity 1 Not receiving dispatched over the radio 2221/20 122598167 Closed Network Management SIMULCAST-GMC - CHARLOTTE, CITY OF Severity 1 Not receiving dispatched over the radio 2221/20 12259918 Closed Technical Dispatch SIMULCAST-MATTHEWS - CHARLOTTE, CITY OF Severity 1 Not receiving dispatched over the radio 2221/20 12259918 Closed Technical Dispatch SIMULCAST-MATTHEWS - CHARLOTTE, CITY OF Severity 1 Not Zero Severity 2 Not Zero Severity 2 Not Zero Severity 2 Not Zero Severity 3							2/21/2011 2:40
22597233 Closed Technical Dispatch MEDIC - CHARLOTTE, CITY OF Severity 1 Primary console the trak ball is sticking 2/21/20 22597311 Closed Technical Dispatch CFD/CHARLOTTE FIRE - CHARLOTTE, CITY OF Severity 1 Not receiving dispatched over the radio 2/21/20 22597316 Closed Technical Dispatch SIMULCAST-BELHAVEN - CHARLOTTE, CITY OF Severity 3 Investigating channel numbers 13, 18, 21, 22, 32, 42, 25 and 27 2/21/201 22598167 Closed Hechnical Dispatch CFD/CHARLOTTE FIRE - CHARLOTTE, CITY OF Severity 1 Comm failure at fire station 13, 10,17, 27,30 2/21/201 22598167 Closed Network Management SIMULCAST-GMC - CHARLOTTE, CITY OF Severity 1 NMO-Channel 1 malfunction > 15 minutes 2/22/20 22599718 Closed Network Management CORNELIUS/NORTH MECK-CHARCOTTE Severity 3 NMO-Channel 1 malfunction > 15 minutes 2/22/201 22599718 Closed Technical Dispatch CHARLOTTE P25 MASTER Severity 3 Zone Data base optimization 2/22/201 22599718 Closed Technical Dispatch SIMULCAST-SELHAVEN - CHARLOTTE, CITY OF Severity 3 Zone Data base optimization 2/23/201 22599718 Closed <td>22597201</td> <td>Closed</td> <td>Technical Dispatch</td> <td>CMGC P25 SUB SITE-CHARLOTTE, CITY OF-CHA</td> <td>Severity 3</td> <td>Maintenance on all channels</td> <td>2/21/2011 8:50</td>	22597201	Closed	Technical Dispatch	CMGC P25 SUB SITE-CHARLOTTE, CITY OF-CHA	Severity 3	Maintenance on all channels	2/21/2011 8:50
22597311 Closed Technical Dispatch SIMULCAST-BELHAVEN - CHARLOTTE, CITY OF Severity 1 Not receiving dispatched over the radio 2221/20 Technical Dispatch SIMULCAST-BELHAVEN - CHARLOTTE, CITY OF Severity 1 Not receiving dispatched over the radio 2221/201 Technical Dispatch SIMULCAST-BELHAVEN - CHARLOTTE, CITY OF Severity 1 Not receiving dispatched over the radio 2221/201 Technical Dispatch SIMULCAST-BELHAVEN - CHARLOTTE, CITY OF Severity 1 Not receiving dispatched over the radio 2221/201 Technical Dispatch SIMULCAST-GOMC - CHARLOTTE, CITY OF Severity 1 Not Channel 1 maffunction > 15 minutes 2222/201 Technical Dispatch SIMULCAST-MATTHEWS - CHARLOTTE, CITY OF Severity 3 Doing Maintenance on all channel. 2222/201 Technical Dispatch SIMULCAST-MATTHEWS - CHARLOTTE, CITY OF Severity 3 Not Zeong Maintenance on all channel. 2222/201 Technical Dispatch SIMULCAST-BELHAVEN - CHARLOTTE, CITY OF Severity 3 Turning channels on and off while working on the Combiner 223/201 Technical Dispatch SIMULCAST-BELHAVEN - CHARLOTTE, CITY OF Severity 3 Turning channels on and off while working on the Combiner 223/201 Technical Dispatch SIMULCAST-BELHAVEN - CHARLOTTE, CITY OF Severity 1 NMO Channel 12 RTIB maffunction No TSTAT When Keyed 223/201 Technical Dispatch SIMULCAST-BELHAVEN - CHARLOTTE, CITY OF Severity 2 Necessary 2 Closed Technical Dispatch CFD/CHARLOTTE, FIRE - CHARLOTTE, CITY OF Severity 3 PM password 223/201 Technical Support CHARLOTTE P25 MASTER SITE-CHARLOTTE, CITY OF Severity 3 PM password 223/201 Technical Support Simulation	22597221	Closed	Technical Dispatch	SIMULCAST-MATTHEWS - CHARLOTTE, CITY OF	Severity 3	Working on channel 6 & 25	2/21/2011 9:07
22597316 Closed Technical Dispatch SIMULCAST-BELHAVEN - CHARLOTTE, CITY OF Severity 3 Investigating channel numbers 13, 18, 21, 22, 23, 24, 25 and 27 2/21/201 22598094 Closed Technical Dispatch CPD/CHARLOTTE FIRE - CHARLOTTE, CITY OF Severity 1 Comm failure at fire station 13, 10, 17, 27, 30 2/21/201 22598167 Closed Network Management SIMULCAST-CGMC - CHARLOTTE, CITY OF Severity 1 M/MO-Channel 1 malfunction > 15 minutes 2/22/201 22598440 Closed Technical Dispatch SIMULCAST-MATTHEWS - CHARLOTTE, CITY OF Severity 3 Doing Maintenance on all channel. 2/22/201 22599718 Closed Network Management CORNELIUS/NORTH MECK-CHARLOTTE Severity 3 Doing Maintenance on all channel. 2/22/201 22599718 Closed Technical Dispatch CHARLOTTE P25 MASTER Severity 3 Zone Data base optimization 2/23/201 22590718 Closed Technical Dispatch SIMULCAST-BELHAVEN - CHARLOTTE, CITY OF Severity 3 Turning channels on and off while working on the Combiner 2/23/201 22600736 Closed Technical Dispatch SIMULCAST-BELHAVEN - CHARLOTTE, CITY OF Severity 2 Moscad failed at Station #5 2/23/201 22600736 Closed Technical Dispatch CFD/CHARLOTTE FIRE - CHARLOTTE, CITY OF Severity 2 Moscad failed at Station #5 2/23/201 22600736 Closed Technical Support CHARLOTTE, CITY OF Severity 2 Moscad failed at Station #5 2/23/201 22600736 Closed Technical Support CHARLOTTE, CITY OF Severity 2 Moscad failed at Station #5 2/23/201 22600736 Closed Technical Dispatch CHARLOTTE, CITY OF Severity 2 Moscad failed at Station #5 2/23/201 22600736 Closed Technical Support CHARLOTTE, CITY OF Severity 2 Moscad failed at Station #5 2/23/201 22600736 Closed Technical Dispatch CHARLOTTE, CITY OF Severity 1 NMO - UCS-UNC Disabled/Enabled User Requested 2/23/201 22600736 Closed Technical Dispatch SIMULCAST-BELHAVEN - CHARLOTTE, CITY OF Severity 1 NMO - UCS-UNC Disabled/Enabled User Requested 2/23/201 22602328 Closed Technical Dispatch SIMULCAST-SUAARCREEK P25- CHARLOTTE, CITY OF Severity 1 NMO - UCS-UNC Disabled/Enabled User Requested 2/23/201 Technical Dispatch SIMULCAST-SUAARCREEK P25- CHAR	22597233	Closed	Technical Dispatch	MEDIC - CHARLOTTE, CITY OF	Severity 1	Primary console the trak ball is sticking	2/21/2011 9:13
22598094 Closed Technical Dispatch CFD/CHARLOTTE FIRE - CHARLOTTE, CITY OF Severity 1 Comm failure at fire station 13, 10,17, 27,30 2/21/201 22598167 Closed Network Management SIMULCAST-GRMG - CHARLOTTE, CITY OF Severity 1 NMO-Channel 1 malfunction > 15 minutes 2/22/201 22598440 Closed Technical Dispatch SIMULCAST-MATTHEWS - CHARLOTTE, CITY OF Severity 1 NMO-Channel 1 malfunction > 15 minutes 2/22/201 22599718 Closed Network Management CORNELIUS/NORTH MECK-CHARLOTTE Severity 1 NMO-Channel 1 malfunction > 15 minutes 2/22/201 22599718 Closed Technical Dispatch CHARLOTTE P25 MASTER Severity 3 Zone Data base optimization 2/23/201 22600083 Closed Technical Dispatch SIMULCAST-BELHAVEN - CHARLOTTE, CITY OF Severity 3 Turning channels on and off while working on the Combiner 2/23/201 22600131 Closed Technical Dispatch SIMULCAST-NORTH TOWER - CHARLOTTE, CITY Severity 1 NMO Channel 12 RTIB malfunction No TSTAT When Keyed 2/23/201 22600561 Closed Technical Dispatch CHARLOTTE P25 MASTER Severity 2 Moscad failed at Station #5 2/23/201 22600792 Closed Technical Support RADIO SHOP - CHARLOTTE, CITY OF Severity 2 A-7.7 XML parse error in UEM 2/23/201 22600792 Closed Technical Support RADIO SHOP - CHARLOTTE, CITY OF Severity 3 VPM password 2/23/201 22600805 Closed Technical Dispatch SIMULCAST-SELHAVEN - CHARLOTTE, CITY OF Severity 1 NMO - Channel 14 Malfunction 2/23/201 22600805 Closed Technical Dispatch SIMULCAST-SELHAVEN - CHARLOTTE, CITY OF Severity 1 NMO - Channel 14 Malfunction 2/23/201 226002328 Closed Technical Dispatch SIMULCAST-SELHAVEN - CHARLOTTE, CITY OF Severity 1 NMO - Channel 14 Malfunction 2/24/201 22602328 Closed Technical Dispatch SIMULCAST-SELHAVEN - CHARLOTTE, CITY OF Severity 1 NMO - Channel 14 Malfunction 2/24/201 226020328 Closed Technical Dispatch SIMULCAST-SUGARCREEK P25- CHARLOTTE, CITY OF Severity 1 NMO - Channel 14 Malfunction 2/24/201 22604000 Closed Technical Dispatch SIMULCAST-SUGARCREEK P25- CHARLOTTE, CITY OF Severity 1 NMO - Channel 6 - RTIB - NO TSTAT DURING CALL > 15 min. 2/26/201 22604007 Cl	22597311	Closed	Technical Dispatch	CFD/CHARLOTTE FIRE - CHARLOTTE, CITY OF	Severity 1	Not receiving dispatched over the radio	2/21/2011 9:56
22598167 Closed Network Management SIMULCAST-CGMC - CHARLOTTE, CITY OF Severity 1 NMO-Channel 1 malfunction > 15 minutes 2/22/201 22598440 Closed Technical Dispatch SIMULCAST-MATTHEWS - CHARLOTTE, CITY OF Severity 3 Doing Maintenance on all channel. 2/22/201 22599554 Closed Network Management CORNELIUS/NORTH MECK-CHAROLOTTE Severity 1 NMO 2001DS012R1NMD12 Wan Slot 4 and 5 Down (bouncing) 2/22/201 22599718 Closed Technical Dispatch CHARLOTTE P25 MASTER Severity 1 NMO 2001DS012R1NMD12 Wan Slot 4 and 5 Down (bouncing) 2/23/20 22600131 Closed Technical Dispatch SIMULCAST-NORTH TOWER - CHARLOTTE, CITY OF Severity 3 Turning channels on and off while working on the Combiner 2/23/201 22600561 Closed Technical Dispatch SIMULCAST-NORTH TOWER - CHARLOTTE, CITY Severity 1 NMO Channel 12 RTIB malfunction No TSTAT When Keyed 2/23/201 22600736 Closed Technical Dispatch CHARLOTTE FIRE - CHARLOTTE, CITY OF Severity 2 Moscad failed at Station #5 2/23/201 22600736 Closed Technical Support CHARLOTTE FIRE - CHARLOTTE, CITY OF Severity 2 A-7.7 XML parse error in UEM 2/23/201 22600736 Closed Technical Support CHARLOTTE FIRE - CHARLOTTE, CITY OF Severity 2 Request for Part 2/23/201 22600073 Closed Technical Dispatch CHARLOTTE FIRE - CHARLOTTE, CITY OF Severity 2 Request for Part 2/23/201 226000807 Closed Technical Dispatch SIMULCAST-SELHAVEN - CHARLOTTE, CITY OF Severity 1 NMO - UCS-UNC Disabled/Enabled User Requested 2/23/201 22602328 Closed Technical Dispatch SUMULCAST-TYVOLA - CHARLOTTE, CITY OF Severity 1 NMO - Channel 14 Malfunction SUMULCAST SUGARCREEK P25 - CHARLOTTE, CITY OF Severity 1 NMO - Channel 14 malfunction SUMPL Channel SUMULCAST SUGARCREEK P25 - CHARLOTTE, CITY OF Severity 1 NMO - Channel 14 malfunction SUMPL Channel SUMULCAST SUGARCREEK P25 - CHARLOTTE, CITY OF Severity 1 NMO - Channel 14 malfunction SUMULCAST SUGARCREEK P25 - CHARLOTTE, CITY OF Severity 1 NMO - Channel 12 Out of Wide Service 2/26/201 22604000 Closed Technical Dispatch SIMULCAST SUGARCREEK P25 - CHARLOTTE, CITY OF Severity 1 NMO - Channel 6 - RTIB -							2/21/2011 10:00
22598440 Closed Technical Dispatch SIMULCAST-MATTHEWS - CHARLOTTE, CITY OF Severity 3 Doing Maintenance on all channel. 2/22/201 22599554 Closed Network Management CORNELIUS/NORTH MECK-CHAROLOTTE Severity 1 NMO Z001DS012R1NMD12 Wan Slot 4 and 5 Down (bouncing) 2/22/201 22599718 Closed Technical Dispatch CHARLOTTE P25 MASTER Severity 3 Zone Data base optimization 2/23/20 22600083 Closed Technical Dispatch SIMULCAST-BELHAVEN - CHARLOTTE, CITY OF Severity 3 Turning channels on and off while working on the Combiner 2/23/201 22600131 Closed Technical Dispatch SIMULCAST-NORTH TOWER - CHARLOTTE, CITY Severity 1 NMO Channel 12 RTIB malfunction No TSTAT When Keyed 2/23/201 22600561 Closed Technical Dispatch CFD/CHARLOTTE FIRE - CHARLOTTE, CITY OF Severity 2 Moscad failed at Station #5 2/23/201 22600736 Closed Technical Support CHARLOTTE P25 MASTER Severity 3 VPM password 2/23/201 22600792 Closed Technical Support RADIO SHOP - CHARLOTTE, CITY OF Severity 3 VPM password 2/23/201 22600805 Closed Request for RA CFD/CHARLOTTE FIRE - CHARLOTTE, CITY OF Severity 2 Request for Part 2/23/201 22600807 Closed Technical Dispatch SIMULCAST-BELHAVEN - CHARLOTTE, CITY OF Severity 3 NMO - UCS-UNC Disabled/Enabled User Requested 2/23/201 22602382 Closed Technical Dispatch SIMULCAST-BELHAVEN - CHARLOTTE, CITY OF Severity 3 NMO - UCS-UNC Disabled/Enabled User Requested 2/23/201 22602393 Closed Technical Dispatch SIMULCAST-BELHAVEN - CHARLOTTE, CITY OF Severity 1 NMO - UCS-UNC Disabled/Enabled User Requested 2/24/201 22602393 Closed Technical Dispatch SUMULCAST-TYVOLA - CHARLOTTE, CITY OF Severity 1 NMO - Channel 14 Malfunction 2/24/201 22604000 Closed Technical Dispatch SUMULCAST-TYVOLA - CHARLOTTE, CITY OF Severity 1 NMO - Channel 14 malfunction 2/24/201 22604000 Closed Technical Dispatch SUMULCAST-SUGARCREEK P25 - CHARLOTTE, C Severity 1 NMO - Channel 21 Out of Wide Service 2/26/201 22604007 Closed Technical Dispatch SIMULCAST-BELHAVEN - CHARLOTTE, C Severity 1 NMO - Channel 6 - RTIB - NO TSTAT DURING CALL > 15 min. 2/26/201							2/21/2011 18:03
22599574 Closed Network Management CORNELIUS/NORTH MECK-CHAROLOTTE Severity 1 NMO Z001DS012R1NMD12 Wan Slot 4 and 5 Down (bouncing) 2/22/201 22599718 Closed Technical Dispatch CHARLOTTE P25 MASTER Severity 3 Zone Data base optimization 2/23/20 22600083 Closed Technical Dispatch SIMULCAST-BELHAVEN - CHARLOTTE, CITY OF Severity 3 Turning channels on and off while working on the Combiner 2/23/201 22600131 Closed Technical Dispatch SIMULCAST-NORTH TOWER - CHARLOTTE, CITY OF Severity 1 NMO Channel 12 RTIB malfunction No TSTAT When Keyed 2/23/201 22600561 Closed Technical Dispatch CFD/CHARLOTTE FIRE - CHARLOTTE, CITY OF Severity 2 Moscad failed at Station #5 2/23/201 22600736 Closed Technical Support CHARLOTTE P25 MASTER Severity 3 VPM password 2/23/201 22600805 Closed Request for RA CFD/CHARLOTTE FIRE - CHARLOTTE, CITY OF Severity 2 Request for Part 2/23/201 22600807 Closed Technical Dispatch CHARLOTTE P25 MASTER SITE-CHARLOTTE, CITY OF Severity 1 NMO - UCS-UNC Disabled/Enabled User Requested 2/23/201 22602382 Closed Technical Dispatch SIMULCAST-BELHAVEN - CHARLOTTE, CITY OF Severity 1 NMO - Channel 14 Malfunction 2/24/201 22602393 Closed Technical Dispatch SUMULCAST-TYVOLA - CHARLOTTE, CITY OF Severity 1 NMO - Channel 14 Malfunction 2/24/201 22602393 Closed Technical Dispatch SUMULCAST-TYVOLA - CHARLOTTE, CITY OF Severity 1 NMO - Tyvola-Channel 14 malfunction 2/24/201 22604000 Closed Technical Dispatch SUMULCAST-TYVOLA - CHARLOTTE, CITY OF Severity 1 NMO - Tyvola-Channel 14 malfunction 2/24/201 22604000 Closed Technical Dispatch SUMULCAST-MARTHHEWS - CHARLOTTE, CITY OF Severity 1 NMO - Tyvola-Channel 14 malfunction 2/25/201 22604000 Closed Technical Dispatch SUMULCAST-MARTHHEWS - CHARLOTTE, CITY OF Severity 1 NMO - Tyvola-Channel 14 malfunction 2/25/201 22604000 Closed Technical Dispatch SUMULCAST-MARTHHEWS - CHARLOTTE, CITY OF Severity 1 NMO - Tyvola-Channel 14 malfunction 2/25/201 22604000 Closed Technical Dispatch SUMULCAST-MARTHHEWS - CHARLOTTE, CITY OF Severity 1 NMO - Channel 12 Out of Wide Service 2/26/201 2							2/22/2011 2:43
22599718 Closed Technical Dispatch CHARLOTTE P25 MASTER Severity 3 Zone Data base optimization 2/23/20 22600083 Closed Technical Dispatch SIMULCAST-BELHAVEN - CHARLOTTE, CITY OF Severity 3 Turning channels on and off while working on the Combiner 2/23/201 22600131 Closed Technical Dispatch SIMULCAST-BELHAVEN - CHARLOTTE, CITY Severity 1 NMO Channel 12 RTIB malfunction No TSTAT When Keyed 2/23/201 22600561 Closed Technical Dispatch CFD/CHARLOTTE FIRE - CHARLOTTE, CITY OF Severity 2 Moscad failed at Station #5 2/23/201 22600736 Closed Technical Support CHARLOTTE P25 MASTER Severity 2 Moscad failed at Station #5 2/23/201 22600736 Closed Technical Support RADIO SHOP - CHARLOTTE, CITY OF Severity 2 Powerly 2 Request for Part 2/23/201 22600807 Closed Technical Dispatch CHARLOTTE FIRE - CHARLOTTE, CITY OF Severity 3 VPM password 2/23/201 22600807 Closed Technical Dispatch CHARLOTTE P25 MASTER SITE-CHARLOTTE, CITY OF Severity 1 NMO - UCS-UNC Disabled/Enabled User Requested 2/23/201 22602308 Closed Technical Dispatch SIMULCAST-BELHAVEN - CHARLOTTE, CITY OF Severity 3 Site maintenance 2/24/201 226023093 Closed Technical Dispatch SUMULCAST-TYVOLA - CHARLOTTE, CITY OF Severity 1 NMO - Tyrola-Channel 14 malfunction 2/24/201 22602030 Closed Technical Dispatch SUMULCAST-TYVOLA - CHARLOTTE, CITY OF Severity 1 NMO - Tyrola-Channel 14 malfunction 2/24/201 22604000 Closed Technical Dispatch SIMULCAST-SUGARCREKE P25- CHARLOTTE, CITY OF Severity 1 NMO - Tyrola-Channel 14 malfunction 2/24/201 22604000 Closed Technical Dispatch SIMULCAST-MATTHEWS - CHARLOTTE, CITY OF Severity 1 NMO - Tyrola-Channel 17 malf bouncing 2/25/201 22604007 Closed Technical Dispatch SIMULCAST-BELHAVEN - CHARLOTTE, CITY OF Severity 1 NMO - Channel 12 Out of Wide Service 2/26/201 22604007 Closed Technical Dispatch SIMULCAST-BELHAVEN - CHARLOTTE, CITY OF Severity 1 NMO - Channel 12 Out of Wide Service 2/26/201 22604007 Closed Technical Dispatch SIMULCAST-BELHAVEN - CHARLOTTE, CITY OF Severity 1 NMO - Channel 12 Out of Wide Service 2/26/201						-	2/22/2011 10:29
22600083 Closed Technical Dispatch SIMULCAST-BELHAVEN - CHARLOTTE, CITY OF Severity 3 Turning channels on and off while working on the Combiner 2/23/201 22600131 Closed Technical Dispatch SIMULCAST-NORTH TOWER - CHARLOTTE, CITY Severity 1 NMO Channel 12 RTIB malfunction No TSTAT When Keyed 2/23/201 22600561 Closed Technical Dispatch CFD/CHARLOTTE FIRE - CHARLOTTE, CITY OF Severity 2 Moscad failed at Station #5 2/23/201 22600732 Closed Technical Support CHARLOTTE P25 MASTER Severity 2 A-7.7 XML parse error in UEM 2/23/201 22600732 Closed Request for RA CFD/CHARLOTTE FIRE - CHARLOTTE, CITY OF Severity 3 VPM password 2/23/201 22600805 Closed Request for RA CFD/CHARLOTTE P25 MASTER SITE-CHARLOTTE, CITY OF Severity 1 NMO - UCS-UNC Disabled/Enabled User Requested 2/23/201 226002165 Closed Technical Dispatch SIMULCAST-BELHAVEN - CHARLOTTE, CITY OF Severity 3 Site maintenance 2/24/201 22602328 Closed Technical Dispatch SUMULCAST-TYVOLA - CHARLOTTE, CITY OF Severity 1 NMO - Channel 14 Malfunction 2/24/201 22602328 Closed Technical Dispatch SUMULCAST-TYVOLA - CHARLO							2/22/2011 19:28
22600131 Closed Technical Dispatch SIMULCAST-NORTH TOWER - CHARLOTTE, CITY Severity 1 NMO Channel 12 RTIB malfunction No TSTAT When Keyed 2/23/201 22600561 Closed Technical Dispatch CFD/CHARLOTTE FIRE - CHARLOTTE, CITY OF Severity 2 Moscad failed at Station #5 2/23/201 22600792 Closed Technical Support RADIO SHOP - CHARLOTTE, CITY OF Severity 2 A-7.7 XML parse error in UEM 2/23/201 22600805 Closed Request for RA CFD/CHARLOTTE FIRE - CHARLOTTE, CITY OF Severity 3 VPM password 2/23/201 22600807 Closed Technical Dispatch CFD/CHARLOTTE P25 MASTER SITE-CHARLOTTE, CITY OF Severity 2 Request for Part 2/23/201 22602165 Closed Technical Dispatch CHARLOTTE P25 MASTER SITE-CHARLOTTE, CITY OF Severity 3 NMO - UCS-UNC Disabled/Enabled User Requested 2/23/201 22602165 Closed Technical Dispatch SIMULCAST-BELHAVEN - CHARLOTTE, CITY OF Severity 3 Site maintenance 2/24/201 22602328 Closed Technical Dispatch SUMULCAST-TYVOLA - CHARLOTTE, CITY OF Severity 1 NMO - Channel 14 Malfunction 2/24/201 22604000 Closed Technical Dispatch SIMULCAST-MATTHEWS - CHARLOTTE, CITY OF Severity 1 NMO - Channel 14 malfu							2/23/2011 8:44
22600561 Closed Technical Dispatch CFD/CHARLOTTE FIRE - CHARLOTTE, CITY OF Severity 2 Moscad failed at Station #5 2/23/201 22600736 Closed Technical Support CHARLOTTE P25 MASTER Severity 2 A-7.7 XML parse error in UEM 2/23/201 22600792 Closed Technical Support RADIO SHOP - CHARLOTTE, CITY OF Severity 3 VPM password 2/23/201 22600805 Closed Request for RA CFD/CHARLOTTE FIRE - CHARLOTTE, CITY OF Severity 2 Request for Part 2/23/201 22600207 Closed Technical Dispatch CHARLOTTE P25 MASTER SITE-CHARLOTTE, CITY OF Severity 1 NMO - UCS-UNC Disabled/Enabled User Requested 2/23/201 22602165 Closed Technical Dispatch SIMULCAST-BELHAVEN - CHARLOTTE, CITY OF Severity 1 NMO - Channel 14 Malfunction 2/24/201 22602328 Closed Technical Dispatch SUMULCAST-TYVOLA - CHARLOTTE, CITY OF Severity 1 NMO - Channel 14 Malfunction 2/24/201 22604000 Closed Technical Dispatch SIMULCAST-SUGARCREEK P25- CHARLOTTE, CITY OF Severity 1 NMO - Tyvola-Channel 14 malfunction 2/25/201 22604000 Closed Technical Dispatch SIMULCAST-MATTHEWS - CHARLOTTE, CITY OF Severity 1 NMO - Sugar Creek simul							2/23/2011 10:26
22600736 Closed Technical Support CHARLOTTE P25 MASTER Severity 2 A-7.7 XML parse error in UEM 2/23/201 22600792 Closed Technical Support RADIO SHOP - CHARLOTTE, CITY OF Severity 3 VPM password 2/23/201 22600805 Closed Request for RA CFD/CHARLOTTE FIRE - CHARLOTTE, CITY OF Severity 2 Request for Part 2/23/201 22600807 Closed Technical Dispatch CHARLOTTE P25 MASTER SITE-CHARLOTTE, CITY OF Severity 1 NMO - UCS-UNC Disabled/Enabled User Requested 2/23/201 22602165 Closed Technical Dispatch SIMULCAST-BELHAVEN - CHARLOTTE, CITY OF Severity 3 Site maintenance 2/24/201 22602328 Closed Technical Dispatch SUMULCAST-TYVOLA - CHARLOTTE, CITY OF Severity 1 NMO - Channel 14 Malfunction 2/24/201 22602393 Closed Technical Dispatch SUMULCAST-TYVOLA - CHARLOTTE, CITY OF Severity 1 NMO - Tyvola-Channel 14 malfunction 2/24/201 22604000 Closed Technical Dispatch SIMULCAST SUGARCREEK P25- CHARLOTTE, CITY OF Severity 1 NMO Sugar Creek simul Charlotte Chan 6 malf 2/25/201 22604000 Closed Technical Support SIMULCAST-MATTHEWS - CHARLOTTE, CITY OF Severity 1 NMO Mathews Charlotte Chan 10 malf bouncing 2/25/201 22604007 Closed Technical Dispatch SIMULCAST SUGARCREEK P25- CHARLOTTE, CITY OF Severity 1 NMO Mathews Charlotte Chan 10 malf bouncing 2/25/201 22604007 Closed Technical Dispatch SIMULCAST SUGARCREEK P25- CHARLOTTE, CITY OF Severity 1 NMO - Channel 21 Out of Wide Service 2/26/201 22604007 Closed Technical Dispatch SIMULCAST SUGARCREEK P25- CHARLOTTE, CITY OF Severity 1 NMO - Channel 21 Out of Wide Service 2/26/201							2/23/2011 10:55
22600792 Closed Technical Support RADIO SHOP - CHARLOTTE, CITY OF Severity 3 VPM password 2/23/201 22600805 Closed Request for RA CFD/CHARLOTTE FIRE - CHARLOTTE, CITY OF Severity 2 Request for Part 2/23/201 22600807 Closed Technical Dispatch CHARLOTTE P25 MASTER SITE-CHARLOTTE, CITY OF Severity 1 NMO - UCS-UNC Disabled/Enabled User Requested 2/23/201 22602165 Closed Technical Dispatch SIMULCAST-BELHAVEN - CHARLOTTE, CITY OF Severity 3 Site maintenance 2/24/201 22602328 Closed Technical Dispatch SUMULCAST-TYVOLA - CHARLOTTE, CITY OF Severity 1 NMO - Channel 14 Malfunction 2/24/201 22604000 Closed Technical Dispatch SUMULCAST-TYVOLA - CHARLOTTE, CITY OF Severity 1 NMO - Tyvola-Channel 14 malfunction 2/24/201 22604001 Closed Technical Dispatch SIMULCAST SUGARCREEK P25- CHARLOTTE, CITY OF Severity 1 NMO - Tyvola-Channel 14 malfunction Chan 6 malf 2/25/201 22604001 Closed Technical Support SIMULCAST-MATTHEWS - CHARLOTTE, CITY OF Severity 1 NMO - Mathews Charlotte Chan 10 malf bouncing 2/25/201 22604007 Closed Technical Dispatch SIMULCAST-SUGARCREEK P25- CHARLOTTE, CITY OF Severity 1 NMO-Channel 21 Out of Wide Service 2/26/20 22604007							2/23/2011 14:09
22600805 Closed Request for RA CFD/CHARLOTTE FIRE - CHARLOTTE, CITY OF Severity 2 Request for Part 2/23/201 22600807 Closed Technical Dispatch CHARLOTTE P25 MASTER SITE-CHARLOTTE, CIT Severity 1 NMO - UCS-UNC Disabled/Enabled User Requested 2/23/201 22602165 Closed Technical Dispatch SIMULCAST-BELHAVEN - CHARLOTTE, CITY OF Severity 3 Site maintenance 2/24/201 22602328 Closed Technical Dispatch SUMULCAST-TYVOLA - CHARLOTTE, CITY OF Severity 1 NMO - Channel 14 Malfunction 2/24/201 22602393 Closed Technical Dispatch SUMULCAST-TYVOLA - CHARLOTTE, CITY OF Severity 1 NMO - Tyvola-Channel 14 malfunction 2/24/201 22604000 Closed Technical Dispatch SIMULCAST SUGARCREEK P25- CHARLOTTE, CITY OF Severity 1 NMO Sugar Creek simul Charlotte Chan 6 malf 2/25/201 22604001 Closed Technical Support SIMULCAST-MATTHEWS - CHARLOTTE, CITY OF Severity 1 NMO Mathews Charlotte Chan 10 malf bouncing 2/25/201 22604007 Closed Technical Dispatch SIMULCAST-SUGARCREEK P25- CHARLOTTE, C Severity 1 NMO-Channel 21 Out of Wide Service 2/26/20 22604077 Closed Technical Dispatch SIMULCAST-BELHAVEN - CHARLOTTE, CITY OF Severity 1 NMO - Channel 6 - RTIB - NO TSTAT DURING CALL > 15 min. 2/26/201							2/23/2011 15:33
22600807 Closed Technical Dispatch CHARLOTTE P25 MASTER SITE-CHARLOTTE, CI' Severity 1 NMO - UCS-UNC Disabled/Enabled User Requested 2/23/201 22602165 Closed Technical Dispatch SIMULCAST-BELHAVEN - CHARLOTTE, CITY OF Severity 3 Site maintenance 2/24/201 22602328 Closed Technical Dispatch SUMULCAST-TYVOLA - CHARLOTTE, CITY OF Severity 1 NMO - Channel 14 Malfunction 2/24/201 22602393 Closed Technical Dispatch SUMULCAST-TYVOLA - CHARLOTTE, CITY OF Severity 1 NMO - Tyvola-Channel 14 malfunction 2/24/201 22604000 Closed Technical Dispatch SIMULCAST SUGARCREEK P25- CHARLOTTE, CITY OF Severity 1 NMO Sugar Creek simul Chan 6 malf 2/25/201 22604005 Closed Technical Dispatch SIMULCAST-MATTHEWS - CHARLOTTE, CITY OF Severity 1 NMO Mathews Charlotte Chan 10 malf bouncing 2/25/201 22604005 Closed Technical Dispatch SIMULCAST SUGARCREEK P25- CHARLOTTE, C Severity 1 NMO-Channel 21 Out of Wide Service 2/26/20 22604007 Closed Technical Dispatch SIMULCAST-BELHAVEN - CHARLOTTE, C Severity 1 NMO - Channel 6 - RTIB - NO TSTAT DURING CALL > 15 min. 2/26/201							2/23/2011 15:34
22602165 Closed Technical Dispatch SIMULCAST-BELHAVEN - CHARLOTTE, CITY OF Severity 3 Site maintenance 2/24/201 22602328 Closed Technical Dispatch SUMULCAST-TYVOLA - CHARLOTTE, CITY OF Severity 1 NMO - Channel 14 Malfunction 2/24/201 22602393 Closed Technical Dispatch SUMULCAST-TYVOLA - CHARLOTTE, CITY OF Severity 1 NMO - Tyvola-Channel 14 malfunction 2/24/201 22604000 Closed Technical Dispatch SIMULCAST SUGARCREEK P25 - CHARLOTTE, CITY OF Severity 1 NMO Sugar Creek simul Charlotte Chan 6 malf 2/25/201 22604001 Closed Technical Support SIMULCAST-MATTHEWS - CHARLOTTE, CITY OF Severity 1 NMO Mathews Charlotte Chan 10 malf bouncing 2/25/201 22604050 Closed Technical Dispatch SIMULCAST SUGARCREEK P25 - CHARLOTTE, CITY OF Severity 1 NMO-Channel 21 Out of Wide Service 2/26/20 22604077 Closed Technical Dispatch SIMULCAST-BELHAVEN - CHARLOTTE, CITY OF Severity 1 NMO - Channel 6 - RTIB - NO TSTAT DURING CALL > 15 min. 2/26/201						· ·	2/23/2011 16:02
22602328 Closed Technical Dispatch SUMULCAST-TYVOLA - CHARLOTTE, CITY OF Severity 1 NMO - Channel 14 Malfunction 2/24/201 22602393 Closed Technical Dispatch SUMULCAST-TYVOLA - CHARLOTTE, CITY OF Severity 1 NMO - Tyvola-Channel 14 malfunction 2/24/201 22604000 Closed Technical Dispatch SIMULCAST SUGARCREEK P25 - CHARLOTTE, CITY OF Severity 1 NMO Sugar Creek simul Charlotte Chan 6 malf 2/25/201 22604001 Closed Technical Support SIMULCAST-MATTHEWS - CHARLOTTE, CITY OF Severity 1 NMO Mathews Charlotte Chan 10 malf bouncing 2/25/201 22604050 Closed Technical Dispatch SIMULCAST-SUGARCREEK P25 - CHARLOTTE, CITY OF Severity 1 NMO-Channel 21 Out of Wide Service 2/26/20 22604077 Closed Technical Dispatch SIMULCAST-BELHAVEN - CHARLOTTE, CITY OF Severity 1 NMO - Channel 6 - RTIB - NO TSTAT DURING CALL > 15 min. 2/26/201							2/23/2011 16:04 2/24/2011 14:31
22602393 Closed Technical Dispatch SUMULCAST-TYVOLA - CHARLOTTE, CITY OF Severity 1 NMO - Tyvola-Channel 14 malfunction 2/24/201 22604000 Closed Technical Dispatch SIMULCAST SUGARCREEK P25- CHARLOTTE, CITY OF Severity 1 NMO Sugar Creek simul Charlotte Chan 6 malf 2/25/201 22604001 Closed Technical Support SIMULCAST-MATTHEWS - CHARLOTTE, CITY OF Severity 1 NMO Mathews Charlotte Chan 10 malf bouncing 2/25/201 22604050 Closed Technical Dispatch SIMULCAST SUGARCREEK P25- CHARLOTTE, CITY OF Severity 1 NMO-Channel 21 Out of Wide Service 2/26/20 22604077 Closed Technical Dispatch SIMULCAST-BELHAVEN - CHARLOTTE, CITY OF Severity 1 NMO - Channel 6 - RTIB - NO TSTAT DURING CALL > 15 min. 2/26/201							2/24/2011 14:31
22604000 Closed Technical Dispatch SIMULCAST SUGARCREEK P25- CHARLOTTE, Cl Severity 1 NMO Sugar Creek simul Charlotte Chan 10 malf 2/25/201 22604001 Closed Technical Support SIMULCAST-MATTHEWS - CHARLOTTE, CITY OF Severity 1 NMO Mathews Charlotte Chan 10 malf bouncing 2/25/201 22604050 Closed Technical Dispatch SIMULCAST SUGARCREEK P25- CHARLOTTE, Cl Severity 1 NMO-Channel 21 Out of Wide Service 2/26/20 22604077 Closed Technical Dispatch SIMULCAST-BELHAVEN - CHARLOTTE, CITY OF Severity 1 NMO - Channel 6 - RTIB - NO TSTAT DURING CALL > 15 min. 2/26/201							2/24/2011 16:21
22604001 Closed Technical Support SIMULCAST-MATTHEWS - CHARLOTTE, CITY OF Severity 1 NMO Mathews Charlotte Charlotte Chan 10 malf bouncing 2/25/201 22604050 Closed Technical Dispatch SIMULCAST SUGARCREEK P25 - CHARLOTTE, CI Severity 1 NMO - Channel 21 Out of Wide Service 2/26/20 22604077 Closed Technical Dispatch SIMULCAST-BELHAVEN - CHARLOTTE, CITY OF Severity 1 NMO - Channel 6 - RTIB - NO TSTAT DURING CALL > 15 min. 2/26/201							2/25/2011 17:04
22604050 Closed Technical Dispatch SIMULCAST SUGARCREEK P25- CHARLOTTE, CISEVERITY 1 NMO-Channel 21 Out of Wide Service 2/26/20 22604077 Closed Technical Dispatch SIMULCAST-BELHAVEN - CHARLOTTE, CITY OF Severity 1 NMO - Channel 6 - RTIB - NO TSTAT DURING CALL > 15 min. 2/26/201							2/25/2011 21:42
22604077 Closed Technical Dispatch SIMULCAST-BELHAVEN - CHARLOTTE, CITY OF Severity 1 NMO - Channel 6 - RTIB - NO TSTAT DURING CALL > 15 min. 2/26/201							2/26/2011 8:45
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