

SmartZone Metric Report

R.A.D.I.O Charlotte/Mecklenburg P25

December 2011



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December-2011

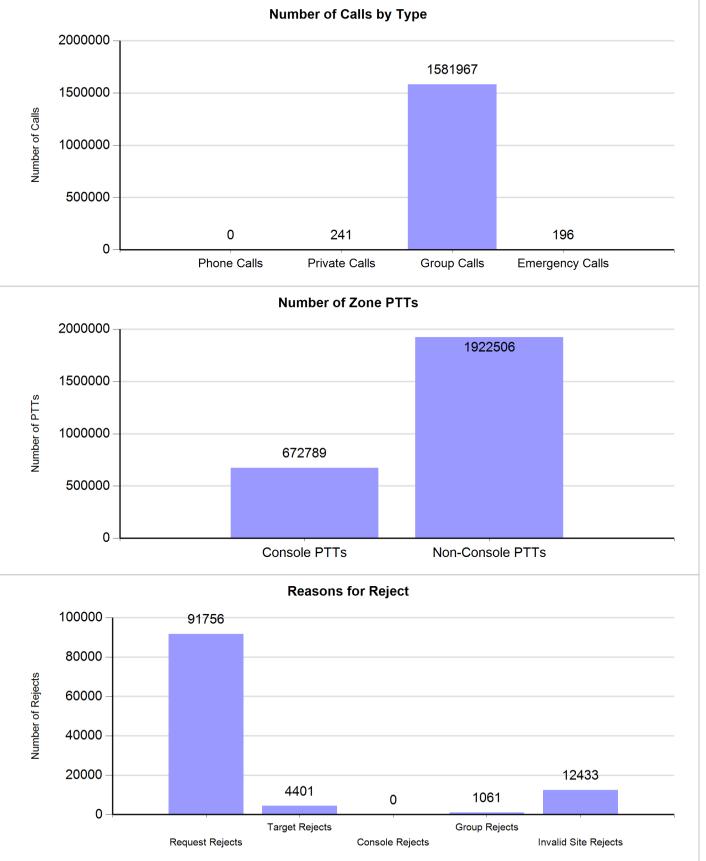
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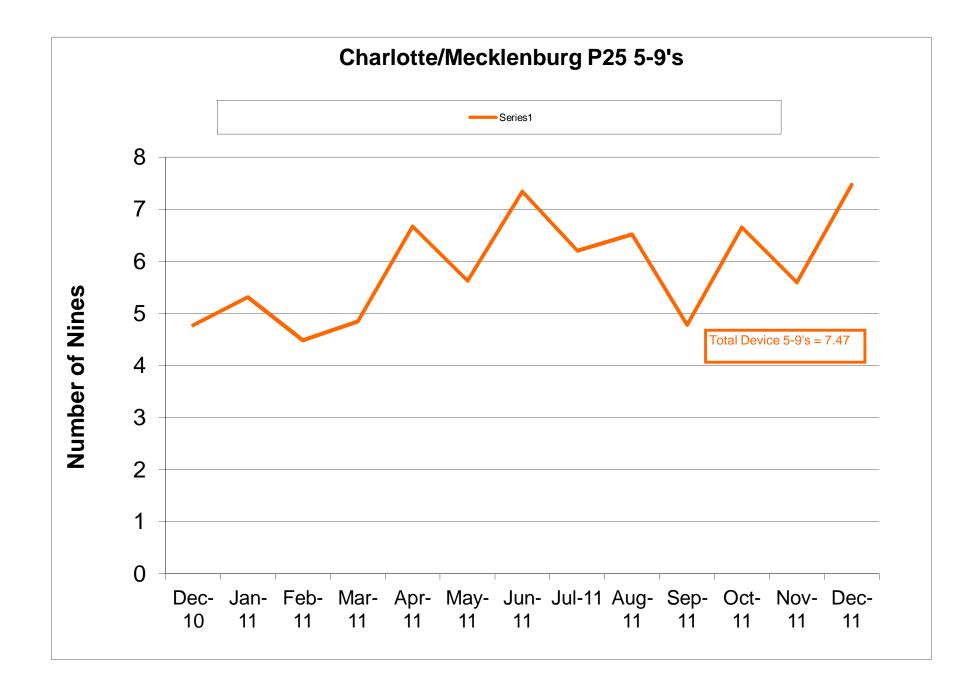
Charle	R.A.D.I.O Summary Charlotte/Mecklenburg P25 and SIMULCAST System December-2011										
Cases	30	Sev 1, 2, and 3									
System Push To Talks	2,595,295										

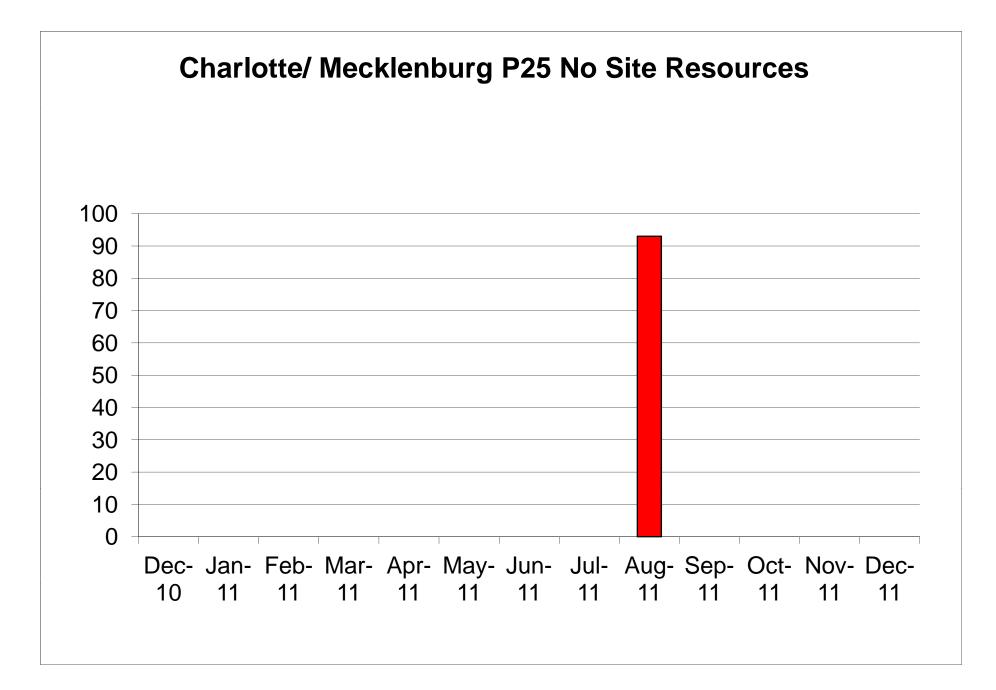
	Charlotte/Mecklenburg P25 Site										
Total 5-9's	7.47										
P25 Calls	195,628										
No Site Resouce Count	0										

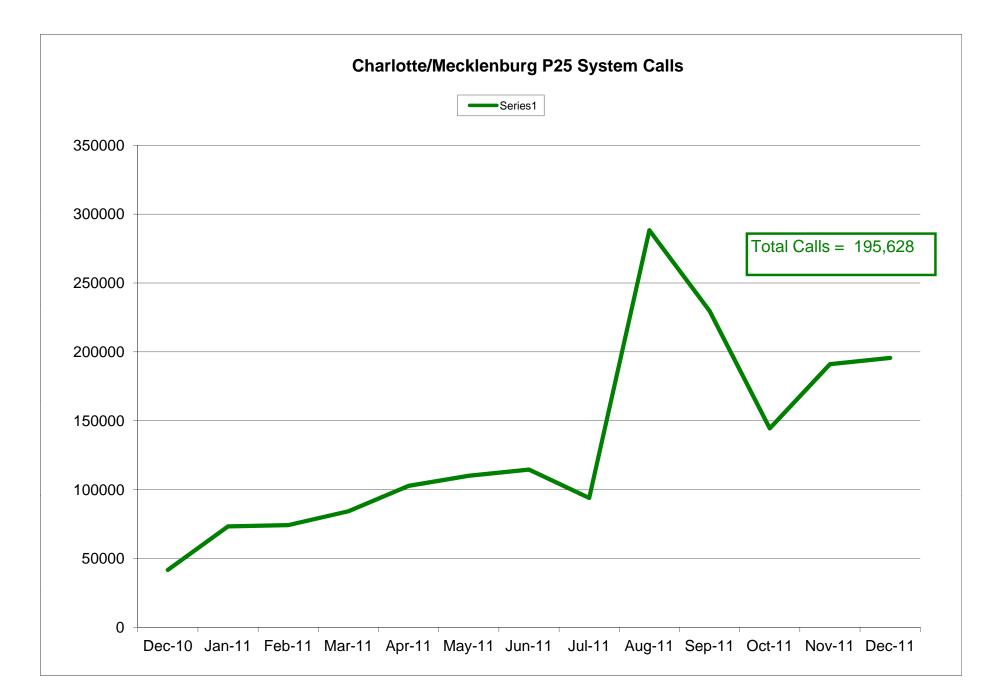
Cl	Charlotte/Mecklenburg SIMULCAST Site									
Total 5-9's	7.39									
SIMULCAST Calls	1,384,732									
No Site Resouce Count	0									

Note: 5-9's includes interferance and no preventative maintenance



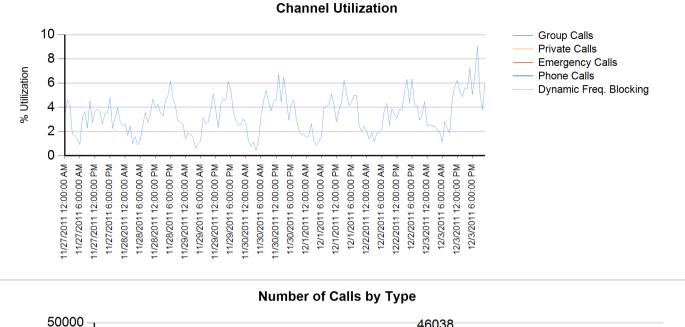


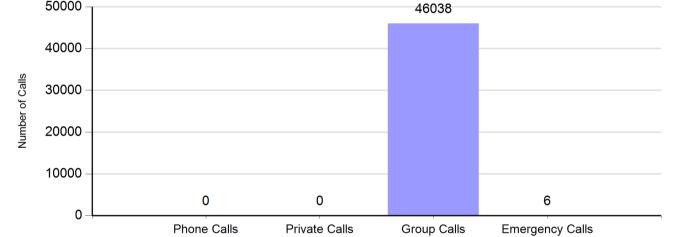




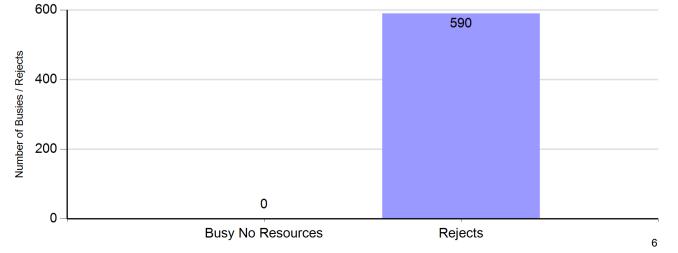
Zone: CHARLOT - Site: Matthews Prime

Sunday, November 27, 2011 12:00:00 AM - Saturday, December 03, 2011 11:59:59 PM





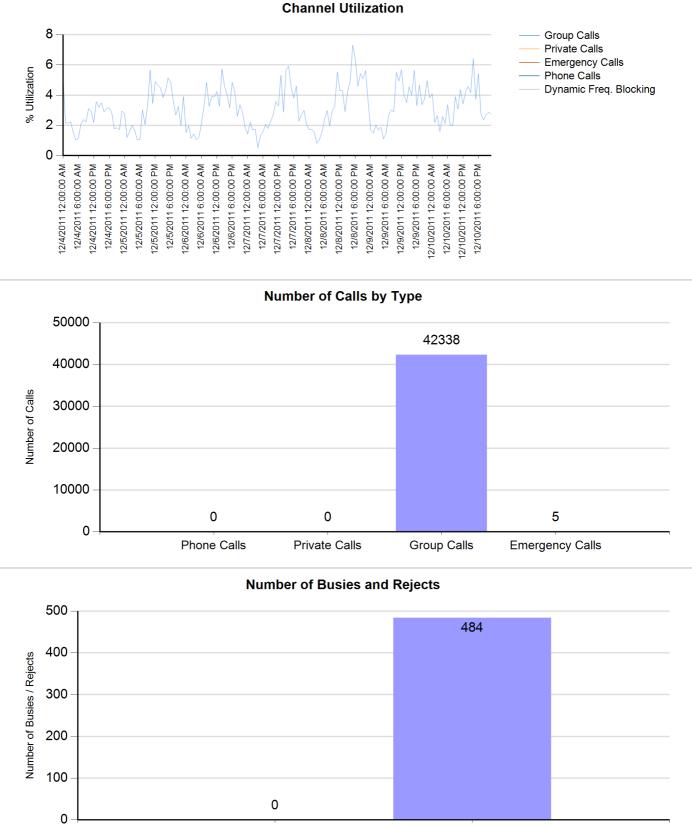




				Root-Cau	se/Action	Items C	harlotte/Mec	klenburg P2	5		week endin	g date 12/3/201
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_	80% + 70% +											Soft Fail
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of Unp	50% + 40% +											Lightning
%	30% - 20% -											Gen Test
	10%	RFI	Comms Link	Soft Fail	Hard Fail	AC Power	Lightning	Unknown	Gen Test S	System Testing Upgrade	PM Optimization	Upgrade PM Optimization
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Zone: CHARLOT - Site: Matthews Prime

Sunday, December 04, 2011 12:00:00 AM - Saturday, December 10, 2011 11:59:59 PM



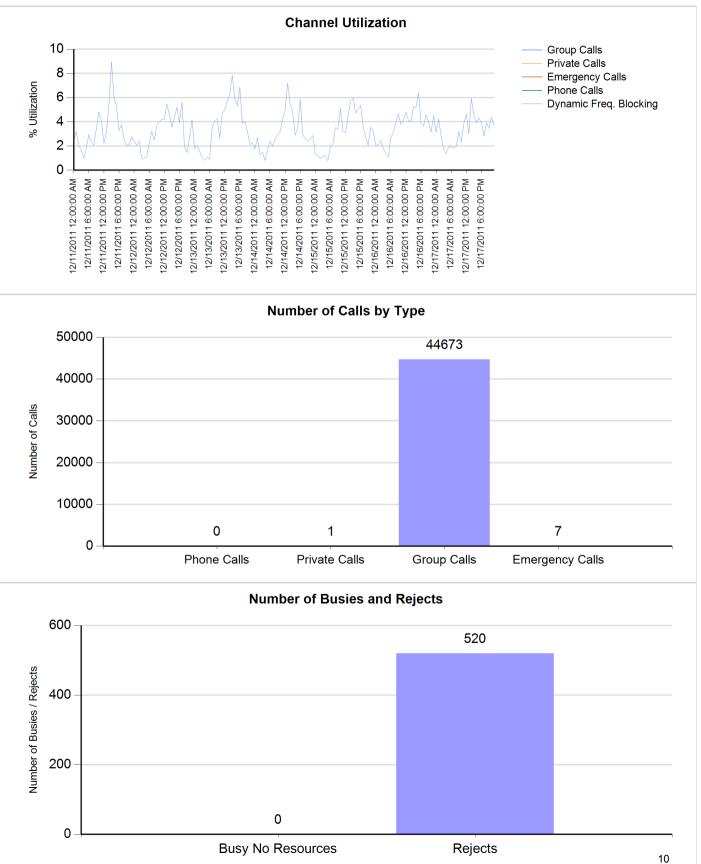
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Rejects

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	of Event	Device Description	Device Downtime		Problem Description		Root Cause	3rd Party Equip.	Customer Impact	Solution Identified		Case Number	Target Date
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Zone: CHARLOT - Site: Matthews Prime

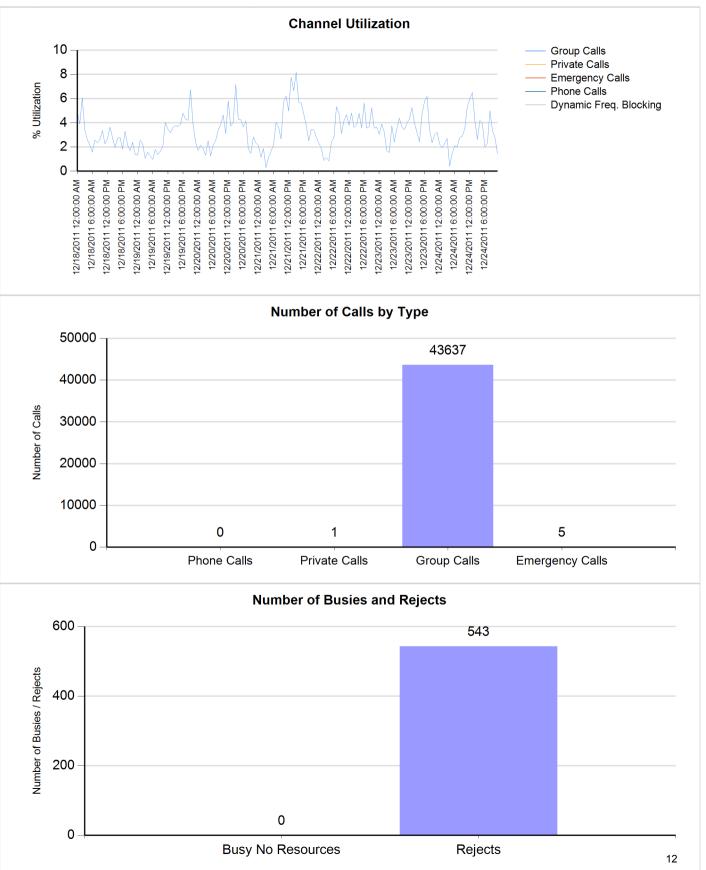
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Zone: CHARLOT - Site: Matthews Prime

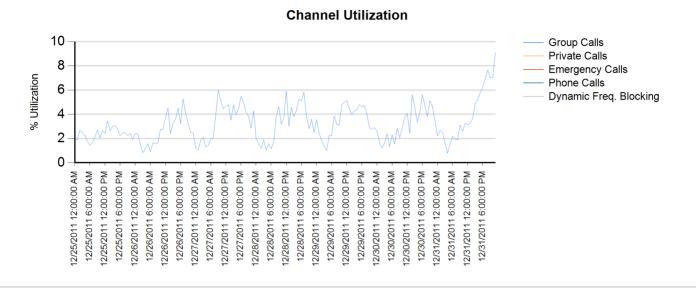
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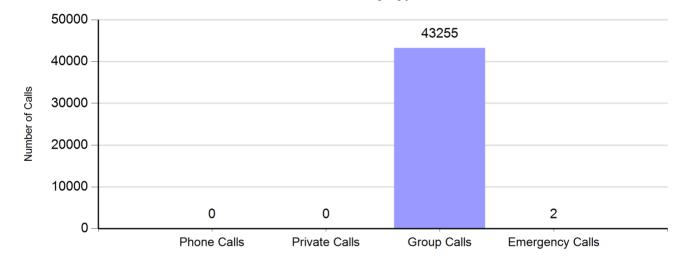
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	90% -												nms Link
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	of	Device	Device		Problem		Root	3rd Party	Customer	Solution	C	ase	Target
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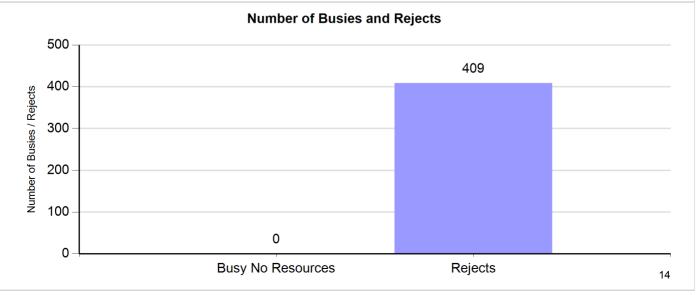
Zone: CHARLOT - Site: Matthews Prime

Sunday, December 25, 2011 12:00:00 AM - Saturday, December 31, 2011 11:59:59 PM

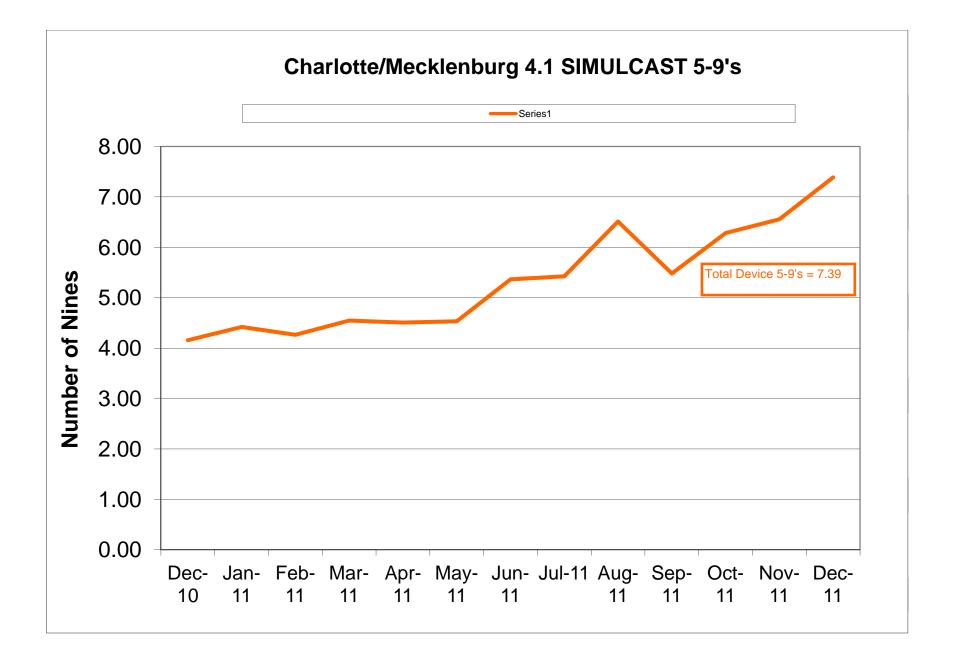


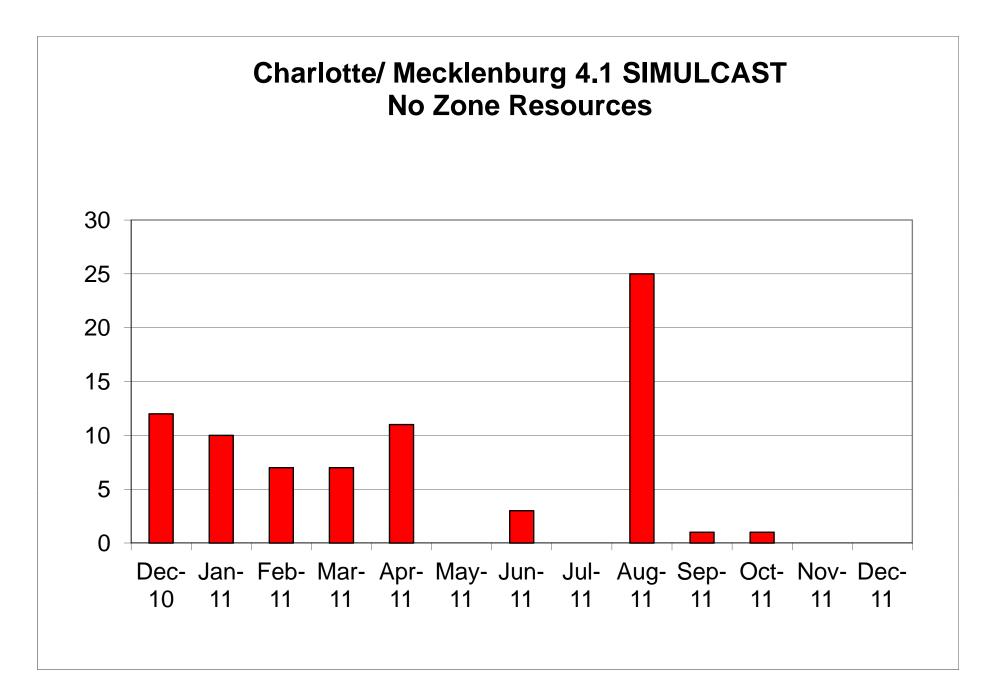
Number of Calls by Type

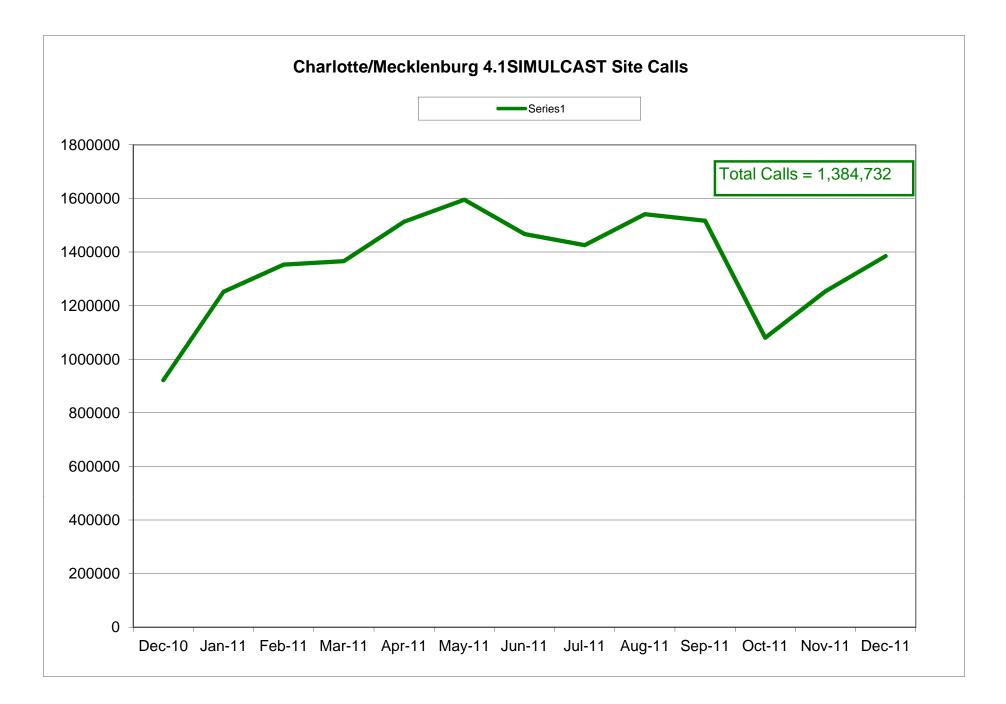




						klenburg P2	0			week ending	Juano	12/31/20
					Unplanned Down	time Root-Cause						
											RFI	
											Comr	ns Link
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RFI	Comms Link	Soft Fail	Hard Fail	AC Power	Lightning	Unknown	Gen Test S	System Testing	Upgrade	PM Optimization	■PM C	ptimization
Î.	Seconds					Mot. OR						
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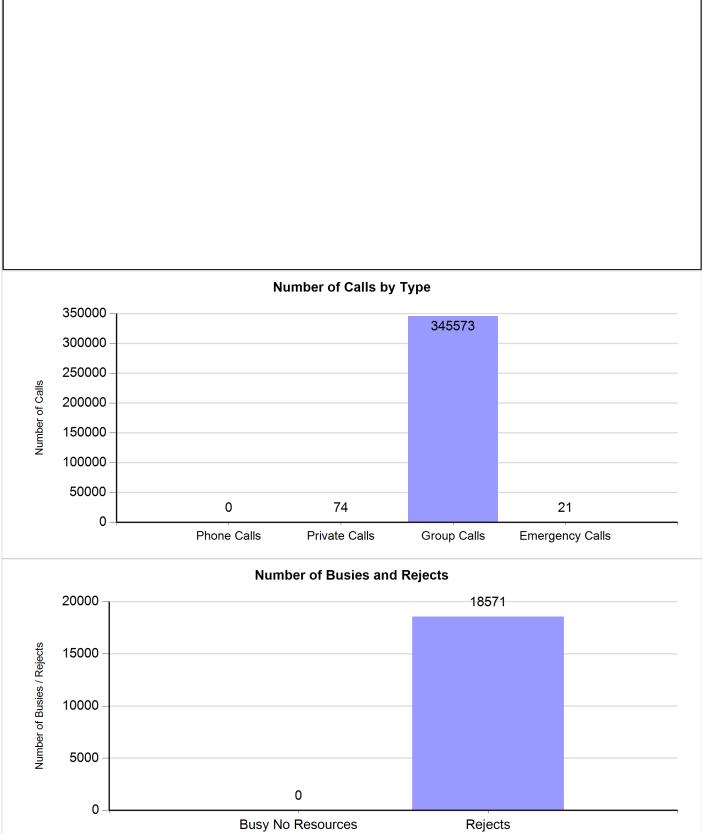




Zone: CHARLOT - Site: SIMULCAST

Sunday, November 27, 2011 12:00:00 AM - Saturday, December 03, 2011 11:59:59 PM

Axis object – Auto interval error due to invalid point values or axis minimum/maximum.

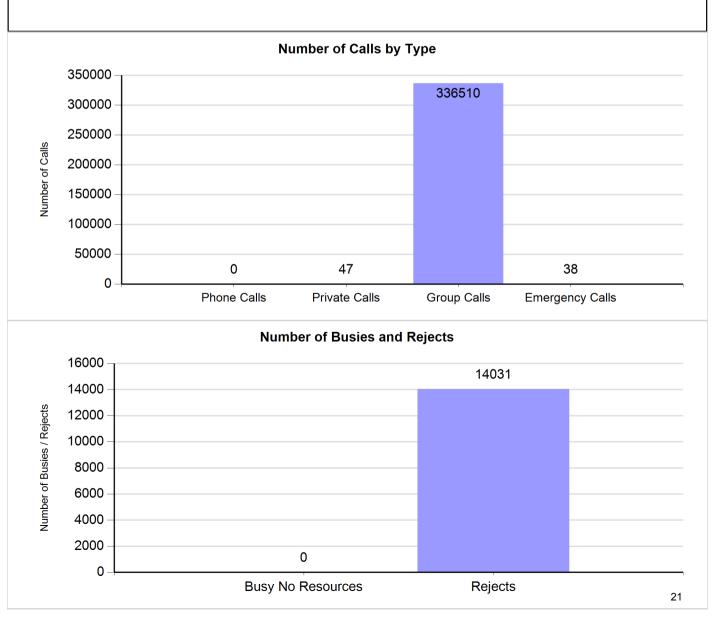


		Ro	ot-Cause/Action Ite	ms Charl	otte/Mecklenburg	g SIMULCA	AST	weel	c ending date	12/3/2011
					Unplanned Downtime	Root-Cause				
100% 90% 80% 70% 60% 50% 50% 50% 50% 50% 20% 10% 0%	RFI	Comms Link	Soft Fail Hard Fail	AC Power	Lightning Un	known G	en Test S	System Testing Upgrade PM Of		KFI Jomma Link Joh Fail Link C Power Ower Johning John
Date of Event	Device Description	Seconds Device Downtime	Problem Description		Root Cause	Mot. OR 3rd Party Equip.	Customer Impact	Solution Identified	Case Number	Target Date
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	T									
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Zone: CHARLOT - Site: SIMULCAST

Sunday, December 04, 2011 12:00:00 AM - Saturday, December 10, 2011 11:59:59 PM

Axis object - Auto interval error due to invalid point values or axis minimum/maximum.

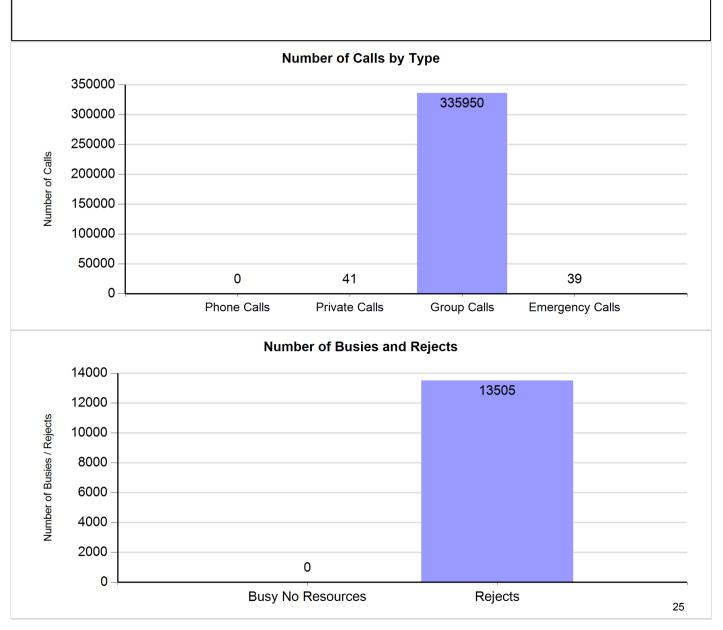


		Ro	ot-Cause/Action Ite	ns Charl	otte/Mecklenburg	g SIMULCA	AST	weel	k ending date	9 12/10/2011
					Unplanned Downtime	Root-Cause				
100% 90% 80% 70% 60% 50% 40% - 30% - 10% - 0%	RFI	Comms Link	Soft Fail Hard Fail	AC Power	Lightning Un	known G	een Test S	System Testing Upgrade PM O	BS BH BL BU BS BS BS BU	FI comms Link oft Fail Lard Fail C Power ightning fining f
Date of Event	Device Description	Seconds Device Downtime	Problem Description		Root Cause	Mot. OR 3rd Party Equip.	Customer Impact	Solution Identified	Case Number	Target Date

Zone: CHARLOT - Site: SIMULCAST

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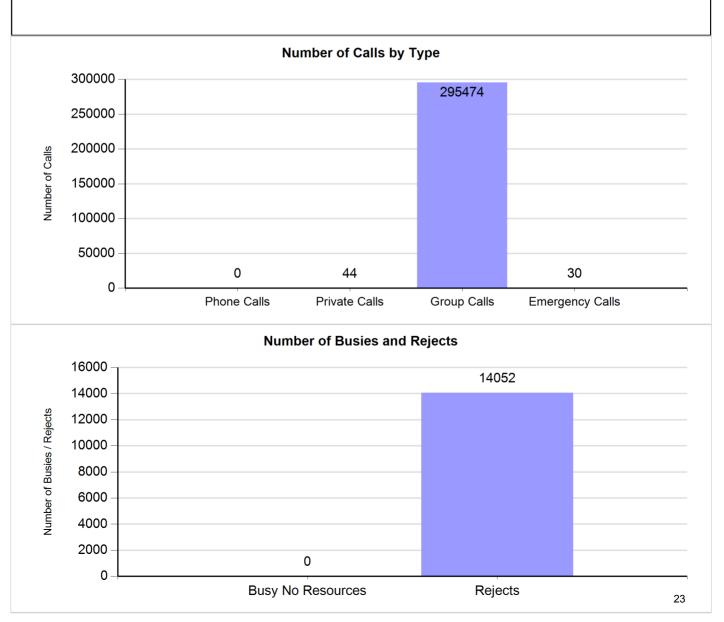


		Ro	ot-Cause/Action It	ems Charl	otte/Mecklenbur	g SIMULC.	AST	weel	k ending date	12/17/2011
					Unplanned Downtime	Root-Cause				
100% 90% - 80% - 70% - 60% - 50% - 10% - 20% - 10% - 0%	RFI	Comms Link	Soft Fail Hard Fail	AC Power	Lightning U	nknown C	Gen Test S	System Testing Upgrade PM O	5 44 14 14 14 14 14 14 14 14 14 14 14 14	T omms Link oft Fail C Power ghtning kinown an Test vstem Testing ggrade W Optimization
Date of Event	Device Description	Seconds Device Downtime	Problem Description		Root Cause	Mot. OR 3rd Party Equip.	Customer Impact	Solution Identified	Case Number	Target Date

Zone: CHARLOT - Site: SIMULCAST

Sunday, December 18, 2011 12:00:00 AM - Saturday, December 24, 2011 11:59:59 PM

Axis object - Auto interval error due to invalid point values or axis minimum/maximum.



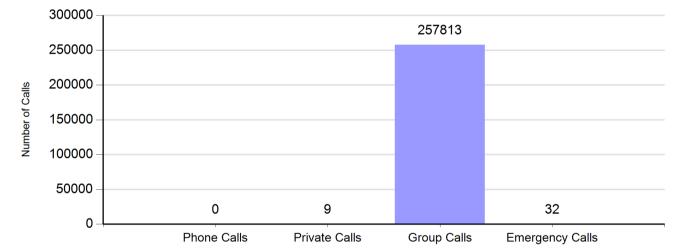
		Ro	ot-Cause/Action Iter	ns Charl	otte/Mecklenburg	g SIMULCA	AST	weel	c ending date	12/24/2011
					Unplanned Downtime	Root-Cause				
100% 90% - 80% - 70% - 60% - 50% - 10% - 20% - 10% - 0%	RFI	Comms Link	Soft Fail Hard Fail	AC Power	Lightning Uni	nown G	een Test S	System Testing Upgrade PM Of	55 44 14 14 14 14 14 14 14 14 14 14 14 14	TI omms Link off Fail C Power ghtning known an Test rstem Testing ograde M Optimization
Date of Event	Device Description	Seconds Device Downtime	Problem Description		Root Cause	Mot. OR 3rd Party Equip.	Customer Impact	Solution Identified	Case Number	Target Date

Zone: CHARLOT - Site: SIMULCAST

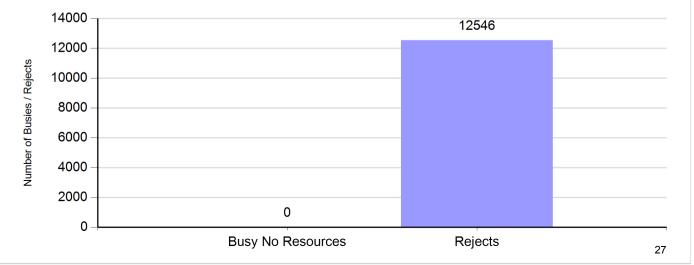
Sunday, December 25, 2011 12:00:00 AM - Saturday, December 31, 2011 11:59:59 PM

Axis object - Auto interval error due to invalid point values or axis minimum/maximum.









		Ro	oot-Cause/Action Items Char	lotte/Mecklenl	burg SIMULC	AST	weel	c ending date	12/31/2011
				Unplanned Down	time Root-Cause				
100% 90% 80% 70% 90% 90% 90% 90% 90% 90% 90% 90% 90% 9	RFI	Comms Link	Hard Fail Soft Fail AC Power	Lightning	Unknown G	ien Test S	System Testing Upgrade PM Op	S S S S S S S S S S S S S S S S S S S	FI omms Link oft Fail C Power ghtning ghtning ghtning en Test ystem Testing pgrade M Optimization
Date of Event	Device Description	Seconds Device Downtime	Problem Description	Root Cause	Mot. OR 3rd Party Equip.	Customer Impact	Solution Identified	Case Number	Target Date
12/25	Site	1,572	SIMULCAST-SUGAR CREEK - Channel 1	Interference	Mot.	Sev. 1	Illegal Carrier, Channel Cleared on its on	22935644	Closed
12/26	Site	1,407	SIMULCAST SUGARCREEK - Channel 18	Interference	Mot.	Sev. 1	Illegal Carrier, Channel Cleared on its on	22935754	Closed
12/29	Base Radio	1,002	SIMULCAST-NORTH TOWER - Channel 8	Hardware Failure	3rd	Sev. 1	Channel 8 Power supply replaced	22938619	Closed

22910598 Closed 22910673 Closed 22911414 Deferrer 22911414 Closed 22911414 Closed 22911418 Closed 22911583 Closed 22911853 Closed 22912893 Closed 22913264 Closed 22913264 Closed 22913264 Closed 22914091 Closed 22914091 Closed 22917160 Closed 22917161 Closed 22928376 Closed 22930292 Closed 22930294 Closed 22930295 Closed 22930296 Closed 22930297 Closed 22930298 Closed 22930298 Closed 22932984 Closed 22932984 Closed 22932984 Closed 22932984 Closed	Network Managemen Technical Dispatch Technical Dispatch Technical Dispatch Technical Dispatch Technical Dispatch Network Managemen Network Managemen Technical Dispatch Technical Support Technical Dispatch	SIMULCAST-NORTH TOWER - CHARLOTTE, (SIMULCAST-NORTH TOWER - CHARLOTTE, (POLICE DISPATCH CENTER - CHARLOTTE, (POLICE DISPATCH CENTER - CHARLOTTE, (C Gastonia PD-Charlotte, City of; NC POLICE DISPATCH CENTER - CHARLOTTE, (MEDIC - CHARLOTTE, CITY OF MATTHEWS P25 PRIME SITE CFD/CHARLOTTE FIRE - CHARLOTTE, CITY OF Gastonia PD-Charlotte, City of; NC t SIMULCAST-SOUTH POINT - CHARLOTTE, CI MEDIC - CHARLOTTE, CITY OF MEDIC - CHARLOTTE, CITY OF Gastonia PD-Charlotte, City of; NC t SIMULCAST-SOUTH POINT - CHARLOTTE, CI Gastonia PD-Charlotte, City of MEDIC - CHARLOTTE, CITY OF Gastonia PD-Charlotte, City of; NC t SIMULCAST-SOUTH POINT - CHARLOTTE, CI CMGC P25 SUB SITE-CHARLOTTE, CITY OF- POLICE DISPATCH CENTER - CHARLOTTE, C POLICE DISPATCH CENTER - CHARLOTTE, C	Severity 1 Severity 1 Severity 1 Severity 1 Severity 1 Severity 3 Severity 3 Severity 1 Severity 1	Chan 12 has no TSTAT NMO - Channel 12 Malfunction North Division dispatch audio processing not available can't Tx or Rx(See notes) Op 8 patch failed, hour glass present in patch NMO Gastonia CH.1 Malf. Answering call play back is not working Not recording at radio po 3 NMO - SITE NOT WIDE TRUNKING, ALL CHANNELS DOWN all consoles site not wide NMO - Gastonia PD Site Link1 Down & Channel 1 & 2 Disabled NMO - South Point Channel 9 Chronic No TSTAT Failures During A Call OP 8 getting short in the headset jack-causing telephone issues OP6 is down NMO - Channel 9 No TSTAT During A Call > 5 Mins. MCC7500 VPM-Password having some bleed over or interference on Freedom and Metro	12/1/2011 6:5 12/1/2011 9:5 12/1/2011 12:0 12/1/2011 16:4 12/2/2011 6:5 12/2/2011 9:4 12/2/2011 12:0 12/3/2011 12:0 12/6/2011 9:0 12/7/2011 9:2 12/8/2011 8:0 12/9/2011 12:0
22911311 Closed 22911414 Deferrer 22911418 Closed 22911583 Closed 22911853 Closed 22912536 Closed 22912893 Closed 22913246 Closed 22913326 Closed 22914091 Closed 22914091 Closed 22917714 Closed 22919128 Closed 22917714 Closed 22927166 Closed 229230212 Closed 22930296 Closed 22930298 Closed 229302984 Closed 22932984 Closed	Technical Dispatch Technical Support Network Managemen Technical Dispatch Network Managemen Network Managemen Technical Dispatch Technical Support Technical Dispatch	POLICE DISPATCH CENTER - CHARLOTTE, C POLICE DISPATCH CENTER - CHARLOTTE, C I Gastonia PD-Charlotte, City of; NC POLICE DISPATCH CENTER - CHARLOTTE, C MEDIC - CHARLOTTE, CITY OF MATTHEWS P25 PRIME SITE CFD/CHARLOTTE FIRE - CHARLOTTE, CITY OF t Gastonia PD-Charlotte, City of; NC t SIMULCAST-SOUTH POINT - CHARLOTTE, CI MEDIC - CHARLOTTE, CITY OF MEDIC - CHARLOTTE, CITY OF Gastonia PD-Charlotte, City of; NC t SIMULCAST-SOUTH POINT - CHARLOTTE, CI Gastonia PD-Charlotte, City of; NC t SIMULCAST-SOUTH POINT - CHARLOTTE, CI CMGC P25 SUB SITE-CHARLOTTE, CITY OF-C POLICE DISPATCH CENTER - CHARLOTTE, C	2 Severity 1 2 Severity 1 2 Severity 1 2 Severity 3 3 Severity 3 3 Severity 3 3 Severity 1 3 Severity 3 3	North Division dispatch audio processing not available can't Tx or Rx(See notes) Op 8 patch failed, hour glass present in patch NMO Gastonia CH.1 Malf. Answering call play back is not working Not recording at radio po 3 NMO - SITE NOT WIDE TRUNKING, ALL CHANNELS DOWN all consoles site not wide NMO - Gastonia PD Site Link1 Down & Channel 1 & 2 Disabled NMO - South Point Channel 9 Chronic No TSTAT Failures During A Call OP 8 getting short in the headset jack-causing telephone issues OP6 is down NMO - Channel 9 No TSTAT During A Call > 5 Mins. MCC7500 VPM-Password	11/30/2011 22:2 12/1/2011 6:5 12/1/2011 6:5 12/1/2011 12:0 12/1/2011 12:0 12/1/2011 16:4 12/2/2011 6:5 12/2/2011 12:0 12/3/2011 12:2 12/6/2011 9:0 12/7/2011 9:2 12/8/2011 8:0 12/9/2011 12:0
22911414 Deferred 22911418 Closed 22911583 Closed 22911853 Closed 22911853 Closed 22912536 Closed 22913253 Closed 2291326 Closed 22913044 Closed 22913044 Closed 22914091 Closed 22914092 Closed 22917140 Closed 22919128 Closed 22919128 Closed 22917714 Closed 22927166 Closed 22928376 Closed 22930212 Closed 22930296 Closed 22930298 Closed 22932984 Closed 22932984 Closed 22932984 Closed	d Technical Support Network Managemen Technical Dispatch Technical Dispatch Technical Dispatch Technical Dispatch Network Managemen Network Managemen Technical Dispatch Technical Dispatch	POLICE DISPATCH CENTER - CHARLOTTE, C t Gastonia PD-Charlotte, City of; NC POLICE DISPATCH CENTER - CHARLOTTE, C MEDIC - CHARLOTTE, CITY OF MATTHEWS P25 PRIME SITE CFD/CHARLOTTE FIRE - CHARLOTTE, CITY O t Gastonia PD-Charlotte, City of; NC t SIMULCAST-SOUTH POINT - CHARLOTTE, CI MEDIC - CHARLOTTE, CITY OF MEDIC - CHARLOTTE, CITY OF Gastonia PD-Charlotte, City of; NC t SIMULCAST-SOUTH POINT - CHARLOTTE, CI Gastonia PD-Charlotte, City of; NC t SIMULCAST-SOUTH POINT - CHARLOTTE, CI CMGC P25 SUB SITE-CHARLOTTE, CITY OF-C POLICE DISPATCH CENTER - CHARLOTTE, C	2 Severity 1 Severity 1 2 Severity 3 Severity 3 Severity 1 2 Severity 1 Severity 1	Op 8 patch failed, hour glass present in patch NMO Gastonia CH.1 Malf. Answering call play back is not working Not recording at radio po 3 NMO - SITE NOT WIDE TRUNKING, ALL CHANNELS DOWN all consoles site not wide NMO - Gastonia PD Site Link1 Down & Channel 1 & 2 Disabled NMO - South Point Channel 9 Chronic No TSTAT Failures During A Call OP 8 getting short in the headset jack-causing telephone issues OP6 is down NMO - Channel 9 No TSTAT During A Call > 5 Mins. MCC7500 VPM-Password	12/1/2011 6:3 12/1/2011 6:5 12/1/2011 9:5 12/1/2011 12:0 12/1/2011 16:4 12/2/2011 6:5 12/2/2011 9:4 12/2/2011 12:0 12/3/2011 12:2 12/6/2011 9:0 12/7/2011 9:2 12/8/2011 8:0 12/9/2011 12:0
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22911853 Closed 22912536 Closed 22912893 Closed 22913044 Closed 22913326 Closed 22914091 Closed 22914091 Closed 22914091 Closed 22914091 Closed 22917714 Closed 22929056 Closed 22928376 Closed 22930212 Closed 22930296 Closed 22930297 Closed 22930212 Closed 22930298 Closed 229302984 Closed 22932984 Closed	Technical Dispatch Technical Dispatch Technical Dispatch Network Managemen Network Managemen Technical Dispatch Network Managemen Technical Support Technical Dispatch Technical Dispatch Technical Dispatch	MEDIC - CHARLOTTE, CITY OF MATTHEWS P25 PRIME SITE CFD/CHARLOTTE FIRE - CHARLOTTE, CITY (t Gastonia PD-Charlotte, City of; NC t SIMULCAST-SOUTH POINT - CHARLOTTE, CI MEDIC - CHARLOTTE, CITY OF MEDIC - CHARLOTTE, CITY OF Gastonia PD-Charlotte, City of; NC t SIMULCAST-SOUTH POINT - CHARLOTTE, CI CMGC P25 SUB SITE-CHARLOTTE, CITY OF-0 POLICE DISPATCH CENTER - CHARLOTTE, C	Severity 3 Severity 1 Severity 3	Not recording at radio po 3 NMO - SITE NOT WIDE TRUNKING, ALL CHANNELS DOWN all consoles site not wide NMO - Gastonia PD Site Link1 Down & Channel 1 & 2 Disabled NMO - South Point Channel 9 Chronic No TSTAT Failures During A Call OP 8 getting short in the headset jack-causing telephone issues OP6 is down NMO - Channel 9 No TSTAT During A Call > 5 Mins. MCC7500 VPM-Password	12/1/2011 12:(12/1/2011 16: 12/2/2011 6: 12/2/2011 9: 12/2/2011 12:(12/3/2011 12:(12/3/2011 9:(12/7/2011 9:(12/8/2011 8:(12/9/2011 12:(
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22912893 Closed 22913044 Closed 22913326 Closed 22914091 Closed 22917714 Closed 22919128 Closed 22919128 Closed 22919128 Closed 22920956 Closed 22928376 Closed 22930212 Closed 22930296 Closed 22930298 Closed 22932984 Closed 22935644 Closed	Technical Dispatch Network Managemen Network Managemen Technical Dispatch Technical Dispatch Technical Dispatch Network Managemen Technical Dispatch Network Managemen Technical Dispatch Network Managemen Technical Support Technical Dispatch Technical Dispatch	CFD/CHARLOTTE FIRE - CHARLOTTE, CITY C t Gastonia PD-Charlotte, City of; NC t SIMULCAST-SOUTH POINT - CHARLOTTE, CI MEDIC - CHARLOTTE, CITY OF MEDIC - CHARLOTTE, CITY OF Gastonia PD-Charlotte, City of; NC t SIMULCAST-SOUTH POINT - CHARLOTTE, CI CMGC P25 SUB SITE-CHARLOTTE, CITY OF-C POLICE DISPATCH CENTER - CHARLOTTE, C	Severity 1 Severity 1 Severity 1 Severity 1 Severity 1 Severity 1 Severity 1 Severity 1 Severity 3	all consoles site not wide NMO - Gastonia PD Site Link1 Down & Channel 1 & 2 Disabled NMO - South Point Channel 9 Chronic No TSTAT Failures During A Call OP 8 getting short in the headset jack-causing telephone issues OP6 is down NMO - Channel 9 No TSTAT During A Call > 5 Mins. MCC7500 VPM-Password	12/2/2011 6:5 12/2/2011 9:4 12/2/2011 12:0 12/3/2011 12:2 12/6/2011 9:0 12/7/2011 9:2 12/8/2011 8:0 12/9/2011 12:0
22913044 Closed 22913326 Closed 22914091 Closed 22917714 Closed 22919128 Closed 22919128 Closed 22919128 Closed 22929376 Closed 22928376 Closed 22930212 Closed 22930296 Closed 22932984 Closed 22935644 Closed	Network Managemen Network Managemen Technical Dispatch Technical Dispatch Technical Dispatch Network Managemen Technical Dispatch Network Managemen Technical Dispatch Technical Dispatch Network Managemen Technical Support Technical Dispatch Technical Dispatch	t Gastonia PD-Charlotte, City of; NC t SIMULCAST-SOUTH POINT - CHARLOTTE, CI MEDIC - CHARLOTTE, CITY OF Gastonia PD-Charlotte, City of; NC t SIMULCAST-SOUTH POINT - CHARLOTTE, CI CMGC P25 SUB SITE-CHARLOTTE, CITY OF-0 POLICE DISPATCH CENTER - CHARLOTTE, C	Severity 1 Severity 1 Severity 1 Severity 1 Severity 1 Severity 1 Severity 3	NMO - Gastonia PD Site Link1 Down & Channel 1 & 2 Disabled NMO - South Point Channel 9 Chronic No TSTAT Failures During A Call OP 8 getting short in the headset jack-causing telephone issues OP6 is down NMO - Store PD Channel 1 HW failure NMO - Channel 9 No TSTAT During A Call > 5 Mins. MCC7500 VPM-Password	12/2/2011 9:4 12/2/2011 12:0 12/3/2011 12:2 12/6/2011 9:0 12/7/2011 9:2 12/8/2011 8:0 12/9/2011 12:0
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22920956 Closed 22927166 Closed 22928376 Closed 22930212 Closed 22930296 Closed 22930996 Closed 22932984 Closed 22935644 Closed	Technical Support Technical Dispatch Technical Dispatch	CMGC P25 SUB SITE-CHARLOTTE, CITY OF- POLICE DISPATCH CENTER - CHARLOTTE, C	Severity 3	MCC7500 VPM-Password	12/9/2011 12:0
22927166 Closed 22928376 Closed 22930212 Closed 22930296 Closed 22930996 Closed 22932984 Closed 22935644 Closed	Technical Dispatch	POLICE DISPATCH CENTER - CHARLOTTE, C			
22928376 Closed 22930212 Closed 22930296 Closed 22930996 Closed 22932984 Closed 22935644 Closed	Technical Dispatch		CI Severity 1	having some bleed over or interference on Freedom and Metro	12/15/2011 10.0
22930212 Closed 22930296 Closed 22930996 Closed 22932984 Closed 22935644 Closed				naving bonie block ever el interiorence en l'recodent and metre	12/10/2011 10.2
22930296 Closed 22930996 Closed 22932984 Closed 22935644 Closed		FOLICE DISPATCH CENTER - CHARLOTTE, C	Severity 1	Stolen Radio is activating emergency button and keying up on it	12/16/2011 1:5
22930996 Closed 22932984 Closed 22935644 Closed	Technical Dispatch	CORNELIUS/NORTH MECK-CHAROLOTTE	Severity 2	NMO - VPM 04 Minor malfunction, battery low	12/19/2011 10:2
22932984 Closed 22935644 Closed	Network Managemen	t SOUTH POINT P25 SUB SITE-CHARLOTTE, C	I Severity 1	NMO - Subsite Voted Out > 5 min	12/19/2011 11:0
22935644 Closed	Network Managemen	t SOUTH POINT P25 SUB SITE-CHARLOTTE, C	I Severity 1	NMO- Subsite voted out	12/19/2011 15:5
	Technical Dispatch	SIMULCAST- MIDLAND - CHARLOTTE, CITY C	Severity 1	nmo channel 17 down	12/21/2011 11:1
00005754 01	Network Managemen	t SIMULCAST-SUGAR CREEK CO LOC - CHARI	Severity 1	NMO - Channel 1 Illegal Carrier > 15 Mins.	12/25/2011 5:2
22935754 Closed	Technical Dispatch	SIMULCAST SUGARCREEK P25- CHARLOTTE	Severity 1	NMO - Channel 18 Illegal Carrier Malfunction throughout simulcast > 15 min	12/26/2011 12:5
22938619 Closed	Technical Dispatch	SIMULCAST-NORTH TOWER - CHARLOTTE, (C Severity 1	Channel # 8 power supply failed	12/29/2011 9:1
22940676 Closed	Technical Dispatch	POLICE DISPATCH CENTER - CHARLOTTE, C	Severity 1	Channel bleed over and static across all chs	12/30/2011 23:2
22940699 Closed	Technical Dispatch	SIMULCAST-BELHAVEN - CHARLOTTE, CITY	Severity 1	NMO Belhaven CH.24 Illegal Carrier > 15 min.	12/31/2011 4:1
22940750 Closed	Network Managemen	SIMULCAST SUGARCREEK P25- CHARLOTTE	Severity 1	NMO-SIMULCAST SUGARCREEK P25-SITE6-DISABLED, USER REQUEST	12/31/2011 14:2
22940773 Closed	Technical Dispatch	SIMULCAST SUGARCREEK P25- CHARLOTTE	Severity 1	NMO Channel 24 Illegal carrier across simualcast	12/31/2011 20:2
22940783 Closed	Technical Dispatch	MEDIC - CHARLOTTE, CITY OF	Severity 3	VHF radio will not path into digital system, 3402 path to cmc	12/31/2011 23:2
			Severity 1	24	
			Severity 2	1	
			Severity 3	5	

	JANUARY										
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