

LAND *development*



CHARLOTTE
November 2013

If you would like to be added or deleted from our *Land Development Newsletter*, please contact Shauna Salanger at ssalanger@charlottenc.gov or 704-432-0960.

Customer Service Standards

The City of Charlotte's Development Services agencies (CDOT, Planning, and Engineering Land Development) have developed Customer Service Standards that apply to all 3 agencies. The standards address the expectations that our customers have when interacting with staff. The standards are posted on our website at: <http://charmeck.org/development/Pages/Customer-Service-Standards.aspx>.

Register Now for the Charlotte-Mecklenburg Erosion & Sedimentation Control Training Winter Seminar

Openings are still available for the Soil Erosion and Sedimentation Control overview seminar and Charlotte-Mecklenburg Certified Site Inspector (CMCSI) certification preparation on January 9, 2014. It is a great time to renew your certification or have new employees trained in the latest techniques for soil erosion and sediment control on construction sites. To register and pay online for the January 9th CMCSI Seminar, log on Citizen Access at <https://aca.accela.com/charlotte>. Persons who do not wish to register and pay online may complete and submit a paper application. Applications can be downloaded from our website at <http://cmcsi.charmeck.org>. If you have any questions regarding the CMCSI Training Seminar, please contact Jay Wilson at 704-517-1152.

Upcoming Stakeholder and Committee Meetings

All meetings are open to the public.

STORM WATER ADVISORY COMMISSION (SWAC) MEETING: Meetings are typically held on the third Thursday of every month.

TREE ADVISORY COMMISSION: Meetings are typically held on the third Tuesday of every month at the Charlotte Mecklenburg Government Center, 600 East Fourth Street, Charlotte.



The City of Charlotte will be closed on Thursday and Friday, November 28th and 29th.

Happy Thanksgiving to all!

Be recognized as the region's leader in regulatory services that protect the welfare of the public and the environment, and support smart growth.