



MECKLENBURG COUNTY

Mecklenburg County Role in Ending and Preventing Homelessness

The County's 2015 Vision that Mecklenburg County will be a community of pride and choice for people to LIVE, WORK and RECREATE focuses on increasing citizen self-sufficiency by supporting and investing in a continuum of systematically coordinated services that help people transition from various levels of dependency to more independent status and improved well being and encouraging community and private collaborations and investments in early intervention initiatives, temporary support services and developing affordable housing.

County's Role: Convener, Service Provider and Funder

Mecklenburg County Area Mental Health, Developmental Disabilities and Substance Abuse Services

AMH is the Local Management Entity (LME) that oversees and monitors services offered by community of providers. Through a U.S. Department of Housing and Urban Development grant, Area Mental Health administers the Shelter Plus Care Program which is designed to offer long-term rental-based assistance to homeless people with mental illness, addiction or HIV/AIDS. Over 200 individuals are being served in this program.

Mecklenburg County Community Support Services Department

The CSS Homeless Support Services (HSS) Division offers services to persons living in Mecklenburg County who are homeless or at great risk of homelessness. The mission of Homeless Support Services is to fill a gap in the local Continuum of Care of Homeless Services by providing outreach, engagement, comprehensive assessment and referral services; and to assist clients in developing a plan of action that moves them toward self-sufficiency. A five-member team is co-located throughout the community at vendor agencies, including The Men's Shelter of Charlotte, The Salvation Army Women's Shelter, Crisis Assistance Ministry, A Child's Place, and The Urban Ministry Center. HSS also takes the lead in the biannual Point In Time Count which collects data on the number of homeless individuals in Mecklenburg County.

HSS Services

- Comprehensive assessment of service needs
- Short term case management services
- Service plan and assignment to key agencies providing services
- Entry of client information into interagency database
- Housing placement assistance (temporary, transitional or permanent)

There are other County departments whose services reach homeless individuals but are not specifically targeted to the homeless. These services are primarily provided to individuals, families and children based on eligibility with federal program guidelines. Those departments include the Department of Social Services, the Health Department and the Provider Services Organization.

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Mecklenburg of Social Services

County Department

The DSS Economic Services Division administers federal and state-mandated programs for eligible families.

- Public Assistance Eligibility – Intake/case management for Work First, Medicaid, Food Stamps and low-income energy assistance program.
- Work First Social Work – Life skills/job training and childcare subsidy for eligible families.
- Medicaid Related Payments – Pass through funding of federal/state mandated financial assistance programs such as Special Assistance to the Aged, Blind and Disabled.

Mecklenburg County Health Department

The Health Department offers many wellness, testing and education programs to improve individual health and that of our community.

- The Women, Infant, & Children (WIC) program provides food for eligible pregnant women and children up to five years of age and formula to infants
- Free sexually transmitted disease, HIV, and tuberculosis testing and outreach
- Pregnancy testing and women's health service on a sliding fee scale
- School Health case management of homeless children with chronic illnesses

Mecklenburg County Provider Services Organization

- Provides evidence based adult substance abuse treatment services at the Men's Shelter of Charlotte and the Salvation Army Women's Shelter as well as through the Jail Diversion Program for individuals who are homeless and in need of treatment

Mecklenburg County Homeless Vendors

- Salvation Army Women's Shelter (\$162,500) - Funding supports shelter for women and children, job readiness education and training, mental health and substance abuse counseling, domestic violence screening, referral and linkage to other community programs toward resolving homelessness.
- Men's Shelter of Charlotte, Inc (\$382,364) - Funding supports shelter for homeless men, including counseling for mental health and substance abuse issues and assessment of other issues which contribute to homelessness. Clients are linked with appropriate community agencies toward resolving homelessness. Case management services are offered to assist the client in taking steps to end their homelessness.
- Charlotte Emergency Housing (\$130,000) - Services include short term housing, on-site child care, counseling and case management services to assist the family to move to more permanent stable housing.
- St. Peters Homes/McCreesh Place (\$178,640) - McCreesh Place provides housing for formerly homeless persons with mental illness and addiction issues. Services include counseling, access to mental health and substance abuse programs and services, case management, and linkage to appropriate community agencies to support long term recovery from homelessness.

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- The Relatives (\$225,000) - The Relatives provides short term shelter for homeless and runaway youth ages 7-17. It offers a safe environment and counseling to assist the youth and family through a crisis and to avoid homelessness.

Domestic Violence Protections & Prevention Vendor

- United Family Services (\$651,330) - UFS provides the services for the Shelter for Battered Women's shelter and crisis intervention. UFS also administers the motel back up program for overflow admissions to the shelter.

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