



Mecklenburg County Sheriff's Office

Annual Report

FY 2009

Our Mission

To protect the citizens of Mecklenburg County by providing secure and professional rehabilitative detention facilities, enforcing civil and criminal laws, providing outstanding public service with integrity and upholding the constitutionality of the Sheriff's Office.

Our Vision

Being recognized as a leading professional organization committed to customer service and improving the quality of life in our community.

Our Guiding Principles

- Integrity and credibility
- Respecting the rights of individuals through ethical and humanitarian practice
 - Recognizing the importance of each employee
- Creating an environment where employees can learn and grow professionally
 - Fiscal responsibility and accountability
 - Forming partnerships to improve our community
- Opportunities for citizens and volunteer involvement
 - Opportunities for inmate change
- Recognizing the Sheriff's Office works for the citizens of Mecklenburg County

Letter from the Sheriff

FY 2009 presented itself to be an even bigger challenge than previously anticipated. Foreshadowing the crisis to be faced in FY 2010, we had to close the Gatling Juvenile Center in FY2009 to offset a three million dollar shortfall due to the economic downturn. Fortunately, and despite inevitable funding reductions facing us for FY 2010, we were able to transfer most of the staff into existing vacancies. To relieve jail overcrowding, our new Jail Annex facility neared completion and we continued construction on the new vocational center and youthful offender wing at Jail North.

Again in FY09, MCSO lead the way in giving to the United Way with a donation of \$70,430 and an outstanding \$33,823 to the Arts and Science campaign. MCSO also continued our support of Right Moves for Youth and the Charlotte-Mecklenburg Police Activities League.

The 2008 Justice Assistance Grant provided almost \$90,000 to fund educational videos and equipment needs and we received \$874,000 from the State Criminal Alien Assistance Program that was used for medical service enhancements.



As expected, budget preparations for FY 2010 left MCSO facing an even more dire economic outlook by recognizing the potential for up to a ten million dollar revenue shortfall and operational fund reduction from Mecklenburg County for the new fiscal year. Overtime and staffing of the youthful offender PODs was anticipated to be impacted by the loss of county dollars.

During FY09, MCSO employees had to learn how to deal with a “new normal.” Learning to do more with less has certainly provided us lessons in thinking outside the box and rearranging and reorganizing our priorities. I commend my staff for stepping up and taking responsibility for the things that were necessary to keep us focused on our mission of protecting the citizens of Mecklenburg County, while facing even more severe cuts in FY 2010.

A large, stylized handwritten signature in black ink that reads "Chipp Bailey". The signature is fluid and cursive, with a long, sweeping tail on the final letter.

Chipp Bailey

Mecklenburg County Sheriff

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MCSO Department Listing & Contact Information

Mecklenburg County Sheriff's Office

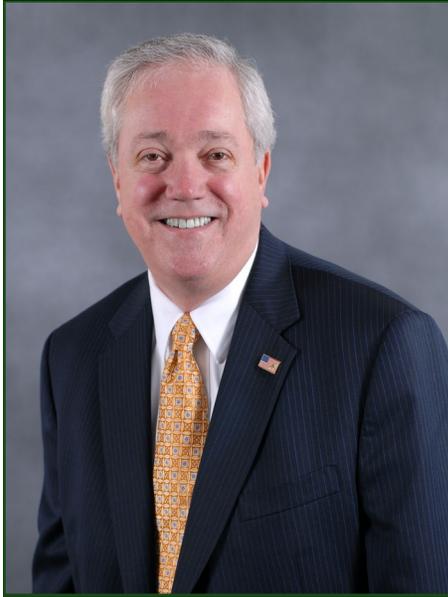
700 E. 4th St.
 Charlotte, NC 28202
 (704) 336-2543
 Fax: (704) 336-6118
 www.mecksheriff.com

Jail Information: (704) 336-8100

Specific Inmate Information, VINE System: (800) 247-9658

Arrest Processing	Human Resources
Asset Management	Information Services Department
Business Management	Inmate Finance & Property
Chaplains	Jail Annex
Civil Judgments/Domestic Violence/K9	Jail Central
Classification	Jail North
Communications	Inmate Programs (Adult, Youthful Offender, Library)
Community Services	Legal Counsel
Court Security	Office of Professional Compliance
Deputy/Detention Office Recruiting	Pretrial
Electronic Monitoring	Research & Planning
Facility Development	Training
Field Operations	Transportation
Funeral Escorts	Work Release & Restitution Center
Gun Permits	

MCSO Administration



Daniel E. "Chipp" Bailey became Sheriff of Mecklenburg County, Charlotte, North Carolina on February 5, 2008.

Sheriff Bailey's law enforcement career began with the Mecklenburg County Police in 1972. In 1975 he resigned to attend graduate school in South Carolina and returned to Charlotte in 1977 to work for the Centralina Council of Governments as a Criminal Justice Planner. Rehired by the Mecklenburg County Police in 1982 as a Crime and Budget Analyst, Chipp was later promoted to Administrative Officer for the Chief of Police. In the early 1990s, the Mecklenburg County Police and Charlotte Police Departments merged and Bailey supervised the new agency's Planning and Research Unit until joining Sheriff Jim Pendergraph as Chief Deputy Sheriff.

Sheriff Bailey is responsible for the day-to-day operation of the largest sheriff's office in North and South Carolina. His responsibilities include: overseeing a jail system housing an average daily population of over 2,500 inmates, providing security for over one million visitors to the County's courthouse each year, ensuring timely service of over 100,000 civil and criminal papers each year, receiving and booking over 40,000 arrestees a year, registering and monitoring almost 800 sex offenders, and issuing gun purchase permits and concealed weapon permits.

His educational background consists of a Bachelor of Arts Degree from Pfeiffer University and a Masters of Criminal Justice from the University of South Carolina. A native Charlottean, Chipp and his wife, Sharon, have two sons. Whenever Sheriff Bailey has time in his busy schedule, he enjoys writing mysteries. He published his third mystery, *A Lowcountry Murder*, in August of 2007 with Silver Dagger Mysteries. Sheriff Bailey is an active member of Matthews United Methodist Church and most recently served as Chairman of the Staff Parish Relations Committee.



Chief Deputy Sheriff, Felicia McAdoo, is a twenty-three year veteran of the Mecklenburg County Sheriff's Office and is the highest ranking female officer.

Chief McAdoo began her career in 1986 starting as a security officer. She served in every level of supervision, i.e., Sergeant, Lieutenant, Captain, Major, and Detention Commander until her selection to Chief Deputy in 2008. Previous areas of experience includes: Work Release, Arrest Processing, Facility Development, Office of Professional Compliance (Internal Affairs), Field Services and the Courts Division.

Chief McAdoo attended Rutledge College, Gaston College and is a graduate of The Administrative Officer's Management Program at North Carolina State University. She is a member of the American Correctional Association, National Sheriffs' Association, North Carolina Sheriffs' Association, and North Carolina Jail Administrators Association. She also serves as a mentor for Mecklenburg County's Leadership Education and Development program, is Chairperson of the Sheriff's Employee of the Month Committee and a Police Activities League board member.

Chief McAdoo is a Charlotte native and is married with three teenagers.

MCSO Executive Staff



Major L. Pagan
Jail Central



Major R. Collins
Jail North



Major R. Rivers
Jail Annex



Tana Calloway
Director of Work Release



Major T. Plummer
Arrest Processing



Major W. Pummell
Field Operations



Marilyn Porter
Legal Counsel



Rachel Vanhoy
Director of Business
Management



Major M. Detommaso
Office of Professional
Compliance



Karen Simon
Director of Inmate Programs



Julia Rush
Director of Communications



Robin Wright
Executive Assistant

Facilities

The Mecklenburg County Jail is comprised of four detention facilities designed to securely house nearly 2,668 inmates on an average day.

Jail Central

- Located in Uptown Charlotte, Jail Central is a high rise detention facility that housed on average 1,700 inmates per day in the 2009 fiscal year.
- This facility houses both male and female offenders, in addition to female youthful offenders, and also serves as the location for arrest processing.



Jail North

- Located in North Charlotte, Jail North is a medium high-rise facility that housed an average of 530 inmates per day in the 2009 fiscal year.
- This facility houses only male adult offenders and male youthful offenders. This location is responsible for preparing all of the hot meals for all four detention facilities.



Work Release and Restitution

- Located in uptown Charlotte adjacent to Jail Central, the Work Release and Restitution Center housed an average of 94 inmates per day for the 2009 fiscal year.
- This facility houses both male and female offenders with a layout that provides qualified inmates with a more community assimilated housing unit that allows the inmates to acclimate themselves back into society productively.



Jail Annex

- Located next to Jail North, the Annex is currently under construction and will open to house inmates in the 2010 fiscal year.
- This facility will house 320 low to medium level offenders.



Finance

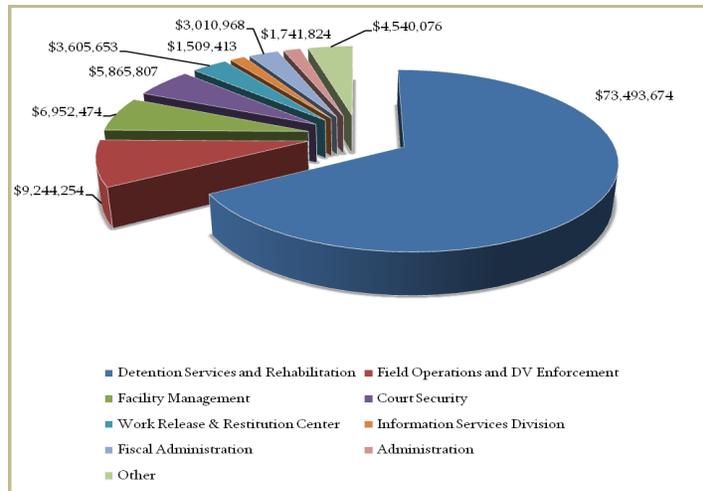
The Mecklenburg County Sheriff's Office continues to experience service demand in all areas including the Courts, Civil Process, Registration Division and Detention. The Sheriff's Office began FY 2009 with a total budget of \$116 million. After mid-year reductions and cost saving measures were implemented, the actual expenditures for FY 2009 were \$110 million. This represents a 5% increase in expenses from FY 2008.

Reductions were made to the travel and training budget in addition to closing the Gatling Juvenile facility in May of 2009. Funding for 29 positions for the Youthful Offender housing units was delayed as well.

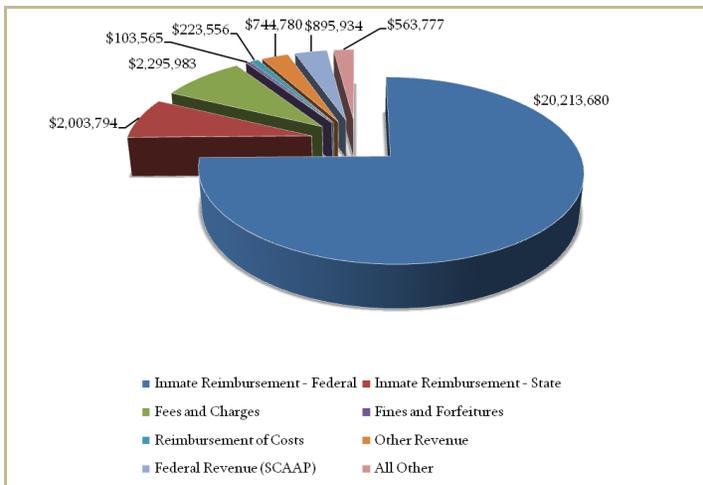
Revenue from all sources was \$27 million and was significantly lower than the FY 2009 budget of \$34 million. Federal housing revenue was \$8.1 million lower than anticipated. Other sources of revenue for civil process, gun permit fees and reimbursement of cost were higher than expected. As a result of the significant revenue reduction for FY 2009, the FY 2010 revenue budget was reduced to reflect the impact of housing fewer federal inmates.

The Sheriff's Office continually reviews operations throughout the agency to ensure optimal performance. During the 2009 fiscal year special emphasis was placed on reducing the overtime expenditures while ensuring staffing needs were met. Reassignments resulted as well as a complete staffing analysis was conducted. As a result significant reductions in overtime were realized in the later part of FY 2009.

FY 09 Expenses by Service



FY 09 Revenue



Community Service & Special Events

From collecting items for sick and shut-in seniors, visiting local elementary schools to discuss public safety, to escorting families for military funerals, the Mecklenburg County Sheriff's Office places a high value on community involvement.

Master Deputy Program: Our Master Deputy program consists of deputies nominated for the community and public service initiative. The Master Deputies support specific events throughout the year, representing the Sheriff's Office and providing support to organizations such as Hometown Heroes, Blume Children's Cancer Clinic, and the Huntersville Soap Box Derby.

Salute to Heroes Hockey Game: This was the fourth year for the friendly hockey game between the Mecklenburg County Sheriff's Office & the Charlotte Mecklenburg Police Department (CMPD) versus Charlotte Fire Department (CFD) and Charlotte EMS (MEDIC). The annual event takes place after a Charlotte Checkers hockey game, and draws close to 3,000 spectators. This year the MCSO/CMPD team lost to CFD/MEDIC 6-1. Yet, the game raised approximately \$20,000 to benefit the families of injured or fallen public service workers of each agency.



Salute to Heroes Hockey Game Kickoff Event

Elves for the Elderly: During the Christmas holiday season, a group of MCSO officers place collection boxes around the facilities for donations. Items collected are generally household and hygiene items. At the end of the collection period the officers visit Hospice and retirement homes to give presents to sick and shut-in residents.

Operation Share Bear: The Explorer's Post 224 Christmas project was "Operation Share Bear". The purpose of "Operation Share Bear" was to collect monies to purchase teddy bears from Build a Bear for children who were and are faced with health challenges and confined to the hospital. Through the generous donations of Sheriff's Office employees and a shift cook out, the Explorers collected enough monies to purchase 175 bears. The bears were distributed to Levine Children's Hospital, Presbyterian Blume Pediatric Hospital, the Shelter for Battered Women and deputies that respond to domestic violence situations. Explorer's Post 224 and Advisors took great honor in stuffing and dressing the bears to be distributed to the children.

Twilight 5K Walk/Run : The Twilight 5K benefits the local Right Moves for Youth non-profit organization. This year MCSO received the Spotlight "Most Participants Award" from the Spotlight Competition, which is a competition between MCSO, Charlotte-Mecklenburg Police Department and the Charlotte Fire Department. The race drew approximately 2,400 participants, with 367 employees, family and friends representing the Sheriff's Office team. This is the seventh consecutive year MCSO has received the award.



Twilight 5K

Special Community Programs

MCSO is proud to participate in local parades, festivals and events. In addition to those services, our employees provide public safety services such as Child Identification (ID) Kits, and the Reality Program.

Reality Program: The Reality Program gives young people an introduction to the criminal justice system, and educates them about the risks, consequences and long-term results of criminal behavior. The majority of participants are students in the Charlotte-Mecklenburg school system who have been selected by educators and/or Charlotte-Mecklenburg Police School Resource Officers. Concerned parents also access the program for their children by contacting their child's school resource officer. Participants attend a "Teen Issues Forum" and visit the Arrest Processing Center to view fingerprinting and the mug shot procedure. Participants also visit the disciplinary detention unit cells and listen to an active inmate discuss the importance of good choices.

Citizen's Academy: The Sheriff's Office Citizens' Academy is an 11-week program designed to increase understanding between citizens and the Sheriff's Office through education and participation. The intent is to acquaint citizens with the different roles performed by detention officers, deputy sheriffs, and civilian staff within the criminal justice system and to provide increased understanding of the duties and responsibilities of the Mecklenburg County Sheriff's Office. Activities include tours of the facilities, firearms instruction and training, civilian self-defense, and a ride-along with deputy sheriffs. The Citizen's Academy concludes with a graduation ceremony, and each participant receives a certificate from Sheriff Bailey, and becomes a MCSO Ambassador.



Citizen's Academy



MCSO mascot "Scout" with Chick-Fil-A mascot at a Hometown Heroes fundraiser

Child ID Kits: MCSO is one of the only local law enforcement agencies to provide Child ID Kits. The kits are for families to complete and keep in a safe place in the event their child is abducted or lost. The kit includes DNA sampling (saliva swabs/hair sample), a fingerprint card, copies of medical and dental records, and photos. Every year deputy sheriffs visit local churches and schools to provide these kits to families.

Hometown Heroes & Annual Christmas Tree Lot: Hometown Heroes is a non-profit organization started by law enforcement officers to raise money for local children (and their families) suffering from terminal illness or other serious injuries. Supporting this program is a priority for MCSO Master Deputies, as they donate much of their time to Hometown Heroes fundraising events. For example, annually Master Deputies hold a Christmas Tree Lot on Mallard Creek Rd, selling the trees and donating profits to Hometown Heroes.



Hometown Heroes Fundraising Event



Sheriff Bailey (left) and MCSO staff at Peace Officers Memorial Week

NC Peace Officers' Memorial Week & Police Unity Tour: MCSO was proud to have employees participate in the NC Peace Officers' Memorial Week. MCSO officers participated in the Police Unity Tour (which started in Charleston, SC) cycling 410 miles from Charlotte to Washington, D.C.

Keith Larson's Ride for the Kids: The biannual event benefits local children and their families suffering from a life threatening illness, or children that have been victims of crimes. The MCSO Motor Unit participates, and the event draws about 300 bikers. The ride in April began in Matthews, and ended with laps around Lowe's Motor Speedway. The October ride began in Matthews, went through downtown Mooresville, and ended at Lake Norman Park in Troutman.



MCSO and CMPD volunteer at an elementary school

K9 Demonstrations: K9 demonstrations are provided to both educate the community on issues ranging from caring for a dog to dog safety (such as encountering loose dogs). Importantly K9 demonstrations also involve education about how MCSO trains dogs for different responsibilities such as criminal apprehension, narcotic search and retrieval, and bomb searches.

In addition to the aforementioned, during FY 09

MCSO participated in the following events:

- St. Patrick's Day Parade
- Thanksgiving Day Parade
- Patriot Festival
- Mint Hill Madness
- Woofin' and Hoofin' Huntersville Fall Festival
- National Night Out
- Mecklenburg County Homeowner Association Safety Nights
- 311 Call Center Safety Day

MCSO is a regular volunteer with Charlotte-Mecklenburg Schools, providing public safety information and K9 demonstrations.

Annual Employee Events

MCSO values the hard work of our employees and plan a number of events annually to show appreciation. Additionally, in keeping with our value of community and public service, we offer a number of volunteer opportunities to employees such as blood drives.

Health Fair: In an effort to promote a healthy lifestyle, MCSO partnered with the YMCA of Greater Charlotte to host a Health Fair for all employees. The fair was hosted twice in October, and provided free health screenings and information.

Blood Drives: Six times each year MCSO employees have the opportunity to donate blood at blood drives. The drives benefit the Community Blood Center and the Red Cross.



Annual Christmas Party



Other employee events:

- Friends & Family Day
- Children's Christmas Party
- Annual Golf Tournament
- Employee Appreciation BBQ

Friends & Family Day

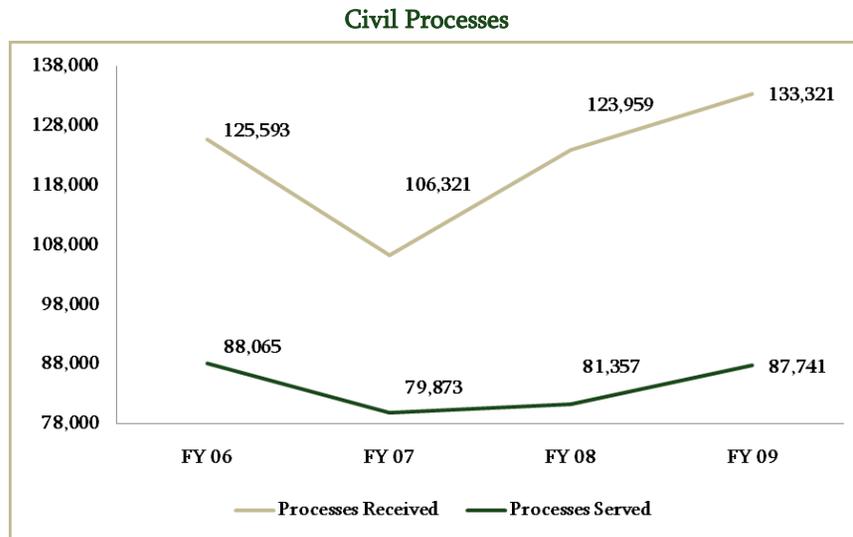


Field Operations

Civil Processes: Civil Processes in North Carolina are served and returned according to North Carolina General Statute.

Civil Judgment: A Civil Judgment is a post-judgment remedy; it is a judicial order issued by the court which has rendered the judgment. The most common civil judgment is property seizure.

Domestic Violence: The Mecklenburg County Sheriff's Office is responsible for serving Domestic Violence Orders on those found to be located within the county. These orders can originate from other counties within North Carolina, as well as other states.



Sex Offender: North Carolina State law requires criminals convicted of an offense against minors, sexually violent offenses or anyone who attempts to commit either of these offenses to report in person to the sheriff's office of the county in which they reside. Sheriff's offices obtain and update photographs, addresses fingerprints and additional information of the offender.

Operation Trick or Treat

In FY 2009, six K9 handlers conducted checks of all of 739 sex offenders in Mecklenburg County. Specifically on October 31st, 2009, Operation "Trick or Treat" made an attempt to verify and make contact with all 739 within a six hour window and maintained a success rate of 90% verification including updated information such as offender addresses.

FY 09 Sex Offender Registrations

Registered	221
Warrants Issued	56
Sex Offender Arrest	191
Non-related Arrest	0
Validations Completed	414
Inquiries Received	2,676
Inquiries Placed	1,549
Verification Letters	1,169
Address Changes	802
SBI Notification	31
Total Registered	739

Special Operations Units

A.L.E.R.T

Advanced Local Emergency Response Team is a unique multi-agency, terrorism response team that focuses on rapid deployment response to mass-casualty incidents involving chemical, biological or nuclear weapons, as well as response to natural or man-made disasters. It was formed in 1998 after an incident at the Mecklenburg County Courthouse involving explosives and potential bio-hazardous materials.

- Participants include over 100 representatives from local, state and federal agencies, 25 of which are MCSO employees.

As knowledge of terrorism threats and natural disaster grows and changes, officers under A.L.E.R.T must continue to learn and practice new ways to address these threats.

All members have training in disaster mortuary operations and have attended training sessions for weapons of mass destruction evidence collection.



Each Sheriff's Office participant trains at least eight hours monthly in their specialty as well as HAZ-MAT operations.

All participants are required to take classes online to keep their training up to date.

S.E.R.T

The Sheriff's Emergency Response Team was formed in 1987. The role of S.E.R.T is to provide specialized response to emergencies that involve agency personnel as they perform their duties.

The S.E.R.T. unit is composed of highly trained deputy sheriffs. All of the deputies work in the S.E.R.T. unit on a volunteer basis. Each member must pass a rigorous physical assessment and an oral interview, and demonstrate expert proficiency with firearms.

The S.E.R.T. unit trains monthly in addition to a week of special training each winter and summer and quarterly training with the Crisis Negotiations Unit. S.E.R.T. members receive basic and advanced training in hostage rescue, barricaded subjects, high risk warrant service, vehicle take downs, team and individual movements and woodland operations.

C.N.U

The **Crisis Negotiation Unit** provides negotiation services in situations involving hostages, individuals threatening suicide, or barricaded subjects encountered in fulfilling the operational objectives of the Mecklenburg County Sheriff's Office. The team is also volunteer based and is available twenty four hours a day, seven days a week. There are two aspects to the CNU, intelligence gathering and negotiations. Negotiators provide an effective level of response by attending progressive external courses designed to enhance individual skill levels, and attended professional seminars to exchange ideas on methodology, equipment and technique development. They have trained with the Federal Bureau of Investigation, the Institute of Police Technology and Management, the Bureau of Alcohol, Tobacco, & Firearms in addition to training with several experts in the field of crisis negotiations.

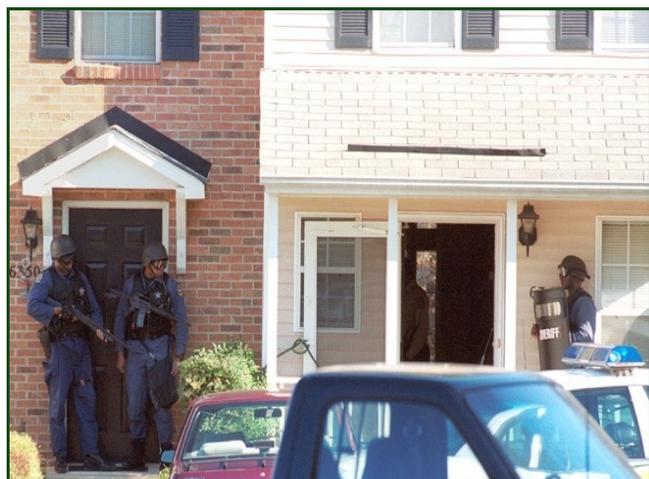
- All negotiators have attended a week long basic crisis negotiation course and a week long advanced crisis negotiations course.
- The team meets monthly in order to train with new negotiation applications in addition to debriefing on any local or national crisis that may have occurred recently. These monthly meetings allow for fresh perspectives on ways to improve and continue their success.
- CNU has assisted agencies such as the Greensboro Police Department, Guilford County Sheriff's Office, Mint Hill Police Department, Matthews Police Department, Rock Hill Police Department, and the Cleveland County Sheriff's Office.

D.A.R.T

The **Direct Action Response Team** was formed in 1998 at Jail Central.

The team's role is to provide specialized response in order to safely remove disruptive inmates from their cells. The team is also a visible deterrent to discourage inmates from pursuing disruptive behavior. Each officer who participates in D.A.R.T. must initially receive forty hours of intense physical training and ten hours per month of additional training. Each member must pass a rigorous physical assessment and an oral interview and have sustained a working record without violations.

- During FY 09 D.A.R.T practiced two mock riots and attended a mock riot seminar in West Virginia with several other similar detention officer teams along the east coast.
- D.A.R.T had 16 extractions in FY 09.

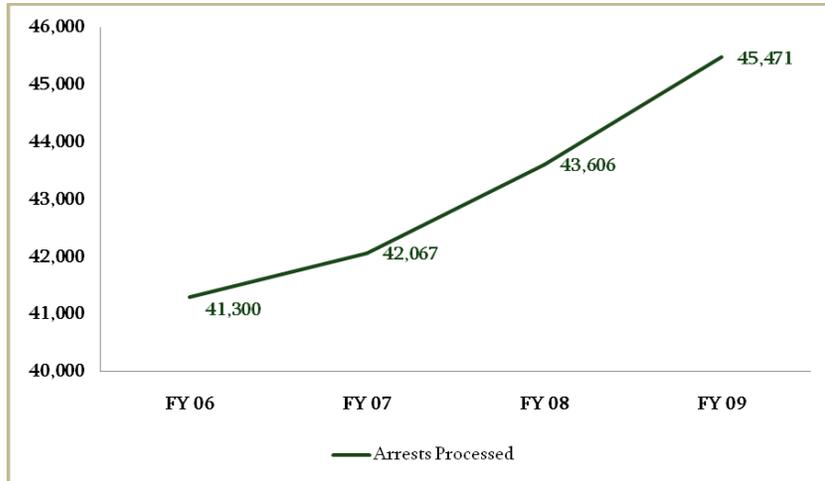


Arrest Processing & Accreditation

Arrest Processing (AP)

Arrest Processing is the main center for intake at the Sheriff's Office and is responsible for positively identifying, and processing all persons charged with a crime. The MCSO Arrest Processing Center processes hundreds of arrestees everyday.

- During FY 09, 45,471 arrestees were processed into the jail. As the chart indicates, this number has steadily increased over the past four years.



Accreditation

In 2003 the Mecklenburg County Sheriff's Office proudly distinguished itself as the first nationally accredited local jail system in North Carolina.

To achieve accreditation, the jail undergoes a comprehensive audit of its operations to determine compliance with national standards. According to the American Correctional Association (ACA), the national standards serve as benchmarks in the operation of corrections facilities. These standards are necessary to ensure that facilities are operated professionally.



The accreditation process examines the service, programs, and operations essential to superior correctional management.

While the primary purpose of accreditation is to protect jail staff and offenders, many additional benefits are also derived. Examples of such benefits:

- Minimizes the potential for expensive and time consuming litigation from negligence and other liability
- Assesses the strengths and weaknesses of the jail to maximize available resources and implement positive change
- Contributes to public and professional recognition of good performance
- Contributes to improvement of staff moral and inmate behavior

Accreditation is effective for a three-year period and requires annual audits of supporting documentation in order to maintain. MCSO's most recent renewal occurred in January of 2009. Both Jail North and Jail Central are accredited.

Training & Recruiting

Recruiting

MCSO Recruiters and Applicant Investigators have the challenging responsibility of recruiting the most qualified applicants to fill uniformed vacancies within the Mecklenburg County Sheriff's Office. The employment standards of the N.C. Sheriffs' Education and Training Commission as well as the needs of the Sheriff's Office are results of their efforts in extending the qualified applicant search nationwide. In addition to developing and distributing job announcements and advertisements throughout the country, the recruiters also travel the country participating in job fairs seeking potential candidates.

When a potential candidate submits their application for a detention officer or deputy sheriff's position, the recruiter takes on the detail oriented task of processing the application by conducting background checks, pre-employment fitness assessments, physical and psychological examinations as well as various interviews. After the candidate has been hired, recruiters are required to complete certification compliance reviews to ensure that all pertinent information requested by Sheriffs' Standards is in place to keep those certifications valid.

- Even during the recent challenging economic times of FY 09 the recruiting staff has managed to process over 5,000 employment applications for detention officer and deputy sheriff positions.

Academy

The Academy staff operates the training facilities, which includes various classrooms, an indoor firing range, and a weight/physical training room. The Academy is responsible for delivering all Initial Basic Training to newly hired detention officers & deputy sheriffs (recruits), as well as all certification training to new employees.

Additionally, the Academy delivers all annual mandatory and certification training, and all requested and specialized job-related training to MCSO personnel. Intermittently, other agencies utilize training offered by the Academy, to include other local county sheriffs' offices and the MCSO Citizens Academy. Initial Basic Training for each recruit consists of 180 hours of the Detention Officer Certification Course as mandated by the N.C. Sheriffs' Education and Training Standards Commission, as well as 157 hours of MCSO-POST School, as mandated by the Mecklenburg County Sheriff's Office.

Additionally, Initial Basic Training for all new employees includes 40 hours of ACA courses, as mandated by the American Correctional Association. These courses are intensive and consist of training in rules and regulations, safety and security, health and fitness, and defensive weapons, including firearms.

- During FY 09, the Academy provided 40,840 total man-hours of Initial Basic Training, to include graduating 120 recruits.

Training

The Training Division is responsible for ensuring that Mecklenburg County detention officers and deputy sheriffs are fully qualified and capable of performing to the high standards and expectations of the Sheriff, the community, and accrediting agencies. To this end, the Training Division performs several functions.



- | | | |
|--|--|--|
| <p>Training Classes:</p> <ul style="list-style-type: none"> • Contraband & Searches • Criminal Justice System • Cultural Awareness • Direct Supervision • Ethics • Expandable Baton • Fire Emergencies | <ul style="list-style-type: none"> • Firearms Qualifications • First Aid & CPR Certification • Gang Awareness • Inmate Programs & Domestic Violence • Juvenile Minority Sensitivity | <ul style="list-style-type: none"> • Medical Care in the Jail • O.C. Pepper Spray • OSHA • Physical Fitness • Spanish Awareness • Subject Control Techniques • Stress Awareness |
|--|--|--|



In-Service Training: In-service Training (IST) includes annual mandatory training, specialized training, and job-related requested and posted/available training for all employees. Mandatory IST training includes refresher courses, safety and hazard training, and certification training; these classes are mandated by NC Sheriffs' Education and Training Commission, MCSO, OSHA, ACA and other governmental agencies. At a minimum, IST includes a review of the initial basic training courses, classes for certification renewals, and additional specific training related to various assignments and duties.

- In FY 2009, the Academy provided 40,584 man-hours of mandatory training and 13,093 man-hours of requested and specialized training for the 1469 employees of the MCSO.



Fire Arms Training: The Firing Range holds training classes for annual certification of detention officers and deputy sheriffs. In addition, it offers advanced shooting classes, aides in strategic weapons training for specialized MCSO units, and provides an overview for the MCSO Citizens Academy. The range also accommodates other governmental agencies in firearms training, such as USPS, SBI, and local law enforcement municipalities.

- In FY 2009, the range provided 2,984 total man-hours of firearms training for 496 students.

Learning Management System (LMS): The Training Division administers the training database on the web. The database allows a large number of personnel to complete most mandatory training within a specified time frame. It also allows for staff to enroll for classes anytime during their rotation/shift and to maintain their training records to ensure they stay on track and keep all certifications current.

- During FY 2009, the Academy assisted in designing and building a replacement database that will be used to join all collected data pertinent to each employee, and maintained in one centralized database. The new database will allow superior facilitation of current and changing training needs for staff, as well as allow better communication between the different MCSO divisions.

Crisis Intervention Team

Law enforcement officers are frequently front-line responders to persons in crisis with a serious mental illness. In an effort to better prepare officers to respond to these individuals, a number of communities (more than 500 in the US) have developed a **Crisis Intervention Team (CIT)**. These initiatives are modeled after the parent program which began over 20 years ago in Memphis, Tennessee.

CIT is a specialized law enforcement response to people in serious mental health crisis. Carefully selected patrol officers, detention officers and deputy sheriffs receive Crisis Intervention Team training where they learn:

- Recognition and Assessment of Signs of Mental Illness for Persons in Crisis
- Basic Diagnosis and Medication Knowledge
- Verbal De-Escalation Skills
- Community Resource Information

CIT Program Components:

1: Intensive Law Enforcement Training – Law enforcement officers receive up to 40 hours of training regarding mental illness and response strategies.

2: Strong Mental Health Partnerships – Mental health triage systems exist whereby officers responding to people in crisis have viable options for linking individuals with mental health treatment in lieu of arrest.

3: Significant Mental Health Consumer And Family Involvement - Consumer and family advocates are integrally involved in the design and implementation of local CIT Programs.



First Charlotte-Mecklenburg County CIT Training Class

Benefits of CIT for Law Enforcement:

- Decreased use of force during crisis events.
- Decreased number of officer injuries.
- Improved use of alternatives to arrest and jail.
- Cost savings in time and resources.
- Decreased court time.
- Increased officer and department recognition and appreciation.
- Ability to provide appropriate services to mental health consumers while maintaining accountability.
- Improved collaboration with mental health and advocacy resources.

In March of 2008, four law enforcement officers representing CMPD and MCSO attended CIT training in Wake County as part of a “train-the-trainer” process. A community team including the newly certified CIT officers conducted the first Charlotte-Mecklenburg CIT Training August 25-29, 2008 with students representing the Mecklenburg County Sheriff’s Office, and Huntersville and Matthews police departments. During FY 2009, 73 MCSO staff received CIT certification.

Since the inception of the program, law enforcement officers from the following agencies have completed CIT Training:

Mecklenburg County Sheriff’s Office	Charlotte-Mecklenburg Police Department
Huntersville Police Department	Matthews Police Department
Rock Hill Police Department	Mint Hill Police Department
Pineville Police Department	Veterans Administration

Each quarterly CIT class trains approximately 25 students and is certified for 40 hours of credit from Central Piedmont Community College. Course instructors are professionals in their areas of instruction, and form a community team which guides CIT training in Mecklenburg County.

CIT Training Courses

Major Psychotic & Mood	Major Psychiatric Personality	Recovery Model
Treatment of Mental Illness Medications and Treatment Continuum	Suicide & Homicide Risk Prevention	Geriatrics: Alzheimer’s & Dementia
Substance Abuse and Co-Occurring Disorders	Post-Traumatic Stress Disorder	Traumatic Brain Injury
Homelessness and Mental Illness	Adolescent Development and Mental Health	Legal Aspects
Consumer and Family Panel	De-escalation Techniques	Developmental Disorders
Role Plays	Mental Health in the Justice	Mobile Crisis Services
Site Visits: Inner Vision, Mecklenburg Open Door, Substance Abuse Services Center, CMC - Randolph		

Mecklenburg County CIT Training Community Team and Partner Organizations

<ul style="list-style-type: none"> • MCSO 	<ul style="list-style-type: none"> • CMPD 	<ul style="list-style-type: none"> • Mecklenburg County Area Mental Health
<ul style="list-style-type: none"> • National Alliance on Mental Health Illness – Charlotte Chapter 	<ul style="list-style-type: none"> • Probation Office 	<ul style="list-style-type: none"> • Carolinas Medical Center – Randolph
<ul style="list-style-type: none"> • Central Piedmont Community College 	<ul style="list-style-type: none"> • Mental Health Court 	<ul style="list-style-type: none"> • Inner Vision
<ul style="list-style-type: none"> • Mecklenburg Open Door Clinic 	<ul style="list-style-type: none"> • Mecklenburg’s Promise 	<ul style="list-style-type: none"> • Correct Care Solutions
<ul style="list-style-type: none"> • Carolinas Healthcare Project STAR 	<ul style="list-style-type: none"> • Mobile Crisis Services 	<ul style="list-style-type: none"> • Substance Abuse Services Center

Currently, plans are in progress for a “drop off” Crisis Center where CIT officers will be able to take mental health consumers, with expected opening October 2010. Until then alternative resources are available through the MCSO Jails, Carolinas Medical Center Behavioral Health Center Emergency Room (CMC BHC-ER) and Mobile Crisis.



Charlotte-Mecklenburg County CIT Training Class #2

For more information about CIT please contact:

Captain Daniel Johnson, MCSO
Daniel.johnson@mecklenburgcountync.gov



Charlotte-Mecklenburg County CIT Training Class #3

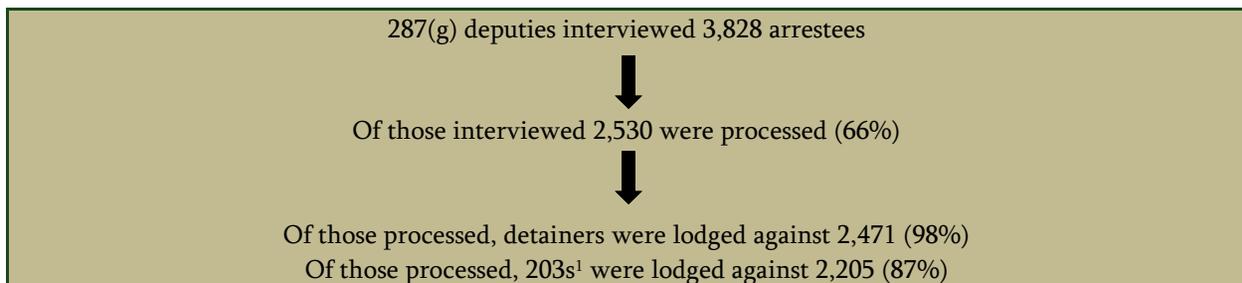
287 (g)

Mecklenburg County Sheriff's Office began participating in the program in April 2006, and is operated by one sergeant and 10 deputies, all are federally trained and certified under Section 287 of the Immigration and Nationality Act (INA). They hold the same authority as U.S. Immigration and Customs Enforcement (ICE) agents.

Mecklenburg County Sheriff's Office deputies do not enter communities and seek illegal immigrants. Interaction with the 287(g) program occurs after a person has been arrested for a crime and brought to the Arrest Processing Center. During arrest processing, all arrestees are asked the following two questions: "1. Of what country are you a citizen or national?, and 2. Where were you born?". 287(g) deputies may confirm immigration status with additional questioning and the use of federal ICE fingerprint and photo databases.

The Mecklenburg County Sheriff's Office 287 (g) program does not deport illegal or undocumented immigrants. Information received from questioning determines immigration status and is used to set Immigration Bonds (as outlined by ICE) and given to ICE officials and Immigration Court.

FY 09 Statistics



MCSO 287 (g) deputies processed illegal and undocumented immigrants from the following countries:

• Argentina	• Bolivia	• Brazil	• Canada	• Chile
• China	• Colombia	• Congo	• Costa Rica	• Croatia
• Czech Republic	• Dominican Republic	• Ecuador	• El Salvador	• Ethiopia
• Gambia	• Ghana	• Guatemala	• Honduras	• Iran
• Jamaica	• Jordan	• Korea	• Liberia	• Mexico
• Nicaragua	• Panama	• Peru	• Senegal	• Sierra Leone
• Somalia	• Thailand	• United Kingdom	• Uruguay	• Venezuela
• Vietnam				

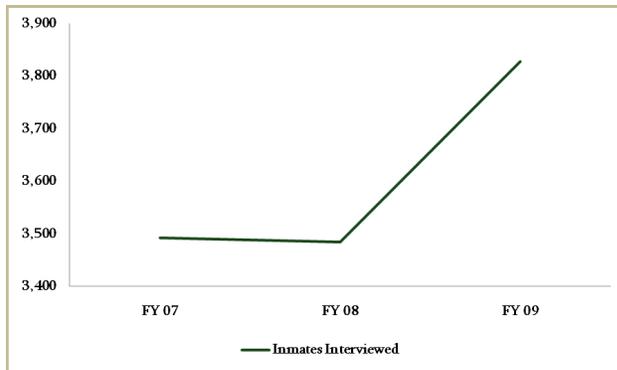
¹203 refers to an order to detain once a person is placed into ICE custody

FY 09 data compared to previous fiscal years

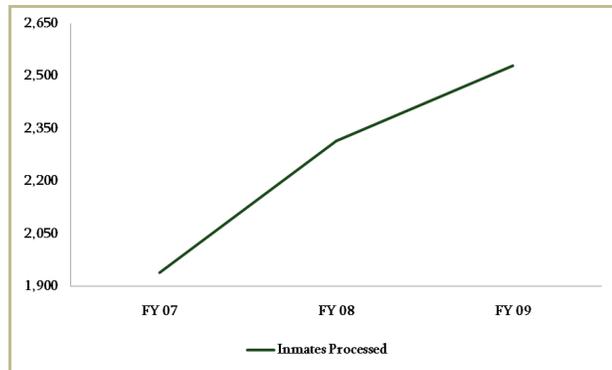
Since the beginning of the 287 (g) program in Mecklenburg County 61% of all non-US born arrestees have been processed for removal.²

	FY 09	FY 08	FY 07
Inmates Interviewed	3,828	3,484	3,492
Inmates Processed	2,530	2,314	1,939
Detainers Lodged	2,471	2,371	1,799
203s Lodged against the number processed	2,205	1,989	1,323

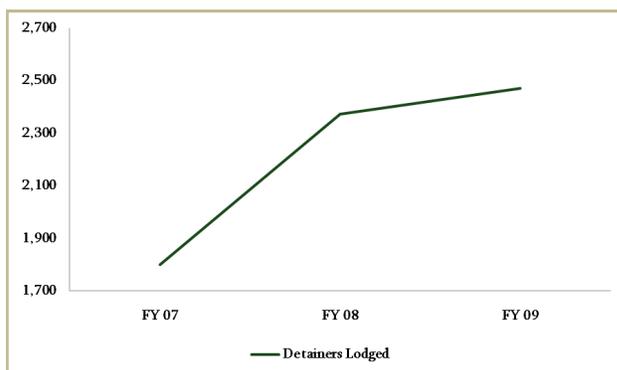
Inmates Interviewed



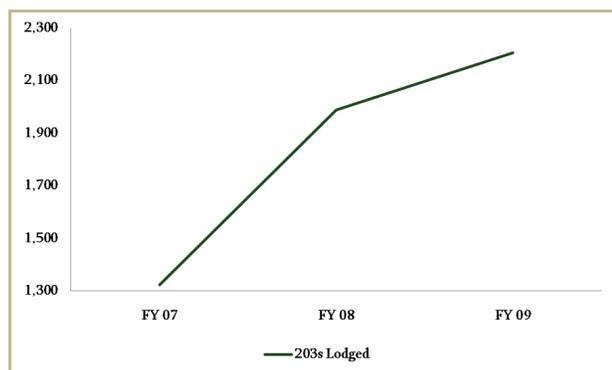
Inmates Processed



Detainers Lodged



203s Lodged



²This number does not include those actually removed, only those placed in removal proceedings by a judge, and those assigned to Immigration Court.

Special Services

Inmate Medical Services

Inmate Medical Services are provided through Correct Care Solutions (CCS). CCS provides comprehensive medial, dental, and mental health services in addition to many ancillary services and products for all MCSO inmates. Additionally, the medical staff handles all pharmaceuticals, and chronic and infectious disease care. When requested, the department offers HIV testing for inmates during regular physicals.

Inmate Medical Services

MD/PA/NP	6,804
Dentist	3,273
Psychiatrist	2,484
Mental Health Professional	7,981
RN/LPN	46,906
Total Pre-Employment Physicals	97

In addition to medical attention and testing, the department works closely with substance abuse programs offered in the jail, in order to help inmates get the counseling they need to end their addictions.

The staff consists of 85 employees including: 1 full time medical director, 2 part time medical doctors, 2 full time mid-level providers, 1 full time dentist, 2 part time psychiatrists, and 60 nurses and support staff.

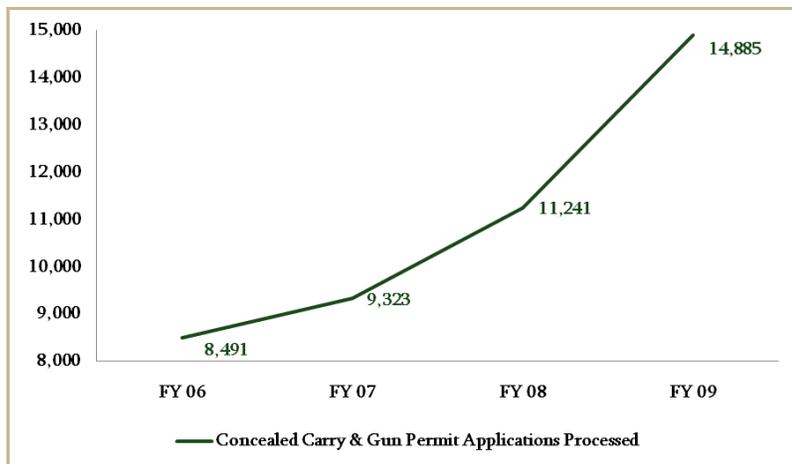
- During FY 09 Inmate Medical Services prepared for a potential H1N1 outbreak. All officials were vaccinated and a pandemic policy was created. Fortunately no inmates were reported with H1N1.

During FY 09 the medical staff had thousands of encounters with inmates as shown above.

Permits, Finger Printing and Registration Bureau

The Mecklenburg County Sheriff's Office has adopted the duty of fulfilling the North Carolina state requirement to issue permits, fingerprinting, and sex offender registration services. North Carolina statute requires citizens to obtain a permit prior to purchasing a handgun. Each citizen applying for a handgun permit must go through an application process that includes a background check before approval.

- During FY 09 the Sheriff's Office processed over 14,885 applications for concealed carry and gun permits. In addition to gun permits the Sheriff's office also provides fingerprinting services for prospective public and private sector employees.
- During FY 09 12,044 fingerprint requests were received.



Sex offender registration is a large responsibility of the Registration Bureau. They work with the Field Operations to ensure that sex offenders are registered and updated as quickly and accurately as possible. During FY 09 there were 221 Sex Offender Registrations.

Court Security

MCSO deputies supply the security for the entire building, including the lock up area for inmates awaiting trial below ground level. Recently, sheriffs deputies have adapted a new zoning technique for security of the courthouse. This allows for improved supervision, better knowledge and expertise of each zone as well as an increase in control.

- During FY 09, the Mecklenburg County Courthouse had 1,072,915 visitors. Additionally, 20,803 contraband items were confiscated. This comes as a direct result of the tough security measures MCSO Court Security takes to guarantee safety.

While the courthouse remains secure on floors 1-9, the basement has a large set of holding cells for inmates awaiting their court appearances or trials. On an average day there are between 60 and 70 inmates held in basement cells successfully managed.

	FY 09	FY 08
Visitors	1,072,915	985,010
Contraband Recovered	20,803	15,897
Inmates Processed	33,502	30,115

Inmate Property and Finance

This unit is responsible for ensuring that all monies and property that enter the facility with an arrestee are accounted for, inventoried, stored properly and returned to the inmate at release. This unit is also responsible for maintaining all funds that may be put into an inmate account while they are incarcerated. These funds are available to the inmates for commissary purchases.

- During FY 09 there were nearly 100,000 commissary orders handled by the Inmate Property and Finance unit.

Inmate Work Crews

Established in March 1995, the Inmate Work Crew program puts low risk inmates to work cleaning the streets and public properties of Mecklenburg County. The crews are supervised by MCSO detention officers.

- During FY 09 the Inmate Work Crew worked a total of 22,004 hours. Based on a minimum wage per hour, their efforts have saved taxpayers **\$223,341**.

Inmate Programs

The mission of the Mecklenburg County Sheriff's Office Inmate Programs Department is to make our community safer by offering a broad array of relevant services that provide those we serve with opportunities for positive change. Participation in most Inmate Programs offered in Mecklenburg County Jails are voluntary. During FY 09, approximately 3,200 inmates participated in Inmate Programs.

Criminal Justice Collaboration Forum

Inmate Programs hosted the first annual Criminal Justice Collaboration Forum, which focused on building and strengthening ties to community organizations that provide services to the inmate or ex-offender population. The forum hosted an organization fair in which participating agencies hosted tables to answer questions and provide information about services. In addition to the organization fair, a panel comprised of criminal justice professionals discussed topics such as re-entry and greater collaboration among community organizations and law enforcement agencies.

The event brought together over 50 local organizations, such as:

- CMPD – Gang of One
- Veteran's Services
- Community Support Services
- NC Courts
- Right Moves For Youth
- Crisis Assistance Ministry
- Mecklenburg County (DSS, Health Dept.)
- Center for Community Transitions
- City of Charlotte
- Prison Fellowship
- United Family Services
- Latin American Coalition



Criminal Justice Panel



Inmate Programs and Area Mental Health staff



Criminal Justice Panel



Organization Fair

Adult Programs

Many exciting opportunities developed within Mecklenburg County Sheriff's Office Adult Programs in 2009. These opportunities included the expansion of services to create a full continuum of services to inmates housed within the jails. These expansion included:

1. Therapeutic Structured Housing program for females at Jail Central
2. Vocational center to provide carpentry, horticulture and landscape training to male inmates at Jail North (opening fiscal year 2010)
3. Computer training programs
4. Creation of a Transitional Support Team to provide reentry assistance such as case management to inmates transitioning from jail to community
5. Increased participation of community providers and volunteers to provide a comprehensive array of services to inmates which can be delivered in both the jail and community upon release

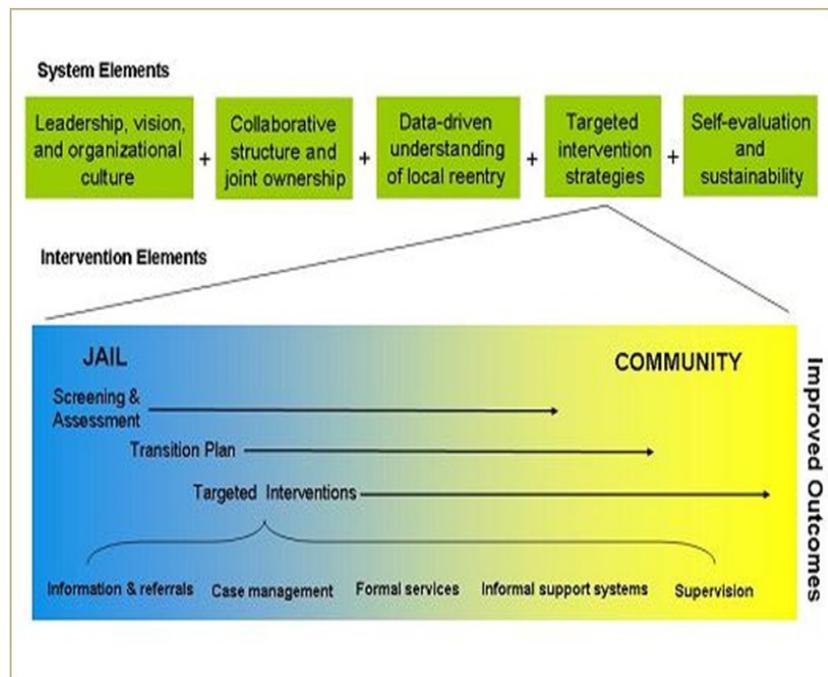
These services are essential to the creation of a best practice model of services known as the "Transition from Jail to Community Model" (TJC). This outcome based model has been proven through research to reduce recidivism within jails across the country and provide natural supports to individuals in their own communities.

The TJC Model³

TJC is not a discrete program; it is a new way of doing business: an innovative, collaborative, data-driven approach to jail/community transition, with a focus on system change and targeted interventions. Figure 1. illustrates the TJC approach to effective jail to community transition and identifies the key components of the TJC model at both the **system and intervention levels**.

The model also provides that implementing an outcome monitoring process enables organizations to track progress in achieving the program's mission. With this information, program managers can better develop budgets, allocate resources and improve their services.

The TJC Model



³"The Transition from Jail to Community Model". The Urban Institute/Research of Record. N.p. N.d. Web 6. March 2010. <<http://www.urban.org/projects/tjc/model.cfm>>.

Inmate Programs offered the following adult programs during FY 09:

Substance Abuse

- Men's Primary Care
- Men's Aftercare
- Men's Relapse Prevention
- Women's Aftercare/Relapse Prevention
- Women's Primary Care

Offered in English and Spanish

- Family Ties
- Anger Management
- Domestic Violence
- Men's Primary Care (Substance Abuse)
- Women's Primary Care (Substance Abuse)
- Life Skills
- General Education Development (GED)
- GED Tutoring

Offered to men and women

- Domestic Violence
- Life Skills
- GED
- GED Tutoring
- Vocational Training
- Computer Technology
- Creative Writing
- Parenting
- Literacy

All other classes

- Spanish Substance Abuse
- Adult Basic Education
- Keeping It Cool
- Basic Machines
- Advanced Life Skills
- English as a Second Language
- Reentry
- Basic Math
- Spanish Civic Class
- Basic Electricity
- Spanish Health
- Blueprints
- Book Club
- Create Your Be-Print
- Strengthening Relations
- Structured Therapeutic Housing Pod for Females

Youthful Offender Programs

FY 09 marked the beginning of an important transition for Youthful Offender programs. Inmate Programs initiated the Adolescent Team which brings together community partners and agencies that direct and commit resources to the development of the expansion of the Youthful Offender wing of Jail North.

The Adolescent Team meets monthly and includes representatives from many community agencies.

New Curriculum, Treatment and Instruction

- The Adolescent Clinical Team identified The Global Assessment of Individual Needs (GAIN) as the best practice screening and assessment tool for youthful offenders. GAIN Certification training began February of 2009.
- The Adolescent Clinical Team toured several juvenile detention facilities across the region, including Greensboro and the Jackson Project, to gather ideas of new curriculum and instruction methods for youth programs. The team decided upon the creation and implementation of a hybrid curriculum and instruction manual combining methods of facilities visited.
- The creation and development of the Adolescent Female programs at Jail Central began in November of 2008. The program has a new full time case manager to work with adolescent females full time, with daily instruction from CMS, CPCC, Changed Choices, Planned Parenthood, SAPS, and other agency partners.
- A first for MCSO, a full time CMS Principal was assigned to the jail's Right Choices High School to manage CMS teachers and oversee curriculum, instruction, and grades.

Youthful Offender Programs Community Partners

- | | |
|---|---|
| • Mecklenburg County Area Mental Health | • Parent Voice |
| • Charlotte-Mecklenburg Police Department (CMPD) | • Central Piedmont Community College (CPCC) |
| • Charlotte-Mecklenburg Schools (CMS) | • Community Center for Transitions |
| • Mecklenburg County Department of Social Services: Youth and Family Services | • Think Outside the Bars |
| • Personalized Therapy | • Planned Parenthood |
| • Arbor | • Changed Choices |
| • Substance Abuse Prevention Services | • Melange Health Care Services |
| • Aspire | • Women's Commission |
| • React Not | • Communities In Schools |



New Classes

- Youthful Offender staff added a financial management class titled “Financial Fridays” as the first of its’ reentry trainings. The course, taught by Charlotte Saves, teaches the basics of banking such as savings and checking accounts and the use of ATM and debit cards.
- Programs staff began offering English as a Second Language to youthful offenders. The class teaches fundamentals of English such as grammar, sentence structure, writing, reading and conversation.

Substance Abuse Programs

Substance Abuse treatment programs are offered through program collaboration between MCSO and the Mecklenburg County PSO (Mental Health/Developmental Disabilities/ Substance Abuse Authority). Anyone requesting treatment is subject to substance abuse screening conducted by a member of the treatment staff and will then be referred to the appropriate treatment program. A certificate is awarded upon satisfactory completion of the programs listed.

Treatment Programs

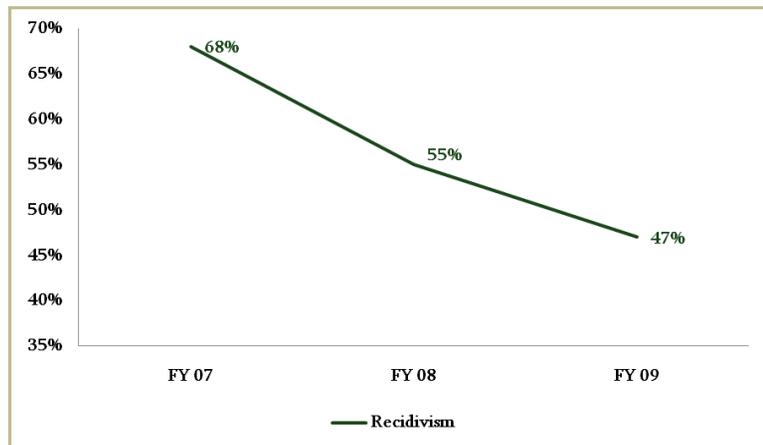
- Men’s Primary Care
- Men’s After Care
- Men’s Relapse Prevention
- Women’s Primary Care
- Women’s Relapse Prevention
- Spanish Men’s Primary Care
- Spanish Women’s Primary Care

Youthful Offender Classes Offered in FY 09:

- Charlotte-Mecklenburg Schools
- Substance Abuse Awareness
- Life Works/Reentry Planning
- Safe Dates/Project Towards No Drugs
- English as a Second Language
- Planned Parenthood
- Financial Fridays
- Changed Choices
- Anger Management/Managing Me
- General Education Development (GED)
- Dream It Do It
- STD/HIV Awareness
- Healthy Living
- Domestic Violence
- Life Skills

Substance Abuse Recidivism

The MCSO Research & Planning Unit completes a quarterly recidivism rate for substance abuse programs. The annual recidivism rate for FY 09 is 47%⁴. This is a decrease from FY 08, for which the annual recidivism rate for all substance abuse programs was 55%. Also, in FY09 1,306 inmates participated in substance abuse programs, with 75% (986) completing their treatment program.



⁴This recidivism rate only includes inmates that have completed substance abuse treatment programs, were released to Mecklenburg County, and were re-arrested in Mecklenburg County within one year of release.

Inmate Libraries

The mission of the Inmate Library is to provide services that expose the inmate population to reading programs and legal information in an attempt to ease tension and promote literacy.

Libraries and staff are located at Jail Central (JC) and Jail North (JN). Inmates at the JN Annex receive books through outreach from the JN Library. The libraries operate using a public library model and the standards set by the American Library Association and the American Correctional Association.

Book Carts

Inmate libraries also facilitate book carts which are specialized tools used to provide detention pods (housing units) with reading material and as a vocational training program for book cart attendants. Each adult general housing unit has a book cart and an inmate attendant selected by pod officers. The carts are made available whenever inmates have registered for usage. Carts remain in the PODs approximately 30 days before they are restocked with new titles.

Law Library

The Law Library provides inmates mandated access to criminal and civil reference materials. Requests are processed by law librarians. Inmates are given appointments to visit the library and receive assistance or the relevant documents are printed and delivered to inmates (a process known as document delivery).

FY 09 Stats

Library staff completed 11,257 transactions & 1,511 Law Library Requests



Reading Programs and Book Clubs:

Library staff, Jail North (left) Jail Central (right)

During FY09, Inmate Libraries facilitated the following reading programs and book clubs:

Library Assistant Vocational Class trains inmates to work in the library building skills such as data entry and searching inventory. Curriculum is based upon the requirements for a Library Assistant I at the public library. Participants attend a 20-hour course and must pass a three-part test before receiving a certificate. Successful graduates are interviewed for positions at MCSO jail libraries as library helpers. During FY 09, inmate library helpers at Jail Central supplied approximately 1,400 hours of service valued at \$11,900.

Ladies First Book Club meets at Jail Central and is the longest continuing program for women. Book selections range from classics to urban literature. Two community volunteers lead the discussions. Because the group is limited to ten participants, a sense of friendship promotes growth and self confidence with regard to expressing thoughts and opinions.

Freedom Reads is a book club for the youthful offenders at Jail North. It meets twice per month and began through a partnership with the Charlotte Mecklenburg Library (CML) in 2006. In addition to reading, special events such as Teen Tech Week, Teen Read Week and author visits replicate activities at ImaginOn, a branch of CML. The teens are encouraged to contact their local library upon release.

uCreate was a project funded by the McArthur Foundation and coordinated through CML. Young adults 18-22 created their life stories through a variety of media; reviewed the choices they had made; and set goals for the best possible choices in the future.

Workshops

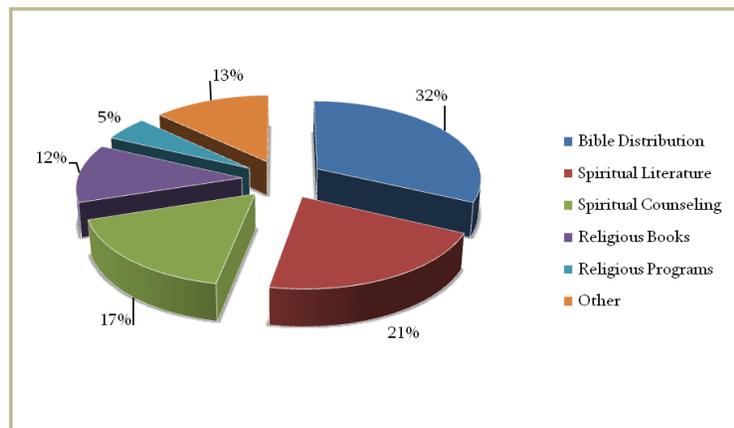
Household Management and *Job Applications* were designed to introduce female inmates to re-entry skills. These seminars focused on topics to enhance daily life including budgets, menu planning, resume writing and interview techniques. Participants learned how they could continue learning at the public library after returning home.

Chaplain Services

In MCSO Jails, Chaplain Services are in high demand. As a result of the dedication of staff and volunteers, MCSO Chaplain Services are able to offer a variety of religious and spiritual programs to inmates.

- During FY 2009 chaplains processed nearly 16,000 requests from inmates. The two most common types of requests are bible distributions - 4,995 and spiritual literature (e.g., newsletters and pamphlets) - 3,284. In addition to these common requests, there are around twenty other different types of inmate requests such as communion, eyeglasses, and baptism. Additionally, Chaplain Services handles all requests for special religious dietary needs.

Chaplain Services Requests



- In order to ensure that religious and spiritual needs of the inmates are being met, volunteers are recruited and trained. During FY 09, 497 new volunteers trained for Chaplain's Services.

Electronic Monitoring (EM)

The Electronic Monitoring program is for low-medium level, pre-trial offenders. It produces individual accountability while improving a participant's prospects for living a law-abiding and productive life in the community.

Since the program's inception there have been over 2,000 participants.

Every member on the program maintains a 3:00-5:00 pm curfew and is monitored through a GPS tracking ankle bracelet 24 hours a day. All members of programs are subject to monthly drug tests as well as weekly checkups from Sheriff's Office Deputies.

FY 09 Changes & Success Rate

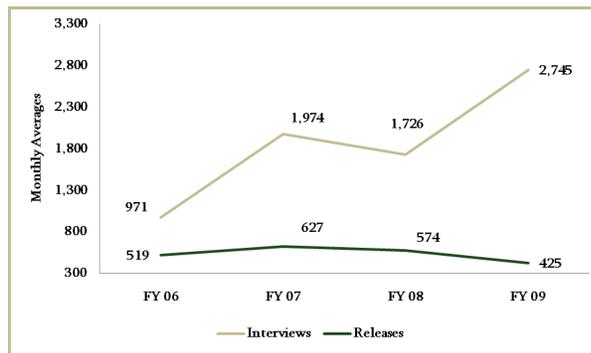
- A new policy changed the way individuals were accepted into the program. It became EM policy that only individuals referred by judges were able to participate.
- 72% of all Electronic Monitoring participants successfully completed the program.

In addition to high success rates, this program is extremely cost effective, costing approximately \$14.00 a day per inmate, which is much less expensive than housing an inmate in the jail at a cost of \$102.15 per day.

Pretrial Release Services

Pretrial Services works with low, medium, and high risk level pre-trial offenders. Supervision Officers maintain weekly to monthly contact with offenders on their caseloads, and create special conditions such as drug testing to evaluate compliance.

Pretrial Interviews & Releases



During FY 09, Pretrial Services began using automated reporting kiosks which are used as one method of monitoring participants' compliance with conditions of release. Pretrial Services kiosks determine identity with the use of a biometric hand reading and a series of questions on a touch screen. The kiosks provide 24/7 reporting access for Pretrial Services participants. The kiosks are funded by a federal grant, and are the first of its kind in North Carolina.



Pretrial Kiosk

Work Release & Restitution Center (WRRC)

The WRRC program is designed to increase community protection by providing offenders with the opportunity to change themselves and those conditions that brought them into conflict with the law. The program will also release the offender back into our community as productive citizens with employment, cash savings, housing and a greater capacity to manage their responsibilities. Importantly, WRRC residents comply with conditions of their sentencing such as child support payments and other community restitution. During a challenging economy and high unemployment in FY 09, WRRC residents made a community impact of \$342,000. This total includes monies paid toward their room and board (\$121,000), income tax withholdings (\$95,000), and family support payments (\$102,000), as well as child support, fines and restitution.

WRRC offers many programs to residents including:

Job Readiness and Retention

Commitment To Change

Family Counseling

Alcohol/Substance Abuse Counseling

Mental Health Counseling

GED through Central Piedmont Community College

Male Involvement

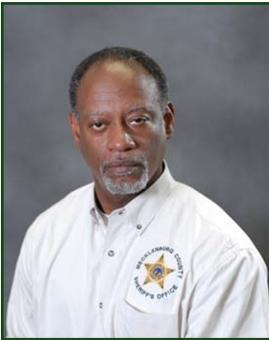
FY 09 Statistics

Successful Completion Rate	79%
Average Daily Population	94
Recidivism Rate	36%

Pictures from the Work Release Annual Open House



Retirees



Bernard R. Caldwell
Detention Counselor
Supervisor



William A. Pearson
Detention Officer



Tammy Parker
Deputy Sheriff



Jimmie Sartin
Detention Sergeant



Sabir Jeelani
Detention Officer



Iris Rhinehardt
Administrative Support
Assistant III



Ruth Reikowski
Administrative Support
Assistant II



John Osborne
Detention Officer



Connie Baginski
Detention Counselor
Supervisor

Employees of the Month

July



Sgt. Phillip Moody
Field Operations

August



Deputy Corey Dockery
Arrest Processing

September



Travis Nguyen
Technical Analyst ISD

October



D/O Jason Michael
Jail North

November



D/O Angelo Caso-
Corrales
Classification

December



D/O Drodney Sowell
WRRC

January



D/O Cobiyan Fetherson Jail
Central

February



D/O James Hawkins
Arrest Processing

March



D/O Eric Byrum
Training Academy/Jail North

April



Deputy Buford
Daniels Jr.
Field Operations

May



Mauro Messina
Management Analyst
Research & Planning

June



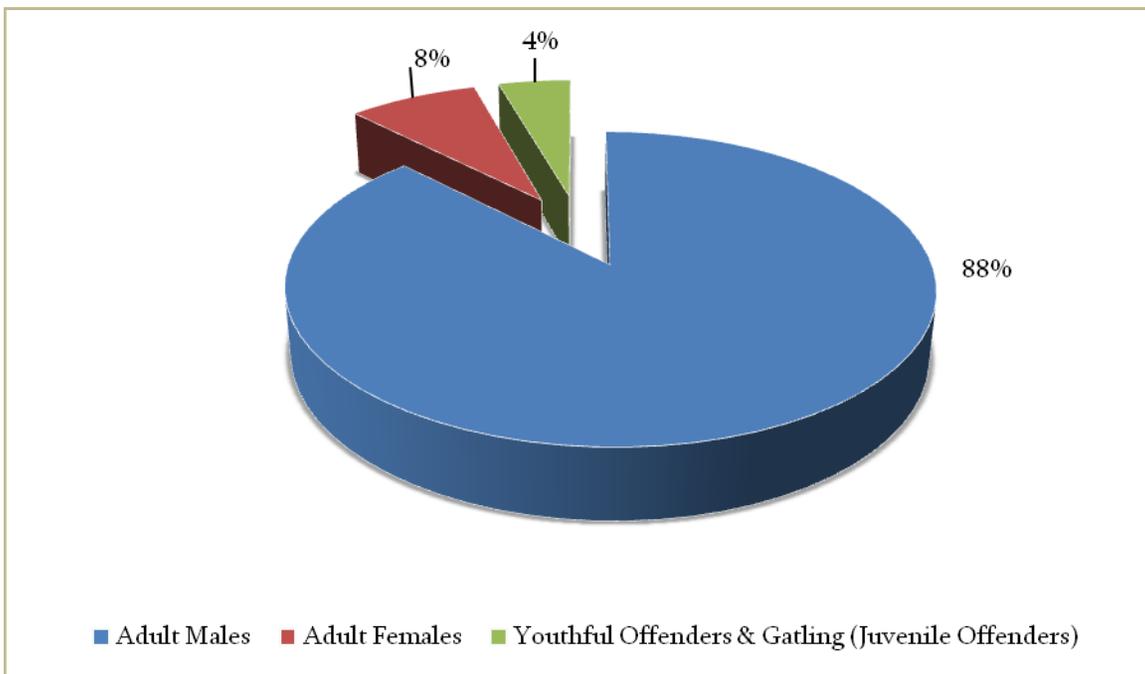
D/O Garfield Williams
Jail Central

Detention Statistics

Inmate Population Profile (Average)

	Q1	Q2	Q3	Q4	FY 09	FY 08
Adult Male Inmates	2,385	2,195	2,153	2,093	2,206	2,314
Adult Female Inmates	235	201	180	181	199	210
Male Youthful Offenders (Y.O)	98	106	77	82	91	86
Female Youthful Offenders (Y.O.)	6	5	4	5	5	6
Gatling ⁵	15	21	13	1	15	20
Number of Weekenders	41	39	48	53	46	33
Federal Inmates	570	492	475	468	501	639
Sentenced to the Sheriff - Total	298	277	256	283	279	297

Inmate Population Profile



⁵Gatling is a facility for juvenile offenders (under the age of 16). This facility closed May 2009.

Jail Data

	Q1	Q2	Q3	Q4	FY 09	FY 08
New Arrests Processed	12,004	10,067	11,515	11,345	45,471	43,606
Average Daily Population – Jail Central	1,887	1,748	1,703	1,687	1,756	1,842
Average Daily Population – Jail North	729	663	612	579	646	676
Average Daily Population - WRRC	102	92	94	90	94	93
Average Length of Stay Male Inmates	30.08	31.39	26.95	25.29	28.43	31.31
Average Length of Stay Female Inmates	13.92	13.46	10.05	9.87	11.82	13.33
Average Length of Stay All Inmates (includes federal, state and sentenced)	19.94	26.78	21.68	23.79	23.05	24.20
Escapes	0	0	0	0	0	0
Releases						
Signed Bond (i.e., bondsman, property, cash)	3,748	3,602	4,221	4,265	15,836	13,773
Compliance	73	89	77	77	316	313
Probation/Parole	256	257	199	202	914	1,012
PJC	31	11	13	41	96	156
Release by Court	98	128	98	157	481	373
Electronic Monitoring	83	89	65	72	309	241
Unsecured (co-signer, custody)	1,230	1,057	1,341	1,221	4,849	5,076
Pretrial Release Services	79	99	75	68	321	502
Dismissal	392	341	342	292	1,367	1,369
Time Served	2,074	1,845	1,803	2,006	7,728	7,004
Other Jurisdiction (transferred)	1,018	719	748	781	3,266	3,006
Federal & ICE	2,058	1,792	1,715	1,628	7,193	5,967
Other not captured above	61	60	101	63	285	253
Release Totals	11,201	10,089	10,798	11,252	42,961	39,045



This report was completed by the MCSO Research & Planning Unit.