TRANSIT SERVICES ADVISORY COMMITTEE Meeting Summary Thursday November 11, 2010

PRESENT: Rick Sanderson, Charlotte

Walt Horstman, Matthews Anthony Wesley, Charlotte Christine Bryant, Huntersville Rob Cornwell, Davidson Kevin Spitzmiller, Charlotte Dee Evans, Charlotte Terry Lansdell, Charlotte Scott Jernigan, Charlotte

STAFF: Ramond Robinson, Duretta Weicken, Patrick Hoskins, Sterling Faggert,

Joe Boucher, Reggie Arrington, James Burrell

MEETING TIME: 4:00-5:30 PM

I. Call to Order and Approval of the September Meeting Summary

Chairman Rick Sanderson called the meeting to order at 4:00 p.m. The October meeting summary was approved as written.

II. Public Comment on Agenda Items:

There was no public comment.

III. Chairman's Report

Terry Lansdell

Rick Sanderson TSAC Chair stated there was no MTC meeting in October to report on. Rick reminded the committee that the Chair & Co-chair positions were open for election January 2011. Rick asked the committee to bring nominees to the December meeting along with proposed topics for 2011 committee meetings.

IV. Operations Report

Ramond Robinson

Ramond Robinson gave the operations report stating Sales tax numbers were

Still down and Holiday bus service will be running on Saturday service schedule.

V. <u>Service Issues</u> ALL

Anthony Wesley asked what is done with the surveys that were requested from the committee at last month's meeting. Patrick Hoskins stated the surveys are still being collected and will be compiled into a report.

Scott Jernigan reported there is only one soap dispenser in the bathroom at the transit center. Ramond stated CATS will check into that.

Anthony reported on the train, people have been playing music on their headsets so loudly that it could be heard by everyone around them and the fare inspectors were not doing anything about it. Ramond stated CATS will report the complaint to Safety & Security.

VII. <u>Tour of Bus Operations Division</u>

The committee toured the Bus Operations Division with Reggie Arrington and Sterling Faggert. James Burrell of Safety & Security demonstrated the bus simulator for the committee.

NEXT TSAC MEETING: THURSDAY DECEMBER 9, 2010 4:00 PM