TRANSIT SERVICES ADVISORY COMMITTEE Meeting Summary Thursday January 9, 2014

PRESENT:

Terry Lansdell, Charlotte D. Evans Charlotte Rob Cornwell, Davidson Christine Bryant, Huntersville George Schaeffer, Charlotte Scott Jernigan, Charlotte Mike Warner, Charlotte Anthony Wesley, Charlotte Walter Horstman, Matthews

<u>STAFF</u>: Duretta Weicken, Theron Barrino, Larry Kopf, Pamela White, Judy Dellert-O'keef, Paulus Ford, Tom Reynolds, Brian Horton, Robert Cerrato

Meeting Time 4:00-5:30 PM

I. Call to Order and Approval of the December Meeting Summary

Co-Chairman Scott Jernigan called the meeting to order at 4:00 p.m., The December meeting summary was approved as written.

II. Public Comment on Agenda Items:

There was no one from the public to give comment.

III. Information Item

A. Service Change

Pamela White CATS Transit Service Planning Manager presented the committee with the March 2014 service changes. Pamela explained the routing adjustments to routes 2 Ashley Park, 29 UNCC/South Park, 34 Freedom, 39 Eastway, 51 Pineville-Matthews road, 80X Concord Express, North Meck., Village Riders > 98 McCoy Road & 99 Huntersville and the Sprinter Airport.

Walter Horstman asked if some of the riders on route 51 were still going to have to connect downtown. Pamela stated yes.

Terry Lansdell asked if the Park & ride at Big Lots was served by Cabarrus County. Pamela stated there is no indication that Cabarrus County services the lot.

D. Evans asked if there were sidewalks along Statesville road where the route 29 stop is. Pamela stated there are sidewalks along the new street that runs off of old Statesville road. Larry Kopf stated the stop is three quarters of a mile away from CPCC and the driver will deviate if asked.

Terry asked if there had been public comments about the route changes. Pamela answered yes but the meetings were not well attended so staff road the buses to get comments from riders that actually utilize the routes.

Terry moved to accept the service change as written. The committee voted in favor of recommending the March Service Changes as written to MTC.

B. Route Performance Monitoring

Brian Horton CATS Planner Service Development explained the route performance measures saying route performance monitoring is basically an analysis tool that CATS uses to track and monitor the performance efficiency of the bus system. After collecting the information CATS then can track the different routes from year to year and then CATS can see how to make the system more efficient and productive while accommodating customers. And ultimately by tracking the system it helps CATS meet the MTC's adopted policies such as Passengers per Service hours and other goals. CATS' scores the system by passengers per service hour and costs per service hour.

Walter asked if express buses are considered one way when monitoring performance. Brian stated CATS does not count the deadhead when a route is just going out to the end of a line to come back in and oft times the reverse trip cannot be pulled out of the data then CATS will rely on the conventional express trips.

Brian gave the committee a copy of the 2013 routes scores from January thru November stating the December data was still being calculated.

C. BLE Update

Danny Rogers CATS Project Manager of BLE stated the Blue Line Extension is a 9.3 mile extension of the LYNX Blue Line that will provide service from Uptown Charlotte to

UNC Charlotte campus and includes 11 light rail stations and four parking facilities. All stations will be serviced by CATS' network of feeder buses. The line is projected to begin operations in 2017.

Scott asked if CATS was concerned with students from the college parking in the end of the line deck and then walking to the campus. Danny stated the students will have a pass for the transit system so they will be able to park in the parking deck and CATS will have the ability to put in gates at a later date to control non transit parking.

Walter asked if three car trains will run down the LYNX Blue line where there are only two car platforms. Danny stated CATS won't run three car trains on the Blue Line until the platforms are upgraded for three car trains. And CATS is starting the three car platform upgrades in the South now with grant money.

Terry expressed concerns with the fifty One million dollars the BLE parking deck will cost and was hoping that CATS will consider possibilities for returns on the investment. Danny explained the deck will also have some active use spaces that will bring in revenue as well as having the ability to put in gates at a later time.

Anthony Wesley shared concerns about after the Blue Line Extension is finished and there are more riders how riders will be accommodated without long waits. Danny assured the committee that CATS will accommodate customers with seven and a half minute headways so customers won't have long waits.

IV. <u>Service Issues</u>

There were no Service Issues reported

V. Chairman's Report

There was no Chairman's report because there was no MTC meeting in December

VI. Manager of Operation Report

Larry reminded the committee that Terry Lansdell, George Schaeffer, and D. Evans terms are expiring on January 31st and CATS is in hopes they will be re-appointed to the committee when City Council meets on January 27 but if they are not reappointed Larry expressed CATS gratitude for their service on TSAC. Larry continued saying CATS has put in a request to enter into project development for small starts for the City Gold Line that will run up to Johnson C. Smith as this is a necessary step that if CATS applies for Federal funds for small starts. This lets them know we are conducting a study for the project.

And that Patrick Hoskins has officially been named the Manager of Scheduling for CATS. Larry also reported there was no problem with buses & trains during the extremely cold weather Charlotte had.

Christine Bryant expressed that the drivers did a very good job during the extreme cold.

Lastly Larry reminded the committee that the NCPTA would be hosted in Charlotte April 7, 8, and 9. And committee members are invited to attend.

TSAC MEETING: THURSDAY FEBRUARY 13, 2014